

Message # 1

**Message Key:** 0003157FF23CA2FEBAF269F1F49323DFA58A535D 

**From:** Richard Renouf <R.Renouf@gov.je>

**To:** [Redacted]  
[Redacted] Andy Jenan  
<A.Jenan@gov.je>, Deidre Mezbourian <D.Mezbourian@gov.je>, John Le Bailly <J.LeBailly2@gov.je>, John Le Maistre <J.LeMaistre@gov.je>, Karen Stone <K.Stone@gov.je>, Marcus Troy <M.Troy@gov.je>, Michael Jackson <M.Jackson2@gov.je>, Philip Le Sueur <P.LeSueur@gov.je>, Richard Buchanan <R.Buchanan2@gov.je>, Richard Vibert <R.Vibert2@gov.je>, Sadie Rennard <S.Rennard@gov.je>, Simon Crowcroft <S.Crowcroft@gov.je>, Carina Alves <C.Alves@gov.je>, Carolyn Labey <C.Labey@gov.je>, David Johnson <D.Johnson@gov.je>, Geoffrey Southern <G.Southern@gov.je>, Graham Truscott <G.Truscott@gov.je>, Gregory Guida <G.Guida@gov.je>, Hugh Raymond <H.Raymond@gov.je>, Inna Gardiner <I.Gardiner@gov.je>, Jeremy Macon <J.Macon@gov.je>, Jess Perchard <J.Perchard@gov.je>, John Young <J.Young@gov.je>, Judith Martin <J.Martin3@gov.je>, Kevin Lewis <K.Lewis@gov.je>, Kevin Pamplin <K.Pamplin@gov.je>, Kirsten Morel <K.Morel2@gov.je>, Lindsay Ash <L.Ash@gov.je>, Louise Doublet <L.Doublet@gov.je>, Mary Le Hegarat <M.LeHegar2@gov.je>, "Mike R. Higgins" <mr.Higgins@gov.je>, Montfort Tadier <M.Tadier@gov.je>, Robert Ward <R.Ward2@gov.je>, Russell Labey <R.Labey@gov.je>, Scott Wickenden <S.Wickenden@gov.je>, Steve Ahier (Deputy) <S.Ahier@gov.je>, Steve Luce <S.Luce@gov.je>, Susie Pinel <S.Pinel@gov.je>, Trevor Pointon <T.Pointon2@gov.je>, Ian Gorst <I.Gorst@gov.je>, John Le Fondré <J.LeF@gov.je>, Kristina Moore <K.Moore2@gov.je>, Lyndon Farnham <L.Farnham@gov.je>, Sam Mézec <s.mezec@gov.je>, Sarah Ferguson <S.Ferguson@gov.je>, Steve Pallett <S.Pallett@gov.je>, Tracey Vallois <T.Vallois@gov.je>  
[Redacted]  
[Redacted] Caroline Landon <C.Landon@health.gov.je>, Anuschka Muller <A.Muller@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>, Rose Naylor <R.Naylor@health.gov.je>  
[Redacted]

**Addressed To:** [Redacted]

**Subject:** States Members' Briefing re: rehabilitation services

**Date:** Thursday, January 06, 2022 15:14 UTC

Dear States Members

The Minister for Health and Social Services would like to invite you to a briefing about stroke and rehabilitation services provided by HCS ahead of the debate about P.115/2021 'Re-opening of Samares Ward' at the next States' Assembly.

There will be the opportunity to ask questions.

With kind regards

[Redacted]  
[Redacted]

Message # 8

**Message Key:** 0003157F02C33B81DA1DB3C855E911D94DFF9B97  
**From:** John Le Fondré <J.LeF@gov.je>  
**To:** Richard Renouf <R.Renouf@gov.je>  
**Addressed To:** r.renouf@gov.je  
**Subject:** Re: P115 Samares amendment  
**Date:** Sunday, January 09, 2022 15:51 UTC  
**Attachments:** image001.png (18.2 KB)



Thanks - do you want to aim for around 6pm ?

J

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From: Richard Renouf <R.Renouf@gov.je>  
Sent: 09 January 2022 08:29  
To: John Le Fondré <J.LeF@gov.je>  
Subject: FW: P115 Samares amendment

Hi John

I will try and call you today to discuss the two health related propositions in the next Assembly meeting. Meanwhile below is a proposed amendment to P.115. I am very pleased with it.

