

Outcomes Based Accountability - Jersey's Children First

Jersey's Children First has a range of performance indicators. These follow an Outcomes Based Accountability (OBA) structure:

- How much did we do?
- How well did we do it?
- To what effect.

Population outcomes relevant to our collective work with children and families are within the Children's Plan. Central to the OBA approach for Jersey's Children First is the experience and views of children and families of our support.

This includes:

Agencies and Services completing Child and Family assessments – **it is part of the “day job”**.

Feedback from children and families about the timeliness of response – **support provided as needs identified**.

- Number of children identifying goals have been achieved
- Number of parents identifying goals have been achieved
- Number of children identifying support they receive as positive
- Number of parents identifying support they receive as positive

The above demonstrate our qualities in working with children and families and a focus on achieving positive change in partnership with children, families and each other.