

Medical services

6.4 To what extent do you agree or disagree that:

Tick one box in each row

	Strongly agree	Agree	Disagree	Strongly disagree
On-line and telephone medical services are useful for general health advice	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04
On-line and telephone medical services are useful if I'm worried about symptoms and want to get answers quickly	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04
I would use an on-line or telephone service to help me decide whether I need medical treatment	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04

6.5 Are you registered with a GP in Jersey?

- 01 Yes ...▶ go to question 6.7
 02 No ...▶ please answer the next question

6.6 Which of the following reasons best describe why you are not registered with a GP in Jersey?

(Tick all that apply)

- Don't know how to register
 Have not had time to register
 No need – generally in good health
 Can't afford to go to the doctor
 I haven't lived in Jersey long enough / don't intend to stay
 Don't like going to the doctor
 I access medical treatment elsewhere (e.g. abroad)
 Other reason, *please specify*: _____

6.7 Are you registered with a dentist in Jersey?

- 01 Yes ...▶ go to question 7.1 "Travelling to work"
 02 No ...▶ please answer the next question

6.8 Which of the following reasons best describe why you are not registered with a dentist in Jersey?

(Tick all that apply)

- Don't know how to register
 Have not had time to register
 No need – generally no dental problems
 Can't afford to go to the dentist
 I haven't lived in Jersey long enough / don't intend to stay
 Don't like going to the dentist
 I access dental treatment elsewhere (e.g. abroad)
 Other reason, *please specify*: _____

Travelling to work

► If you do not work, go to question 7.4 “Facilities in Jersey”

7.1 How do you usually travel to work, the majority of the time? (*Tick one box only*)

• *Tick the box for the longest part, by distance, of your usual journey to work*

- 01 Motorbike / moped
- 02 Walk
- 03 Cycle
- 04 Bus
- 05 Taxi
- 06 I work from home / I live at place of work
- 07 Car or van on my own
- 08 Car or van with other people

► If you usually travel to work by car, van or taxi please answer the next question

► Otherwise go to question 7.3

7.2 How often do you use any other ways to travel to work as the **longest part** of your journey?

<i>Tick one box on each row</i>	2 or more times a week	Once a week	At least once a month	Occasion- ally	Never
Walk	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Cycle	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Bus	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>

7.3 Do you work in town?

- 01 Yes
- 02 No

Facilities in Jersey

7.4 How do you rate the following in Jersey?

Tick one box in each row

	Very good	Good	Poor	Very poor	Don't know
Condition of the surfaces of <u>main</u> roads	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Condition of the surfaces of pavements	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>

7.5 How strongly do you agree or disagree with the following statement:

“The public is well informed about road resurfacing works”

- 01 Strongly agree
- 02 Agree
- 03 Disagree
- 04 Strongly disagree
- 05 Don't know

Facilities in Jersey

7.6 How have you previously found out about road works in Jersey? *(Tick all that apply)*

- States of Jersey website (www.gov.je)
- Dedicated radio traffic news
- News story (newspaper, radio, TV)
- JEP advert
- Letter
- Public exhibition
- Signs at site

7.7 How do you rate the following in Jersey?

Tick one box in each row

	Very good	Good	Poor	Very poor	Don't know
Cleanliness of roads and pavements	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Cleanliness of car parks	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Cleanliness of public toilets	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Cleanliness of main and fish market in town	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Cleanliness of promenades	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Cleanliness of beaches	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Cleanliness of piers and areas around the harbour buildings	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>

7.8 How do you rate the following in Jersey?

Tick one box in each row

	Don't use	Very good	Good	Poor	Very poor
Howard Davis Park	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Standard of Millbrook (Coronation) Park	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Standard of Millennium Town Park	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Standard of Sir Winston Churchill Park	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Standard of Gorey Gardens	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Standard of other public gardens	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Standard / quality of Railway Walk	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>

7.9 The Transport and Technical Services department aim to repair serious potholes on main roads within 48 hours of being made aware of them.

Do you think this length of time is.....

(Tick one only)

- 01 Very acceptable
- 02 Quite acceptable
- 03 Not very acceptable
- 04 Not at all acceptable
- 05 Don't know

Recycling

7.10 How much of each of the following items do you and your household recycle (i.e. take to a recycling facility and / or separate for doorstep collection)?

