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26th April 2021

Our ref: WK/02020

Dear Sir / Madam

Statutory Nuisances (Jersey) Law 1999

Alleged Nuisance: **Odour**

Premises: **Hospital Catering Department**

Units 9 and 10, St. Peters Technical Park, La Grande Route De St. Pierre, St. Peter

I have been given your name and address by the Minister for the Environment as it is listed as a signatory on a petition supporting the following statement:

“We the undersigned would like to bring to your attention that we have experienced foul food odours emanating from the Hospital Catering unit situated in St Peter's Technical Park. It is wind dependent and can be smelt in outside areas and inside properties. We require this matter to be addressed ASAP”.

To enable this department to fully investigate matters raised, I will require you to complete and return the enclosed odour nuisance diary record sheets, specifically relating to odours coming from the Hospital Catering Unit.

The completed sheets need to be an accurate reflection of how the alleged nuisance is affecting your use of your residential property. They should illustrate the impact the odour is having on you. Guidance is provided on how to fill out the diary record sheets.

The Statutory Nuisances (Jersey) Law takes a variety of factors into consideration. This includes frequency, duration, time of day, impact and location. Therefore please complete all of the sections in the diary to the best of your ability. The plan is to monitor for an approximate 4 week period starting on receipt of this letter and enclosed diary, up to and including 31st May. During this period I will also undertake a number of visits to the general site.

Completed diaries should be returned to me in the enclosed postage paid envelope by 4th June.

Following this date I will undertake a detailed review of the information provided, along with evidence obtained during site visits to determine whether the matter may constitute a statutory nuisance.

Infrastructure, Housing and Environment



Environmental Health

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Please note, the diary provides important information and may be used as evidence in Court. Please ensure that the diary accurately reflects and records what you have personally experienced first hand. If you do not record any incident, this is also important information so please return your blank diary.

Additional sheets can be photocopied, by contacting Environmental Health Duty on 445808 or email environmentalhealth@gov.je.

If you have any questions regarding the content of this letter or require further guidance, please contact me. Email may be the best form of communication, so I don't miss your call as I am predominantly out on-site visits.

Thank you for your cooperation.

Yours faithfully

██████████
Acting Team Leader
D: ██████████
E: ██████████@gov.je

Diary Completion Guidance

1. Use the record sheets to record details of all instances where you are affected by odour and / or noise from the Hospital Catering Unit.
2. Record sheets should be completed at the time you are suffering the alleged nuisance, and comments should accurately reflect what you experience.
3. Please complete every column on the record sheet for each incidence recorded.
4. Avoid the use of ditto marks – full details require to be entered for each entry.
5. Use the 24-hour clock for completing the start and end time or mark a.m. / p.m. if using the 12-hour clock.
6. Ensure that the source of the odour and / or noise is the address and source complained of, on each occasion.
7. Identify the location where you can detect the noise and / odour. For example, inside, outside, in back garden, in living room, in bedroom and in dining room.
8. Note down how the alleged nuisance is affecting your use of your property. For example, was unable to sleep, woke me up, clothes smelt of cooking odours, was unable to sit in garden or was unable to relax in property. Also note how it made you feel, for example felt sick, gave me a headache or made my eyes water*****.
9. Sheets should only be completed by you.
10. Sign and date each record sheet.
11. Failure to adhere to the above may render information provided unusable.

Odour Diary – Completion Guidance Notes

Please complete relevant columns with the below scores

Intensity Scale*	
Score	Intensity
0	No odour
1	Very slight odour
2	Slight odour
3	Distinct odour
4	Strong odour
5	Very strong odour
6	Extremely strong odour

Offensiveness**	
Score	Perceived Hedonic tone
+4	Very pleasant
+3	Pleasant
+2	Moderately pleasant
+1	Mildly pleasant
0	No odour
-1	Mildly unpleasant
-2	Moderately Unpleasant
-3	Unpleasant
-4	Very Unpleasant

Description of Odour***
Note a description of the odour, both pleasant and unpleasant, such as cooking smells, vegetable soup, spices, burnt food, fish, fresh vegetables, cooking meat, baking bread, wood burning, smoke or rotting food. Also include any noteworthy characteristics of the odour***.

Odour Nuisance Diary in respect of the Statutory Nuisances (Jersey) Law 1999

<p>Your name:</p> <p>Your address where any nuisance has occurred:</p> <p>Contact number:</p> <p>Email:</p>	<p>Premises which is the basis of this complaint:</p> <p>Number of diary pages submitted:</p>
<p>Do you have any sensitivities to odour? Yes / No</p> <p>If yes, please provide more details:</p> <p>Would you like to be kept updated on the progress of this investigation? Yes / No</p>	

The information given in this nuisance diary is correct to the best of my knowledge and accurately reflects and records incidents I have personally experienced.

Signed:

Print Name:

Date:

Infrastructure, Housing and Environment



Environmental Health

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Date	Time Started	Time Stopped	Intensity *	Offensiveness **	Description of Odour ***	Weather Conditions (Include as much detail as possible such as wind speed and direction if known)	Location where odour****	How it affects you and your use of your property *****

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Print Name:

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Date	Time Started	Time Stopped	Intensity *	Offensiveness **	Description of Odour ***	Weather Conditions (Include as much detail as possible such as wind speed and direction if known)	Location where odour was smelt****	How it affects you and your use of your property *****

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The information given in the completed nuisance record sheets is correct to the best of my knowledge and accurately reflects the situation I have experienced

Signed:

Print Name:

Date: