## Grade 1 Responses

| Grade 1 responses | Number in to PHQ | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 999 |  |  |  | 26 | 35 | 31 | 38 | 18 | 21 | 25 | 20 | 27 | 241 |
|  | All other lines |  |  |  | 68 | 53 | 53 | 78 | 63 | 56 | 62 | 36 | 50 | 519 |
| 2016 Total |  |  |  |  | 94 | 88 | 84 | 116 | 81 | 77 | 87 | 56 | 77 | 760 |
| 2017 | 999 | 26 | 45 | 35 | 50 | 44 | 29 | 37 | 35 | 45 | 56 | 44 | 49 | 495 |
|  | All other lines | 53 | 40 | 48 | 49 | 69 | 57 | 58 | 50 | 53 | 52 | 64 | 45 | 638 |
| 2017 Total |  | 79 | 85 | 83 | 99 | 113 | 86 | 95 | 85 | 98 | 108 | 108 | 94 | 1,133 |
| 2018 | 999 | 36 | 35 | 34 | 34 | 44 | 50 | 64 | 46 | 35 | 65 | 39 | 61 | 543 |
|  | All other lines | 41 | 37 | 42 | 42 | 64 | 50 | 69 | 77 | 80 | 60 | 73 | 68 | 703 |
| 2018 Total |  | 77 | 72 | 76 | 76 | 108 | 100 | 133 | 123 | 115 | 125 | 112 | 129 | 1,246 |
| 2019 | 999 | 49 | 38 | 60 |  |  |  |  |  |  |  |  |  | 147 |
|  | All other lines | 53 | 54 | 62 |  |  |  |  |  |  |  |  |  | 169 |
| 2019 Total |  | 102 | 92 | 122 |  |  |  |  |  |  |  |  |  | 316 |
| Grand Total |  | 258 | 249 | 281 | 269 | 309 | 270 | 344 | 289 | 290 | 320 | 276 | 300 | 3,455 |

