

Staff survey



16/06/17: 167 respondents

16/06/17: 90.3% response rate

30/04/18: 118 respondents

30/04/18: 63.8% response rate

Staff survey



Q1. Potential: I am provided with effective training.

2017: 54% agree

2018: 54% agree

2017: 22% neutral

2018: 28% neutral

Satisfaction rate up by 6%

Staff survey



Q2. Respect: Staff have a voice which is respected

2017: 30% agree

2018: 26% agree

2017: 27% neutral

2018: 32% neutral

Satisfaction rate up by 1%

Staff survey



Q3. Imagination: Highlands responds to the needs of the island

2017: 48% agree

2018: 59% agree

2017: 32% neutral

2018: 26% neutral

Satisfaction rate up by 5%

Staff survey



Q4. Diversity: Highlands is inclusive for all

2017: 72% agree

2018: 77% agree

2017: 18% neutral

2018: 13% neutral

Satisfaction rate remains @ 90%

Staff survey



Q5. Excellence: We promote excellence in all we do

2017: 59% agree

2018: 63% agree

2017: 22% neutral

2018: 14% neutral

Satisfaction rate down by 4%

Staff survey



Q6. I am satisfied in my role

2017: 59% agree

2018: 64% agree

2017: 23% neutral

2018: 19% neutral

Satisfaction up by 1%

Staff survey



Q7. I am positive about working at Highlands

2017: 59% agree

2018: 64% agree

2017: 22% neutral

2018: 23% neutral

Satisfaction up by 6%

Staff survey



Overall satisfaction rate

2017: 55% agree

2018: 58.4% agree

2017: 24% neutral

2018: 22% neutral

Overall Satisfaction up by 1.4%