

2025 Business Plan Environment

Natural Environment and Regulation

Chief Officer: Andy Scate
Minister(s): Deputy Steve Luce

Information on department purpose, context and structure can be found on gov.je:

[Infrastructure and Environment \(gov.je\)](https://www.gov.je/Infrastructure-and-Environment)

Information on department finances and resources can be found in the Government Plan Annex:

[Government plan](#)

This Business Plan sets out the activities that the Regulation and Natural Environment teams of the Infrastructure and Environment department will undertake in 2025 to deliver on the department's key objectives. The plan focusses on delivery of the key agreed objectives, therefore, does not detail all the 'business as usual' undertaken by the departments. The Cabinet Office and SP3 also deliver services, projects, or programmes on behalf of the Minister for the Environment.

Our key objectives for 2025 are:

Objective	What we will do in 2025	Island Outcome	Lead Service
Reform the planning service to enable sustainable development in Jersey	Continue work to implement recommendation of MacKinnon Report and CSP on planning reform, including reviewing appeals process, and general permitted development. Implement planning reform programme agreed by Minister and Chief Executive.	Built Environment	Regulation
Co-ordinated programme for water quality and safety for Islanders	Deliver Independent Scientific Panel Report Four. Implement additional monitoring and testing for PFAS in the environment and food. Develop regulation standards for PFAS in public drinking water.	Natural Environment	Regulation
Prepare subordinate regulations and enact the new Food Safety Law	Prepare law drafting instructions for secondary food regulations, including labelling and allergens, food safety/hygiene and management, and licensing and regulation. Engage and consult on proposed regulations with stakeholders.	Safety and Security	Regulation
Review of the building standards technical guidance and updating to best practice	Review, propose, engage, consult, and adopt updated technical guidance for building technical standards. Prepare for implementation of associated changes.	Built Environment	Regulation

2025 Business Plan - Environment

Objective	What we will do in 2025	Island Outcome	Lead Service
Digital Transformation – Regulation of Digital Assets, stable software systems for Customers	Replace legacy digital systems in Development and Land and Pollution Control.	Business Environment	Regulation
Build resilience into Jersey Meteorological Team, to improve our services for Islanders	Complete recruitment to ensure resilience for delivery of workstreams in a “business as usual” and “extreme” weather pattern scenario.	Sustainable Resources	Natural Environment
Deliver Marine Spatial Plan Priorities, to comply with political obligations and benefit all users and inhabitants of our territorial waters	Work with Ministers and other stakeholders to triage and put in place policies and actions designed to benefit our territorial waters.	Sustainable Resources	Natural Environment
Develop targeted baseline datasets on biodiversity, habitats, water and air, to provide the best available evidence to inform government policy and the next Island Plan	Develop data collection, analysis, monitoring, presentation across Natural Environment and to I and E and wider stakeholders. Ensuring scientific staff have technical tools and expertise to efficiently deliver on vital workstreams.	Sustainable Resources	Natural Environment
Successfully survey and protect economy and environment from notifiable and statutory diseases	Establish horizon scanning, timetables and actions for monitoring, assessing, and mitigating against biological threats to the island’s crops and livestock and natural flora and fauna.	Natural Environment	Natural Environment
Educate Islanders and change their behaviour to meet Jersey’s carbon reduction commitments	Continue to engage with targeted sectors by appropriate communications to improve knowledge and encourage behavioural shifts	Sustainable Resources	Natural Environment
Health & Safety Embed a safety culture to deliver regular talks across the department, addressing safety concerns and discussing potential hazards	Embed a safety culture addressing safety concerns and addressing potential hazards, developing a more mature safety culture	Business Environment	Head Office
Data Governance, incl. risk management Improve our operational efficiency and support colleagues with the aim of improving our legal compliance	Improve our operational efficiency and support colleagues with the aim of improving compliance	Business Environment	Head Office
Customer Experience Exceed customer satisfaction rates and improve on customer feedback delivering service improvements	Deliver the 2025 Customer plan with the aim of consistently exceeding the GOJ 80% customer satisfaction target	Jobs and productivity growth	Head Office
People and Culture We want the department to be a great place to work, where we attract new talent,	The department aims to achieve a 1 star rating in the Be Heard survey results, a revised People	Jobs and productivity growth	Head Office

Objective	What we will do in 2025	Island Outcome	Lead Service
invest in developing skills and create opportunities for everyone, ensuring we consistently deliver the best possible public services	and Culture plan will be developed to support the deliverables to achieve this		
Communications In 2025, our focus remains on building trust with Islanders by ensuring transparency in operational work, crucial for keeping the island running smoothly.	In 2025, our focus remains on raising the profile and understanding of I&E with Islanders by ensuring transparency in operational work, crucial for keeping the island running smoothly.	vibrant and inclusive community	Head Office

Service Performance Measures

Our Service Performance Measures for 2025 are:

SPM ID	Minister	Department	Lead Service	Performance Measure Description
SPM174	I&E	MENV	Regulation: Development & Land	% Planning applications completed within target.
SPM304	I&E	MENV	Natural Environment	Milk sample testing, ensuring the island's milk is safe to drink
SPM305	I&E	MENV	Natural Environment	Keeping the 70 kms of dedicated footpaths and multiuser paths safe according to requirements of the Government Insurance and national guidelines
SPM306	I&E	MENV	Natural Environment	Water quality testing (streams, groundwater & coastal waters) to ensure protection of Jerseys water resources
SPM340	I&E	MENV	Regulation: Food safety	% of food businesses rated as 3 star or above