Regards

Richard

Message # 10

**Message Key:** 0003157FEAF12360FDDD1D8AE3CF67AE17AC3995 

**From:** Richard Renouf <R.Renouf@gov.je>  
**To:** Anuschka Muller <A.Muller@health.gov.je>, John Le Fondré <J.LeF@gov.je>  
**Cc:** Caroline Landon <C.Landon@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>, [REDACTED]  
**Addressed To:** a.muller@health.gov.je, c.landon@health.gov.je, p.armstrong@health.gov.je, j.lef@gov.je, [REDACTED]  
**Subject:** RE: P.115 amendment  
**Date:** Tuesday, January 11, 2022 12:53 UTC  
**Attachments:** image001.png (18.2 KB)

I approve this

Richard

From: Anuschka Muller <A.Muller@health.gov.je>  
Sent: 11 January 2022 12:37  
To: Richard Renouf <R.Renouf@gov.je>; John Le Fondré <J.LeF@gov.je>  
Cc: Caroline Landon <C.Landon@health.gov.je>; Patrick Armstrong <P.Armstrong@health.gov.je>; [REDACTED]  
Subject: P.115 amendment

Dear all

Please see attached amendment for 115 (Samares) updated as per earlier discussion for your approval.

Thank you

Anuschka

Dr Anuschka Muller  
Director Improvement and Innovation (Health)

Email a.muller@health.gov.je<mailto:a.muller@health.gov.je>  
Mobile +44 (0) [REDACTED]  
Direct +44 (0)1534 [REDACTED]

Government of Jersey  
Health and Community Services  
3rd Floor West Wing| Peter Crill House | Gloucester Street | St Helier | Jersey | JE1 3QS

Message # 11

**Message Key:** 0003157FEF5AE5CC26FBC8DEA82B2A3F4A817E43



**From:** John Le Fondré <J.LeF@gov.je>

**To:** Anuschka Muller <A.Muller@health.gov.je>, Richard Renouf <R.Renouf@gov.je>

**Cc:** Caroline Landon <C.Landon@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>

**Addressed To:** a.muller@health.gov.je, c.landon@health.gov.je, r.renouf@gov.je, p.armstrong@health.gov.je

**Subject:** RE: P.115 amendment

**Date:** Tuesday, January 11, 2022 13:25 UTC

**Attachments:** image001.png (18.2 KB)

I'm happy with this as well - can we make sure both the amendments are also circulated to Ministers for info

Thks

J

From: Anuschka Muller <A.Muller@health.gov.je>

Sent: 11 January 2022 12:37

To: Richard Renouf <R.Renouf@gov.je>; John Le Fondré <J.LeF@gov.je>

Cc: Caroline Landon <C.Landon@health.gov.je>; Patrick Armstrong <P.Armstrong@health.gov.je>

Subject: P.115 amendment

Duplicated email removed

Message # 12

**Message Key:** 0003157F2665777642EF0EBD33FB6DAB6B535DA6 

**From:** Richard Renouf <R.Renouf@gov.je>  
**To:** Anuschka Muller <A.Muller@health.gov.je>, John Le Fondré <J.LeF@gov.je>  
**Cc:** Caroline Landon <C.Landon@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>, [REDACTED]  
**Addressed To:** a.muller@health.gov.je, c.landon@health.gov.je, [REDACTED], p.armstrong@health.gov.je, [REDACTED].lef@gov.je, [REDACTED]  
**Subject:** RE: P.115 amendment  
**Date:** Tuesday, January 11, 2022 15:10 UTC  
**Attachments:** image001.png (18.2 KB)

Hi

If officers are content with issuing a full progress report [REDACTED] then I am also.

Would like the report to reference [REDACTED].

Richard

From: Anuschka Muller <A.Muller@health.gov.je>  
Sent: 11 January 2022 14:54  
To: Richard Renouf <R.Renouf@gov.je>; John Le Fondré <J.LeF@gov.je>  
Cc: Caroline Landon <C.Landon@health.gov.je>; Patrick Armstrong <P.Armstrong@health.gov.je>; [REDACTED]  
Subject: FW: P.115 amendment

Dear both,

Please attached the accompanying report for the amendment for your approval. I have left a few comments in there for Richard to see my answer.

[REDACTED] can you take out the comments once text is approved.

[REDACTED] - I leave with you to discuss potential minor tweaks to the amendment wording itself around [REDACTED] part with the Minister and CM - thank you!

Thank you

Anuschka

Dr Anuschka Muller  
Director Improvement and Innovation (Health)

Email a.muller@health.gov.je<mailto:a.muller@health.gov.je>  
Mobile +44 (0) [REDACTED]  
Direct +44 (0)1534 [REDACTED]

From: [REDACTED]  
Sent: 11 January 2022 14:00  
To: [REDACTED]  
Cc: Anuschka Muller <A.Muller@health.gov.je<mailto:A.Muller@health.gov.je>>; [REDACTED]  
Subject: FW: P.115 amendment

Same with this one too please. Thanks.

