

Delivery Plan

Minister for Energy and Environment

Deputy

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Introduction

The Minister for Energy and Environment's priorities for 2023 were published in his [Ministerial Plan](#), in October 2022.

This Delivery Plan now sets out the activities that government departments will undertake in 2023 to deliver on the Minister for Energy and Environment's priorities. The plan is structured in four parts:

- 1) Detailed actions to deliver on Ministerial Priorities
- 2) Projects and Programmes
- 3) Legislative Programme
- 4) Service Performance Measures

The plan focusses on delivery of the Minister for Energy and Environment's priorities and therefore does not detail all 'business as usual' undertaken by ministers or departments. The full list of functions discharged by the Minister and Assistant Ministers can be found at [Article 30A – Ministerial Responsibilities](#).

The Minister for Energy and Environment is politically accountable for the Environment Directorates in [Infrastructure, Housing and Environment](#). The [Cabinet Office](#) also delivers services, projects or programmes on behalf of the Minister for Energy and Environment. Further information on these departments can be found using the links.

Full budget information for 2023 can be found in the approved [Government Plan 2023-26](#).

A guide on how to use the Delivery Plan tables can be found at Appendix 1.

Ministerial Priorities

This section details the actions that will be taken during 2023 to deliver the commitments made in the Minister for Energy and Environment's published Ministerial Plan:

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	CSP 2023	LEAD DEPT	LEAD SERVICE	TYPE	REF#	BY WHEN
MENV P1	Tackling the climate emergency by reducing Jersey's carbon emissions in line with our net-zero target and improve our resilience to the impacts of climate change by:							
MENV P1.1	Delivering the first phase of the Carbon Neutral Roadmap including a focus on the decarbonisation of heating buildings and road transport through a just transition.	<p>Delivery of phase 1 policies from the Carbon Neutral Roadmap, including:</p> <ul style="list-style-type: none"> - Bring forward Jersey's Future Transport Plan to the States Assembly. - Develop policy position on transition fuels. - Bring forward Lodging of Secondary Legislation (Regulation) in 2022 to be enacted from 2023 to introduce green number plates for electric vehicles. - Bring forward a grant scheme for electric vehicles. - Bring forward a grant scheme supporting low carbon heating systems and home insulation. - Carry out a full review of Building Bye Laws. - Continue to support the work of Decarbonising GOJ Unit. - Continue to support Rural Economy work with agricultural sector. <p><i>Continues onto next page...</i></p>	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Programme	PRO 29086	2026

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	CSP 2023	LEAD DEPT	LEAD SERVICE	TYPE	REF#	BY WHEN
		<p><i>Continued...</i></p> <ul style="list-style-type: none"> - Continue f-gases work seeking to extend UK compliance with the Kigali Amendment to Jersey by 2025. - Develop Circular Economy work plan. - Support development of Water Strategy. - Support Net Zero Network. - Support the reconstituted Energy Forum. - Continue to promote low-carbon lifestyles. - Continue to develop supply chains and on-Island skills for a sustainable economy. - Continue to deliver COP26 education pledge. - Continue development of environmental taxes workstream. - Financing strategy to be brought to the States Assembly for inclusion in the Government Plan 2024. - Run two sustainable finance events. C10 - Publication of 2021 greenhouse gas emissions inventory. - Preparatory work for Carbon Neutral Roadmap related legislative changes. 						

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	CSP 2023	LEAD DEPT	LEAD SERVICE	TYPE	REF#	BY WHEN
MENV P1.2	Reviewing the operation and governance of the Island's energy market to ensure our transition from a reliance on hydrocarbons; and working with Jersey Electricity to ensure the readiness of the grid for accelerated electrification.	Continue to work to deliver Strategic Policy 2 in the Carbon Neutral Roadmap	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Programme	PRO 29086	2026
MENV P1.3	Begin developing the necessary consenting regimes and frameworks to enable utility-scale renewable energy generation in the future.	Work will continue to be undertaken in 2023 to develop and consult with stakeholders on legislation to consent offshore utility scale renewable energy installations.	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Business as usual		Q4 2023
MENV P2	Protecting and enhancing Jersey's natural environment and heritage by:							
MENV P2.1	Extending protection of the Island's rich geodiversity to ensure that geo-heritage assets are valued and appreciated.	Increase the number of geological SSIs on the island which is a function of planning law administered by our Regulation directorate. The management plans for the site however will be agreed and administered by the Natural Environment directorate in conjunction with Regulation.	Environment	Cabinet Office	Regulation			Q4 2023

