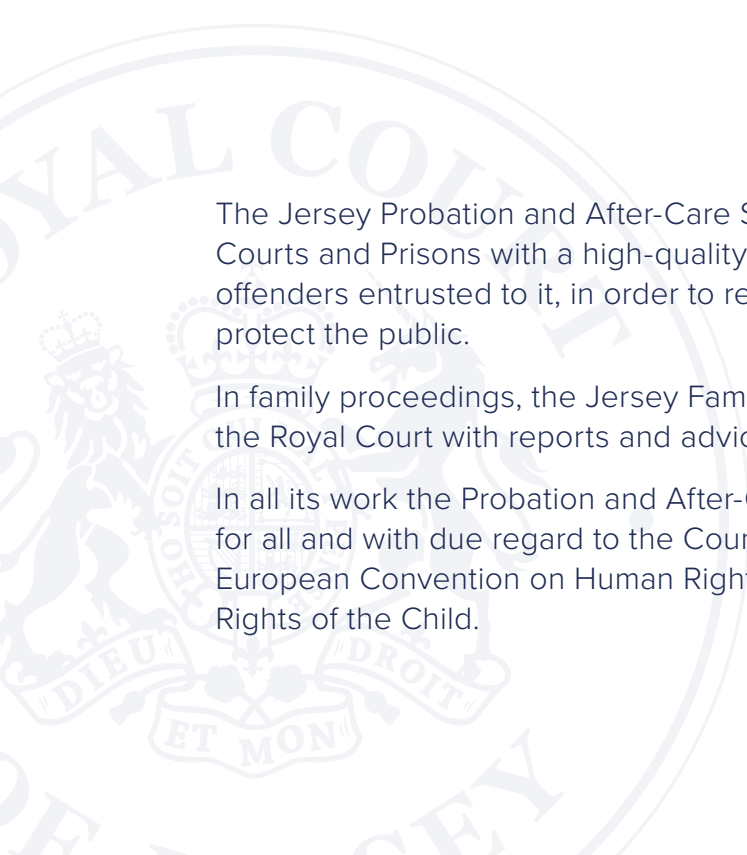




Jersey Probation and After-Care Service

Annual Report for 2022 and
Strategic Priorities for 2020-2023





The Jersey Probation and After-Care Service exists to provide the Parishes, Courts and Prisons with a high-quality information service and to supervise those offenders entrusted to it, in order to reduce re-offending, allow restitution and protect the public.

In family proceedings, the Jersey Family Court Advisory Service (JFCAS) provides the Royal Court with reports and advice about the best interests of children.

In all its work the Probation and After-Care Service promotes respect and dignity for all and with due regard to the Council of Europe's Probation Rules, the European Convention on Human Rights and the United Nations Convention on the Rights of the Child.

Annual Report for 2022 and Strategic Priorities for 2020-2023

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Foreword by the Chairman of the Probation Board

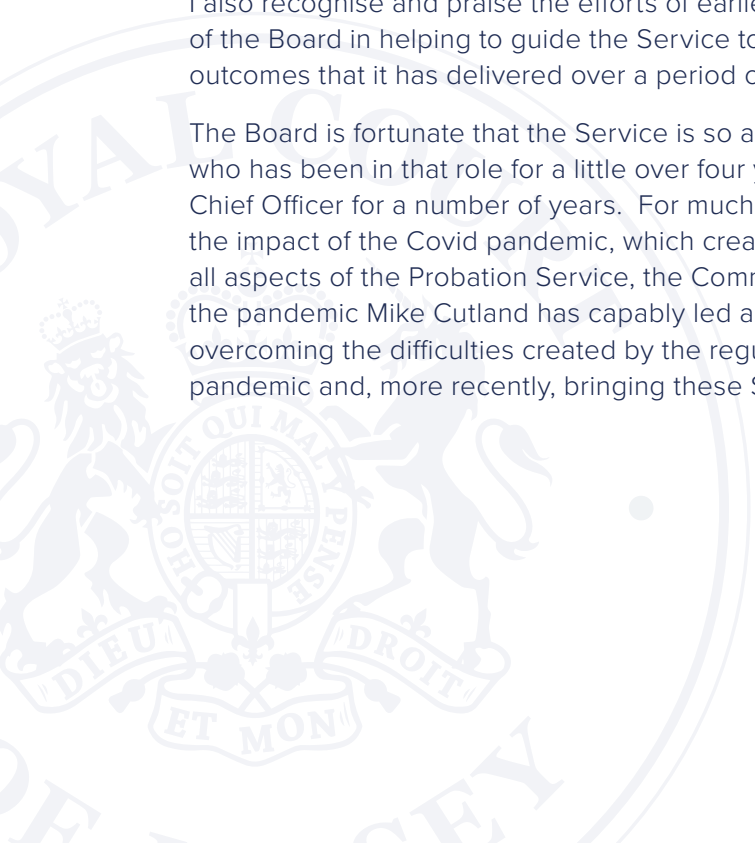
Jurat Robert Christensen Chairman of the Probation Board

I was honoured to be appointed as Chair of Jersey's Probation Board at the end of 2022, having served as a member of the Board since my election in January 2017 as a Jurat of Jersey's Royal Court.

I start by paying tribute to my predecessor as Chair, Jurat Collette Crill, who has justly earned the Board's gratitude for the considerable contribution that she made to the Service over the eleven years that she served as a member of the Board, the last three and a half years as Chair of the Board. During her term as Chair, Jurat Crill assisted the Service in handling numerous challenges, not least of all in relation to the Service's governance arrangements; she deserves recognition and praise for the exemplary way in which she helped the Service to meet these challenges.

I also recognise and praise the efforts of earlier predecessors as Chair of the Board in helping to guide the Service to attain the impressive outcomes that it has delivered over a period of many years.

The Board is fortunate that the Service is so ably led by Chief Probation Officer Mike Cutland, who has been in that role for a little over four years, having previously served as Deputy Chief Officer for a number of years. For much of this time the Service has had to deal with the impact of the Covid pandemic, which created many challenges for the administration of all aspects of the Probation Service, the Community Service and the JFCAS team; throughout the pandemic Mike Cutland has capably led all of these Services, assisting his teams in overcoming the difficulties created by the regulations that were necessary to deal with the pandemic and, more recently, bringing these Services back to a more normal way of working.





I also recognise and praise the efforts of earlier predecessors as Chair of the Board in helping to guide the Service to attain the impressive outcomes that it has delivered over a period of many years.



As will be clear from the Chief Probation Officer's Report on 2022, during the past year the Service has had to manage a great number of changes in staffing. Whilst it is encouraging for the Board to note the excellent progress being made by some trainee members of staff, and also the efforts made to provide development opportunities for more experienced members of staff, there is no doubt that the Service faces a prolonged period of difficulty in recruiting and retaining staff. This will inevitably lead to greater pressure upon all members of staff working for the Service. The Board recognises the dedication and hard work of all these members of staff and I place on record my own and the Board's grateful thanks for all that they do.

Sadly, during the course of the past year staff within the Service had to come to terms with the sudden death of one of their colleagues and also with the long-term illness of another colleague.

I am pleased to note that the Probation Service continues to develop stronger working links with the Prison Service. This is an important element of a strategy to reduce reoffending and ensure better integration of prisoners into the community, upon their release from prison. In similar vein, work continues on the development of a post-custodial supervision scheme, intended to ensure that when prisoners are released, subject to licence, from HMP La Moye, they continue to obtain support and guidance within the community. This scheme will, however, require the Service to increase its staffing, to cope with the additional work involved.

I extend my thanks to my fellow Board Members for their valued work and support in overseeing the Service. The Minister for Home Affairs is also invited to attend Board Meetings, and her contribution helps to enrich the discussions of the Board.

What clients said about Probation Supervision

“ My probation officer helped me all the time and I'm now doing really good. Positive things are in my life.

“ My probation officer and other staff have been very helpful and always treated me with respect.

“ I've made changes to my life I wouldn't have if I wasn't on this scheme.

“ Completely changed my way of thinking.

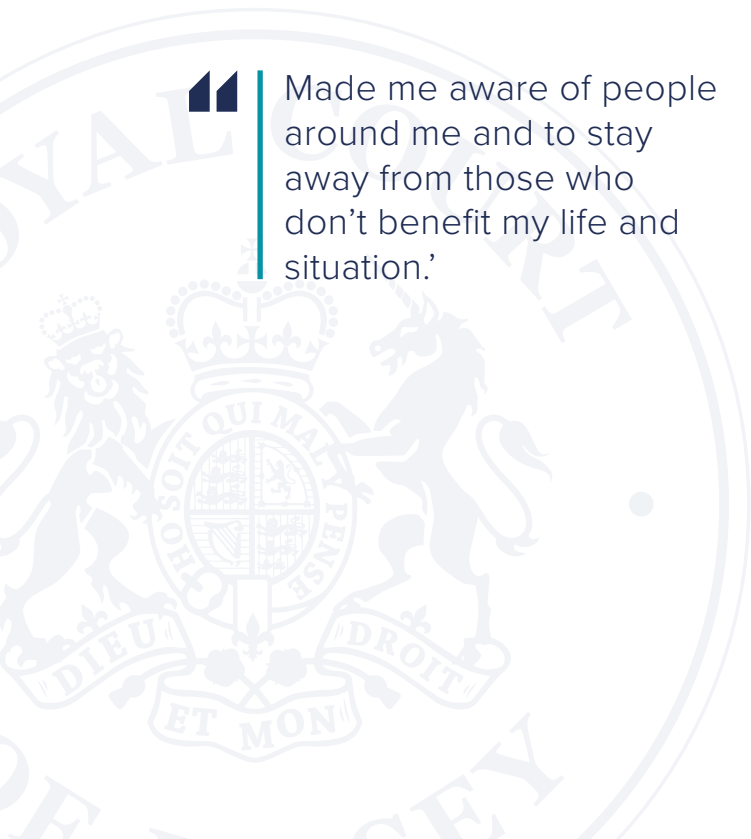
“ Made me aware of people around me and to stay away from those who don't benefit my life and situation.’

“ Good offence related conversations.

“ Always listened and couldn't have been more helpful with my needs

“ Probation has helped me change habits via relapse prevention and emotional coping skills. These courses have changed my outlook on certain behaviours.

“ Probation has helped me stop reoffending and helped me open up and talk



Annual Report for 2022 and Strategic Priorities for 2020-2023

The Probation and After-Care Service is a department of Jersey's Judiciary. The Probation Board is appointed by the Bailiff on behalf of the Royal Court to oversee the work of the Service and consists of Jurats (elected Judges of the Royal Court of Jersey).

From November 2017 the Minister for Home Affairs and the Assistant Chief Minister have been invited to attend Probation Board meetings.

Probation Board Membership - January 2023

Chair of Probation Board
Jurat R.A. Christensen MBE

Probation Board Members

Jurat J.J. Ramsden
Jurat E. Dulake
Jurat S.W. Austin-Vautier
Jurat G. Hughes
Jurat K. Le Cornu
Jurat A. Cornish

JERSEY PROBATION AND AFTER-CARE SERVICE STAFF MARCH 2023

Chief Probation Officer

Michael Cutland

Probation Team Managers

Sarah Barrowcliffe
Natalie Elliott

Probation Officers

Susan Brown, Chris Langford,
Matt Le Clercq,
Emma Luce, Ashley Mourant ,
Suzie Pattinson, Robert Taylor,
Amanda Wilson, Emma Zambon

JMAPPA Coordinator

Mike Swain (seconded by
Mental Health Services)

Assistant Probation Officers

Nicky Allix,
Stef Mendonca

Restorative Justice Officer

Chantelle Rose

Substance Misuse Officer

Sophie Diggle

Trainee Probation Officers

John Mussen
Laura Williams

Information and Data Manager

Barbara Machon

Community Service Manager

Andy Le Marrec

Community Service Supervisors

Dinah Bentley,
Lee Bishop,
Charlie Browne,
Rui de Abreu, Neil Fryer,
Stuart McIntyre,
Trevor Renouf

JFCAS Team Manager

Eleanor Green

JFCAS Officers

Amaya Arana, Laura Cardinal,
Rebecca Farrell
Elsa Fernandes

Executive Manager

Emilie Eversfield

Case Management Assistants

Melanie Bradley, Rui Soares,
Rebecca Treacy

Volunteers

Julie Bisson, Rosemary Boleat, Michael Haines,
Chantelle Memery, Elizabeth O'Connor, Rick Pallot, Paul Turner



Service Values

The Jersey Probation Service aims to demonstrate the following values in its work which are in accordance with the European Convention on Human Rights and the United Nations Convention on the Rights of the Child. These values underpin all that we do:

Respecting human dignity

We believe everyone has the right to be valued and to be treated with fairness and respect.