From: Anuschka Muller <A.Muller@health.gov.je<mailto:A.Muller@health.gov.je>>  
Sent: 11 January 2022 12:37  
To: Richard Renouf <R.Renouf@gov.je<mailto:R.Renouf@gov.je>>; John Le Fondré <J.LeF@gov.je<mailto:J.LeF@gov.je>>  
Cc: Caroline Landon <C.Landon@health.gov.je<mailto:C.Landon@health.gov.je>>; Patrick Armstrong <P.Armstrong@health.gov.je<mailto:P.Armstrong@health.gov.je>>; [REDACTED]  
Subject: P.115 amendment

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Message # 13

**Message Key:** 0003157FF4E84AB012DA89BA34300CB1E96DFD9C 

**From:** John Le Fondré <J.LeF@gov.je>  
**To:** Anuschka Muller <A.Muller@health.gov.je>, Richard Renouf <R.Renouf@gov.je>  
**Cc:** Caroline Landon <C.Landon@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>, [REDACTED]  
**Addressed To:** a.muller@health.gov.je, c.landon@health.gov.je, r.renouf@gov.je, [REDACTED], p.armstrong@health.gov.je, [REDACTED]  
**Subject:** RE: P.115 amendment  
**Date:** Tuesday, January 11, 2022 16:27 UTC  
**Attachments:** image001.png (18.2 KB)

I am happy with the R&P

Thks

J

From: Anuschka Muller <A.Muller@health.gov.je>  
Sent: 11 January 2022 15:29  
To: Richard Renouf <R.Renouf@gov.je>; John Le Fondré <J.LeF@gov.je>  
Cc: Caroline Landon <C.Landon@health.gov.je>; Patrick Armstrong <P.Armstrong@health.gov.je>; [REDACTED]  
Subject: RE: P.115 amendment

I think [REDACTED] made a good point [REDACTED]  
[REDACTED]

Anuschka

Dr Anuschka Muller  
Director Improvement and Innovation (Health)

Email a.muller@health.gov.je<mailto:a.muller@health.gov.je>  
Mobile +44 (0) [REDACTED]  
Direct +44 (0)1534 [REDACTED]

From: Richard Renouf <R.Renouf@gov.je<mailto:R.Renouf@gov.je>>  
Sent: 11 January 2022 15:11  
To: Anuschka Muller <A.Muller@health.gov.je<mailto:A.Muller@health.gov.je>>; John Le Fondré <J.LeF@gov.je<mailto:J.LeF@gov.je>>  
Cc: Caroline Landon <C.Landon@health.gov.je<mailto:C.Landon@health.gov.je>>; Patrick Armstrong <P.Armstrong@health.gov.je<mailto:P.Armstrong@health.gov.je>>; [REDACTED]  
Subject: RE: P.115 amendment

Hi

If officers are content with issuing a full progress report [REDACTED] then I am also.

Would like the report to reference [REDACTED].

Richard

From: Anuschka Muller <A.Muller@health.gov.je<mailto:A.Muller@health.gov.je>>  
Sent: 11 January 2022 14:54  
To: Richard Renouf <R.Renouf@gov.je<mailto:R.Renouf@gov.je>>; John Le Fondré <J.LeF@gov.je<mailto:J.LeF@gov.je>>  
Cc: Caroline Landon <C.Landon@health.gov.je<mailto:C.Landon@health.gov.je>>; Patrick Armstrong <P.Armstrong@health.gov.je<mailto:P.Armstrong@health.gov.je>>; [REDACTED]  
Subject: FW: P.115 amendment

Duplicated email removed

Message # 16

**Message Key:** 0003157F6C471C725C48942A504C70BE8C90DDF4 

**From:** John Le Fondré <J.LeF@gov.je>  
**To:** Richard Renouf <R.Renouf@gov.je>, Lyndon Farnham <L.Farnham@gov.je>  
**Addressed To:** l.farnham@gov.je, r.renouf@gov.je  
**Subject:** FW: Petitions report 10 Jan 2022 - 17 Jan 2022  
**Date:** Monday, January 17, 2022 19:16 UTC

Dear both

2 points re below - any thoughts let me know (in relation to QWON for me tomorrow / debate)

[Redacted]

Radiotherapy + Samares numbers below are of interest

J

From: Mark Egan <M.Egan@gov.je>  
Sent: 17 January 2022 15:01  
To: All States Members ([Redacted])  
Subject: Petitions report 10 Jan 2022 - 17 Jan 2022

