

ENF REVIEW

[REDACTED] (HET) 3 DEC 2013
principal Historic Environment officer
Director for Environment

[REDACTED] - Intro - process imp. inc
dept context

Thru historic env.

Listed Bldg Archaeology. Works can
be happening passed to enf
→ both officers by e-mail they
then self select

Personal involvement - enf notice and
specialist advice

Personally gone out over plaster windows.
Compliance on site discussions

No feedback following non-compliance
deadline

Some comments that if a case is too old
it won't be pursued

Example of big company/tenant and
not sure where we are

Q - Court process/officers

A - False complaint. Don't know outcome
of cases.

Officers do a good job but paperwork, processes,
feedback are lacking

No support for Officers called to give evidence

Witness skills programme is available perhaps wider group should be to support those whose skills are not Enf first.

Stop Notice / Enf Notice - no involvement directly but in BC issues had some input. Keep in touch with BC & DC teams proactively liaising

Appⁿ advice / conditions - lots of effort but they are not necessarily complied with. Can involve Case Officer in conditions compliance if not been discharged (inc non-heritage conditions)

Some tasks do not need to be procedure led but can be informal interactions

Frontzahn / expediency - Page Boulton example → seeking discharge of conditions - case officer / HET & BC have looked at enf action. Agent approaching Directors of BC & DC to get different action.

Q - how to stop applicants going over team heads

A - empowerment. Hierarchical approach can lead to complications and complexities. Trust is an issue

Q - Trust? Communication? Support?

A - Lack of management support.
Appears too hard to deal with. - DC

BC - conciliatory and problem solving
BCO's - not picking up on some of these things.

DC - plate spinning. Why not taking
LBs seriously

PAP seem to attach less importance to
heritage issues and more relaxed about
retrospective apps.

HET look at detail - PAP not concerned
by detail.

Meadow House example (Bye Laws
present to say roof is OK, PAP still
overturned)

PAP not taking heritage seriously by rumour

HET - training for panel, site visits etc
demonstrating negotiations etc. Trust
Issue

Not pedantic, not fussy but the final
detail becomes a disproportionate issue

Recording info by phone an issue.

Got some tools. Lack of ability to
interrogate enf issues in Merlin. Not got
access to enf in Merlin or don't know
how.

Physical access? - happy to seek
Ment out

Proratisation → an Enf Team to do list.

Regular meeting helpful? - timely
feedback would be fine.

e.g. ^{Planning} application consults have a loop
and relationship. Can this be copied for
Enf?

Location? Problem? - can be an
excuse. Pro-active approach. Individuals
should choose to engage. Informal
contact is good.

All accommodation issues are to ~~be~~ be
progressed and HET/Enf brought together.

Knowledge of Enf Officers - do they need
to understand planning/HET/BC contexts?
Specialists should give advice at a
timely point. Proratisation is not obvious.

There is no understanding of ~~the~~ case
bad etc and managing the process.

Tough decisions should be made asap.