Promoting equality and diversity

We understand and respond to people's unique needs and seek to assist those who need extra support to express their views. We recognise the 'voice of the child' must play a part in all our work with adults, families and the wider community.

Recognising people's capacity to change

We believe all people, given the right circumstances and support, have the ability to change and develop.

A commitment to promoting social justice and inclusion with our partners

We work with other partners to eliminate discrimination and promote respect for diversity and equality in Jersey.

Contributing to a safer community

Our work helps people to change problematic behaviours and contributes to public safety.

Raising awareness of victims and the impact of behaviour on others

We promote the safety and wellbeing of victims and vulnerable people.

Acting with honesty, professionalism and accountability

We work with honesty and compassion and encourage a culture of people taking responsibility for their actions. We try to provide efficient and value for money services.

Responsibility for our colleagues

We create a working culture where wellbeing and learning are actively promoted.

Chief Probation Officer's Report

Introduction

Chairman and members of the Probation Board of the Royal Court, I have the pleasure of submitting the Jersey Probation and After-Care Service (JPACS) Annual Report for 2022.

I would like to begin this report by paying tribute to some influential leaders and colleagues who have contributed so much to the work of the Service. Jurat Collette Crill retired as the Chairwoman of the Board after nearly four years in the role. Her tenure gave her an opportunity to lead the Service through some uncertainties about its future governance and her skill and tenacity were enormously helpful. Jurat Crill's work extended to supporting the team through a tragedy in the last 12 months following the sudden death of Gillian Gosselin, a much loved and respected colleague. The Service would like to thank Jurat Crill but also looks forward to working with the new Chairman, Jurat Christensen who is an experienced member of the Probation Board.

The past year has seen an unparalleled number of staff changes but despite some acute staffing challenges, there have been some impressive results and the developments of new opportunities to our clients in both criminal and family law settings. I wish to acknowledge the ongoing commitment of a team of colleagues who continually strive to provide the best possible services for the people of Jersey.

This report will outline some of the highlights of our work, areas where we haven't been as successful as we would have wished, the challenges we are facing and the priorities for the future.

Governance

The Probation Board continues to oversee the work of the Service and receives regular reports from the senior management team in relation to strategic objectives, performance, risk management, human resources and financial management. The Home Affairs Minister, Deputy Helen Miles, has also been able to make a valuable contribution to the work of the Board.

There are additional governance structures which monitor the work of the Service and ensure accountability and transparency. Following a recommendation from the Comptroller and Auditor General, the Non-Ministerial departments set up an Advisory Audit Committee to whom they have agreed to provide information and receive advice where appropriate. During the year the Comptroller and Auditor General also conducted a review into the management of risk by the Probation Service, recognising that some progress had been made but also making recommendations that are being implemented. The Service has met with the Children, Education and Home Affairs Scrutiny Panel and has undertaken its statutory responsibilities in relation to finance, data protection, health and safety and cyber security. Often the demands can be considerable and require resolution within demanding deadlines. It is a testament to the commitment and ability of the management team that this work is undertaken to a satisfactory standard.

Staffing

The past year has seen an unprecedented level of staff changes. Probation officers Chay Pike and Lisa Lister left the Service to take up alternative employment whilst Maurilia Veloso relocated for family reasons. All three former colleagues were excellent practitioners, and their level of experience has been missed. We appointed Sarah Barrowcliffe and Eleanor Green as managers of the criminal justice team and JFCAS respectively and they have significantly assisted the work of the Service. We were also delighted to recruit Ashley Maurant and Emma Zambon from the Children's Service and they have made an impressive start to their careers. It is encouraging to note the excellent progress of our trainees, John Mussen and Laura Williams both academically and in the client facing aspects of their roles. In JFCAS, we welcomed Rebecca Farrell who joined us in June as a seconded social worker from the Children's Service.

More widely however, it has become increasingly difficult to recruit staff – there is a shortage of probation officers and social workers in Jersey and feedback from potential applicants in the UK would indicate that the perceived cost of living in Jersey has become an inhibitor. The Community Service scheme, in particular, has found it particularly difficult to employ weekend supervisors and this has disrupted some of our operational work. Due to recruitment issues and sick leave (the majority unrelated to work), all areas of the Service have been at 20% below full staffing capacity for the majority of the year.

Our strategy has been to develop and train colleagues from on Island but the Service finds itself currently in transition due to the loss of several senior practitioners. This significant staff turnover has necessitated a more intensive period of staff development than in previous years. We have benefitted from the assistance of the government's Strategic Workforce Team who have led team planning days and wellbeing sessions. These have indicated that, despite the challenges of the past year, morale within the Service remains high with staff reporting excellent teamwork, a sense of purpose and pride in what they do.

It has also been important to develop specific development opportunities for staff that allow them to undertake their work more efficiently. Training has therefore been delivered in a wide range of areas including safeguarding, working with neurodiverse clients, trauma informed practice, parental alienation, sex offender assessment and management, and working with domestic violence perpetrators. I am grateful to the management team who have arranged these opportunities and to the wider team for their motivation, skill and readiness to embrace new ideas. I would like to place on record my thanks to all as without the commitment of the team we would struggle to provide a high-quality service.

Significant criminal justice work

The past year saw a reduction in the number of reports being prepared for the courts compared to last year. Although 84% of Pre-Sentence Reports were completed on time, this is below our target of 95%. The shorter timeframes agreed with the Royal Court have resulted in some missed deadlines although all reports were received in time for sentencing. Some delays have been caused by circumstances beyond the control of the Service such as failures of clients to attend on time for interview.

A reduction in the number of Probation and Community Service Orders was partly offset by a 26% rise in custodial supervision which resulted in probation officers engaged in more sentence planning meetings with prisoners than in previous years. Probation officers noted that the most common contributory factors to offending in 2023 were emotional instability and misuse of alcohol and drugs. The regular Alcohol Study and Emotional Coping Skills groups led by Sophie Diggle, Substance Misuse Officer, have therefore been relevant and well received. We are grateful to Mr Simon Lange-Smith and Ms Rosa Franco from the Psychology department for their co-work in delivering the Emotional Coping Skills programme.

Completion rates of Court Orders remained high although the Probation Order completion was slightly below the 75% target. An analysis of this data revealed a particularly challenging cohort of clients in 2022 which resulted in a higher than usual rate of enforcement action being taken by the Service. Whilst it is always disappointing to have to take breach action, managing compliance is a key part of the probation officer role and recent Serious Further Offence reviews in the UK have illustrated the risks of not monitoring clients' responses to court orders satisfactorily.

An important part of our work is listening to what clients and stakeholders tell us about the services we offer. It is heartening that the overall feedback remains very positive with every probationer surveyed at the end of their Order expressing satisfaction with the Service and over 90% feeling that supervision had helped them to reduce their risk of reoffending. Victims also commented positively about the impact of our work and how we have tried to assist them. Community Service clients reported high levels of being treated fairly by supervisors, learning new skills and recognising the benefit of their work to the Island. All stakeholders who responded to a questionnaire reported satisfaction about how the Service assisted their work. In 2022, the Service requested the Guernsey Probation Service to undertake an audit into the quality of Probation Order supervision. Overall, the results were encouraging with the greatest strengths emerging in officers' face to face contact with clients where there was evidence of sufficient contact, a focus on reducing reoffending and overall skilled practice. Recommendations about developing risk assessments and more timely recording have been actioned.

Our work has been enhanced by our team of volunteers who supported five clients with tutor support in basic skills with a further six clients receiving mentoring help in areas such as reintegration from prison and isolation. Alongside other colleagues, volunteers attended training in trauma informed practice and working with neurodiverse clients.

The percentage of clients who successfully completed Community Service Orders exceeded our 75% target. Nearly 15,000 hours of unpaid work was performed for the community and is a testament to the efforts of a team who were short staffed throughout the year and who were working through a backlog of cases caused by the pandemic. In common with previous years,

their work has been commended by clients and beneficiaries alike.

We made efforts to increase our resource to the Prison in 2022 with two probation officers working four days a week at HMP La Moye until Ms Veloso relocated to Madeira. The rise in prison sentences has entailed a greater focus on assisting prisoners and prison colleagues to agree sentence plans for prisoners that are designed to provide the best opportunities in custody and upon release. An extra focus on sentence planning with prisoners, together with staff shortages has, frustratingly, impacted on delivering offending behaviour programmes in custody and this is something we intend to address this year.

Two Probation staff travelled to Norway with prison colleagues to learn from their prison and probation systems and we are grateful to the Prison Governor, Susie Richardson, and her team for encouraging increased joint work with the Probation Service. This has included participation in developing key pathways to successful integration such as accommodation, employment and use of substances. These workstreams include contact with prisoners and their views have been important to hear when we are planning for the future.

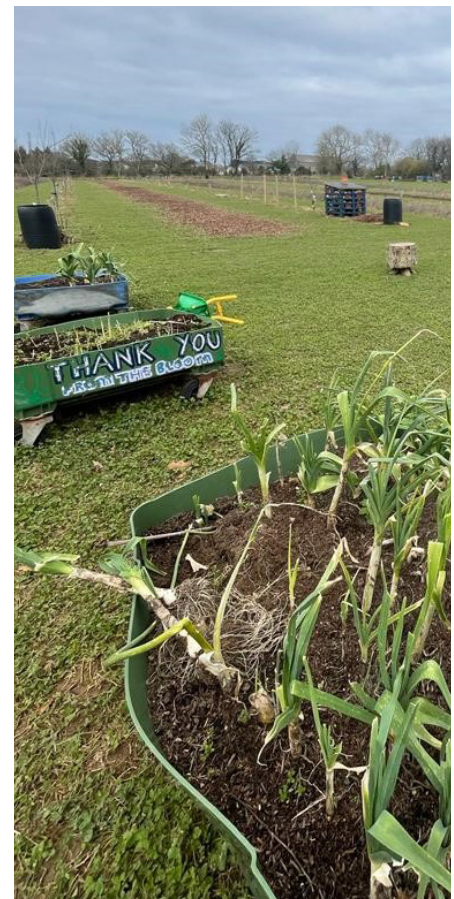
Our work with children and young people has been enhanced by colleagues developing the Positive Steps and Roadsafe initiatives alongside core probation work. The Positive Steps intervention is designed to provide young people with opportunities to make reparation to the community, increase their awareness about responsible citizenship and learn new skills. In 2022, 22 children attended over 90 sessions ranging from boxing classes, education with St John's Ambulance, work with Mind Jersey and sessions with the Fire and Ambulance Services. The high level of attendance and motivation by our clients demonstrates the commitment and skill of our partners and I would like to thank them for their contribution.



The initiative has provided a valuable opportunity to divert children from potential court appearances whilst enhancing safer motoring. We are grateful to the DVS department for their continuing support.