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	CSP 2023	LEAD DEPT	LEAD SERVICE	TYPE	REF#	BY WHEN
MENV P2.2	Designating the Island's first conservation area to protect and improve its special architectural and historic character and appearance.	Designate the island's first conservation area, supported by the necessary framework of law and guidance to ensure that its special character and appearance is protected and improved.	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Business as usual		2026
MENV P2.3	Developing a marine spatial plan to ensure the sustainable management of the Island's marine environment.	Natural Environment will work with stakeholders to deliver a set of milestones designed to lead to the formulation of a Marine Spatial Plan by the end of 2023.	Environment	Infrastructure, Housing and Environment	Natural Environment	Business as usual		2026
MENV P2.4	Better protecting biodiversity through new legislation and planning policies; exploring the introduction of biodiversity net gain; progressing a biodiversity strategy to address biodiversity loss (including trees).	Natural Environment will work with Regulation colleagues and stakeholders to ensure that there is a comprehensive understanding of the requirements of the new Wildlife Legislation and they will also set milestones along the road to delivery of a biodiversity strategy as required by this new law. Work is required to determine how the concept of biodiversity net gain and an urban greening factor could be developed and implemented as part of the legal framework in Jersey, and how it could be measured and monitored to ensure its application through the planning process.	Environment	Infrastructure, Housing and Environment	Natural Environment	Business as usual		2026

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	CSP 2023	LEAD DEPT	LEAD SERVICE	TYPE	REF#	BY WHEN
MENV P3	Ensuring the delivery of the homes and infrastructure that are essential to economic prosperity and Islanders' wellbeing; and enhance the quality of places in the Island, by:							
MENV P3.1	Publishing development briefs for all rezoned housing sites identified in the Bridging Island Plan for the provision of affordable homes.	Adopt and publish development briefs for all rezoned housing sites identified for the provision of affordable homes in the Bridging Island Plan.	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Business as usual		2026
MENV P3.2	Publishing guidance and schemes about the design, standards and specification of homes, along with density and parking standards, to ensure that they provide good and safe living environments.	Adopt and publish revised guidance about the design and specification of new homes, along with density and parking standards for different parts of the island, to ensure that they provide good quality and sustainable living environments.	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Business as usual		2026
MENV P3.3	Bring forward proposals to regulate rental property to ensure that minimum standards in rental dwellings are maintained.	The Regulation directorate will progress the Minister's option in regulating the rental sector in respect of minimum standards, which are already prescribed in law.	Housing and Cost of Living	Infrastructure, Housing and Environment	Regulation	Business as usual		2026

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	CSP 2023	LEAD DEPT	LEAD SERVICE	TYPE	REF#	BY WHEN
MENV P3.4	Developing a long-term Island-wide water strategy.	Natural Environment will lead on a multi faceted government departmental and external stakeholder initiative to deliver a cradle to grave Island water strategy. Evidence will be gathered in 2023, and needs will be prioritised; strategic partners will be procured in 2023 to write the strategy. Development commences in 2024 and will be finalised in 2025 in line with the recommendations of the Bridging Island Plan and the Carbon Neutral Framework.	Housing and Cost of Living	Infrastructure, Housing and Environment	Natural Environment	Business as usual		2026
MENV P3.5	Developing and publishing new plans for key areas identified in the Bridging Island Plan including, for example, an improvement plan for St Brelade's Bay.	Develop an improvement plan for St Brelade's Bay for adoption as new planning guidance, following consultation and engagement; together with the preparation of site-specific planning guidance for key development sites, such as St Saviour's Hospital.	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Business as usual		2026
MENV P4	Promoting flexibility, responsiveness, and efficiencies in the way that we work to best meet the needs of our customers by:							
MENV P4.1	Ensuring the planning system is responsive to key priorities; and developing a new Island Plan review process that is agile, efficient and easily accessible.	The IHE department will take part in the independent review of the Planning Service, responding to requests for information and assisting where necessary. On publication, IHE will engage fully with any recommendations, looking to adopt all necessary improvements.	Environment	Infrastructure, Housing and Environment	Regulation	Business as usual		2026

