

SCREENER

1.1 Project Overview

Explain broadly what the project will entail and how it will use personal data

Public Service Vehicles (PSV) in Jersey including Taxis are regulated by Driver and Vehicle Standards (DVS), part of the Transport Directorate of I&E.

DVS have created a QR code which can be displayed in registered taxis, encouraging the general public to use the website link embedded within the QR code which directs them to a website to provide feedback on the taxi service they have received. This data will help DVS gather feedback from the public and to take action for improvements when required to the service provided to the public.

By completing the questions in the webform, customers are asked to include the following personal data:

- Name
- Email (optional)
- Business data (potentially, if the taxi company is specified)

The questions on the webpage survey are:

1. PSV Plate No

This is the number displayed on a laminated "Rate your Ride" card in the taxi next to the QR Code



2. Rate the overall taxi ride

2. *Rate the overall taxi ride

How would you rate the overall taxi ride experience?

1 - Poor 2 3 4 5 - Average 6 7 8 9 10 - Excellent

*Please describe your experience:

Test

A 1 to 10 scale question with a mandatory free format text box

3. Driver customer service

3. *Driver customer service

How would you rate your driver's customer service today?

1 - Poor 2 3 4 5 - Average 6 7 8 9 10 - Excellent

*Please describe:

A 1 to 10 scale question with a mandatory free format text box

4. Recommend this taxi?

A 0 to 10 rating scale

4. *Recommend this taxi?

How likely are you to recommend this taxi to friends and colleagues?

10 - Extremely likely

9

8

7

6

5

4

3

5. What was good? and 6. What needs improving?

5. *What was good?

What was good about this taxi experience?

15000 characters left. Minimum 0 characters

6. *What needs improving?

What aspects of this experience could be improved?

Questions 5 and 6 are two mandatory free format text boxes

Privacy Statement

Privacy statement: Information will be processed in accordance with the Data Protection (Jersey) Law 2018

7, Name and 8. Email

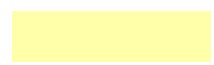
7. *Name

15000 characters left. Minimum 0 characters

Please enter your email if you'd like a response. Your email will only be used to reply to you and then deleted within one month after response.

8. *Email

Name field is a mandatory free format text field . The **Email** field is also free format text but completion is optional This question states that if given, the e-mail address will be deleted from Checker within one month.




Final free format text question for further comments (Optional)

Free text

If you have more comments, write them here:

Finish and send

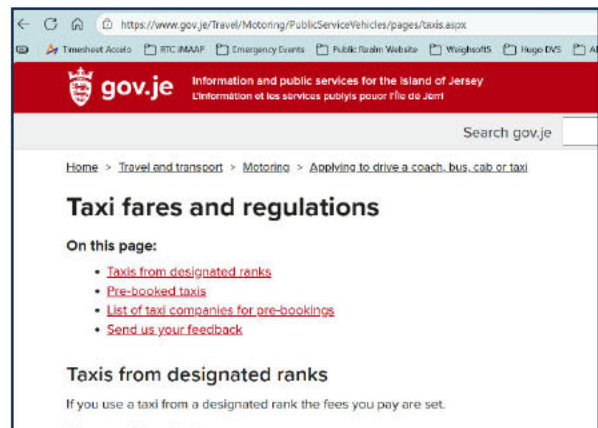
100%  100%

Timeout will occur in **40** minutes, **18** seconds

After submission, the following message is displayed:



The website address at the bottom of this section is not hyperlinked but if copied, the page is **Taxi fares and regulations** on gov.je



Number of individuals impacted (approx.)

1,000

Identify the data subjects (check all that apply):

X	General Public
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X	Other (explain)	Taxi drivers/ Taxi companies
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1.2 Types of Data