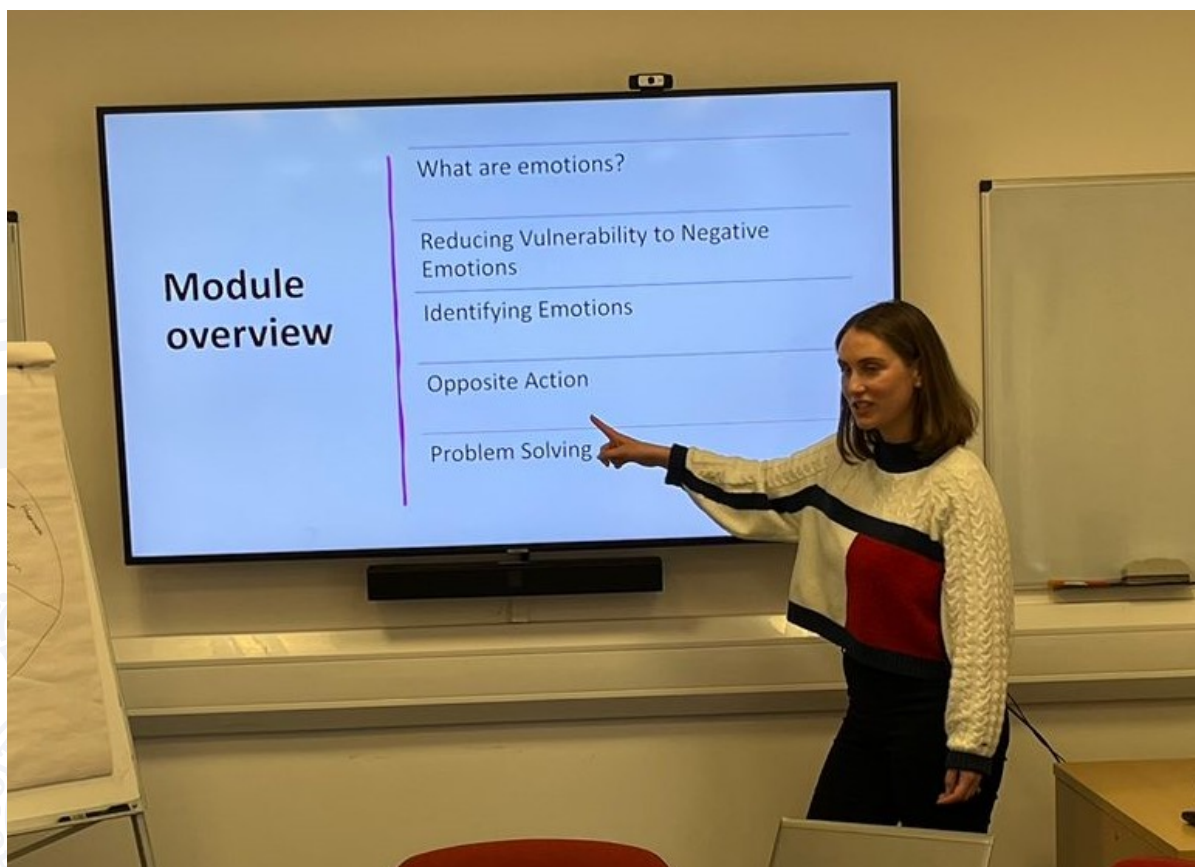
The Positive Steps project at Grow Jersey

In a similar vein, our partnership with the Driver and Vehicles Standards (DVS) department has developed and 12 children attended sessions with DVS officers following appearances at Parish Hall or Court for motoring offences. The Roadsafe programme offers children an opportunity to understand their responsibilities as motorists but also provides instruction around theory tests, safe vehicle maintenance and practical road use. The initiative has provided a valuable opportunity to divert children from potential court appearances whilst enhancing safer motoring. We are grateful to the DVS department for their continuing support.



The projects referred to above illustrate the Service's ongoing commitment to working effectively with children and to divert, wherever possible, from court appearances which is more likely to be effective in reducing offending and is consistent with the United Nations Convention on the Rights of the Child. In 2022, 39 children were made subject to a deferred decision from Parish Hall Enquiries with the condition of Probation Service supervision. Every child completed this period of supervision satisfactorily without offending. A key component of this work is providing opportunities for young people to understand the impact of their behaviour on victims and to make amends through apology or reparative action. In 2022 there was an increase in the work of the Restorative Justice Officer in relation to direct offender victim mediation.

Throughout all our work with children, we are conscious of working in the best interests of the child and listening to their perspectives. Frequently, we work with children in challenging circumstances including those who are either in care or part of a family in need of extra support. An important role of the Service is to continuously assess and monitor safeguarding concerns including access to health, education and leisure activities. It is often complex work and requires officers to build trusted and bounded relationships with the children they supervise. We are excited by the new Integrated and Intensive Youth Support Service coming to fruition in 2023 and intend to play a full part in working with some of the most vulnerable children in the Island in conjunction with our colleagues in the Children's Service, Education and Youth Service.



Sophie Diggle delivering the Emotional Coping Skills programme

Our work in family law

In 2022, JFCAS experienced the highest number of new applications in many years – a 55.4% increase in the overall number of new cases since 2021. The most significant rise of new applications was within public law and we will continue to monitor the themes and issues around this. We note the continuing strains on families caused by the pandemic and the very high cost of living, (which also impacts upon support services). We will continue to monitor and work with partner agencies to try and address the systemic issues where we can.

Despite the difficulties in caseloads and staffing, there has been some real innovation and positive change in 2022. We welcomed Rebecca Farrell to the team in June on a two-year secondment from Children's Social Care. Rebecca is working within private law proceedings and has considerable expertise in parenting interventions (having previously worked for a Cafcass-funded contact centre in the UK). She has already made valuable links with the Parenting Support Service and is due to start training via that service regarding the delivery of a new programme for separated parents. We are very excited to be part of this initiative.

All staff were present for a training day with Gill Timmis, OBE, a UK-based guardian and expert on children's proceedings. This focussed on the role of the guardian in public law and served as a helpful refresher to our more experienced team members, as well as foundation training for new staff.

We have continued to formalise links with our key professional partners and have started the process of creating formal terms of engagement with the office of the Children's Commissioner and Jersey Cares, both agencies at the forefront of children's rights and advocacy.

We have continued to review the interventions we offer in private law and have undertaken training in negotiation and dispute resolution with Michael Jacobs, Mediator. This is now being offered as a clear area of work where there are not such significant welfare issues to require a full assessment, but families need some time-limited assistance to move disputes forward. Last year a priority was to consider the needs of the most entrenched high-conflict cases and to consider how pathways could be created to assess and manage these more effectively. To this end we commissioned training on parental alienation with Dr James Murray, Clinical Psychologist, to help us in assessing and managing cases of this nature more effectively.

Over the last few years JFCAS noted a gap in awareness and understanding of neurodevelopmental disorders (particularly autism and ADHD) within children's court proceedings. To this end, in June we organised a Neurodevelopmental Disorders and Family Law training day, with Dr Joshua Carritt-Baker, Clinical Psychologist. This was a multi-agency training event and included health and social work professionals as well as lawyers and members of the judiciary. Moving forward, we aim to establish a working group to consider the issues of neurodiverse children and families within family proceedings to consider how we assess and meet their needs. We have been approached by several professionals following the training day who have expressed an interest in being part of this, so we hope to make this a priority for 2023.

JFCAS have been part of a new initiative developed by the Family Division of the Royal Court the Family Foundation. This was a pilot project which began in September 2022. It is a free service with aims to assist parents in mediating solutions to disputes, where cases do not contain complex welfare or safeguarding issues. At present it is held once a month, but it has been successful and the uptake high, so is under review.

A significant remaining recommendation of the Ofsted inspection was that JFCAS should set up a cross-agency forum to address cross-system family justice issues. This was a complex issue which was not easily addressed; however progress has been made. The JFCAS manager has proposed the idea of the creation of a group headed by a senior member of the judiciary, (similar to the Family Justice Council in the UK), which would comprise senior representatives from every involved agency dealing with children and families in court proceedings, providing forum for monitoring themes and standards and taking responsibility for driving forward any changes needed. We are grateful that this idea has been supported by the Deputy Bailiff and the head of the Family Division, and plans are underway to develop this group in 2023, provisionally titled the Jersey Family Justice Council.



We are looking forward to playing a full part as a corporate parent for the first time under the forthcoming Children and Young Persons Law – a responsibility that we will take seriously.

Working in partnership

It is apparent from the narrative above that partnerships with the Prison, Police, Courts, UK based guardians, Community Service beneficiaries, and Positive Steps organisations (amongst others) are essential for effective working. Partnerships are at the heart of our work and the Service plays a full part in the work of the Island's Safeguarding Board and Jersey Multi Agency Public Protection Arrangements- the latter for which we provide a staff member who chairs public protection meetings. Public protection work requires timely and proportionate information sharing and we are fortunate to enjoy a close working relationship with the States of Jersey Police. Without this level of cooperation our ability to contribute to a safer Island would be seriously compromised.

We have been delighted to welcome Dr Thanh Luu, Counselling Psychologist, who attends the Service a day a week to provide trauma recovery work to clients. This has been well received as has the offer from Customer and Local Services to provide a surgery opportunity one day a week for clients who want to discuss employment opportunities or any entitlement to benefit. This service has been especially important to prisoners and, together, we have been able to resolve any problems more efficiently than in the past. The challenging financial position during 2022 brought about some acute worries for a clientele who traditionally are amongst the lowest paid in our society. We have therefore been grateful to food banks for their help and have started to reciprocate by assisting their work through the Positive Steps scheme.

Further afield, we have attended conferences and training hosted by the Confederation of European Probation. Connections forged at these events have led to colleagues visiting the Northern Ireland Youth Justice Agency to understand the success of youth diversion in that jurisdiction. We also received some excellent online training delivered by the Republic of Ireland's Learning and Development Unit in relation to essential probation skills and we intend to continue these partnerships throughout 2023.

Looking ahead

When considering the opportunities and challenges of the year ahead, a priority is going to be to allow a new team to harness the experience of well-established practitioners with the undoubted promise and innovation of newer colleagues. Our work within family and criminal settings will depend to a significant extent on the development opportunities we provide to staff and creating a culture of support and challenge where wellbeing and accountability both feature prominently.

During the forthcoming year it will be essential to progress the replacement of our case management system which holds data on our clients. The current contract with our supplier expires at the end of 2024 and we are grateful for the government's financial support. We are looking forward to playing a full part as a corporate parent for the first time under the forthcoming Children and Young Persons Law – a responsibility that we will take seriously. From a criminal justice perspective, key priorities will be to contribute to a new Youth Justice Strategy that will be aligned to effective practice, diversion from court wherever possible and the rights of children. We also intend to contribute to developments in post custodial supervision and consideration of extending electronic monitoring in the Island. We intend to work with clients both in the community and custody to assist them to live safely in our Island and thereby reduce the impact on future victims. To do this, a motivated staff team will need to continue to demonstrate professionalism and partnership work that are essential to meet the needs of our clients at a time when the Island is facing economic and social vulnerabilities in the wake of the pandemic and a difficult financial climate.

Priorities for JFCAS in 2023 include assisting to develop the Jersey Family Justice Council, to ensure that progress has been implemented and maintained in accordance with the Ofsted recommendations, and to publish a clear set of strategic priorities and practice standards that promotes work of a consistently high standard, irrespective of external pressures.

The year ahead promises to be another busy one but I am fortunate to lead a team that is committed to providing the best services possible for the Island.



Mike Cutland
Chief Probation Officer

What clients said about Community Service

“ Community Service officers handle the groups very well! Everyone is treated the same with a safe atmosphere. Positive vibes!

“ Great way to learn new skills and really helped me with my social anxiety. Always felt safe coming to Community Service.

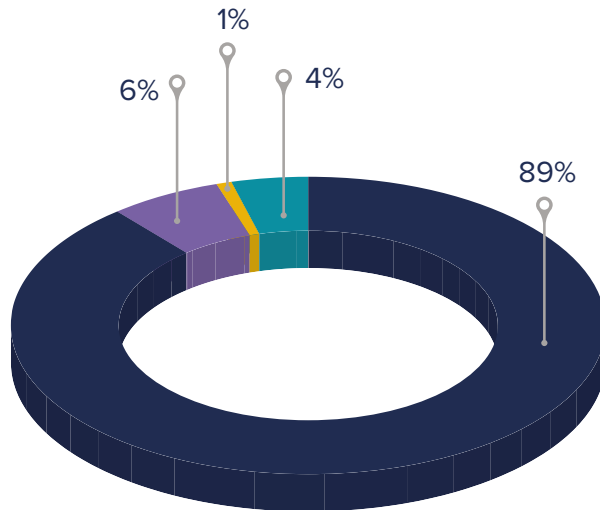
“ I was placed at the café in the Salvation Army. Being a chef, I felt this was very rewarding getting placed in the café. The manager placed me here and I felt it was beneficial to both the community and myself. It was very humbling to be placed there as I saw first-hand the excellent work the staff do to help people in need. I think it's a great choice to place someone to give back to the community. Many thanks.

“ I was surprised how Community Service made myself think how lucky I was in life and my family around me. You miss the free time on weekends, but makes you realise.



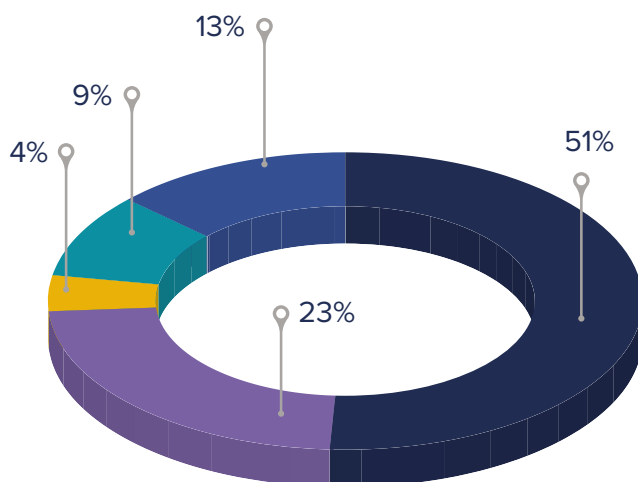
Community service manager Andy Le Marrec and supervisor Dinah Bentley, at a Jersey Heritage project

Budget and Expenditure 2022



BUDGET BY EXPENDITURE

- Staff Expenditure
- Supplies and Services
- Other Expenses
- Premises and Maintenance



BUDGET BY SERVICE AREA

- Probation & Aftercare
- Management & Administration
- Guardian Court & Case Costs
- Community Service
- Jersey Family Court Advisory Service

PROBATION AND AFTER-CARE SERVICE BUDGET & EXPENDITURE	2022 Budget	2022 Final	2021 Final
	Probation and After-Care Service	2,404,073	2,270,588
Court and Case Costs	99,943	59,585	74,861
Total	2,504,016	2,330,173	2,276,779

What Victims said about Restorative Justice

Has your involvement with Restorative Justice altered your views of the offender and how they are dealt with in general? Has your involvement with Restorative Justice altered your views of the offender and how they are dealt with in general?

