

[REDACTED]

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**From:** Anuschka Muller <A.Muller@health.gov.je>  
**Sent:** 08 November 2024 14:05  
**To:** Tom Binet  
**Cc:** [REDACTED]  
**Subject:** Board papers for QWON  
**Attachments:** HCS Advisory Board - Papers - Part A - September 2024.pdf

Hi Tom,

As discussed, please find attached the last Board paper pack (September) for your info.

Kind regards,

Anuschka

Anuschka Muller  
Director of Improvement and Innovation

Mobile +44 [REDACTED]

Government of Jersey  
Peter Crill House | Gloucester Street | St Helier | Jersey | JE1 3QS



**Health and  
Community Services**

**From:** Tom Binet <T.Binet@gov.je>  
**Sent:** 25 February 2025 14:41  
**To:** Ruth Johnson  
**Cc:** [REDACTED]  
**Subject:** Fw: EMIS Access

Hi Ruth

Would it be possible to have a quick word on this when we next meet please.

Many thanks

Tom

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**From:** [REDACTED]  
**Sent:** 25 February 2025 12:34  
**To:** [REDACTED] @health.gov.je>  
**Cc:** HSS Primary Care Governance Team <PCGT@health.gov.je>; [REDACTED] @gov.je>; Tom Binet <T.Binet@gov.je>  
**Subject:** EMIS Access

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Team

Time is marching on and in the interest of patient safety we do need an update and a time frame, the old EMIS access is perfectly adequate for now and we are happy to pay for access.

Any news on access as per email on the 21<sup>st</sup> of October 2024 below.

As I have stated for the last 5 years, I believe it is essential for the prescribing doctors at [REDACTED] should have access to EMIS (Emergency Medical Information System) to enhance patient safety and care:

- **Comprehensive Patient History:** Access to EMIS would allow our clinic to review a patient's full medical history, including previous prescriptions, diagnoses, and allergies, ensuring cannabis treatments are safe and aligned with their medical needs.
- **Prevention of Adverse Drug Interactions:** EMIS provides a complete list of medications a patient is currently taking, helping clinicians avoid harmful drug interactions between medicinal cannabis and other prescribed treatments.
- **Improved Decision-Making:** With access to EMIS, clinicians can make more informed and accurate treatment decisions by reviewing detailed patient records, lab results, and specialist notes.
- **Real-Time Access to Critical Information:** EMIS provides immediate access to emergency medical information, which is vital for clinicians treating patients in urgent or complex situations, especially if medicinal cannabis is part of their care plan.
- **Enhanced Continuity of Care:** Having access to EMIS ensures that our clinic can coordinate treatment with other healthcare providers, ensuring that cannabis prescriptions are part of an integrated, holistic approach to patient care.

- **Accurate Monitoring of Patient Outcomes:** EMIS enables the clinic to track the effectiveness of medicinal cannabis treatments by reviewing ongoing health records, identifying trends, and making necessary adjustments.
- **Legal and Regulatory Compliance:** Access to comprehensive medical information helps ensure that the clinic complies with legal and regulatory standards, providing evidence-based care that meets industry guidelines.
- **Reduction of Medical Errors:** With accurate, up-to-date patient information from EMIS, the risk of prescribing errors, contraindications, and duplicated treatments is significantly reduced, improving overall patient safety.
- **Holistic Patient Management:** EMIS allows the clinic to address the full spectrum of a patient's healthcare needs, beyond cannabis treatment, offering a more integrated and patient-centric approach to care.

These points highlight the crucial role EMIS can play in improving patient safety and the overall quality of care in our clinics.

**From:** [REDACTED]

**Sent:** 21 October 2024 13:21

**To:** [REDACTED]@health.gov.je>

**Cc:** HSS Primary Care Governance Team <PCGT@health.gov.je>; [REDACTED]@gov.je>; Tom Binet <T.Binet@gov.je>

**Subject:** RE: EMIS Access

[REDACTED]

Do we have a time frame, patient safety is the primary concern, the old EMIS access is perfectly adequate for now and we are happy to pay for access.

**From:** [REDACTED] <[REDACTED]@health.gov.je>

**Sent:** 21 October 2024 13:13

**To:** [REDACTED]

**Cc:** HSS Primary Care Governance Team <PCGT@health.gov.je>; [REDACTED] <[REDACTED]@gov.je>; Tom Binet <T.Binet@gov.je>

**Subject:** RE: EMIS Access

Dear [REDACTED]

Thank you for your email.

Apologies as I was on leave last week and so hadn't previously responded.

We are in total agreement of the clinical benefits to patients of Medicinal cannabis clinics having access to EMIS, not only to store their patient data but to also seek access, with consent, to a patient's primary medical care record held by the data controller of their GP practice. The sharing of records will be for each practice to approve once [REDACTED] have access to a licence.

Unfortunately, the new EMIS contract was not ready to present to the PCS board on 5<sup>th</sup> October and therefore the Board didn't meet.

The negotiations relating to this contract remain on going and need to be presented and approved at the next meeting.

