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- Fundamentally we will treat service users as individuals involving and consulting with them on all matters of their care to ensure staff understand their needs and are able to respond appropriately. We will endeavour to ensure their individual needs are met with a collaborative approach giving consideration to their clinical needs and accommodation preferences (providing this does not conflict with the other principles).
- We will listen, engage, and seek feedback from trans, non-binary, and gender non-conforming people about the quality of their care and take action to make any required improvements and increase our knowledge and learning.
- Details relating to an individual's trans status non-binary and gender non-conforming people are confidential under the Data Protection (Bailiwick of Guernsey) Law, 2017. This should only be shared with others with the consent or if relevant regardless of consent (e.g. emergency) of the individual involved if the information is pertinent to the care provided to the person.