- “ Yes, although it costs a lot of time and money to repair damage caused by youngsters today, it is sad to see and hear of the family situations they come from.
- “ It shows that through working with the system he has felt guilt and shame for what happened and you've helped and given him opportunities i.e. boxing and life skills.

Which aspect of your involvement with Restorative Justice was the most positive and which the most negative for you?

- “ It was all positive experience from start to finish. Team were excellent. Young people were contrite and courageous.
- “ Seeing that he was truly remorseful and genuine because he has gone through a hard time. I offered him a summer job and he seems really happy about it. Everyone deserves a second chance.
- “ The progress that was made with the offender was the most positive for me.

How satisfied were you with the Restorative Justice process?

- “ Very satisfied. Was handled with sensitivity by Chantelle. Everyone had the space to include themselves in the way that worked best for them.

Is there anything else you would like to say about the Restorative Justice process?

- “ We need more awareness of this. And more education into the benefits. If people are given the opportunity to fully apologise for their actions it frees them up to not have to carry this around with them. They get to see and hear the effects of their actions on others. The 'victim' gets to be heard and look the other party in the eye as humans. Connection can be made and people understand we are all human beings underneath it all.

The Restorative Justice officer was really professional and so helpful throughout the whole process. Nothing was too much trouble.

Service Performance in 2022

Service Performance in 2022

2022 OBJECTIVES	WHAT WE PLANNED IN 2022	WHAT WE DELIVERED	PLANS FOR 2023
<p>To provide an information and assessment service to Parish Halls, Courts, Prisons and the Minister for Home Affairs that is timely, fair and enhances decision making.</p>	<p>Update Pre-Sentence Report policy and practice standards to reflect new processes agreed with the courts.</p> <p>To increase timeliness of reports submitted to the 95% minimum target.</p>	<p>Policy and practice standards updated.</p> <p>413 reports were prepared for criminal justice system and 129 for the family courts.</p> <p>84% of Pre-Sentence Reports delivered within agreed timescales to the courts.</p>	<p>Increase timeliness of report submissions to the 95% minimum target.</p> <p>Arrange quality assurance audit of court reports.</p>
<p>To provide effective supervision of orders throughout the criminal justice system which assists rehabilitation, reduces reoffending and demonstrates benefit to the community.</p>	<p>Undertake a survey of partner agencies to monitor levels of satisfaction and any recommendations for improved service delivery.</p> <p>Commission an independent inspection of probation orders led by the Guernsey Probation Service, share findings with staff and implement recommendations.</p>	<p>External inspection conducted into standard of Probation Order supervision.</p> <p>Over 75% of Community Service Orders and 66% of Probation Orders completed successfully.</p> <p>High stakeholder satisfaction revealed in survey.</p> <p>Over 90% of probation clients surveyed felt that supervision had reduced their risk of reoffending.</p>	<p>Update staff training on core effective supervision skills</p> <p>Embed recommendations from the Guernsey Probation Service audit.</p> <p>Increase completion of Orders to the 75% minimum target.</p>
<p>To provide services that promote public protection and safeguarding.</p>	<p>Continue representation at JMAPPAs and Safeguarding Board forums.</p> <p>Maintain staff training.</p> <p>Deliver domestic abuse and sexual offending interventions.</p>	<p>All staff have received safeguarding training appropriate to their role.</p> <p>200 sessions of the Jersey Domestic Abuse Programme delivered to 12 clients.</p> <p>Audit of case management undertaken by Guernsey Probation Service.</p> <p>Seconded officer to chair JMAPPAs.</p>	<p>Continue to chair JMAPPAs meetings and risk meetings at HMP La Moye.</p> <p>Contribute strategically to the JMAPPAs and Safeguarding Management Boards.</p> <p>Ensure all Probation Officers are trained in the assessment and management of sexual and violent offenders.</p> <p>Audit quality of work undertaken by the Service with JMAPPAs clients.</p>

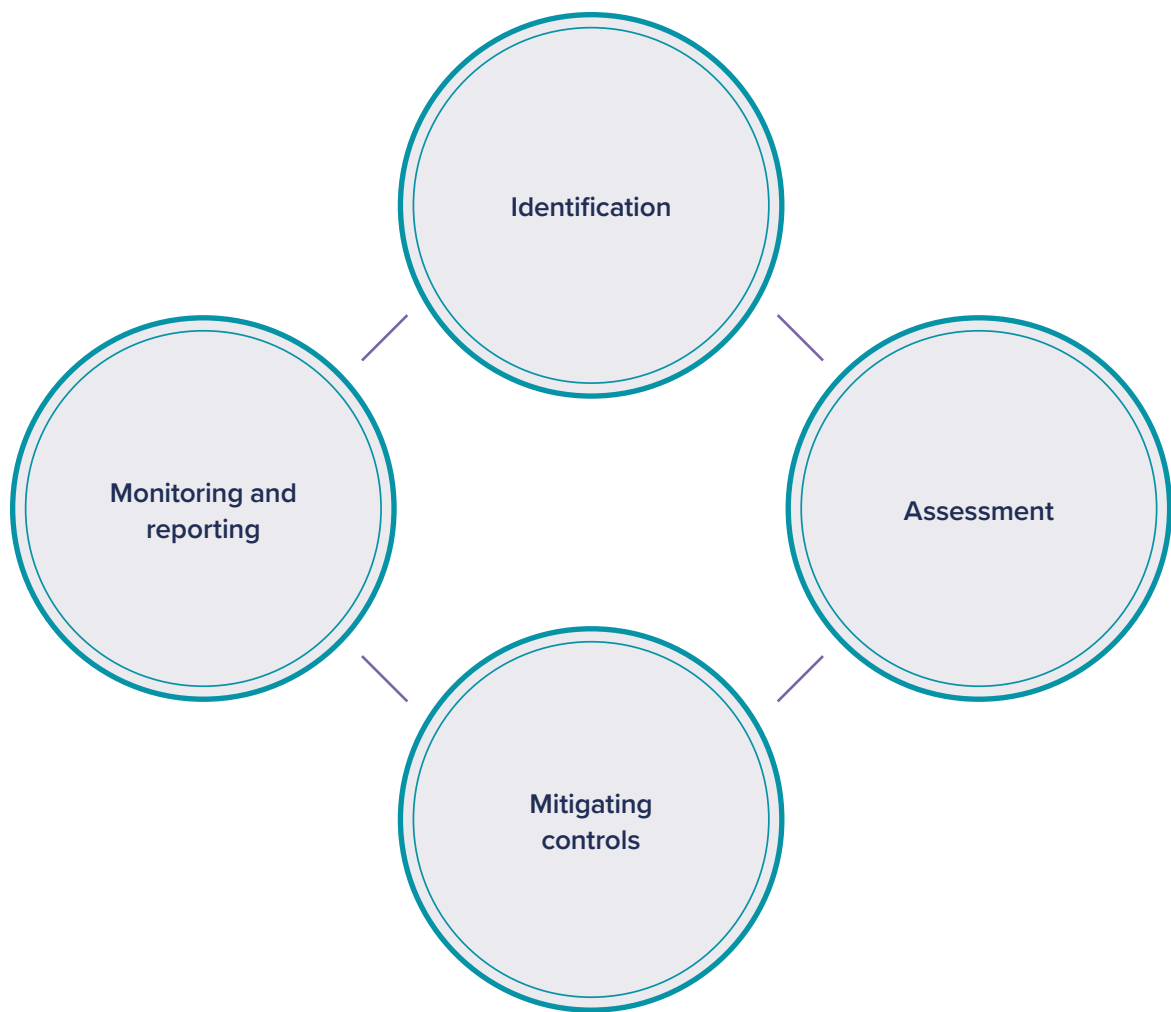
2022 OBJECTIVES	WHAT WE PLANNED IN 2022	WHAT WE DELIVERED	PLANS FOR 2023
<p>To promote the best interests of children throughout our work.</p>	<p>Conduct internal audits of JFCAS cases and cases where children are being supervised by Probation Officers in order to ensure that the voice of the child is articulated in our work.</p> <p>Promote practice that is age appropriate and child friendly that will allow children to benefit from services and to express their views.</p> <p>JFCAS to scope and establish new pathways to promote appropriate child contact in cases of high conflict.</p>	<p>All cases reviewed by managers as part of regular supervision.</p> <p>92 Positive Steps sessions undertaken by children.</p> <p>12 children attended Roadsafe education sessions.</p> <p>100% of children completed periods of supervision ordered by Centeniers.</p> <p>Updated literature produced for children explaining the role of Parish Hall enquiries.</p>	<p>Contribute to new Youth Justice Strategy.</p> <p>Undertake responsibilities of a Corporate Parent.</p> <p>Become a key partner in the Integrated and Intensive Youth Support Service.</p> <p>Work to divert children from court appearances and develop further interventions to assist them.</p>
<p>To further develop a partnership with the States of Jersey Prison Service that promotes rehabilitation for prisoners and public safety.</p>	<p>Increase number of offending behaviour programmes delivered to prisoners.</p> <p>Collaborate with prison colleagues to improve accommodation and employment opportunities for prisoners.</p>	<p>Offending behaviour programmes unable to be delivered this year due to staffing shortages and pressures on both services.</p> <p>Joint work with prison and housing providers resulting in accommodation needs being met despite challenging circumstances.</p> <p>Increased number of employers willing to employ prisoners.</p> <p>Supervision of 16 prisoners on conditional early release licence.</p> <p>All convicted prisoners allocated probation officer.</p> <p>Risk meetings in relation to violent/ sexual offenders chaired by probation staff.</p>	<p>Deliver offending behaviour programmes in relation to substance misuse, violence, and sexual offending.</p> <p>Chair all Multi Agency Risk Assessment and Management Meetings (MARAMM) for prisoners approaching release.</p> <p>Contribute strategically to the proposed implementation of post custodial supervision.</p>

2022 OBJECTIVES	WHAT WE PLANNED IN 2022	WHAT WE DELIVERED	PLANS FOR 2023
<p>To remain influential in the criminal justice and family justice systems through effective partnership work, in order to promote the best possible outcomes for clients of the Service.</p>	<p>Manage a successful relocation of the community service scheme to La Collette in conjunction with the Infrastructure, Housing and Environment department.</p> <p>Contribute to the new youth justice policy and review the recommendations of the Children’s Commissioner report about Parish Hall Enquiries.</p> <p>Work towards forming a strategic group to monitor and develop cross agency work within family law.</p>	<p>Move to La Collette completed successfully.</p> <p>Developed practice within the youth justice arena including new interventions.</p> <p>Worked with the judiciary to agree terms of reference for a strategic group in family law.</p> <p>Stakeholder feedback.</p>	<p>To work with other stakeholders to shape the new Youth Justice Strategy and the Family Law strategic group.</p> <p>Explore feasibility of extending electronic monitoring in Jersey.</p> <p>To contribute to the forthcoming Building a Safer Community Strategy with a focus on rehabilitation, victim safety, and public protection.</p> <p>Develop a new four-year Service strategy in consultation with stakeholders.</p> <p>To contribute to a reconviction study.</p>
<p>To create a safe working environment that encourages wellbeing, staff development and accountability.</p>	<p>Invest in university tuition for trainee probation officers and qualifications for two social workers to become accredited practice educators.</p> <p>Develop a learning and development plan that identifies and attempts to meet the needs of all staff, including volunteers.</p> <p>Continue to promote wellbeing at work through flexible working and effective working practices including managed workloads and staff initiatives. Progress to be measured by a staff wellbeing survey.</p> <p>All staff to have received training in trauma informed practice and neurodiversity awareness.</p>	<p>Two trainees successfully enrolled on university courses. One Practice Educator in training.</p> <p>All staff undertook a training plan according to need, including trauma informed and neurodiversity training.</p> <p>Team events and positive “pulse” surveys undertaken.</p> <p>AXA Health provided “Know Your Numbers” surgeries to staff.</p> <p>Department made financial savings.</p> <p>Flexible working arrangements agreed and implemented within the Service.</p>	<p>Engage all staff in Strategic Workforce planning for the Service.</p> <p>Work with the Government’s Health and Safety Inspectorate to audit the Service’s arrangements and compliance with minimum standards.</p> <p>Provide induction programmes for all new staff.</p> <p>Identify a new provider for the new DAISY2 case management system in conjunction with the Prison and the Guernsey Probation Service that provides best value.</p>