[Redacted] petitions were opened or signed in the last week on  
[https://petitions.gov.je/<https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpetitions.gov.je%2F&data=04%7C01%7C%7C11d43276ad3c4c4beda408d9d9ca239f%7C2b5615117ddf495c8164f56ae776c54a%7C0%7C0%7C637780284474052310%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6k1haWwiLCJXVCi6Mn0%3D%7C3000&sdata=XIcNZkDulXn4MCFWb7nlhPiups7O A3PPCwCCT33XxxE%3D&reserved=0>](https://petitions.gov.je/<https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpetitions.gov.je%2F&data=04%7C01%7C%7C11d437c11d43276ad3c4c4beda408d9d9ca239f%7C2b5615117ddf495c8164f56ae776c54a%7C0%7C0%7C637780284474052310%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6k1haWwiLCJXVCi6Mn0%3D%7C3000&sdata=XIcNZkDulXn4MCFWb7nlhPiups7O A3PPCwCCT33XxxE%3D&reserved=0>)  
Reinstate Samares Ward to its full complement of 28 beds and previous services.<<https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpetitions.gov.je%2Fpetitions%2F200727&data=04%7C01%7C%7C11d43276ad3c4c4beda408d9d9ca239f%7C2b5615117ddf495c8164f56ae776c54a%7C0%7C0%7C637780284474052310%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6k1haWwiLCJXVCi6Mn0%3D%7C3000&sdata=XIcNZkDulXn4MCFWb7nlhPiups7O A3PPCwCCT33XxxE%3D&reserved=0>>

Message # 17

**Message Key:** 0003157F2F694A9F812CFB85B961EC808446AC83 

**From:** John Le Fondré <J.LeF@gov.je>  
**To:** Richard Renouf <R.Renouf@gov.je>  
**Cc:** "Paul Martin (CEO)" <Paul.Martin@gov.je>  
**Addressed To:** r.renouf@gov.je,paul.martin@gov.je  
**Subject:** FW: Shameful HCS Propaganda  
**Date:** Monday, January 17, 2022 19:25 UTC

I assume you have sent this into the team ? Paul - FYI

John

**From:** [REDACTED]  
**Sent:** 17 January 2022 17:02  
**To:** Steve Ahier (Deputy) <S.Ahier@gov.je>; Carina Alves <C.Alves@gov.je>; Lindsay Ash <L.Ash@gov.je>; Richard Buchanan <R.Buchanan2@gov.je>; Simon Crowcroft <S.Crowcroft@gov.je>; Louise Doublet <L.Doublet@gov.je>; Lyndon Farnham <L.Farnham@gov.je>; Sarah Ferguson <S.Ferguson@gov.je>; Inna Gardiner <I.Gardiner@gov.je>; Ian Gorst <I.Gorst@gov.je>; Gregory Guida <G.Guida@gov.je>; Mike R. Higgins <mr.Higgins@gov.je>; Rowland Huelin <R.Huelin4@gov.je>; Michael Jackson <M.Jackson2@gov.je>; David Johnson <D.Johnson@gov.je>; Carolyn Labey <C.Labey@gov.je>; Russell Labey <R.Labey@gov.je>; John Le Bailly <J.LeBailly2@gov.je>; John Le Fondré <J.LeF@gov.je>; Mary Le Hegarat <M.LeHegarat2@gov.je>; John Le Maistre <J.LeMaistre@gov.je>; Philip Le Sueur <P.LeSueur@gov.je>; Sadie Rennard <S.Rennard@gov.je>; Kevin Lewis <K.Lewis@gov.je>; Steve Luce <S.Luce@gov.je>; Jeremy Macon <J.Macon@gov.je>; Kristina Moore <K.Moore2@gov.je>; Kirsten Morel <K.Morel2@gov.je>; Judith Martin <J.Martin3@gov.je>; Deidre Mezbourian <D.Mezbourian@gov.je>; Sam Mézec <s.mezec@gov.je>; Steve Pallett <S.Pallett@gov.je>; Kevin Pamplin <K.Pamplin@gov.je>; Jess Perchard <J.Perchard@gov.je>; Susie Pinel <S.Pinel@gov.je>; Trevor Pointon <T.Pointon2@gov.je>; Hugh Raymond <H.Raymond@gov.je>; Karen Stone <K.Stone@gov.je>; Geoffrey Southern <G.Southern@gov.je>; Montfort Tadier <M.Tadier@gov.je>; Graham Truscott <G.Truscott@gov.je>; Tracey Vallois <T.Vallois@gov.je>; Richard Vibert <R.Vibert2@gov.je>; Robert Ward <R.Ward2@gov.je>; Scott Wickenden <S.Wickenden@gov.je>; John Young <J.Young@gov.je>; Bailiff of Jersey <bailiffofjersey@courts.je>; Governor's Office <GovernorsOffice@gov.je>; Andy Jehan <A.Jehan@gov.je>; Marcus Troy <M.Troy@gov.je>; Paul Martin (CEO) <Paul.Martin@gov.je>; Richard Renouf <R.Renouf@gov.je>  
**Subject:** Shameful HCS Propaganda