I know that the commissioning team are pressing ahead, however I believe we are awaiting further documentation to be available from EMIS themselves.

Kind regards  
[REDACTED]

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**From:** [REDACTED]

**Sent:** 21 October 2024 12:59

**To:** [REDACTED] <[REDACTED]@health.gov.je>

**Cc:** HSS Primary Care Governance Team <PCGT@health.gov.je>; [REDACTED] <[REDACTED]@gov.je>; Tom Binet <T.Binet@gov.je>

**Subject:** RE: EMIS Access



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Any news on access as per email on the 14<sup>th</sup> below.

As I have stated for the last 4 years, I believe it is essential for the prescribing doctors at [REDACTED] should have access to EMIS (Emergency Medical Information System) to enhance patient safety and care:

- **Comprehensive Patient History:** Access to EMIS would allow our clinic to review a patient's full medical history, including previous prescriptions, diagnoses, and allergies, ensuring cannabis treatments are safe and aligned with their medical needs.
- **Prevention of Adverse Drug Interactions:** EMIS provides a complete list of medications a patient is currently taking, helping clinicians avoid harmful drug interactions between medicinal cannabis and other prescribed treatments.
- **Improved Decision-Making:** With access to EMIS, clinicians can make more informed and accurate treatment decisions by reviewing detailed patient records, lab results, and specialist notes.
- **Real-Time Access to Critical Information:** EMIS provides immediate access to emergency medical information, which is vital for clinicians treating patients in urgent or complex situations, especially if medicinal cannabis is part of their care plan.
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- **Legal and Regulatory Compliance:** Access to comprehensive medical information helps ensure that the clinic complies with legal and regulatory standards, providing evidence-based care that meets industry guidelines.
- **Reduction of Medical Errors:** With accurate, up-to-date patient information from EMIS, the risk of prescribing errors, contraindications, and duplicated treatments is significantly reduced, improving overall patient safety.
- **Holistic Patient Management:** EMIS allows the clinic to address the full spectrum of a patient's healthcare needs, beyond cannabis treatment, offering a more integrated and patient-centric approach to care.

These points highlight the crucial role EMIS can play in improving patient safety and the overall quality of care at your clinic.

[Redacted]

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**From:** [Redacted]  
**Sent:** 14 October 2024 10:58  
**To:** [Redacted] <[Redacted]@health.gov.je>  
**Cc:** HSS Primary Care Governance Team <PCGT@health.gov.je>; [Redacted] <[Redacted]@gov.je>; Tom Binet <t.binet@gov.je>  
**Subject:** EMIS Access

[Redacted]

There was a meeting on the 5<sup>TH</sup> of October at which our access to EMIS was on the agenda could you appraise us of the timelines and actions needed to progress this.  
As you are aware we have been trying to get this access for 4 years and we believe it is imperative for patient safety as per my previous email to you below.

[Redacted]

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**From:** [Redacted] <[Redacted]@health.gov.je>  
**Sent:** 18 September 2024 10:44  
**To:** [Redacted]  
**Subject:** RE: EMIS Access

Dear [Redacted]

Very succinctly put!

Thank you for this.

Kind regards

From: [REDACTED]  
Sent: Wednesday, September 18, 2024 9:47 AM  
To: [REDACTED] <[REDACTED]@health.gov.je>  
Subject: RE: EMIS Access

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My apologies in the delayed response we had a message to one of our other businesses which I presumed superseded this one however for completeness here are some bullet points outlining reasons why [REDACTED] that prescribes medicinal cannabis should have access to EMIS (Emergency Medical Information System) to enhance patient safety and care:

- **Comprehensive Patient History:** Access to EMIS would allow our clinic to review a patient's full medical history, including previous prescriptions, diagnoses, and allergies, ensuring cannabis treatments are safe and aligned with their medical needs.
- **Prevention of Adverse Drug Interactions:** EMIS provides a complete list of medications a patient is currently taking, helping clinicians avoid harmful drug interactions between medicinal cannabis and other prescribed treatments.
- **Improved Decision-Making:** With access to EMIS, clinicians can make more informed and accurate treatment decisions by reviewing detailed patient records, lab results, and specialist notes.
- **Real-Time Access to Critical Information:** EMIS provides immediate access to emergency medical information, which is vital for clinicians treating patients in urgent or complex situations, especially if medicinal cannabis is part of their care plan.
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These points highlight the crucial role EMIS can play in improving patient safety and the overall quality of care at your clinic.



**From:** [REDACTED] <[REDACTED]@health.gov.je>

**Sent:** 02 August 2024 09:48

**To:** [REDACTED]

**Subject:** RE: EMIS Access

Dear [REDACTED]

I am trying to progress your request to have full EMIS access as soon as possible.

I know you would have previously submitted a business case, however with a change of personnel, I am finding it a challenge to locate it. I can begin emailing all my colleagues who were involved in your first submission, however for expediency I thought you might be able to locate it within your records without re-inventing the wheel.

I know you are a busy main, so apologies for this additional task, however, would you mind taking a look for me within your records and send it to me with any other documentation that you think I may need to progress your request?