2022 OBJECTIVES	WHAT WE PLANNED IN 2022	WHAT WE DELIVERED	PLANS FOR 2023
<p>To promote the best interests of children throughout our work.</p>	<p>Conduct internal audits of JFCAS cases and cases where children are being supervised by Probation Officers in order to ensure that the voice of the child is articulated in our work.</p> <p>Promote practice that is age appropriate and child friendly that will allow children to benefit from services and to express their views.</p> <p>JFCAS to scope and establish new pathways to promote appropriate child contact in cases of high conflict.</p>	<p>All cases reviewed by managers as part of regular supervision.</p> <p>92 Positive Steps sessions undertaken by children.</p> <p>12 children attended Roadsafe education sessions.</p> <p>100% of children completed periods of supervision ordered by Centeniers.</p> <p>Updated literature produced for children explaining the role of Parish Hall enquiries.</p>	<p>Contribute to new Youth Justice Strategy.</p> <p>Undertake responsibilities of a Corporate Parent.</p> <p>Become a key partner in the Integrated and Intensive Youth Support Service.</p> <p>Work to divert children from court appearances and develop further interventions to assist them.</p> <p>To provide parenting programmes in cases of separation and disagreement.</p>
<p>To further develop a partnership with the States of Jersey Prison Service that promotes rehabilitation for prisoners and public safety.</p>	<p>Increase number of offending behaviour programmes delivered to prisoners.</p> <p>Collaborate with prison colleagues to improve accommodation and employment opportunities for prisoners.</p>	<p>Offending behaviour programmes unable to be delivered this year due to staffing shortages and pressures on both services.</p> <p>Joint work with prison and housing providers resulting in accommodation needs being met despite challenging circumstances.</p> <p>Increased number of employers willing to employ prisoners.</p> <p>Supervision of 16 prisoners on conditional early release licence.</p> <p>All convicted prisoners allocated probation officer.</p> <p>Risk meetings in relation to violent/ sexual offenders chaired by probation staff.</p>	<p>Deliver offending behaviour programmes in relation to substance misuse, violence, and sexual offending.</p> <p>Chair all Multi Agency Risk Assessment and Management Meetings (MARAMM) for prisoners approaching release.</p> <p>Contribute strategically to the proposed implementation of post custodial supervision.</p>

The Service's Approach to Risk Management

Managing risk is a key part of the work of the Service. The Service has therefore established an enterprise risk management function which identifies, assesses and manages risk as depicted in the graphic below. As part of this process we ensure that business continuity and health and safety imperatives are considered as a core part of this approach.



The management team identify and review the Service's risk profile in bi-monthly strategic meetings. Mitigation measures are put in place. The management team are assisted by Jurat Austin-Vautier who provides oversight on behalf of the Board and has previous experience in the government's Risk and Audit Committee. In 2022 the Service's management of risk was inspected by the Comptroller and Auditor General which noted the development of work in this area and made a number of recommendations.

The Chief Officer meets on a quarterly basis with the government's head of risk and senior audit and treasury managers who review the Service's management of risk. Further scrutiny is provided by the Probation Board and the Non-ministerial Audit Committee.

The key risks for the Service during 2022 are outlined below:

TITLE	DESCRIPTION	OWNER	RATING	MITIGATIONS
Challenge in recruiting Probation Officers	In the past two years there have been several early retirements of experienced probation officers together with another experienced officer relocating. There is a limited talent pool of qualified officers on the Island and staffing shortages also exist in the UK. Referrals from a UK recruitment agency was unsuccessful in 2022. Without a cadre of experienced staff, the Service risks compromising quality in its work with the courts, clients, prisons and at parish hall enquiries.	Mike Cutland	High	<ul style="list-style-type: none"> Develop a succession plan that involves employing trainee officers Promote qualification pathways for other staff Attend trade fairs to increase awareness about career opportunities Retain existing staff by making the Service an employer of choice Retain some retired staff on zero hours contracts to mentor less experienced colleagues
Community staff shortages for weekend work parties	It has become increasingly difficult to attract weekend supervisors to work on the community service scheme. Without adequate staffing there is a risk that clients will be delayed in starting their orders which is unsatisfactory. Staffing shortages also place an extra burden on existing staff with attendant risks of burn out and poor morale.	Andy Le Marrec	High	<ul style="list-style-type: none"> Reviewing the terms and conditions of existing staff Media campaigns Joint work with partners in the Home Affairs department to promote career development opportunities for staff by gaining experience of working with clients on the scheme Retain existing staff by making the Service an employer of choice Consider partnerships with private sector

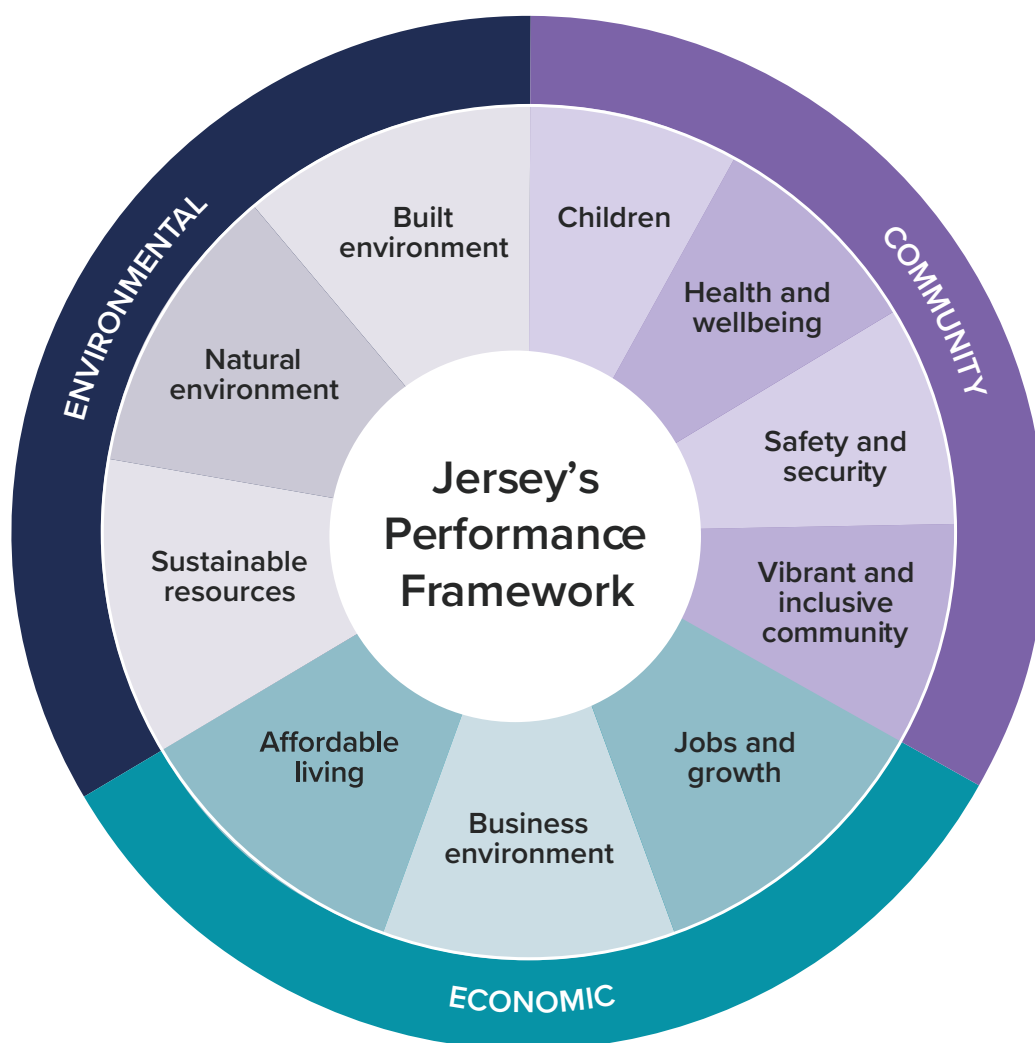
TITLE	DESCRIPTION	OWNER	RATING	MITIGATIONS
Securing a suitable replacement for the Service's electronic data management system	Probation and JFCAS use an electronic case management system (Daisy2) to manage work with clients. The system is becoming outdated and in order to continue efficient case management, a replacement needs to be secured within the next 24 months.	Mike Cutland	High	<p>A Channel Island consortium has been developed to ascertain the most efficient and cost-effective solution for Jersey and Guernsey Probation and Prison services</p> <p>Examination of tenders and demonstrations from prospective suppliers</p> <p>Collaboration with senior officers in the Modernisation/Digital and Commercial Services departments</p>
Increased demands for regulatory compliance	In recent years there have been extra demands for departments to comply with a range of requirements in the following areas: Information security, Health and Safety, Data Protection and Business continuity. Together with operational demands in the criminal and family law arenas, this represents a significant challenge for a relatively small department	Andy Le Marrec	High	<p>Trying to develop departmental capacity by reviewing job descriptions to allow a focus on these areas</p> <p>Employment of zero hours staff to compensate for the shortfall in permanent staff responding to regulated activity</p> <p>Communication with government managers to alert them to the challenge of the department to meet some timescales</p>

TITLE	DESCRIPTION	OWNER	RATING	MITIGATIONS
Serious reoffending by a client of the Service	The Probation Service assesses and manages risk on a daily basis. There is a risk that a client of the Service could behave in a dangerous manner that could result in serious injury. Critical publicity about the Service is likely to damage confidence of stakeholders and have a detrimental impact on staff confidence and morale.	Natalie Elliott	Medium	<p>Effective recruitment, training and supervision of staff</p> <p>Regular audits of case management</p> <p>Accurate assessment of cases including appropriate escalation pathways</p> <p>Policy and service standards reviewed to ensure they are fit for purpose</p> <p>Promoting a culture of professional curiosity and the ability of team members to challenge one another.</p>
Introduction of post custodial supervision without necessary resources and operating model	The proposed introduction of post custodial supervision is anticipated to result in the Service supervising up to 30 released prisoners in Jersey every year on statutory licences for the first time. This will be new work that will be scrutinised by Ministers, the Courts, Home Affairs partners and the public alike. It will need to be adequately resourced to be effective.	Mike Cutland	Medium	<p>Agreement in the Government Plan to appoint an extra Probation Officer when the new law is passed</p> <p>Continuing work with stakeholders including Prison, Police, Courts and Cabinet Office to introduce an agreed model of post custodial supervision</p> <p>Adherence to effective practice principles that will enhance the prospects of released prisoners desisting from crime</p>

The Service's Contribution to Sustainability

Throughout its work the Service attempts to show a commitment to sustainable wellbeing that is in line with the Government's 2022 Performance Framework. Sustainable wellbeing in Jersey consists of three different aspects:

- **Community wellbeing** - the quality of people's lives
- **Environmental wellbeing** – the quality of the natural world around us
- **Economic wellbeing** – how well the economy is performing



Children

JFCAS working for the best interests of children.

Service promoting active diversion from court wherever possible (100 % completing periods of diversionary supervision successfully).

Probation Orders, Positive Steps and Roadsafe providing education and rehabilitation opportunities.

Active promotion of the United Nations Convention on the Rights of the Child.

Health and Wellbeing

Advice about use of substances delivered to clients, including the delivery of alcohol study programmes.

Clinical psychologist providing advanced trauma recovery work for probation clients.

Emotional Coping Skills programmes delivered to clients to assist with mental health.

Partnership with CYPES to promote Active cards for eligible clients.

Safety and Security

Effective supervision of clients that results in the overwhelming majority successfully completing court orders.

Contribution to public protection and safeguarding forums including the assessment and chairing of meetings in relation to clients who pose the most risk of harm to others.

Affordable living

Advocacy service and partnership arrangements with the Customer and Local Services department for those most in need.

Partnership work with foodbanks.

Jobs and growth

Partnerships with Customer and Local Services, the Prison, Skills Jersey and employers to enhance employment prospects for clients.

Business environment

Department attempts to provide value for money through effective work and operating within budget.

