

Jersey Opinions and Lifestyle Survey

Children and Families Overview

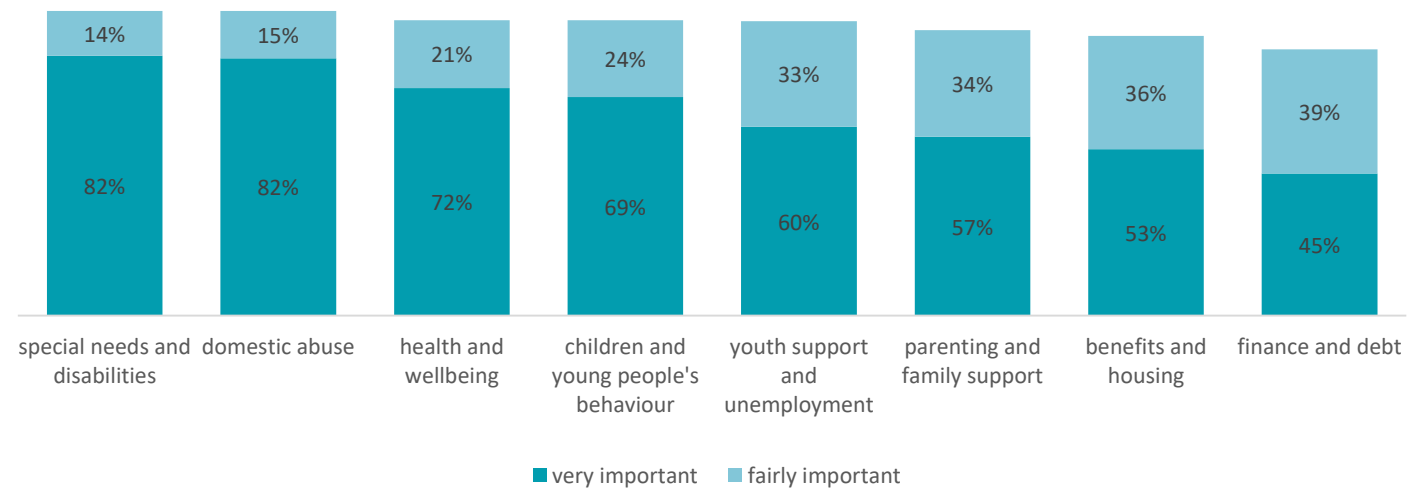
- Questionnaires sent out: 3,400
- Responses: 1,100
- Response rate 33%
- 36% of respondents reported being the parent or carer or a child or young person

How important is it that the Government of Jersey (States of Jersey) offers services and support for families in the following areas:

Tick one box in each row

	Very important	Fairly important	Not very important	Not at all important	Don't know
Benefits and housing	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Children's and young people's behaviour	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Domestic abuse	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Special needs and disabilities	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Finance and debt	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Parenting and family support	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Health and wellbeing	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>
Youth support and unemployment	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>	05 <input type="radio"/>

Figure 1.1 Percentage of adults who thought it important for government to offer services or support in...