Kind regards  
[REDACTED]

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**From:** HSS Primary Care Governance Team

**Sent:** Tuesday, July 23, 2024 3:25 PM

**To:** [REDACTED] HSS Primary Care Governance Team <PCGT@health.gov.je>

**Cc:** [REDACTED] <[REDACTED]@gov.je>; Tom Binet <T.Binet@gov.je>

**Subject:** RE: EMIS Access

Dear [REDACTED]

Thank you for your email.

Dr [REDACTED], the responsible officer for Primary Care, is fully supportive of improving patient safety through the sharing of appropriate data.

I will forward your request to the GPCS board who manage the EMIS access, they are next meeting on 5<sup>th</sup> October 2024 and I will write to you following this meeting.

Kind regards

**From:** [REDACTED]  
**Sent:** Monday, July 22, 2024 12:20 PM  
**To:** HSS Primary Care Governance Team <PCGT@health.gov.je>  
**Cc:** [REDACTED] <[REDACTED]@gov.je>; Tom Binet <T.Binet@gov.je>  
**Subject:** EMIS Access

You don't often get email from [REDACTED] [Learn why this is important](#)

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To Whom it may concern,

We have requested access to EMIS on many occasions but until now have failed to get any response, however we are please that this has now been recognised as an integral part of patient care and safety.

At [REDACTED] we believe access to the EMIS medical notes platform is important for several reasons which would both benefit our patients, whose records are stored on the EMIS platform and GP practices who maintain those records.

Client safety is paramount to us and access to the EMIS records at the initial consultation enabling us to obtain the full medical background would help direct and focus the consultation process.

It would also help patient feedback regarding their suitability for medical cannabis without the delay that often occurs, while summary records from the GPs are awaited, increasing patient anxiety, and sometimes delaying much needed treatment.

The brief medical summary of the EMIS records is often too brief and lacks important medical information particularly related to mental health which is often important in decisions concerning the use of CBPMs.

In subsequent appointments access to fluctuations in patients' health and medication as well as communication from specialists particularly in mental health is challenging without access to the EMIS record. This is particularly important to patient care.

We believe that [REDACTED] access to the EMIS platform would reduce pressure on the GP practices who must provide medical information on behalf of their patients in a pressured timeframe. The information from [REDACTED] could also be added to the single patient record ensuring continuity and immediate access both in general practice and secondary care where EMIS is used e.g. AE or JDOC , thus improving patient care and safety.

The financial burden on patients would also be reduced as direct [REDACTED] access to EMIS would remove the need for patients to obtain copies of their medical records for which some practices charge a fee of up to [REDACTED]

[REDACTED] would be happy to pay a reasonable fee to register and to use the EMIS platform

We look forward to your reply.



[REDACTED]

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**From:** [REDACTED] <[REDACTED]@health.gov.je>  
**Sent:** Monday, July 22, 2024 9:29 AM  
**To:** [REDACTED]  
**Subject:** FW: Emis access

[REDACTED]  
Here you are.  
Email the below email and copy in [REDACTED] so he can track progress of our clinics access

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**From:** [REDACTED] <[REDACTED]@gov.je>  
**Sent:** Friday, July 19, 2024 12:55 PM  
**To:** [REDACTED] <[REDACTED]@health.gov.je>  
**Subject:** Emis access

Good afternoon,

I've spoken with the Emis /PCS team. They have asked if you email [PCGT@health.gov.je](mailto:PCGT@health.gov.je) to commence the process. Please also pass this email address onto other clinics that would also like access to Emis.

If you could let me know when you have contacted the Primary Care Governance Team then I can keep an eye on the progress of the matter; the team know to look for your emails.

Many thanks,

[REDACTED]  
[REDACTED]  
Head of Policy

Strategic Policy, Planning and Performance,  
Government of Jersey  
19-21 Broad Street | St Helier | Jersey | JE2 3RR



**Cabinet  
Office**

[REDACTED]

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**From:** Ruth Johnson <R.Johnson@gov.je>  
**Sent:** 25 February 2025 15:58  
**To:** Tom Binet  
**Cc:** [REDACTED]  
**Subject:** RE: EMIS Access

Hi Tom

We have struggled to get this one over the line because of a seeming lack of ownership of the EMIS governance processes in HCJ. Upshot is, [REDACTED] and I are attending the EMIS Governance Board meeting on Friday to try to understand:

- 1) why this has not been resolved (ie. what are the blocker to resolution)
- 2) [REDACTED]

Regards  
Ruth

Ruth Johnson  
Director, Health Policy

Health and Care Jersey  
Government of Jersey  
Union Street | St Helier | Jersey | JE2 3DN



**Health and Care  
Jersey**

[REDACTED]

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**From:** Tom Binet <T.Binet@gov.je>  
**Sent:** 25 February 2025 16:42  
**To:** Ruth Johnson  
**Cc:** [REDACTED]; Andy Howell; Barbara Ward; Rose Binet  
**Subject:** Re: EMIS Access

Many thanks, Ruth

Please could you keep us (including AMs) posted on the outcome.

Best regards

Tom