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	CSP 2023	LEAD DEPT	LEAD SERVICE	TYPE	REF#	BY WHEN
MENV P4.2	Enhancing public debate to ensure that the integral links between climate, natural resource quality, environmental quality, active travel, health both physical and mental, and personal responsibility are understood and more widely discussed.	Through joint working and resourcing with the Cabinet Office, Natural Environment will continue to put outreach strategies in place to work with community sectors implicit in the delivery of a lower carbon island.	Environment	Infrastructure, Housing and Environment	Natural Environment	Business as usual		2026
CM 100 Day Action Plan Action 8	Introduce limits on the number of houses that can be built over 3000 sq. ft for a period of time in order to focus on tackling the housing crisis.	Following consultation (for six weeks from 18 October, closing 30 November) the Minister for Energy and Environment will review the outcome with a view to amending the guidance, where appropriate, before its adoption in early 2023.	Environment	Cabinet Office	Strategic Policy, Planning & Performance	Business as usual		2023

Projects and Programmes

The Minister for Energy and Environment is politically responsible for the following projects and programmes that had already commenced before 2023:

REF #	PROJECT NAME	LEAD DEPARTMENT	LEAD SERVICE	TYPE	SIZE	CURRENT STAGE	NEXT STAGE	NEXT STAGE DATE	END DATE
PRO28266	Borders integrated Group Brexit IT (BIG BIT)	Infrastructure, Housing and Environment	IHE - Natural Environment and Regulation	Project (Stand-Alone)	Key	Planning & Design	Delivery	31/03/2023	31/12/2023
GP20-CSP5-2-02	Countryside Access	Infrastructure, Housing and Environment	IHE - Natural Environment and Regulation	Project (Stand-Alone)	Key	Delivery	Closure	29/12/2023	31/01/2024
PRO28256	PFAS Compounds	Infrastructure, Housing and Environment	IHE - Natural Environment and Regulation	Project (Stand-Alone)	Key	Delivery	Closure	28/06/2024	28/06/2024
GP20-IT-08-N	Regulation Group Digital Assets (RIDA)	Infrastructure, Housing and Environment	IHE - Regulation	Project (Stand-Alone)	Strategic	Delivery	Closure	30/06/2024	30/08/2024
PRO28253	Implementation of the Wildlife (Jersey) Law (CEF)	Cabinet Office	IHE - Natural Environment and Regulation	Project (in Programme)	Key	Delivery	Closure	29/11/2024	01/12/2024
PRO28187	Species and Habitat Protection (CEF)	Cabinet Office	IHE - Regulation	Project (in Programme)	Key	Delivery	Closure	29/12/2023	31/12/2024
PRO28861	Air Quality Monitoring Development (CEF)	Cabinet Office	IHE - Natural Environment and Regulation	Project (Stand-Alone)	Local Initiative	Planning & Design	Delivery	30/12/2022	31/12/2024
PRO28254	Countryside Management (CEF)	Cabinet Office	IHE - Natural Environment and Regulation	Project (in Programme)	Key	Delivery	Closure	31/12/2024	31/01/2025

REF #	PROJECT NAME	LEAD DEPARTMENT	LEAD SERVICE	TYPE	SIZE	CURRENT STAGE	NEXT STAGE	NEXT STAGE DATE	END DATE
PRO29090	CNR Framework & Strategic Policies	Cabinet Office	SPPP - Strategy and Innovation	Project (in Programme)	Key	Policy Implementation	Policy Monitoring	31/12/2025	31/12/2025
PRO29092	CNR Decarbonising Private Vehicles	Cabinet Office	SPPP - Strategy and Innovation	Project (in Programme)	Strategic	Planning & Design	Delivery	31/01/2023	31/12/2025
PRO29094	CNR Sustainable Transport	Cabinet Office	SPPP - Strategy and Innovation	Project (in Programme)	Key	Policy Formulation	Policy Implementation	31/03/2023	31/12/2025
PRO29096	CNR Decarbonising Heating	Cabinet Office	SPPP - Strategy and Innovation	Project (in Programme)	Strategic	Planning & Design	Delivery	31/01/2023	31/12/2025
PRO29098	CNR Education & Engagement	Cabinet Office	SPPP - Strategy and Innovation	Project (in Programme)	Key	Policy Implementation	Policy Monitoring	31/12/2025	31/12/2025
PRO29100	CNR Blue Carbon, Biodiversity & Sequestration	Cabinet Office	SPPP- Strategy and Innovation	Project (in Programme)	Key	Policy Implementation	Policy Monitoring	31/12/2025	31/12/2025
PRO29086	Carbon Neutral Roadmap	Cabinet Office	SPPP - Strategy and Innovation	Programme	Strategic	Implementation	Transition (Embed Outcomes)	31/12/2025	31/12/2026
PRO29102	CNR Decarbonising GoJ	Cabinet Office	SPPP & COO - Strategy and Innovation	Programme	Strategic	Define the Programme	Implementation	29/04/2024	31/12/2026
PRO28635	JFM - Decarbonising the fleet (CEF)	Cabinet Office	IHE - Operations and Transport	Project (Stand-Alone)	Strategic	Business Justification	Planning & Design	31/01/2023	31/12/2029
PRO27285	Le Rocquier (LR) Sports Facility	Children, Young People, Education and Skills	CYPES - Young People, Further Education, Skills, L	Capital	Key	On Hold			