"And so we enter the era of dirty politics in Jersey"

"Somehow I have been transported to China and living in a communist society with government propaganda"

Dear States Member,

The above are just a couple of comments which were made to me by people after watching the video put out by HCS about the rehab ward.

On Friday evening, after this video was released, I was inundated with people contacting me about the propaganda put out by HCS.

Members of staff in floods of tears because they cannot believe the absolute pack of lies being told and reporting that management do not speak with them, do not speak with the patient's , and simply do not care.

[REDACTED], has apparently never been seen on that ward before, turned up to make the video and disappeared again. I am told that [REDACTED] is being groomed by senior HCS management (namely Naylor and Armstrong) and trotted out to meet people. Until very recently [REDACTED] was part of [REDACTED]. I believe [REDACTED] career has also been fast tracked. No surprise there then.

[REDACTED] is apparently a freelance locum and according to [REDACTED] has been here for all of five months. [REDACTED].

This is the most appalling thing this Government, or any Government before it, has ever done and I don't say that lightly. This is 100% playing with people's lives.

I am aware of the 'update' that you have all been given by Patrick Armstrong, sadly I wish I had known he was going to be updating you beforehand as I would have had plenty of questions for you to ask him, not least of all why it is he who keeps delivering these updates and not the actual rehab Consultants - who incidentally have never been consulted at all.

If it was an update on what is happening in Gastroenterology or Cardiology you can be assured that it would be [REDACTED] or [REDACTED] updating the public. Why are we being updated on rehab by [REDACTED] whose time would be much better utilised getting our overlong [REDACTED] waiting lists down to an acceptable level?

I wonder when it became acceptable for health staff to write letters to the assembly and media and enter the political realm and I wonder if they have read the Jersey civil service Code of Conduct which includes the wording "Would the life, health and/or safety of someone be endangered by my action?" because in this instance it most certainly is.

Contrary to what Dr Armstrong advised you all, patients are NOT only being discharged when it is safe for them to do so as many have reported having falls as they are unable to walk and their families and carers are not coping. They are also not getting the required physio or reablement services they need.

Also contrary to Dr Armstrong's 'evidence' that patients recover better at home, I provide here a link to the latest update (2019) on neurorehabilitation services which quotes quite the opposite. Please read the full document but it states amongst other things that:

"There is now a substantial body of trial-based evidence and other research to support both the effectiveness and cost-effectiveness of specialist rehabilitation(1-6). Despite their longer length of stay, the cost of providing early specialist rehabilitation for patients with complex needs is rapidly offset by longer-term savings in the cost of community care, making this a highly cost-efficient intervention"

and

"Very highly trained rehabilitation professionals are in short supply in the UK, and it is not feasible or economical to duplicate these high cost/low volume services in every locality"

How then do our esteemed health leaders think it is at all feasible to have physios and other medical staff driving around the island to visit people's homes? How many of them would we need? How much would this cost, even if we were able to find sufficient numbers of qualified staff? It makes absolutely no sense at all, not least of all because they cannot take the much needed heavy equipment with them.

<https://www.bsrm.org.uk/downloads/specialised-neurorehabilitation-service-standards--7-30-4-2015-pcatv2-forweb-11-5-16-annexe2updatedmay2019.pdf><<https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.bsrm.org.uk%2Fdownloads%2Fspecialised-neurorehabilitation-service-standards--7-30-4-2015-pcatv2-forweb-11-5-16-annexe2updatedmay2019.pdf&data=04%7C01%7C%7Ca9aab5f105d4466d82c808d9d9db33a4%7C2b5615117ddf495c8164f56ae776c54a%7C0%7C0%7C637780359153786316%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQljoV2luMzliLCJBTiI6I1haWwILCJXVCi6Mn0%3D%7C3000&sdata=ByDh5dquAbAZHqnrOWHOKaIMiXzxm3J2fvCFgPTvY8M%3D&reserved=0>>

Victims of stroke are very often changed people after the event and family members remark on how much they have changed. One person told me that their partner seldom swore before their stroke but now 'swears like a trooper'. Depending on the part of the brain affected people react in different ways. Often patients lose their inhibitions and one lady told me that she was recently in Plemont following a hip replacement and the stroke victim in the next bed spent much of the day masturbating. This is clearly not a nice thing to have to witness and more so, what happened to the dignity of the person who was doing this? They are not aware of their actions but they should not have people around when they are behaving this way. Previously these patients would have been in a private room and not being glared at by all and sundry. To leave these people in a public ward is inhumane.

