



Appendix C – Frequently Asked Question

What if I have several self-contained units within one dwelling?

Each dwelling requires its own licence.

How can I get my properties accredited on Rent Safe?

The process is explained on gov.je. Alternatively you can ring Environmental Health 01534 445808

Why are Rent Safe accredited properties discounted?

Because they have already been demonstrated to meet legal minimum standards and so require less regulation.

Will I have to calculate the application and licence fees required?

No. That will be done automatically as part of the application process.

What if I stop renting out my property?

The licence will continue until the renewal date. You can then choose to renew or allow it to lapse.

What if I start renting an additional rental property?

Additional properties will require a licence.

Can I get someone else to make the application on my behalf?

Yes. An agent may apply on your behalf.

I don't have a computer. How can I apply?

If you do not have a computer or e-mail address contact Environmental health who will be able to advise.