

FLOOD RISKS



Whilst serious flooding is rare in Jersey, certain climatic and tidal conditions can increase the risk of a serious flood. You have been sent this leaflet as you live in an area which has flooded previously, or may be at risk of a flood event.

Please keep this leaflet safe: it gives practical advice on how to prepare yourself, and what actions to take if a serious flood were to affect you and your home.

In the event of a flood

Focus on the safety of you and your family

- Put people before property.
- Follow the instructions of the Emergency Services if they tell you to evacuate.
- Call 999 if you're in immediate danger



Be prepared to act quickly to get yourself to safety

What to do in an emergency

- Gather essential items either upstairs or in a high place. This could include personal documents (such as passports/birth certificates / insurance documents), medications or irreplaceable family items.
- Have a supply of bottled water or fill jugs/saucepans with clean water.
- Move family and pets upstairs or consider staying with friends / family (if time and warning allows).
- If you have vulnerable or elderly neighbours, consider checking on their safety and preparations, if it is safe to do so.
- If safe to do so, turn off gas, electricity and water supplies when flood water is about to enter your home. DO NOT touch sources of electricity when standing in flood water.
- Flood water can rise quickly, stay calm and reassure those around you. Call 999 if you are in danger.
- Listen to local radio or check States of Jersey Police social media for updates.
- Make sure you have an emergency kit including a torch, spare batteries, mobile phone and charger, warm clothes, important numbers like your home insurance, water, food, first aid kit and any medicines and baby care items you may need.

Flood water is dangerous

Flood water could be fast flowing and can hide many dangers.

Always assume it is contaminated with sewerage or other pollutants.

- Avoid walking or driving through it.
- Keep children and vulnerable people away from it.
- Wash your hands thoroughly if you touch it.



Flood events may happen rapidly

Whilst flood events, such as coastal flooding, can sometimes allow a warning to be given, often events may happen rapidly with little or no warning. Warnings will be issued by Jersey Met Office, States of Jersey Police social media and on local radio / TV. In the event of significant flooding, the Emergency Services may ask you to evacuate the area. If this happens:

- Follow the directions of the Emergency Services. Refusing to leave will put you, your family and those trying to help you at risk.
- Bring spare clothing, essential medication, toiletries and baby-care items (if you have an infant).
- Whilst most flood events in Jersey are likely to be of short duration, due to damage or safety issues you may not be able to return home for some time. Once you have been safely evacuated and your contact details have been taken, you may wish to arrange alternate accommodation with family or friends. If you have no alternate options, the Government of Jersey will help you find temporary accommodation.

Further Information

Further information at: gov.je/emergencyplanning
Police Facebook: facebook.com/StatesofJerseyPolice
Jersey Met: gov.je/weather/Pages/Jersey-Forecast.aspx
Local Radio: BBC Radio Jersey 88.8FM or Channel 103.7FM

gov.je/emergencyplanning