Legislative Programme

The Minister for Energy and Environment is directly responsible for the following legislative programme during 2023:

MINISTER	LEGISLATION	BRIEF DESCRIPTION	ESTIMATED LODGING PERIOD
Minister for Energy and Environment	Food Safety (Jersey) Law 202-	Introduce a new primary Food Law, including registration of food businesses and the introduction of fees	Q2 2023
Minister for Energy and Environment	Conservation area regulations	Primary legislation needed to deal with breaches or control and potential funding of improvements in conservation areas	Q2 2023
Minister for Energy and Environment	CITES (Trade of Endangered Species)	Modification to existing Law to allow for automatic species changes	Q1 2023
Minister for Energy and Environment	Amendments to the Regulation of Care (Jersey) Law 2014	Amendments to extend the remit of Jersey Care Commission	Q4 2023
Minister for Energy and Environment	Review of Planning and Building (Jersey) Law and/or Island Plan (Order)	Review requisite parts of planning framework. Redefine Planning and Building Law (Article 4) to include the Bridging Island Plan process	Q4 2023
Minister for Energy and Environment	Sea Fisheries (Jersey) Law 1994 and/or associated Regulations	Implement the fisheries provisions of the Trade Cooperation Agreement	Lodged Q4 2022

Service Performance Measures

The performance measures listed below indicate how key services are performing. They will be published in [Jersey's Performance Framework](#), updated regularly, and will be used to identify where we need to improve so that appropriate action can be taken.

Please note that **Island Outcomes and Indicators** are published separately and updated regularly as part of the Jersey Performance Framework; of these, key indicators important to the delivery of the Common Strategic Policy 2023-26 (CSP) are also shown in the CSP annex.

LEAD SERVICE	PERFORMANCE MEASURES DESCRIPTION	DATA AVAILABILITY	REPORTING FREQUENCY	BASELINE	WHAT WE WANT TO ACHIEVE	INTERNATIONAL BENCHMARKING POSSIBLE
Regulation / ECP	% of food businesses rated as 2 or 0 star	Yes	Quarterly	1%	Less than 1%	UK Councils
Regulation / Planning	Planning - % of planning applications approved	Yes	Monthly	70%	85%	UK Councils
Natural Environment	Milk sample testing, ensuring the island's milk is safe to drink	Yes	Annual	300 samples	300 samples	300 samples
Natural Environment	Keeping the 70 kms of dedicated footpaths and multiuser paths safe according to requirements of the Government Insurance and national guidelines	Yes	Qtly	Fix priority 1 reports within 1 week	100%	No
Natural Environment	Water quality testing (streams, groundwater & coastal waters) to ensure protection of Jerseys water resources	Yes	Annual	138 sites	138	No
Natural Environment	Channel Islands 'Today' weather forecasts accuracy	Yes	Daily / Qtly	95% accuracy	Increase	Yes

Appendix 1

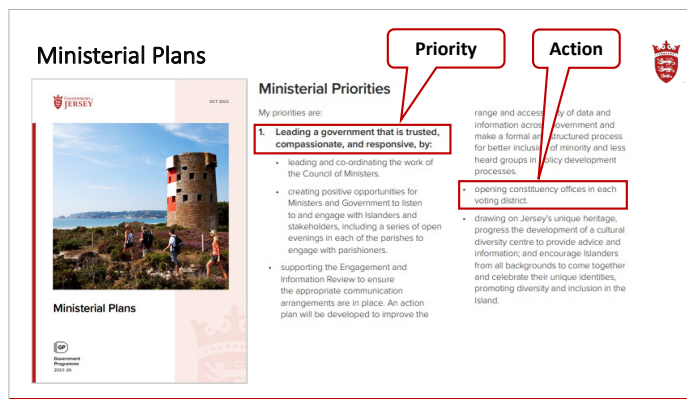
How to use the Delivery Plan tables

The Delivery Plan tables set out detailed information on what Ministers and Departments will do in 2023.