<i>Tick one box in each row</i>	All	Most	Some	None	Don't know
Newspapers and magazines	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
Cardboard	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
Glass bottles and jars	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
Cans	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
Plastic bottles	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
Clothes / textiles	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
Batteries	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
Electrical goods	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05

7.11 Which of the following would encourage you to recycle more?

(Tick all that apply)

- Closer recycling facilities
- Storage space at home
- Having containers for recycling
- More information on recycling facilities
- Kerbside (doorstep) collections
- Nothing

7.12 If you would not consider recycling more, why is this?

(Tick all that apply)

- I already recycle as much as possible
- Not interested
- Not enough time
- Not much household waste
- Not enough storage space
- Other, *please specify*: _____

Recycling

7.13 Do you home compost your food and garden waste? (*Tick one only*)

- ⁰¹ Yes
⁰² No
⁰³ Don't know

7.14 How do you recycle your household waste? Do you use...

Tick one box in each row

	Yes	No
Parish glass collection or glass banks	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Parish doorstep recycling collection (kerbside)	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Island wide recycling banks for paper, cans and plastic bottles	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Bellozanne's Household Recycling Centre	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Bellozanne's Household Green Waste site	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Salvation Army clothing banks (textiles, clothes, shoes, etc.)	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Battery recycling banks	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Home composter	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Charity shops, car boot sales, etc	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>
Other, <i>please specify</i> : _____	⁰¹ <input type="radio"/>	⁰² <input type="radio"/>

7.15 How convenient is it for you to recycle your household waste?

- ⁰¹ Very convenient
⁰² Fairly convenient
⁰³ Not very convenient
⁰⁴ Not at all convenient
⁰⁵ Don't know

7.16 If you wanted to find out more information about how to recycle more of your household waste, what would you do?

(Tick all that apply)

- Contact the Recycling Officer
 Visit the States of Jersey website
 Contact (or visit) my Parish Hall
 Look at the local media
 Ask family / friends
 Other, *please specify*: _____
 Don't know
 None of the above

7.17 When thinking about recycling your household waste, which of these statements best describes how important recycling is to you personally? *(Tick one only)*

- ⁰¹ Very important
- ⁰² Fairly important
- ⁰³ Not very important
- ⁰⁴ Not at all important
- ⁰⁵ Don't know

7.18 To what extent do you agree or disagree with the following statements?

<i>Tick one box in each row</i>	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
I know what happens to the materials I recycle	<input type="radio"/> ⁰¹	<input type="radio"/> ⁰²	<input type="radio"/> ⁰³	<input type="radio"/> ⁰⁴	<input type="radio"/> ⁰⁵
I know what materials can and can't be recycled	<input type="radio"/> ⁰¹	<input type="radio"/> ⁰²	<input type="radio"/> ⁰³	<input type="radio"/> ⁰⁴	<input type="radio"/> ⁰⁵
I know where to find information about recycling in Jersey	<input type="radio"/> ⁰¹	<input type="radio"/> ⁰²	<input type="radio"/> ⁰³	<input type="radio"/> ⁰⁴	<input type="radio"/> ⁰⁵
I understand the environmental benefits of recycling	<input type="radio"/> ⁰¹	<input type="radio"/> ⁰²	<input type="radio"/> ⁰³	<input type="radio"/> ⁰⁴	<input type="radio"/> ⁰⁵

Careers

8.1 Have you heard of "Careers Jersey"?

- ⁰¹ Yes ... ► [please answer the next question](#)
- ⁰² No ... ► [go to "Family policy" section](#)

8.2 If yes, how have you heard about Careers Jersey? *(Tick all that apply)*

- Advertising (eg. bus station, posters)
- Internet (eg. gov.je, Facebook, Twitter)
- Events (Careers Fair, Higher Education Fair, Jobs Fairs)
- Directions magazine / Undergraduate newsletter
- Local media
- Another States of Jersey scheme
- Referral from non-States of Jersey agency
- Word of mouth
- Other, *please specify*: _____

8.3 Have you accessed information, advice or guidance from Careers Jersey in the last **3 years**? *(Tick all that apply)*

- I have not accessed any information or services
- Over the phone / email
- One-to-one appointment (in person)
- Group workshop or talk
- Online
- Careers Jersey social media pages (eg. Facebook & Twitter)
- Other, *please specify*: _____

8.4 If you haven't used any Careers Jersey services in the last **3 years**, why not?

(Tick all that apply)

- No need
- I used other sources of information and / or help
- I thought it was only available to those still in education
- I thought it was only available to people who were unemployed
- I wasn't aware of the services provided
- Other, *please specify:* _____

Family policy

► If you are a parent to any children under the age of 16 and are currently involved in their care please answer this section.

► Otherwise go to question 9.1 "Getting involved"

8.5 Which of the following best describes your current situation? *(Tick one only)*

- ⁰¹ I am currently on maternity / paternity leave ... ► go to question 8.8
- ⁰² I am currently employed ... ► go to question 8.8
- ⁰³ I am not currently employed ... ► go to the next question

8.6 When do you currently plan to return to work?

- ⁰¹ Within the next 12 months
- ⁰² 1-2 years
- ⁰³ 3-4 years
- ⁰⁴ 5 years or more
- ⁰⁵ Never – I don't intend to return to work

8.7 What is the **main** reason that prevents you from returning to work?

(Tick one only)

- ⁰¹ Cost of care for your child(ren)
- ⁰² Want to raise child(ren) personally
- ⁰³ Health reasons
- ⁰⁴ Nothing (don't need / want to work)
- ⁰⁵ Other, *please specify:* _____

8.8 Which one of the following, if any, would be **most important** in making working easier for you or encouraging you to return to work?

