

La Collette Commercial Recycling and Waste Facilities – Commercial Customer Terms and Conditions of Site Use.

La Collette Recycling and Waste Facilities are operated by the Government of Jersey Infrastructure Housing and Environment – Solid Waste team to receive commercial waste. These services aim to recycle materials from customers to return reclaimed products into the construction industry to minimise waste. Final disposal options are provided where reuse is not possible.

To ensure these services can be provided safely and to a high quality, all site users are expected to adhere to the terms and conditions for site use at the La Collette Facilities.

1. Site Traffic

- Abide by all signage when moving around the site. Site operations and layout can change periodically without notice – site signage is therefore displayed for all users safety.
- Do not exceed the site speed limit of **10 mph**.
- Follow all instructions given by staff when using the facilities, our staff are there to help ensure safety of all site users and our staff.
- Customers wishing to use the Commercial Waste Facilities must enter over the site weighbridge to be recorded onto site and exit via the weighbridge for a final weight and exit off site.
- Customers disposing of waste who do not complete their journey by leaving the site over the exit weighbridge (unless by pre-agreement with the Site Management) will have a charge applied based on an estimated weight and category from their tipping history or CCTV evidence as applicable. An administration fee may also be applied.

2. Waste Disposal

- Materials Segregation (Clean Loads) - Waste being brought to the site should meet the acceptance criteria for the respective facility being used for disposal.
 - Mixed loads are not accepted;
 - Loads must be free of contaminants as per acceptance criteria or the service required;
 - Site Waste Acceptance Criteria can be found on respective Gov.je web pages;
 - If chemical analysis is requested to confirm composition of waste, this must be undertaken at the customers cost;
- Wastes Declarations
 - Any declarations of waste origin or composition required to be completed by a customer prior to disposal for example: Tipping notices, Hazardous Waste Consignment Notes or Asbestos Declarations form a legal document that will be held on record in the event of any query or enquiry. Therefore, it is the responsibility of the customer to ensure such data being declared is accurate and concise. Common to all sites as a minimum will be the requirement to have a complete address for the waste origin.
- Rejected Waste, Reloads and Clean Up – customers with waste loads found not to meet the service waste acceptance criteria will be either:
 - Asked by the Site Advisor to remove the contaminants before unloading or;
 - Rejected from the site without tipping to remove contaminants or;
 - Reloaded by GHE staff/machinery if waste has already been tipped. In this instance a Reloading Fee will be applied on exiting the site;
 - If contaminated waste has been tipped and the customer has left site, IHE staff will contact the customer and request they return to site for reloading and removal of the

waste. Reloading and Administration fees may be applied. If the customer refuses a clean-up cost and administration fee will be applied to the waste load charge.

- If asbestos contamination is identified within a load the customer will be advised to return with their waste to the site of origin and seek assistance as necessary to decontaminate the load
 - In the event a load has been tipped and asbestos is identified, the Customer whether present or not, will be advised of the contamination and as per La Collette Site Safety the waste will be cordoned, and an asbestos removal specialist requested to attend site for clearance and analysis. A charge for this service will be levied against the customer disposing of the waste and the waste charge category will be amended as necessary.
- Fly-Tipping
 - Persons found to be illegally disposing of waste in areas not marked for waste receiving, or areas closed for public use may be prosecuted under the Waste Management (Jersey) Law 2005.

3. Payment of Charges/Fees

- Ensure you have the means to pay for waste disposal prior to using our facilities.
- A credit account can be used for invoicing at months end (which is required to be paid within 30 days) or;
- A credit/debit card can be used for payment on site.
- Weighbridge staff will not accept any currency payments unless by prior agreement.

4. Verbal or Physical Abuse

- Verbal or Physical abuse of site staff or other users will not be tolerated. Customers proven to be abusive will be stopped from using any site facilities.

Any customers who are repeatedly found to break these rules may not be allowed to use the facilities for a period set by and at the discretion of the IHE Solid Waste Management Team.