Sustainable resources

The Community Service scheme has contributed over 4,000 hours to the Island's environment through unpaid work.

Recycling initiatives in the Lemprière Street office.

A commitment to electronic instead of paper records wherever possible.

Use of virtual meetings where appropriate to reduce travel costs.

Annual Statistical Summary 2022

Criminal Justice

A total of 413 reports (all report types) were completed during 2022, representing a 7.6% decrease on 2021, (447 reports).

Note: reports are counted from point of sentence or outcome.

Breakdown

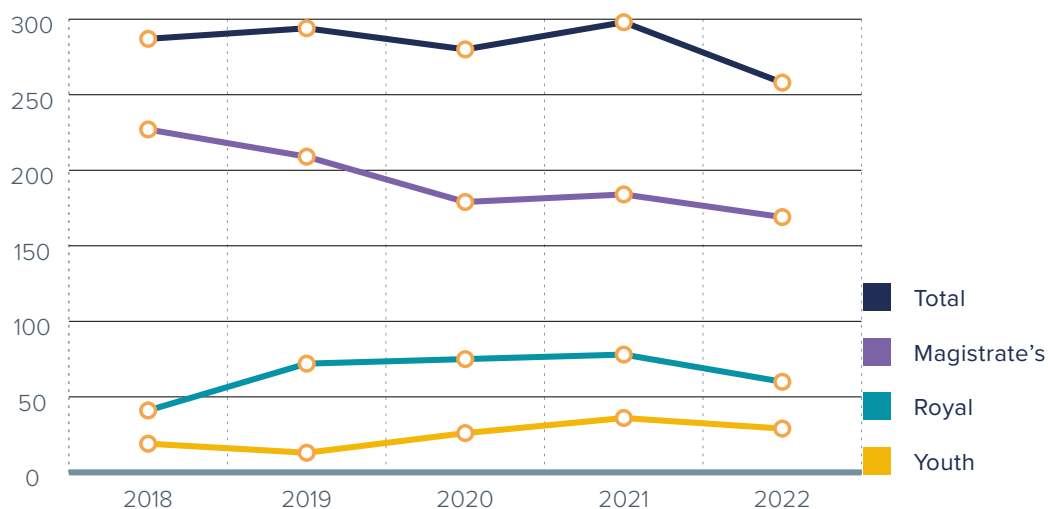
PRE-SENTENCE REPORTS						
	2018	2019	2020	2021	2022	% change on previous year
Youth	19	13	26	36	29	
Magistrate's	227	209	179	184	169	
Royal	41	72	75	78	60	
Total	287	294	280	298	258	-13.4%

Notes:

The 29 reports for Youth Court relate to 25 individual young people.

Three Royal Court reports were for young people (two of whom turned 18 prior to sentence).

PSRs by Court by Year



84.5% of Social Enquiry Reports written met the agreed deadline of being ready for Court either 2 days (for Magistrate's and Youth) or 10 days (for Royal) prior to sentence date. A number of reports fell outside the deadline due to circumstances beyond the Service's control, however the Service will always liaise with the Courts in such situations.

Target: at least 95% of reports to be submitted within agreed timescales.

Reports breakdown continued

Stand-downs - verbal reports given following interview of the client during Court hearing by the Probation Court Duty Officer. These are on a par with last year.

STAND-DOWNS (VERBAL REPORTS)						
	2018	2019	2020	2021	2022	% change on previous year
Youth	3	1	2	2	1	
Magistrate's	71	60	42	39	39	
Total	74	61	44	41	40	

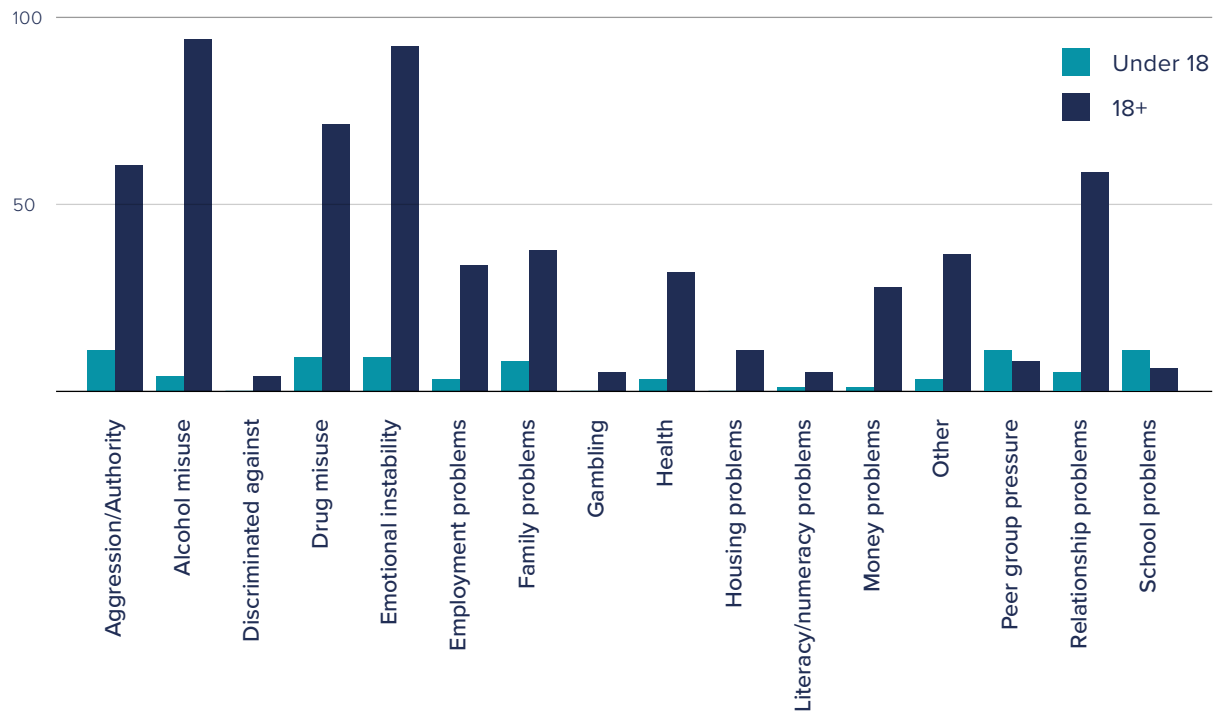
Other Report types

OTHER REPORTS						
	2018	2019	2020	2021	2022	% change on previous year
Conditional Early Release	9	16	13	10	17	
Deportation	13	19	10	10	8	
Information for Court	42	44	13	30	34	
Sex Offender De-Notification	6	5	6	6	14	
Personal Information (for Youth Court)	n/a	n/a	31	52	42	
Total	70	84	73	108	115	+6.5%

Total number of all Report types by Year

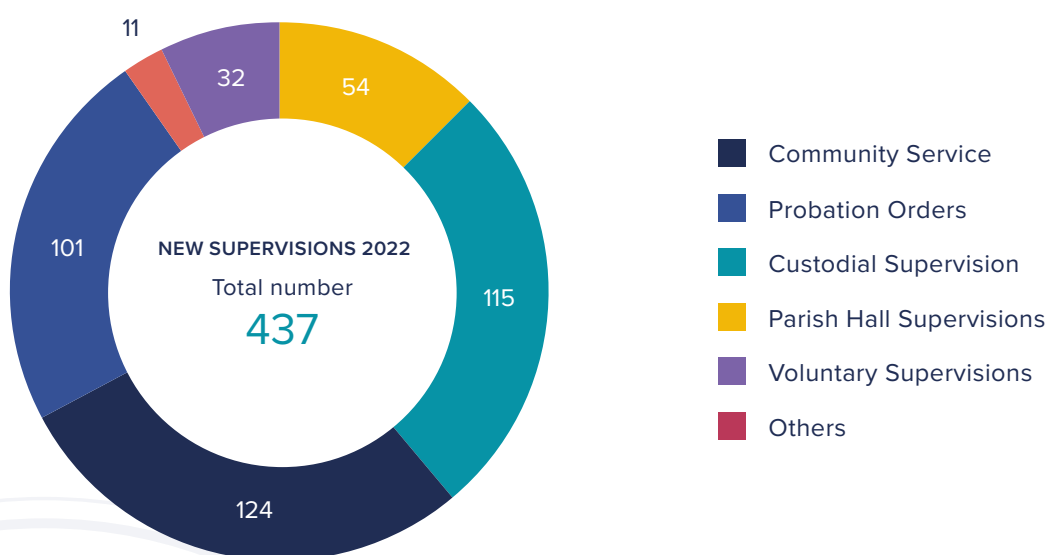
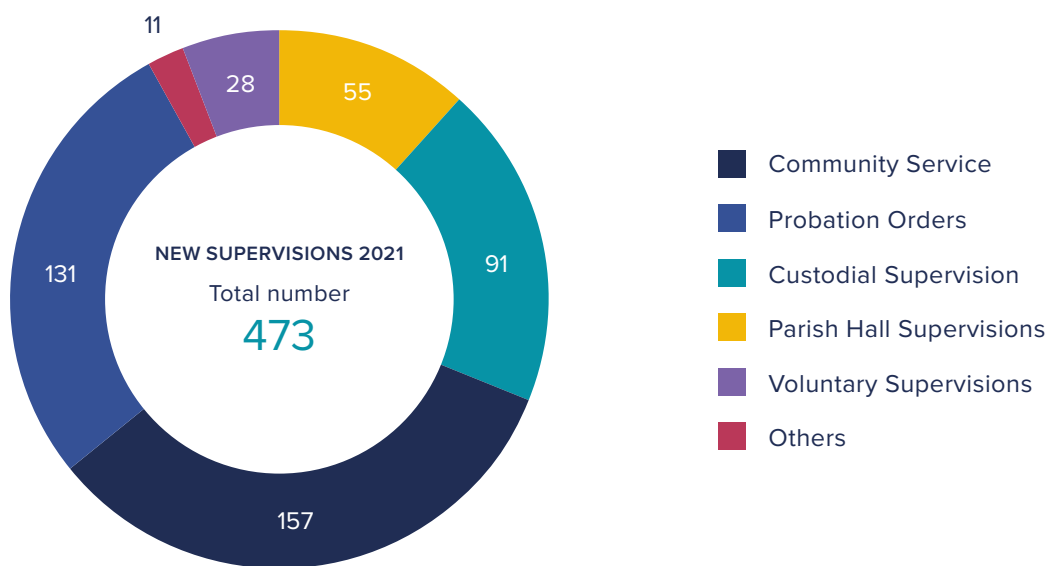


Contributory factors to offending in Pre-Sentence Reports 2022



FACTOR	UNDER 18	% OF YP PSRS	18 PLUS	% OF ADULT PSRS
Aggression/Authority	11	34.3	61	26.9
Alcohol misuse	4	12.5	95	42.0
Discriminated against	0	0	4	1.7
Drug misuse	9	28.1	72	31.8
Emotional instability	9	28.1	93	41.1
Employment problems	3	9.3	34	15.0
Family problems	8	25	38	16.8
Gambling	0	0	5	2.2
Health	3	9.3	32	14.1
Housing problems	0	0	11	4.8
Literacy/numeracy problems	1	3.1	5	2.2
Money problems	1	3.1	28	12.3
Other	3	9.3	37	16.3
Peer group pressure	11	34.3	8	3.5
Relationship problems	5	15.6	59	26.1
School problems	11	34.3	6	2.6

New supervisions added – Community & Custodial



Overall there has been an 7.6% decrease in the total number of new supervisions added, with breakdown details as below:

Breakdown of new supervisions

PROBATION ORDERS						
	2018	2019	2020	2021	2022	% change on previous year
Youth Court	14	10	20	35	26	-25.7%
Magistrate's Court	94	100	93	79	65	-17.7%
Royal Court	10	9	9	13	13	-
Total	118	119	122	127	101	-20.4%

In total, Probation Orders are down by 20.4% on the previous year. Orders from Youth Court decreased by 25.7%, with 3 young people having 7 orders between them.

The main offence groups for new supervisions were violence (28.7% - down from 33.6%), followed by road traffic/motoring offences (19.8% - up from 7.6%), drug offences (16.8% - down from 17.5%), public order (9.95% - down from 14.5%). This is measured by the main offence only, although an individual may have multiple offences.

The gender split for those placed on Probation in 2022 was 86.2% male, 13.8% female (88.5% male, 11.5% female in 2021).

Community Service Orders

NEW COMMUNITY SERVICE ORDERS IMPOSED:	2018	2019	2020	2021	2022	% change on previous year
Youth Court	7	1	10	11	6	
Magistrate's Court	140	160	106	121	99	
Royal Court	15	5	12	2019	121	-
Total	162	166	128	152	124	-18.4%

Community Service Orders have decreased by 18.4% compared to 2021. The number of young people being placed on Community Service has also reduced.

