

# A Statement from

## The Minister for Health and Social Services

### Health and Social Services Quality Awards 2008

The finals of the bi-annual Quality Awards were held on Monday 15<sup>th</sup> September 2008. These awards are made in recognition of the hard work and dedication given to projects that have achieved a significant improvement in the quality of service provided to patients, clients and the public. This year particular emphasis was placed on evidence of strong and effective team working amongst groups of staff.

First prize was an award of £2000 to be used by the winners to further advance quality in their project area.

The seven finalists for 2008 were:

#### **1) Introducing the Ambulance Support Unit** (Ambulance Support Unit)

This volunteer group was formed in March 2005 in recognition of a gap in Jersey's service provision when planning for Major Incidents. With approximately 29 Ambulance Support Unit workers, this team almost doubles the Island's capacity to cope with a major incident and has an impressive rate of volunteer retention.

#### **2) A New Fostering and Adoption Service for Jersey** (Fostering and Adoption- Children's Services)

The new Fostering and Adoption Service initiative has focused on those most in need, namely children in care. This team maintains that a move away from institutionalised care towards family based care will provide better short and long term options for children. Support for carers has also been prioritized and this team has delivered very significant changes from one adoption from care, during the period 2002-2004, to nineteen between 2005 and 2007.

#### **3) Achieving Partnership working for dDeaf and Hard of Hearing People** (Jersey dDeaf- Operational- Partnership Board)

This team includes a large number of professionals and, most importantly, also includes service users. The main goals of the team are to increase deaf awareness, enable dDeaf people to access sports and leisure opportunities as well as to improve local communication and support services.

#### **4) The Back Assessment Clinic- A New Service Initiative** (Pain Management- Back Assessment Clinic)

This team has developed a new service initiative that is built upon a multi-disciplinary approach which includes anaesthetists, physiotherapists, occupational therapists and a clinical psychologist. The management of lower back pain, in a systemic manner, has involved working closely with local GPs, and the team estimates that this initiative has saved the Island approximately £2.4 million by maintaining clients in employment and improving rehabilitation services.

### **5) Bridge Midwifery Team (Bridge Maternity Team)**

Fully established in April 2007, this team aims to offer greater choice and individualised care to women throughout the Island, whilst also raising the profile of midwifery in general. The provision of a 'named midwife' affords service users much greater continuity of care. The importance of this team's activities is growing in line with the increase experienced in antenatal appointments and deliveries.

### **6) Effectiveness of a multi- disciplinary family- based programme for treating childhood obesity (The Family Project) (Family Project team)**

This multi-disciplinary team looked at the sensitive but vitally important area of childhood obesity. The initiative included family project workshops for participating families over an extended period. Although this study was a relatively small trial some of the results, both at 12 and 24 months after the first intervention, are encouraging.

### **7) Nutrition Screening in the Community. A team approach for early detection of malnutrition. (Nutrition and Dietetics)**

A recent report by the European Nutrition for Health Alliance identified that 10% of people aged over 65 years in the community may be malnourished. In some ways this population is more at risk than those already identified when inpatients. This initiative involved the development of a nutritional screening tool for use within the community and the team is advocating that all older adults within the community should be routinely screened.

### **Judging**

Going into the finals day, 60% of the total marks had already been allocated with all 7 teams still very much in the running. The last 40% of the marks were to be allocated by the 3 lay judges; Senator Ben Shenton, Dr Margaret Bayes and Mike Liston (CEO of Jersey Electricity). Scoring proved to be very tight, and with all teams giving presentations to a very high standard, the task of choosing winners was difficult. After much discussion and deliberation it was decided that first place should go to the Back Assessment Clinic; second place to The Ambulance Support Unit and third to the Bridge Maternity Team.

The winners were announced by Senator Ben Shenton, Minister for Health and Social Services who also congratulated the remaining 4 projects on the high standard of their respective initiatives.

**First Place: Staff from the Back Assessment Clinic with Judge Mike Liston**



**Second Place: The Ambulance Support Unit**



**Third Place: The Bridge Maternity Team**



## **The Fostering and Adoption Service**



## **Jersey dDeaf- Operational- Partnership Board**



## **Family Project team with the effectiveness of a multi- disciplinary family- based programme for treating childhood obesity**



**The Nutrition and Dietetics Team with Nutrition Screening in the Community. A team approach for early detection of malnutrition.**

