

Media Release

30th November, 2016

UPDATE: Ship on site to begin cable repair

This morning, Wednesday 30 November, a specialist cable repair ship arrived over the break in one of the submarine fibre-optic cables cut by a ship's anchor on Monday evening.

It is hoped that this cable will be repaired by **early next week**, although that will be dependent on the weather and extent of the damage. Another ship is en route from France to repair the second cable and the third damaged cable will be repaired after that.

Daragh McDermott, Director of Corporate Affairs for JT, said:

"I am pleased to say that so far disruption has been kept to an absolute minimum and I would especially like to thank our engineering teams, who have been working around the clock to keep the islands connected via our cable link with France, and our customers for their understanding.

"Thanks to the actions taken since the cables were cut, we have capacity in place to manage demand, although we have obviously lost spare capacity should further issues arise.

"We have monitored our network closely and have seen little impact on customer services – although there may be some disruption at peak times.

"We have been able to move quickly to address this unpredecented issue partly because of assistance from Sure, and I would like to thank them for that important support.



Media Release

We will continue to keep customers up-to-date with what is an extremely challenging emergency engineering operation at sea." ENDS