This guide is provided to help you to use and understand the information provided.

Ministerial Priorities

This table sets out the specific activity which will take place in 2023 to deliver the Priorities and Actions set out in the [Ministerial Plans](#).



A description of the information provided in the table is set out below:

COLUMN TITLE	EXPLANATION
ID	An identification number referring to the: Minister (i.e., CM for Chief Minister), Priority (i.e., CM P1) and Action (i.e. CM P1.1)
PRIORITY	The Priorities, as set out in the Ministerial Plans, are set out in a grey box under which the Actions are set out
ACTION	Describes the Action as set out in the Ministerial Plans
WHAT WE WILL DO IN 2023?	Describes the activity that will be completed in 2023 to deliver the Action.
CSP 2023	The Priority for Change set out in the Common Strategic Policy 23-26 that the Action contributes towards
LEAD DEPT	The Department responsible for delivering the activity

COLUMN TITLE	EXPLANATION
LEAD SERVICE	The Service or Directorate responsible for delivering the activity
TYPE	<ul style="list-style-type: none"> • Business as Usual - the activity will take place as part of the ordinary business of the Department • Pipeline to be established - the activity will take place by way of a new Project or Programme to be started in 2023 • Programme - the activity will take place as part of an existing Programme that started before 2023 (see REF # for link to the Programme on the Projects and Programmes Table) • Project - the activity will take place as part of an existing Project that started before 2023 (see REF # for link to the Project on the Projects and Programmes Table)
REF#	The reference number for existing Projects and Programmes that started before 2023. This reference can be used to link to the Project or Programme on the Projects and Programmes Table.
BY WHEN	<ul style="list-style-type: none"> • Date by which the Ministerial Action will be completed. • 'Ongoing' refers to Ministerial Actions which will continue to be delivered on an ongoing basis.

Projects and Programmes

This table contains information on Projects and Programmes that had already commenced prior to 2023.

The table sets out information on the stage the Project or Programme is currently at, the next stage it is expected to reach, when it is expected to reach that next stage and when the Project or Programme is expected to end.

During the year the table can be used to track whether Projects or Programmes are being delivered on time.

A description of the information provided in the table is set out below:

COLUMN TITLE	EXPLANATION
REF#	Reference Number assigned to the Project or Programme
PROJECT NAME	Name of the Project or Programme
LEAD DEPT	Department responsible for delivery of the Project or Programme
LEAD SERVICE	Service or Directorate responsible for delivery of the Project or Programme