<https://www.stroke.org.uk/effects-of-stroke/changes-to-behaviour><<https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.stroke.org.uk%2Feffects-of-stroke%2Fchanges-to-behaviour&data=04%7C01%7C%7Ca9aab5f105d4466d82c808d9d9db33a4%7C2b5615117ddf495c8164f56ae776c54a%7C0%7C0%7C637780359153786316%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQljoV2luMzliLCJBTiI6I1haWwILCJXVCi6Mn0%3D%7C3000&sdata=bP8mu%2B8fQBTB%2F4IFsvf9ErG8BoEcROx8tUKx8t0ioqU%3D&reserved=0>>

I have also been told of patients who are disorientated in the middle of the night, who get up to go to the loo and think they are in the toilet but are actually urinating next to someone else's bed.

Others who need a hoist to get them to the bathroom safely are having to use a commode next to their bed as the bathrooms on this ward are too small to get a hoist in.

Is leaving these people in a public ward the best that Jersey can offer? Really?

We also have the issue of reduced bed numbers. The annual number of stroke victims in Jersey quoted by Deputy Renouf is about half the national average and he doesn't take into account any of the other patients who also need rehab services. HCS have now apparently upped the number of beds on Plemont from 12 to 14 but this is still not nearly enough. At the time of closure, Samares had 17 patients and had actually stopped admitting people as they knew they were closing down, These people were just sent to care homes. It would be interesting to know what has become of them. Are they still there? They certainly didn't get any rehab.

Pre-Covid there was the Community Stroke Team which was staffed by physio, OT, SLT and psychology.....this has gone and staff have been reabsorbed into the general community. There was a referral pathway to this team from Samares Ward ensuring immediate follow up into the community and ongoing rehab. Where is the pathway for this now? How do they refer onwards and who decides that at 12/13 weeks the individual has no potential for improvement? How many get referred to Community Therapies (as there is now no specialised Community Stroke Team) and how long before they are seen? As they are put in with all other referrals it would be a long time - something stroke victims do not have, time is of

the essence.

How are Patients that received splints or Botox followed up from the ward? Is there a pathway or protocol for follow up that involves the physio and occupational therapist? . No there isn't.

When you were all shown the wonderful piece of fiction, did anyone think to ask why it was only managers in the film? Why were the staff not asked to speak? Why were there only close up shots of equipment whilst there were no pictures of the cramped bed space and shared toilets?

How many sessions of physio per day are patients receiving and how many times per week? How quickly after arrival is their swallow being tested?

If a patient who has a stroke in the community, how much physio should they be having and who would be supplying it?

How often does the clinical psychologist visit Plemont ward?

What are the parameters of an early supported discharge? What should the patients be able to do before being allowed home?

How are all stroke patients being assessed for cognitive functioning?

All those questions relate to stroke victims but what about head injury, fracture, MD, MS, brain tumour etc?

Are people being offered hydrotherapy, & how will this be managed in the new hospital?

Why are we only getting one side of the story, & not the other?

Time and time again, we have heard promises from Caroline Landon and her senior management that have not been kept. Her promise to bring the Jersey Care Model back to the people, not even on the horizon. She promised scrutiny on 17th June 2021 that she would be organising meetings parish by parish within a month of that meeting. We are still waiting.

Please see this very interesting extract from that meeting:

Deputy I. Gardiner:

We will move on, yes, thank you. And what work is being done to ensure comprehensive public understanding of the Jersey Care Model and its realisation of the services that they may have expected to be located at the new hospital?

Director General, Health and Community Services:

Not enough. I have met with somebody today. Because what we have realised is we went around the Island, did the Care Model, then the pandemic came. I have met with somebody today, a communications person, to talk about doing some comms around what the model is and what it is not. Because I am aware that there is confusion out there and people are scared that they are going to have to be pay for services, as the Deputy has quite rightly identified. Or they are scared that services are going to be taken away from them or they are not going to be able to present at E.D. (Emergency Department). So our plan is to launch a communications campaign, probably starting next month. But we are also going to go out around the Island again. So we are going to go and do our presentations at the 12 Parishes over the summer, open presentation for people to come along and ask us questions. The Jersey Care Model is not about engendering more cost. What you get free now you will get free in the future. It is not about destroying primary care. Why would we do that? It is about enhancing primary care. It is about taking power and money away from H.C.S. because too much power and money is invested in secondary care on our Island. But I recognise that we have not been as good as we could have been at communicating that.