(Tick one only)

- ⁰¹ More opportunities to take child related unpaid leave
- ⁰² Flexible work
- ⁰³ Cheaper childcare
- ⁰⁴ Longer periods of maternity/paternity leave
- ⁰⁵ After school, breakfast or holiday clubs
- ⁰⁶ Nothing
- ⁰⁷ Other, *please specify:* _____

Getting involved

9.1 Did you vote in the Jersey elections in October 2011?

- ⁰¹ Yes ... ► go to question 9.4
⁰² No
⁰³ Can't remember
-

9.2 What was your main reason for not voting in October 2011? *(Tick all that apply)*

- I was not eligible to vote
 I could not get to a polling station
 I don't understand the political system in Jersey
 I didn't know where or when to vote
 I deliberately decided not to vote ... ► go to the next question
 Other reason, *please specify:* _____
-

9.3 If you deliberately decided not to vote, for what reasons was this? *(Tick all that apply)*

- I was not interested in the election
 There was no one who I wanted to vote for
 I didn't know enough about the candidates
 I wouldn't have made a difference to the election result
 I was unsatisfied with the quality of the candidates
 My vote wouldn't change things in Jersey
 I don't trust the political system in Jersey
 Other reason, *please specify:* _____
-

9.4 Did you know that registered voters could have voted during the 3 week period before election day (a pre-poll vote)?

- ⁰¹ Yes
⁰² No
-

An Island-wide referendum took place in Jersey on 24 April 2013 on the future make-up of the States Assembly.

9.5 Did you vote in the Jersey referendum in April 2013?

- ⁰¹ No ... ► go to the next question
⁰² Yes ... ► go to question 9.7
⁰³ Can't remember ... ► go to question 9.7
-

9.6 What were your reasons for not voting in the referendum? *(Tick all that apply)*

- I was not eligible to vote
 I didn't know where or when to vote
 It was too complicated
 There were no options that I wanted to vote for / reflected my views
 I didn't know enough about the options
 My vote wouldn't have made a difference
 I was not interested
 Other reason, *please specify:* _____
-

Getting involved

9.7 In the last **12 months** have you done any of the following?

(Tick all that apply):

- Voiced your opinion to a politician or government official
- Held a voluntary role within your Parish (e.g. Honorary Police, Roads Inspector, etc.)
- Signed a petition (including an email or on-line petition)
- Taken part in a lawful public demonstration
- Boycotted (avoided) certain products
- I have not done any of these

9.8 Do you have confidence in the following institutions in Jersey?

Tick one box in each row

	Yes	No	Don't know
Government	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>
Judicial system and courts	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>
Media	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>

9.9 Have you taken part in any States of Jersey public consultations in the last 12 months?

- 01 Yes ...▶ go to question 9.12
- 02 No ...▶ go to the next question

9.10 For what reasons have you not taken part in any government consultations in the last 12 months?

(Tick all that apply)

- I was not aware of any consultations
- I chose not to contribute
- It was too complicated
- It was too time consuming
- My views would not have made a difference
- Not relevant to me
- I was not interested
- Other reason, *please specify:* _____

9.11 Which of the following, if anything, would encourage you to take part in a government consultation in the future? *(Tick all that apply)*

- More on-line surveys
- Invitation to take part (e.g. by post or email)
- Less documentation to read
- More publicity
- Nothing
- Other, *please specify:* _____

9.12 Did you know that you can sign up on the States website (www.gov.je) to receive emails about the latest public consultations?

- 01 Yes
- 02 No

Lodgers

To ensure our findings represent everyone we need to survey members of the whole population. It is important that people in lodging accommodation have the opportunity to take part in the survey, so please can you indicate if there are any lodgers living at your address.

- A lodger is a person / persons staying in your property who is paying rent and is not part of your household.

How many lodgers live in your property? (Enter '0' if none)

Lodgers

Any information you give is anonymous and will be treated in the **strictest confidence**.

Thank you for taking the time to fill out the Jersey Annual Social Survey.
Your response is very important to us.

The results will be published towards the end of 2013 on www.gov.je/statistics

Do you have any other comments?

Please return your completed form using the **pre-paid envelope provided**, or alternatively send by **freepost** to:

Business reply service
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You can find out more about the Statistics Unit and our other projects and publications at www.gov.je/statistics.