The main offence group continues to be those committed under the Road/Motor Traffic Laws (49.1% - up from 36.3%), followed by violence (21% - down from 26.1%) and drug offences (14.5% - up from 21%).

The gender split for those placed on Community Service was 80.7% male and 19.3% female (90.4% male and 9.6% female in 2021), a notable increase of female offenders.

43 clients placed on Community Service also received a Probation order (combination orders) representing 34.7% of the total, (38.8% in 2021).

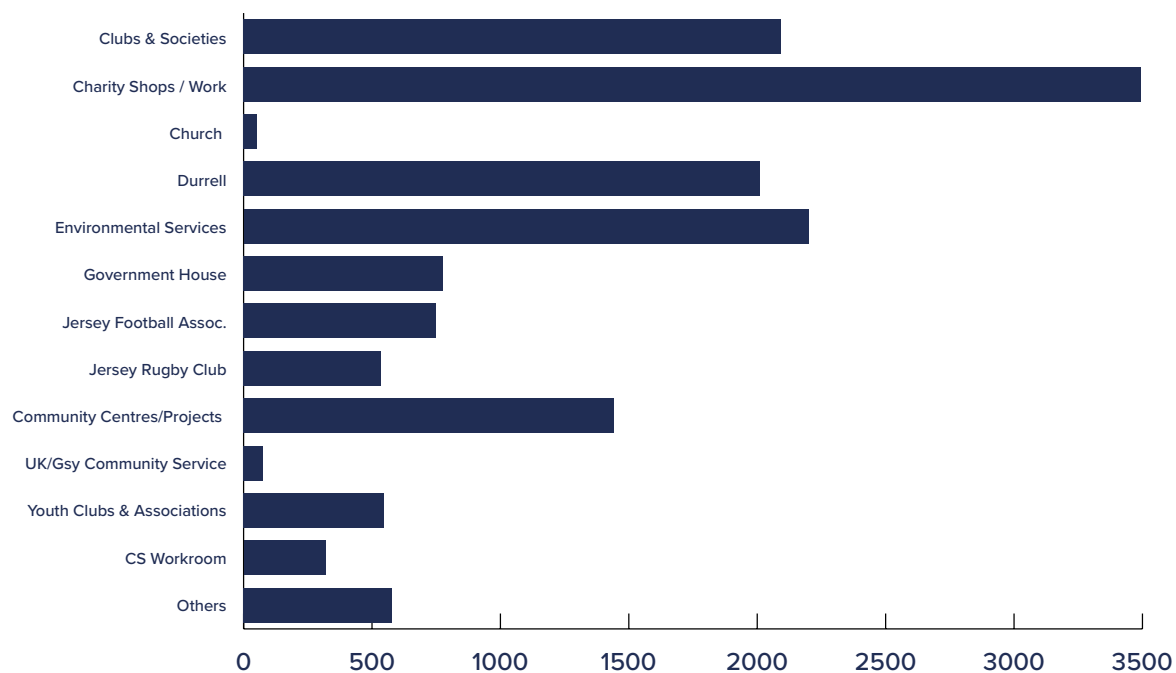
Community Service Orders – hours' analysis

The scheme provided 14,785 hours of free work for the benefit of the island. The Team have worked hard to clear the backlog of cases caused through months of closure of the scheme during 2020 and 2021 due to Covid-19 and have made good headway.

CS ORDERS	2018	2019	2020	2021	2022	% change on previous year
Hours ordered	18255	18369	14802	19216	15046	-21.7%
Hours worked	15036	16253	10920	15080	14785	-2%
Average order length	113	111	115	122	121	-

22.6% of community service orders were placed on individual placements.

Hours Worked 2022 by project



CATEGORY	2018	2019	2020	2021	2022
Clubs & Societies	1432.50	2530.00	1472.50	1606.50	2093.00
Charity Shops / Work	2365.50	2556.00	2026.50	4184.00	3494.00
Church	1251.00	619.50	392.00	159.00	52.50
Durrell	2975.75	2847.75	2539.50	1995.00	2011.00
Environmental Services	2660.00	2953.50	1120.00	2662.50	2199.50
Government House	465.00	100.00	1040.00	460.00	777.50
Jersey Football Assoc.	737.50	1202.50	767.50	742.50	749.50
Jersey Rugby Club	440.00	583.50	270.00	618.50	535.00
Trees for Life	305.00	25.00	-	-	-
Community Centres/Projects (formerly Parish & Community Facilities)	542.00	840.00	327.50	1060.50	1443.00
UK/Gsy Community Service	354.00	388.90	213.00	43.75	75.75
Youth Clubs & Associations	734.00	415.50	388.00	730.00	547.25
CS Workroom	589.00	828.50	29.00	282.50	319.00
Others	185.00	363.00	335.00	536.00	578.00
Total	15036.25	16253.65	10920.50	15080.75	14875.00

Risk/need profiles on new Probation and Community Service Orders during 2022

The LS-CMI, a psychometric tool, is used to measure an individual's level of risk of reconviction and criminogenic need.

ORDER TYPE	RISK BAND	2019 %	2020 %	2021%	2022%
Probation	Low	23.3	11.5	16.8	13.8
	Medium	41	48.3	39.7	52.5
	High	34	38.5	25.2	20.8
	Very high – new	Incl. in High	Incl. in High	13	12.9
	No data	1.7	1.7	5.3	0
Community Service	Low	60	48	53.5	58.9
	Medium	26.6	34.9	30.6	29.9
	High	11.2	14	9.5	7.2
	Very high – new	Incl. in High	Incl. in High	3.2	3.2
	No data	2.2	3.1	3.2	.8

Risk of reconviction scores at termination of Probation Orders

Comparison is made between the LS/CMI score at the end of an individual's Probation Order to that at the start. The 2022 figures below are based on 98 orders terminated during the year across all risk bands.

(NB: a small number of terminated orders are not applicable)

TERMINATIONS - LS/CMI SCORES – YEAR					
Score change:	2018	2019	2020	2021	2022
Decrease %	65.5	60.2	66.7	66.7	57.1
Increase %	25.7	27.8	22.2	26.3	27.6
No change %	8.8	12	11.1	7	15.3

Target: At least 66% of clients to have reduced their risk of reconviction by the end of their probation order.

Breaches during 2022

Breaches have risen for both types of orders:

BREACH TYPE/REASON	BREACHES OF COMMUNITY SERVICE ORDERS		BREACHES OF PROBATION ORDERS	
	2021	2022	2021	2022
Reconvicted	6	6	16	21
Breach of order conditions	4	7	8	6
Failed to attend as requested	27	33	8	20
Behaviour towards staff/group attendees	0	3	0	0
Other reason	1	3	2	2
No change %	8.8	12	11.1	7
Totals	38	52	34	49

Completions

Target: 75% of both Probation and Community Service Orders to successfully complete.

Probation Order Completions

Of the 115 Probation orders terminated this year, the reasons are as follows:

	2021	%	2022	%
Completed (expiry date reached)	111	85.4	78	67.8
Further offence – revoked & re-sentenced	9	6.9	18	15.8
Failed to comply with requirements – revoked & re-sentenced	5	3.9	10	8.7
Terminated early other reason	2	1.5	9	7.8
Breached – arrest ordered	3	2.3	0	0
Total	130	100%	115	100%

Of the 78 completions, 15 breached their orders and were permitted to continue either with or without a separate penalty or extended (23 in 2021).

Community Service Order Completions

160 Community Service orders terminated during 2022, a higher number than usual due to the back-log of cases being completed, with the following reasons:

	2021	%	2022	%
CS hours completed	97	83.5	124	77.5
Further offence – revoked & re-sentenced	3	2.6	1	0.65
Failed to comply with requirements – revoked & re-sentenced	6	5.2	20	12.5
Revoked – other reason	3	2.6	4	2.5
Breached – arrest ordered	5	4.3	5	3.1
Failed to appear – arrest ordered	1	.9	3	1.9
Failed to comply with requirements – referred back to UK	0	0	1	0.65
Illness	1	.9	2	1.2
Total	116	100%	160	100%

Of the 124 completions, 17 breached their orders and were permitted to continue, either with or without a separate penalty (8 in 2021).

Parish Hall Enquiries

Case numbers for under 18 year olds (a small number will have turned 18) show a small decrease of 2% on last year. Note: PHEs ceased for some months in 2020 due to Covid-19.

	2018	2019	2020	2021	2022	% change on previous year
Total number of PHE cases	192	167	142	182	178	2%

Notes:

The 178 cases consisted of 161 individual young people, of which 58.4% were first offenders, slightly less than 2021 (62.6%).

12 children were remanded to Youth Court, the same as in 2021, and 2 cases were sent to the Magistrate's Court.

The majority of enquiries were held in St Helier (50.6%), followed by St Saviour (16.3%) and St Clement (9%)

Target: To divert children from court wherever possible.

Road and Motor Traffic continue to be the main offence group at 51.4% (up from 41.2% in 2021), followed by public order at 13.1% (down from 22.5%); larceny 10.2% (up from 9.3%); violence 7.4% (down from 8.7%) and drug possession 6.2% (down from 7%).

Breakdown by Parish of case numbers

	2021	%	2022	%	%
PHE - Grouville	1	2	2	2	5
PHE - St. Brelade	14	12	12	6	12
PHE - St. Clement	27	21	13	17	16
PHE - St. Helier	94	78	74	123	90
PHE - St. John	2	1	1	1	1
PHE - St. Lawrence	7	7	4	4	5
PHE - St. Martin	4	4	0	3	5
PHE - St. Mary	2	3	0	1	4
PHE - St. Ouen	1	0	3	1	0
PHE - St. Peter	10	6	13	6	11
PHE - St. Saviour	28	31	19	18	29
PHE - Trinity	2	2	1	0	0
Total	192	167	142	182	178

New Supervisions from Parish Hall Enquiries

We have seen a 9.3% decrease overall in supervisions for young people during 2022 from Parish Hall Enquiries. Use of the RoadSafe option for those who have committed Road Traffic offences increased heavily, but it had only just been introduced in late 2021 so was not a full year.

Note: numbers in 2020 were severely impacted by the cessation of Enquiries during the lockdown periods of Covid 19.

PARISH HALL SUPERVISION TYPE FOR UNDER 18S:	2018	2019	2020	2021	2022	% CHANGE ON PREVIOUS YEAR
Deferred decisions with Restorative Justice	18	25	13	19	12	
Deferred decisions with Voluntary Supervision	9	17	8	9	1	
Deferred decisions with Alcohol & Drug Education	11	19	4	11	7	
Deferred decisions with RoadSafe (new 2021)	n/a	n/a	n/a	4	19	
Total	38	61	25	43	39	-9.3%

Adult cases from Parish Hall

15 Deferred decisions with Alcohol & Drug Education; cases were split between the Probation Substance Misuse Worker (8 cases) and the Alcohol & Drugs worker (7 cases). This compares to a total of 21 cases in 2021.

Completions of Deferred decisions from Parish Hall

With either Voluntary Supervision, Restorative Justice or Alcohol & Drug education (all age groups):

	2021	%	2022	%
Completed (expiry date reached)	48	98%	54	98.1%
Terminated early good progress	0	0	1	1.9%
Terminated early other reason	1	2%	0	0
Total	49	100%	55	100%

Target: 75% of children to successfully complete periods of supervision ordered by Centeniers.

Voluntary community supervisions (non- Parish Hall)

VOLUNTARY SUPERVISIONS	2018	2019	2020	2021	2022
Young People	2	10	8	2	0
Adults	31	27	28	26	32
Total	33	37	36	28	32

Adult Voluntary Supervisions consist of those wishing to engage either post-order, self-referrals or other agency referrals (e.g., for the Jersey Domestic Abuse Programme). For young people they may be referred from other agencies such as Early Help, Children's Services and Education (schools).

Custodial Supervisions

NEW CUSTODIAL SUPERVISIONS	2018		2019		2020		2021		2022		% CHANGE ON PREVIOUS YEAR
	Adult	Yth	Adult	Yth	Adult	Yth	Adult	Yth	Adult	Yth	
Youth Court	0	1	0	0	0	1	0	2	0	1	
Magistrate's Court	44	1	60	0	41	0	36	0	50	1	
Royal Court	39	2	61	6	65	0	49	4	58	6	
Sub totals	83	4	121	6	106	1	85	6	108	8	
Total	87		127		107		91		116		+27.4%

Notes:

Youth Custodial supervision applies to those aged 21 and under. The 8 cases in 2022 relate to 2 under 18 and 6 under 21s.