I welcome that, you are spot on, we need to do more so that Islanders feel much more engaged in what we are trying to do and much more involved.

Deputy I. Gardiner:

I welcome in the meetings, the Parishes. Just a note, would you present at the Parishes, I think might be helpful, to have a straightforward comparison of the effects on Islanders between the old version of the Jersey Care Model, that it will be straightforward, clear for the Islanders; what was the old model, what will be in the new Jersey Care Model?

Director General, Health and Community Services:

It is like you in the room with me today. What we are going to do is: "This is what is in the hospital now", service by service, specialty by specialty. "This is what is going to be in the new hospital, this is what we anticipate we are going to be talking about at the Partnership Board about coming out into the community." If the whole Island stands up, not even the whole Island, but a significant proportion of patients stand up and go: "We do not want our physiotherapy in our own homes; we much prefer having it in the hospital", then we are not going to say: "You cannot have it in the hospital." Yes, we are going to have that really clear communication in really clear layman's language: "This is what you get now, this is what we are proposing you get with the model."

Do we now have the Independent Oversight Board for the Jersey Care Model in place? Not that I am aware of but I may have missed something. Did anyone look at the advert for this 'Independent panel' - just how independent do you think this is? The secretary is supplied by Caroline Landon and the panel has to report any problems to her prior to going to the health minister.

<https://www.hhmicrosites.com/hh-microsites-home/jersey/the-roles/the-independent-oversight-board-for-the-jersey-care-model/><<https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.hhmicrosites.com%2Fhh-microsites-home%2Fjersey%2Fthe-roles%2Fthe-independent-oversight-board-for-the-jersey-care-model%2F&data=04%7C01%7C%7Ca9aab5f105d4466d82c808d9d9db33a4%7C2b5615117ddf495c8164f56ae776c54a%7C0%7C0%7C637780359153786316%7CUnknown%7CTWFPbGZsb3d8eyJWljoimc4wLjAwMDAiLCJljoiv2luMzliLCJBTiI6lk1haWwiLCJXVCI6Mn0%3D%7C3000&sdta=UmgIbNWEdETbnJFdIYzx%2FhnYtcqyCgKBh6meNfIKkSw%3D&reserved=0>>

DG Landon and her senior team are very good at promising things that do not get delivered. Are you really going to believe them now?

What happens if the new hospital planning permission at Overdale is rejected? Unless we protect the Samares Ward now, we will have bulldozed a perfectly good and expensive facility to the detriment of island health care. At least protect that building and service until such time as we know for sure that Overdale will be the final site and then ensure that a proper rehab unit with at least 28 beds is included in the new hospital.

We cannot put this off, every day people are needing rehab. Do we turn round to them and say "sorry but this happened to you at the wrong time. Perhaps you don't mind waiting a few years whilst we sort ourselves out?"

To not provide this service right now is unthinkable.

As an interesting addendum, I know that I have previously called for our hospital to be inspected by the Care Quality Commission, something which our health minister refuses to allow. I have again contacted the Jersey Care Commission who our health minister states "will be overseeing the function of the hospital and the health service" and Caroline Landon states "I know the J.C.C. (Jersey Care Commission) is working hard in order to be able to inspect secondary care services"

I asked the JCC when the inspection might take place. I have just received the following reply which I shall be seeking legal advice on.

"The plan is for us to inspect all health services, including General Hospital. However, before that happens, there will need to be laws and Standards agreed. I'm afraid there is no immediate timescale for this.

Currently home care services - such as FNHC District Nursing are inspected yearly under the Regulation of Care Law 2014."

Is it any wonder that our hospital has been closed to visitors? How many of you really believe this is because of Covid? The numbers do not support this. However, closing the hospital until after the debate would be such a useful tool, would it not?

Something to ponder.