COLUMN TITLE	EXPLANATION
<p>TYPE</p>	<p>The type of Project or Programme:</p> <ul style="list-style-type: none"> • <u>Project</u> - A project is defined as “a temporary organization that is created for the purpose of delivering one or more business products according to an agreed Business Case. Each Project will have agreed and unique objectives as well as its own project plan, budget, timescale, deliverables and tasks. Projects have an end and aren’t designed to last very long. The project manager ensures the project delivers the intended goal, within a defined timeframe and budget. • <u>Programme</u> - A Programme is a temporary arrangement, defined as a group of related projects managed in a coordinated way, to obtain outcomes and benefits and control not available from managing them individually. Programmes are usually long term, sometimes spanning years, and don’t have a fixed deadline. A programme is a framework of related projects aligned in a specific sequence. They have predictable and repeatable elements to minimise or even eliminate risks. Programmes deal with outcomes; projects deal with outputs. Programme management and project management are complementary approaches. During a programme lifecycle, projects are initiated, run and closed. Programmes provide an umbrella under which such projects can be coordinated. • <u>Capital (Buildings)</u> - The Capital (Building) Projects Delivery Framework is a continuation of the Project and Programme Delivery Frameworks and applies to all new builds, refurbishments and extensions to existing structures, external works as well as demolitions. • <u>Capital (Infrastructure)</u> – The Capital (Infrastructure) Project Delivery Framework is a standardised process for delivering successful engineering projects such as sewer & drainage repairs, road maintenance, supplying water, electricity & telecommunications etc. • <u>Policy</u> - The Policy Projects Delivery Framework provides a structured process covering how policy projects are started, managed, controlled, and delivered. It’s designed to improve policy delivery by helping project and/or policy managers address each element of the project at the right time and to the right level of detail for the size and complexity of their particular policy project.
<p>SIZE</p>	<p>The size of the Project or Programme:</p> <ul style="list-style-type: none"> • Key: A total estimated expenditure in excess of £250K OR in or involvement of other departments. Significant change to business as usual (BAU). • Local: A total estimated expenditure between £25K and £250K. No contributions from other departments. Minor change to business as usual (BAU). • Mini: The smallest of the project types it has a total estimated expenditure of less than £25K. No contributions from other departments. • Major: The largest of the project types is identified as a Major Project in the Government Plan. Total estimated expenditure of over £5 Million. Has a duration of more than 12 months. • Strategic: Projects which meet more than 2 of the below criteria will be considered strategic: <ul style="list-style-type: none"> • Strategic objective alignment is very high or high • Budget is in excess of £2 Million • High Complexity and • Community or Corporate level risk

COLUMN TITLE	EXPLANATION
CURRENT STAGE	<p>The stage the Project and Programme is currently at:</p> <ul style="list-style-type: none"> • Stage 0 – Pipeline: In this stage, the idea for a project is being formalised including the case for change, what will be delivered, who will be involved and how the project will realise its objectives. This stage produces the Strategic Outline Case which is the initial business case which will seek funding for either the full project or the next stage of the project. • Stage 1 – Business justification: In this stage, the project will be conducting discovery works, current state and feasibility assessments to understand what the various options are available to the project to deliver on its objectives. The project will conclude this stage by producing an Outline Business Case, which will set out the options considered along with the recommended option to take forward to the next stage. • Stage 2 – Planning and design: In this stage, the project will be carrying out detailed planning and design. This will include specifying the end product of the project, how will it look, work and what are the steps required to implement it, given constraints identified to date. The detailed planning in this stage will include task orientated schedule planning as well as the creation of other relevant plans such as communications plans and training plans, for example. At the end of this stage, the project will have a clear future state, detailed requirements and designs and a plan to execute the delivery. • Stage 3 – Delivery: In this stage, the project executes the designs and plans specified in the previous stage against the approved project plan. This stage will involve testing new processes and/or systems to ensure the end product of the project is fit for purpose. This stage concludes when the product produced as part of the project has been successfully implemented. • Stage 4 – Closure: When the project has been executed, the closure process begins. Before the project can be closed, a review is conducted to confirm it has delivered on its objectives and to identify lessons learned.
NEXT STAGE	The next stage the Project or Programme will reach (see above for Stage definitions)
NEXT STAGE DATE	The date that the Project or Programme is expected to reach the next stage
END DATE	The date on which the Project or Programme is expected to be completed

Legislative Programme

This table sets out the legislation that is expected to be lodged with the States Assembly during 2023. During the year it can be used to track whether legislation is being delivered on time.

A description of the information provided in the table is set out below:

COLUMN TITLE	EXPLANATION
MINISTER	The lead Minister for the legislation
LEGISLATION	The name or subject matter of the legislation
BRIEF DESCRIPTION	A brief description of the policy intent behind the legislation
ESTMATED LODGING DATE	The estimated date by which the legislation will be lodged with the States Assembly

Service Performance Measures

This table sets out the service performance measures for 2023 that will be used by services to monitor how key services are performing.

A description of the information provided in the table is set out below:

COLUMN TITLE	EXPLANATION
LEAD SERVICE	The public service that will use the service performance measure
PERFORMANCE MEASURES DESCRIPTION	A brief description of the service performance measure
DATA AVAILABILITY	Sets out whether the data is currently being collected, and if not, from when it will be collected
REPORTING FREQUENCY	How frequently the service performance measure data is available
BASELINE	What is the baseline for the service performance measure data
WHAT WE WANT TO ACHIEVE	The target for the service performance measure
INTERNATIONAL BENCHMARKING POSSIBLE	Whether it is possible to benchmark the service performance measure against other international comparators