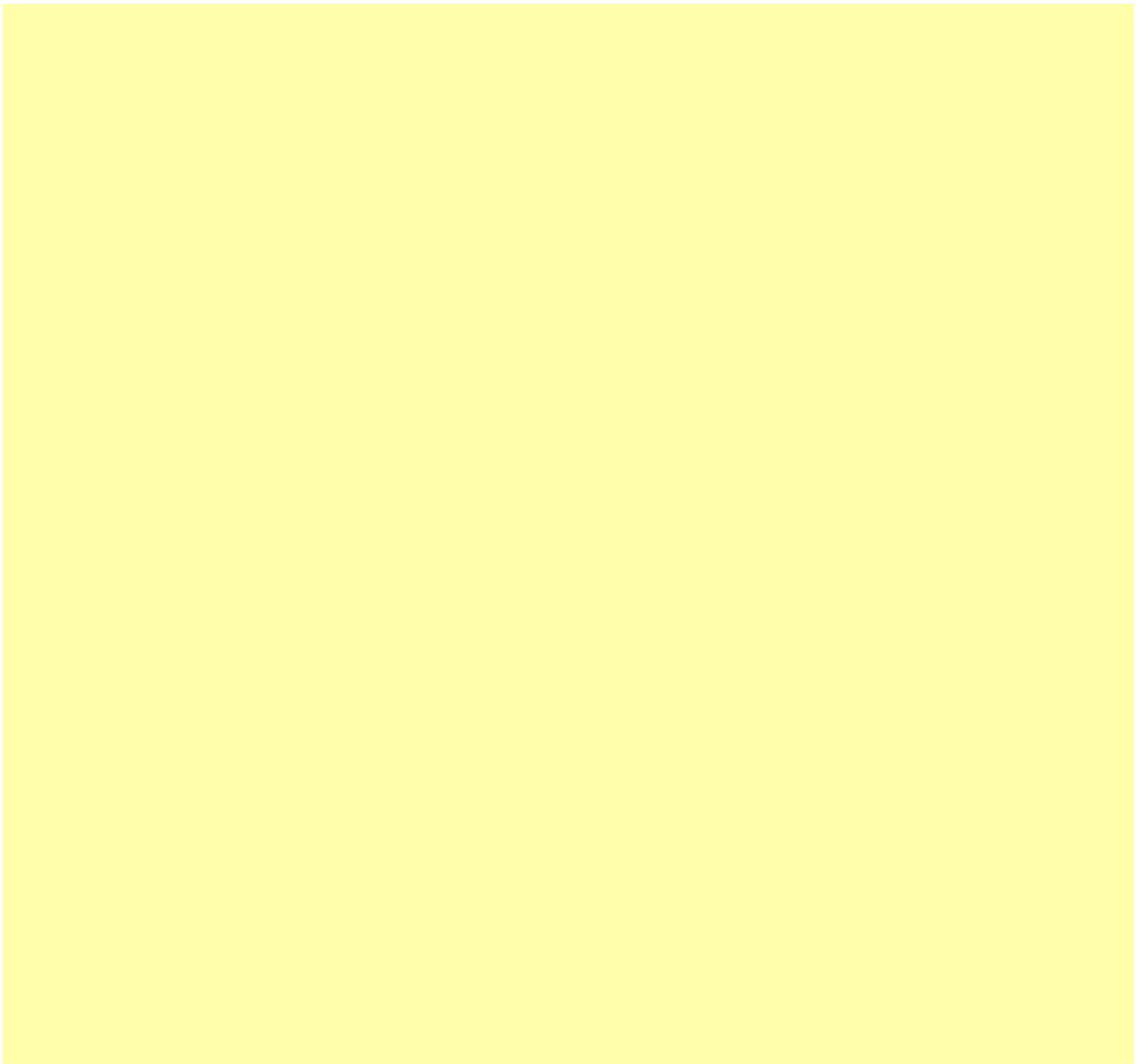
What types of Personal Data will you be processing (check all that apply)

x	Contact details such as name, postal address, email address or telephone number
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x	Business data such as business name or business contact details
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X	Other (explain)	Free Format Text Boxes
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1.3 Data Flow



