Annual median waiting time for a first Orthodontic outpatient for patients under the age of 18, 2017 to 2023:

| Appointment | Median Time from Referral to Attendance (Weeks) | |
|-------------|---|------------------|
| Year | Urgent Referral | Routine Referral |
| 2017 | 8 | 87 |
| 2018 | 10 | 96 |
| 2019 | 11 | 36 |
| 2020 | 8 | 9 |
| 2021 | 18 | 51 |
| 2022 | 35 | 57 |
| 2023 | 4 | 17 |

Sources:Hospital Patient Administration System (Trakcare Reports BKG1A, WLS6B2 (until 26 May 2023); Maxims Report RF001 (from 26 May 2023))

Exclusions:

- Private patients
- Rejected referrals
- Referrals where patient Did Not Attend (DNA) / cancelled first appointment and treatment no longer required (either patient or hospital decision)