



Department Overview

Services are delivered through the following key Care Groups:

- Adult Mental Health
- Adult Social Care
- Medical and Un-scheduled Care
- Primary, Preventative and Immediate Care with Adult Therapies and Community Dental
- Surgical and Scheduled Care
- Women's, Children's and Family Services

Department Mission Statement

Health and Community Services (HCS) is a high performing, integrated healthcare organisation where staff feel valued and are supported to reach their potential to provide the best care for Islanders.

Department Purpose

HCS encompasses a range of Clinical and Professional Care Groups, some services are provided in partnership with out external partners.

Care Groups and key clinical services across HCS comprise the following:

- **Adult Mental Health and Adult Social Care:** works collaboratively with adults and their families in Jersey alongside hospital colleagues and key Government of Jersey departments such as Customer and Local Services (CLS), Children Young People Education and Skills (CYPES), the States of Jersey Police, the third Sector and charitable agencies. The aim is to provide effective support services, safeguard vulnerable adults as well as to promote health, wellbeing, welfare, and quality of life. Multi-disciplinary working is key to ensuring care and support is respectful of human rights and is strength-based in nature. We believe that all individuals have the right to expect a high standard of compassionate, individualised, person-centred and, in relation to mental health, recovery-focused care and treatment
- **Medical and Unscheduled Care:** supports our emergency care and medical speciality services. It includes the Emergency Department and Emergency Assessment Unit at the hospital as well as the medical inpatient wards and outpatient specialisms. This care group works closely together with colleagues in Justice and Home Affairs (JHA) who lead the Ambulance Service, a critical part of our unscheduled care pathway.
- **Primary, Preventative and Immediate Care with Therapies and Community Dental:** is responsible for the undertaking of governance functions, performance management and oversight of the primary care service. The team works in partnership with primary care and community-based health care providers as well as external regulators and other Government departments. The Care Group is responsible for preventative programmes including cancer screening for breast, bowel, and cervical cancer. The team also run comprehensive services for both diabetic retinopathy and smoking cessation. In addition, the Care Group is accountable for the administrative functions of delivering child health programmes and immunisations. Therapies comprises Occupational Therapy, Physiotherapy, Speech and Language Therapy, Dietetics and Podiatry teams. Therapies provide timely and excellent therapeutic assessment and intervention for Islanders. The service

aims to develop and provide unification of therapies across multiple patient pathways and to provide a bridge between acute hospital and community provision.

- **Surgical and Scheduled Care:** provides specialist hospital functions covering our inpatient wards, the Day Surgery Unit, the Operating Departments, and Intensive care. The Pain Service, Radiology Department, and Private Patient Services are also included.
- **Women’s, Children’s and Family Services:** provides services throughout the Hospital and community that relate to women, children and families, including functions such as maternity, gynaecology, assisted reproduction and the special care baby unit. Maternity services provide ante, intra and postnatal care for women until 28 days after giving birth. This comprises monitoring the health and wellbeing of mother and baby, providing advice and support, including caring for vulnerable women and their families, women with medical complexities, fetal medicine, and perinatal loss. The care group is responsible for gynaecology outpatient services offering an early pregnancy assessment, colposcopy, assisted reproduction clinics, termination of pregnancy service and other specialist clinics relating to women’s health. The care group supports the delivery of physical health care of children both within the inpatient and outpatient setting. The care group works closely together with Children, Young People, Education and Skills (CYPES) around Child and Adolescent Mental Health (CAMHS) services.

Department Structure

