

**Free**  
bus travel  
on all  
services

**Free**  
travel for  
companions

**Free**  
to apply



#### How do I find out more about the pass?

Full details of the scheme can be found on the Government of Jersey website: [www.gov.je/buses](http://www.gov.je/buses) or the LibertyBus website: [www.libertybus.je](http://www.libertybus.je)

Information on the scheme and application forms are also available at:

- Liberation Station
- Parish Halls
- Community and voluntary organisations
- Customer and Local Services Department
- Doctors' surgeries

#### Enquiries can be made to:

LibertyBus Customer Services:  
Tel: 828555  
Email: [info@libertybus.je](mailto:info@libertybus.je)



## Does your disability stop you from driving?

You and your companion could be eligible for free bus travel

**avanchiaccess** - the concessionary bus pass scheme for Jersey residents with a prescribed long-term disability

**avanchiaccess+** - free travel for a companion for those unable to travel alone on the bus some or all of the time



Funded by the Infrastructure,  
Housing and Environment  
Department

# The Infrastructure, Housing and Environment Department is funding a scheme to provide free bus travel for those people with a disability which prevents them from driving, including free travel for a companion if someone cannot travel alone on the bus some or all of the time.

## How does it work?

Those eligible receive free travel on any LibertyBus service at any time using the **AvanchiAccess** pass.

Those who cannot travel alone on the bus can also receive free travel for a companion using the **AvanchiAccesss+** companion pass.

## How do I qualify?

You will qualify if you:

- Have a disability which meets the qualifying criteria; and
- Are aged 5 or above; and
- Are ordinarily resident in Jersey, having lived in the Island for at least five years.

## Free travel for companions

You will qualify for the AvanchiAccess+ Companion Pass if you are unable to travel alone on the bus and require a companion on some or all journeys.

This pass will allow a companion to travel with you free of charge on your journey.

If you require this pass you will need to state this on the application form and have this confirmed by an authorised person.

## What are the qualifying criteria?

These have been set as:

- Sight impaired and severely sight impaired, such that the condition prevents you from driving.
- Severely or profoundly deaf, to the extent that the condition prevents you from driving.
- Being in receipt of mobility component and/or long-term care benefit and/or personal care level 3.
- Mental health issues to a degree that prevents you from driving.
- A learning disability to a degree that prevents you from driving.
- Progressive degenerative condition, which prevents you from driving.
- You would be refused a licence to drive or your licence has been withdrawn based on medical grounds.
- Walking difficulties to a degree that impacts your mobility and ability to drive.
- Seizures causing loss of consciousness or altered consciousness (including epilepsy).

## How do I apply?

### Step 1

Get the application form, which is available from a variety of places, including the Government of Jersey and LibertyBus websites.

### Step 2

Complete the form, including signing a declaration.

### Step 3

Find an appropriate authorised person to sign the form to confirm that you qualify.

### Step 4

Take the form and any supporting evidence to the LibertyBus Customer Services Centre at Liberation Station to receive your pass.

## What proof do I need?

Full details of the proof required can be found on the application form, but this includes:

- Proof of identity (e.g. Passport, other photo identification or a passport photograph endorsed by an authorised person).
- Proof of residence (i.e. a valid 'entitled' or 'entitled for work' Government of Jersey Registration Card).
- Confirmation from an authorised person that your condition qualifies you to receive the pass.

## How do I get the new pass?

You will need to visit the LibertyBus Customer Services Centre at Liberation Station. LibertyBus will aim to produce your pass within 48 hours and can post it to you when it is ready.

## What will it cost?

There is no charge for a new pass. There will be a replacement fee of £5 if the pass is lost or damaged.

## How long can I use my pass for?

Passes will be valid for 5 years, after which they will be required to be renewed.

## What is not included?

The scheme does not cover conditions which temporarily prevent driving.

## Can I change my existing pass?

If you have an existing **AvanchiAccess** or **Avanchi Concessionary** pass and you cannot travel alone some or all of the time, you can apply to exchange this for a companion pass.