Kind regards,



Message # 18

**Message Key:** 0003157F38CD0527B25C8DBAA819A8F92F9E06C6 

**From:** Richard Renouf <R.Renouf@gov.je>  
**To:** Anuschka Muller <A.Muller@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>, Caroline Landon <C.Landon@health.gov.je> [REDACTED]  
**Cc:** John Le Fondré <J.LeF@gov.je>, "Paul Martin (CEO)" <Paul.Martin@gov.je>  
**Addressed To:** a.muller@health.gov.je, c.landon@health.gov.je [REDACTED], p.armstrong@health.gov.je, j.lef@gov.je, paul.martin@gov.je  
**Subject:** FW: Shameful HCS Propaganda  
**Date:** Monday, January 17, 2022 20:09 UTC

Hi all

Please see below:

1. Long missive from [REDACTED] to States members
2. [REDACTED]

I will also forward a response from [REDACTED].

Can I have a brief but punchy and effective response to [REDACTED] comments to send to all States members.

Thank you

Richard

Message # 20

**Message Key:** 0003157F7D85FFE88BD1BC8F50D88734FDBD83BB 

**From:** Richard Renouf <R.Renouf@gov.je>

**To:** [REDACTED] John Le Fondré <J.LeF@gov.je>, Caroline Landon <C.Landon@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>

**Cc:** [REDACTED]

**Addressed To:** [REDACTED], c.landon@health.gov.je, [REDACTED], p.armstrong@health.gov.je, [REDACTED]

**Subject:** RE: Shameful HCS Propaganda

**Date:** Tuesday, January 18, 2022 12:15 UTC

**Attachments:** image001.png (18.2 KB)

Hi [REDACTED]

[REDACTED] I would appreciate convening a short meeting. Hearts are ruling heads. I can speak but it would be helpful to have Caroline and Patrick present also as the leaders of the service. I suggest after the States adjourns this evening – can't think of any other time possible. Can you organise if CM agrees?

Thanks

Richard

**From:** [REDACTED]  
**Sent:** 18 January 2022 11:32  
**To:** John Le Fondré <J.LeF@gov.je>; Richard Renouf <R.Renouf@gov.je>  
**Cc:** [REDACTED]  
**Subject:** FW: Shameful HCS Propaganda

If we can arrange a discussion, let me know.

[REDACTED]

Message # 21

**Message Key:** 0003157FD5C6D9E393BBD3225ED9467A919ED9ED 

**From:** John Le Fondré <J.LeF@gov.je>

**To:** Richard Renouf <R.Renouf@gov.je> [REDACTED] Caroline Landon <C.Landon@health.gov.je>, Patrick Armstrong <P.Armstrong@health.gov.je>

**Cc:** [REDACTED]

**Addressed To:** [REDACTED] c.landon@health.gov.je, [REDACTED] r.renouf@gov.je [REDACTED] o.armstrong@health.gov.je,

**Subject:** Re: Shameful HCS Propaganda

**Date:** Tuesday, January 18, 2022 12:56 UTC

**Attachments:** image001.png (18.2 KB)

Agreed - whenever we can

From: Richard Renouf <R.Renouf@gov.je>  
Sent: Tuesday, January 18, 2022 12:15:22 PM  
To: [REDACTED] John Le Fondré <J.LeF@gov.je>; Caroline Landon <C.Landon@health.gov.je>; Patrick Armstrong <P.Armstrong@health.gov.je>  
Cc: [REDACTED]  
Subject: RE: Shameful HCS Propaganda

Duplicate email removed

Message # 23

**Message Key:** 0003157F8CED9C58029AFFDD0EDA8803E430E379

**From:** John Le Fondré <J.LeF@gov.je>  
**To:** Richard Renouf <R.Renouf@gov.je> [REDACTED]  
**Addressed To:** r.renouf@gov.je [REDACTED] e  
**Subject:** Fw: Comment from Deputy Richard Renouf following debate of P115 today  
**Date:** Wednesday, January 19, 2022 21:40 UTC  
**Attachments:** image001.png (18.2 KB)



See below

No it is not

Suggest discuss tomorrow - ie we will need to keep an eye on this

**From:** [REDACTED]  
**Sent:** Wednesday, January 19, 2022 7:51:47 PM  
**To:** All States Members (including ex officio members) [REDACTED]  
**Subject:** Comment from Deputy Richard Renouf following debate of P115 today

Good evening,

Please see below comment from the Minister for Health and Social Services, Deputy Richard Renouf, following the conclusion of the debate on Proposition 115 today in the States Assembly:

Deputy Richard Renouf said:

“We have had the opportunity to tell States Members about the challenges healthcare faces in the island, and to ask Members to come with us on a journey, with understanding.

“Everyone who has contributed to this debate has done so with the same purpose; to deliver services which are the best that we can give

“In Health and Community Services, that is precisely what we are striving to achieve. We are fulfilling a detailed Improvement Plan, considering all the options for rehabilitation services.”

Regards,

[REDACTED]