As from spring 2019, Custodial supervision is offered to all prisoners regardless of length of sentence (previously 6 months and over, or 4 months for young people).

Prison releases

Of the 62 prisoners recorded as released on-island during 2022, 48.4% (30 clients) were on some form of supervision. This compares to 65.7% in 2021, although actual numbers were lower (23 clients).

RELEASE TYPE	2018	2019	2020	2021	2022
Conditional Early Release	11	11	8	11	16
Released no further supervision	0	0	1	1.9%	
Voluntary After Care	30	47	23	12	32
Total	22	16	10	12	8
Total	69	74	43	35	62

Programme intervention

The following table details those programmes which ran over the year in either group settings or on a one-to-one basis:

PROGRAMME TYPE	2021		2022	
	NO. OF ATTENDEES	TOTAL NO. OF SESSIONS ATTENDED	NO. OF ATTENDEES	TOTAL NO. OF SESSIONS ATTENDED
Aggression Control Training	1	1	0	0
ADAPT (domestic abuse programme)	5	12	0	0
Alcohol Study Group	22	92	22	76
Sex Offender Programme	2	19	0	0
NOTA Individual Treatment Programme (for sex offenders)	5	16	8	60
Emotional Coping Skills	16	107	47	242
Jersey Domestic Abuse Programme Module-1: Assessment & Formulation	15	53	10	31
Jersey Domestic Abuse Programme Module-2: Building Precursors for Change	5	8	7	24
Jersey Domestic Abuse Programme Module-3: Skills for Change	8	61	10	54
Jersey Domestic Abuse Programme Module-4: Children & Fatherhood	5	14	6	27
Jersey Domestic Abuse Programme Module-5: Partner Relationship Functioning	8	29	12	51
Jersey Domestic Abuse Programme Module-6: Trauma	0	0	1	2
Jersey Domestic Abuse Programme Module-7: Anger	0	0	4	9
Jersey Domestic Abuse Programme Module-8: Bring it Together	2	2	1	2
Positive Steps – Order Session (new)	1	4	8	40
Positive Steps – General Activity (new)	2	6	14	52

The Jersey Domestic Abuse Programme was introduced in early 2021 replacing the ADAPT programme. It is delivered on a one-to-one basis by Probation Officers to their clients, with modules tailored to the individual case.

Positive Steps was introduced in late 2021 for young people. Sessions are undertaken with a variety of partner organisations, either as part of a Court Order or a general activity.

Binding Over Orders with Conditions

The use of Binding Over Orders has decreased this year, although the numbers over the years remain low. The new Roadsafes option is now also available for young people who have committed Road Traffic offences.

	2018	2019	2020	2021	2022	% CHANGE ON PREVIOUS YEAR
Bind Over Order with Restorative Justice - u18	1	0	3	4	1	
Bind Over Treatment Order u18	0	0	0	2	0	
Bind Over – Roadsafes u18 (new)	n/a	n/a	n/a	1	1	
Bind Over Order with Restorative Justice – Adult	1	0	1	0	1	
Bind Over Treatment Order Adult	3	0	1	1	2	
Totals	5	0	5	8	5	-37.5%

Restorative Justice (RJ)

The yearly summary shows RJ officer involvement in relation to 102 clients across all supervision types, (85 in 2021). This includes assisting the Probation Team in other areas of client work during 2022, alongside RJ. There are always a number of clients who agree to meet with their victim in person, but this is not always possible due to a variety of reasons.

The RJ work undertaken during 2022 included:

- 16 face to face apologies (12 in 2021)
- 7 letters of apology (16 in 2021)
- 4 'Making Amends' actions (2 in 2021)
- 1 RJ Conference (none were undertaken in 2021 due to Covid-19)
- RJ client meetings included 62 office visits involving 40 clients
- 13 RJ reports were sent to Centeniers for the end of Deferred Decisions (19 in 2021)
- 12 new Deferred Decisions with RJ from Parish Hall Enquiries were imposed (19 in 2021)
- 2 Binding Over Orders were imposed at Court; 1 young person and 1 adult (4 in 2021)

Basic skills / Mentoring support from the Probation Volunteer Team

- 5 clients received tutor support (2 in 2021)
- 6 clients received mentor support (5 in 2021)

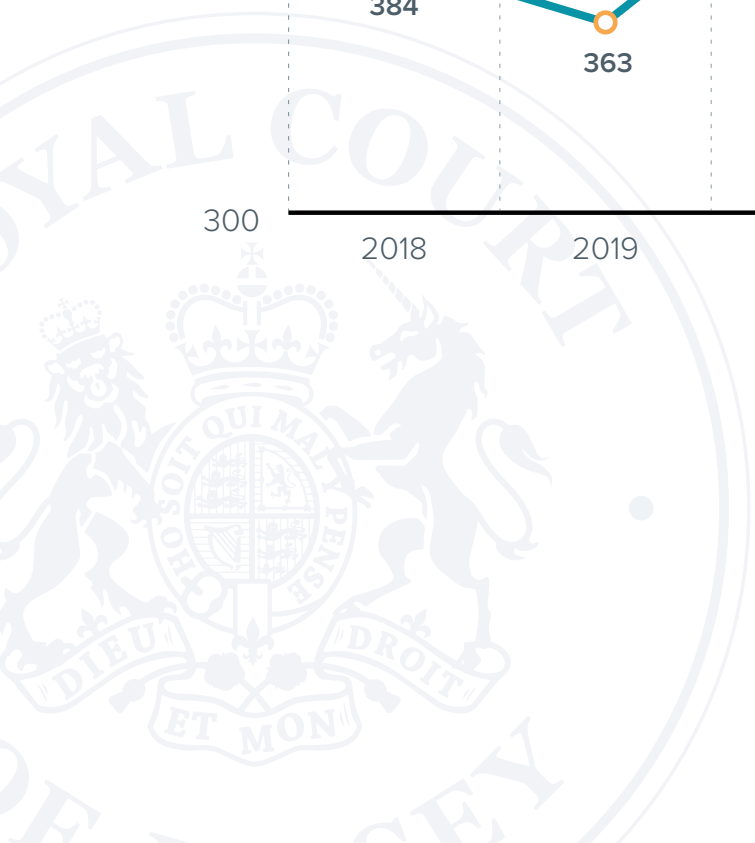
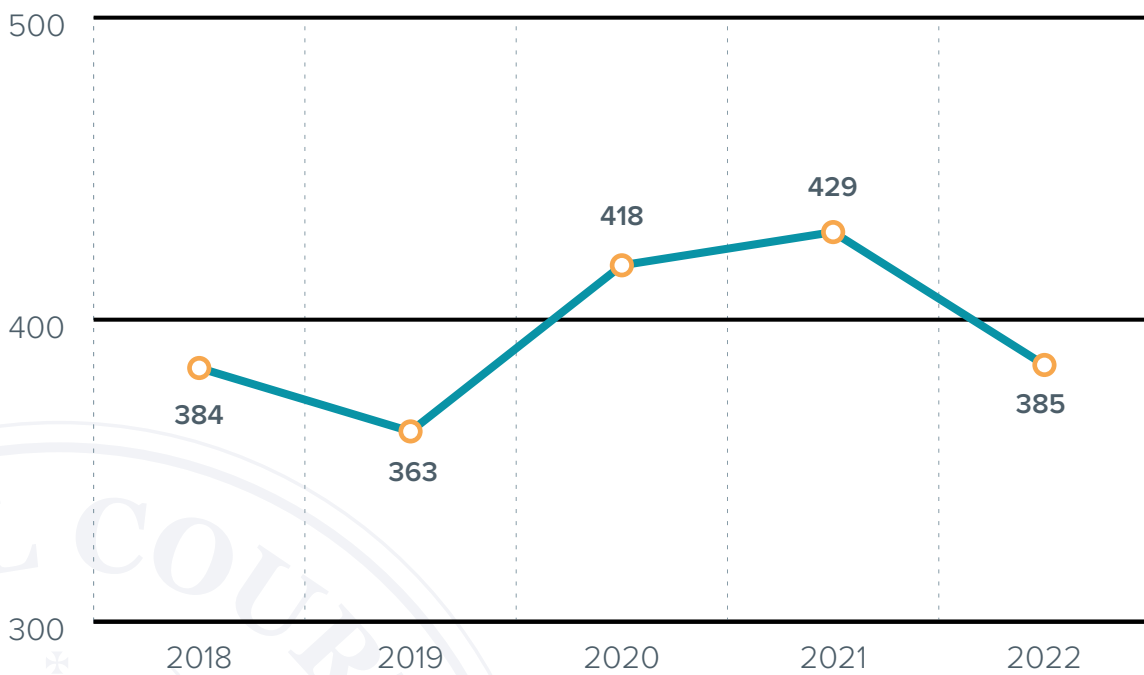
Our small, but dedicated, team of volunteer mentors and tutors continue to offer their time, providing much valuable additional support to those clients who need it.

Total caseload as at 31.12.22

As at 31 December 2022 (point in time), the total caseload stood at 385 cases, 10.25% less than the 429 cases in 2021. The 2021 figure however was inflated due to the backlog of Community Service Orders caused by the closure of the Community Service scheme during the pandemic in 2020 and early 2021.

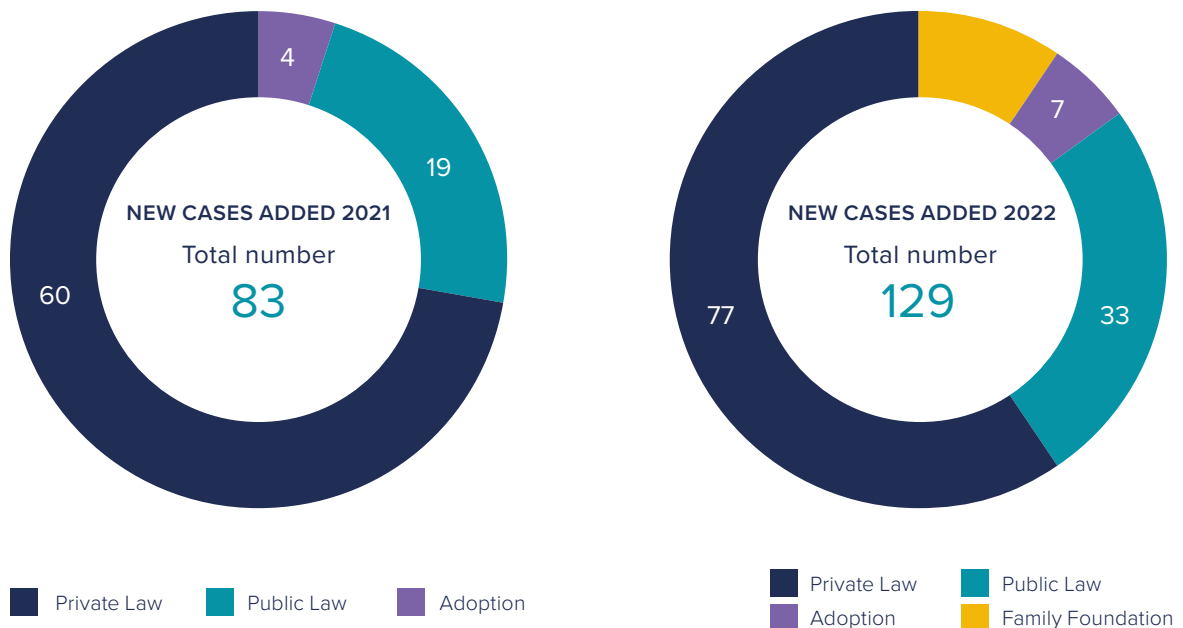
The 385 cases were made up of 342 individuals; please note a person may be subject to more than one order of either a different or the same type. 9% of the caseload were under 18 years old, slightly lower than in 2021 (11%).

Caseload totals



Jersey Family Court Advisory Service

There has been a 55.4% increase in the overall number of new cases added compared to 2021:



CASE TYPE	2018	2019	2020	2021	2022	% CHANGE ON PREVIOUS YEAR
Private Law	59	63	82	60	77	
Public Law	35	20	26	19	33	
Adoption	13	8	5	4	7	
Family Foundation (new category)	n/a	n/a	n/a	n/a	12	
Total	107	91	113	83	129	+55.4%

In all, a total of 170 cases were worked on during 2022, an 18.8% increase on 2021 (143 cases).

160 applications were made during the period compared to 114 in 2021, a 40.3% increase. Please note that there may be more than one application per case.

As at 31 December 2022 (point in time), the total caseload stood at 60 cases, a similar number as at 31.12.2021 (63 cases).



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