1.4 Screening

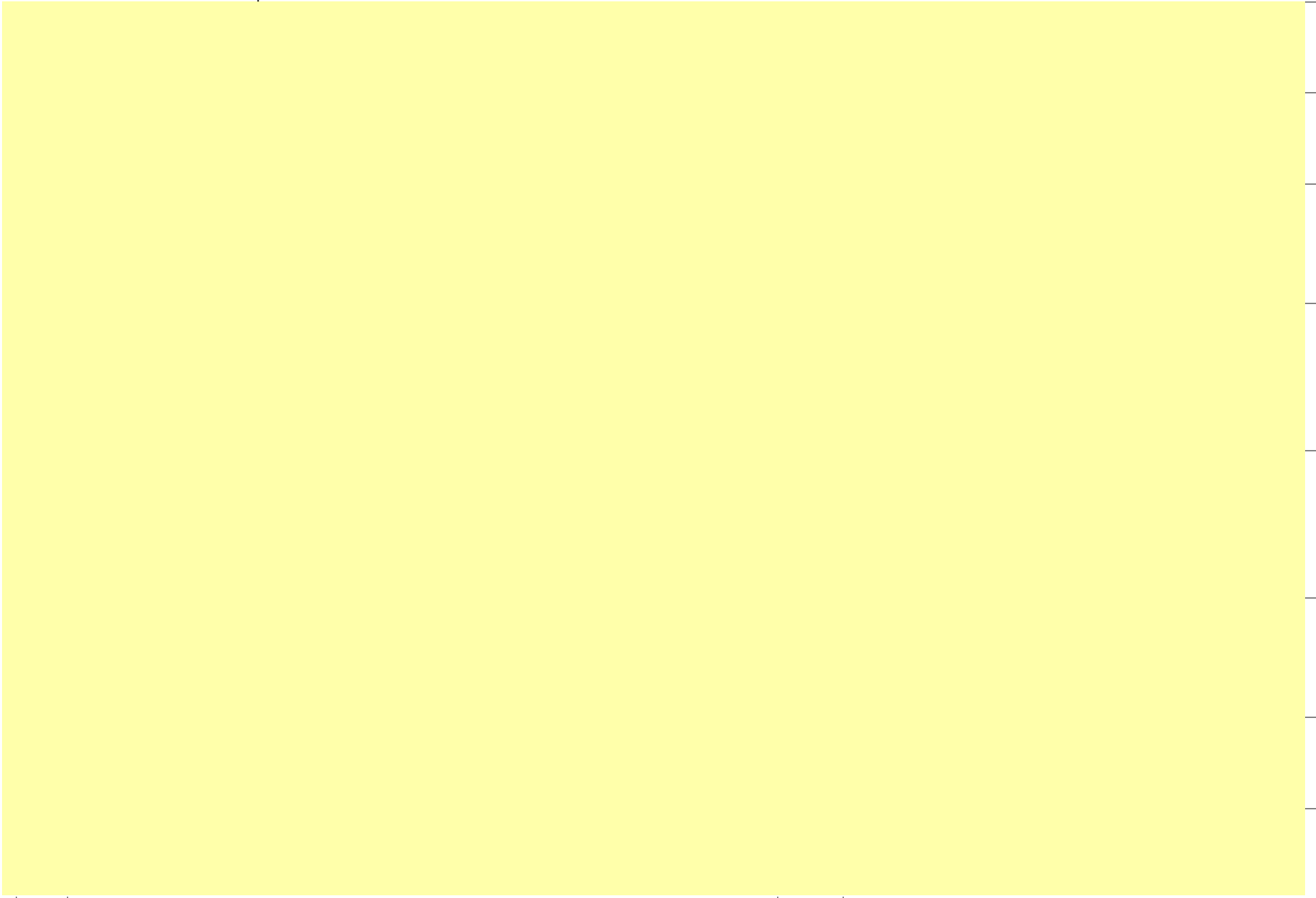
[Redacted]

[Redacted]

CATEGORY A	Yes / No	If 'Yes' then please provide further details
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[Redacted]		
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[Redacted]



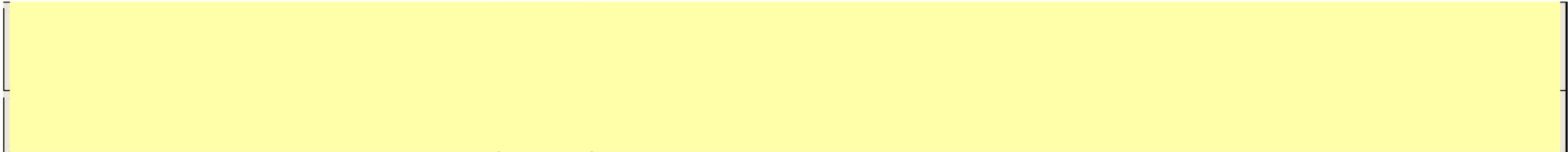


CATEGORY B	Yes / No	If 'Yes' then please provide further details
[Redacted content]		

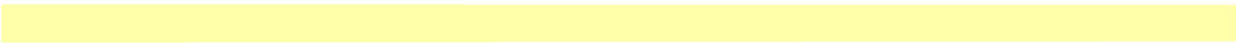
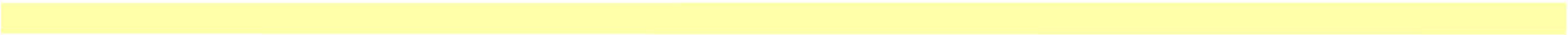
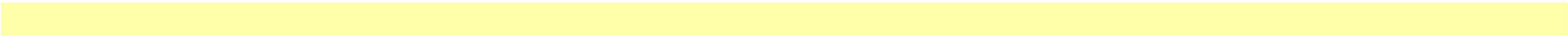
CATEGORY C	Yes / No	If 'Yes' then please provide further details
[Redacted content]		



1.5 Screening Assessment



Number of boxes marked "Yes" in Category C	2	If this is greater than 0, it is recommended that a DPIA is completed unless you can justify the reasons for not carrying out a DPIA.
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1.6 Screening Sign Off

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