



# Using technology to reduce carbon emissions: One Step Further

- PBS Group is a local company with a global reach. PBS Group's aim is to deliver products and services that add value and enhance the performance of businesses through one single-source supplier.
- PBS Group is proud to be celebrating their 50<sup>th</sup> anniversary in 2022. PBS Group includes PBS Business Solutions, PBS Office & Interiors, PBS Lending, PBS Creative and PBS Workspace.

## Challenge

Customers were:

- Sourcing office solutions requirements from different suppliers.
- Processing multiple invoices: increasing the administrative burden on an often paper based process.
- Receiving multiple deliveries from different suppliers which unnecessarily increase carbon footprint.

## Solution

PBS Group launched the 'One Step Further' initiative to consolidate and streamline their services, with the aim of reducing their carbon footprint and expenditure for customers. As part of this, PBS now use the software solution 'OASIS'. This identifies trends and patterns, enabling PBS to digitalise and synergise their ordering, invoicing and delivery process, thereby reducing their carbon footprint and helping their customers to reduce supply costs during the financial crisis.

## Results and benefits

- **Digital invoices:** Customers can now consolidate their PBS invoices into one online monthly statement - switching from multiple invoices to paperless billing resulting in up to 30% savings on paper (including print management capability)
- **Reduced carbon emissions:** PBS enable customers to order all office equipment requirements from a single source, Furthermore, the intelligent software solution 'OASIS' predicts future requirements and ensures each container delivery is full, reducing the amount of inbound shipments and physical deliveries by approximately 8% per annum
- **Single drop deliveries:** PBS have introduced consolidated deliveries rather than multiple drop offs, which further reduces carbon emissions.

## What's next?

PBS Group is continuing to invest in 'OASIS' software. OASIS is about sharing insights, guidance, knowledge, content, tools, data, resources and other accelerators. This will assist PBS to better prepare, mitigate, adapt, respond, and recover from growing climate change impacts and disaster.