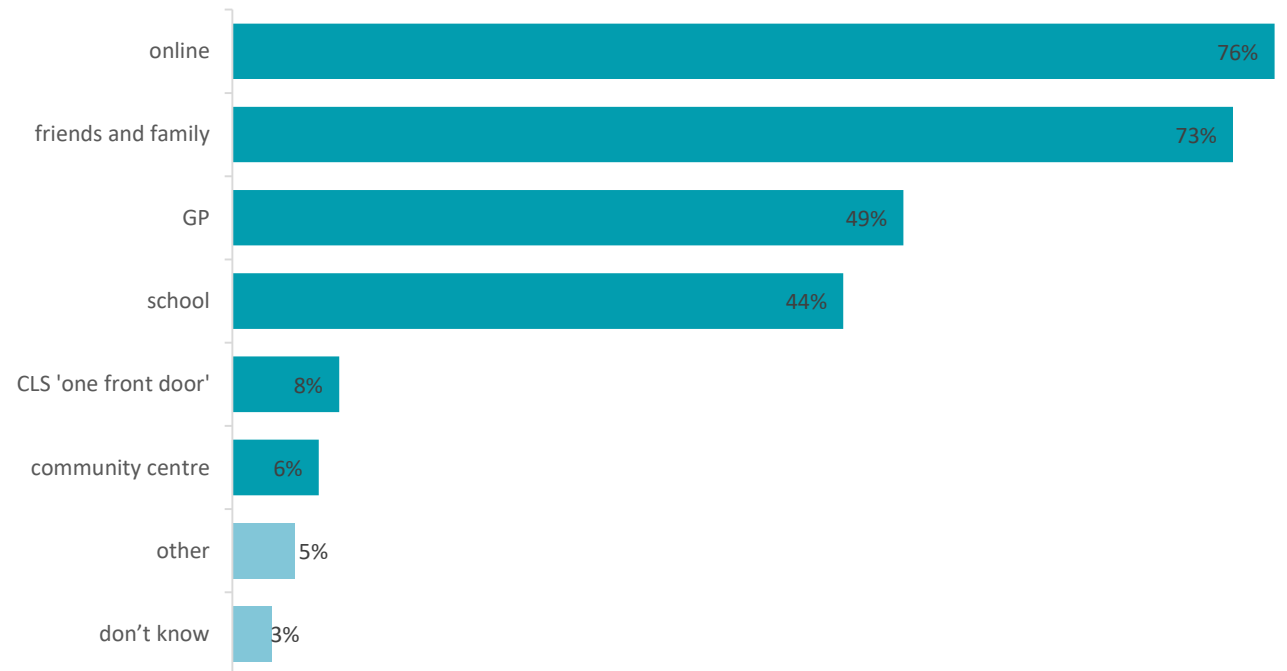


Where, as a parent or carer of a child or young person, would you look if you were trying to get advice or help for your family? (Tick all that apply)

- Online
- Staff at my child's school or college
- Staff at my GP surgery or my Health Visitor
- Community centre
- One Front Door – Customer and Local Services Department (La Motte Street)
- Ask friends / family
- Other (please specify) _____
- I don't know

Parental support

Figure 1.4 Where parents get their support

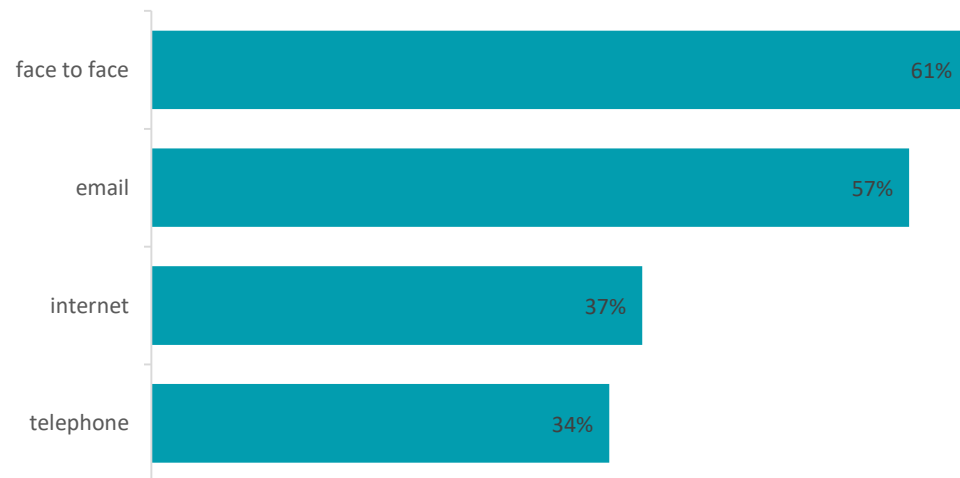


How would you prefer to have contact with services offering advice and help to parents? (Tick all that apply)

- By email
- Over the internet
- Over the phone
- Face to face

Preference for accessing parental support

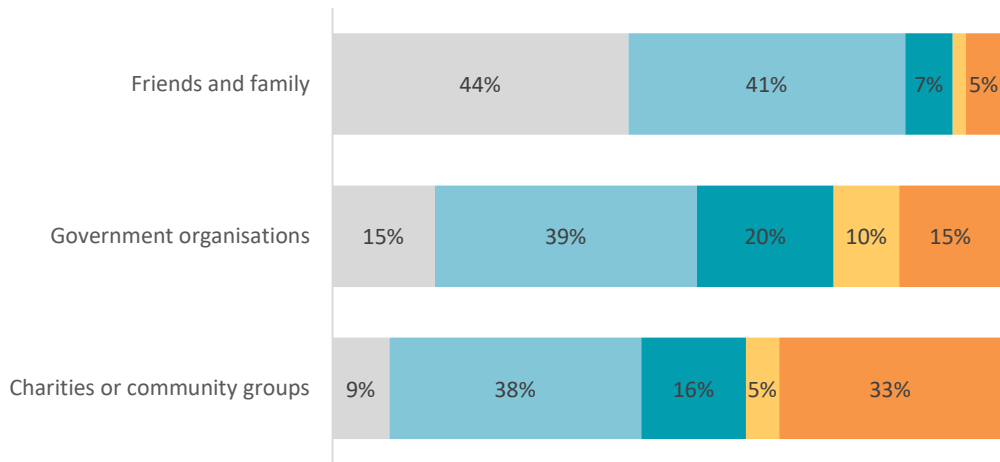
Figure 1.5 How would you prefer to have contact with services offering advice and help to parents?



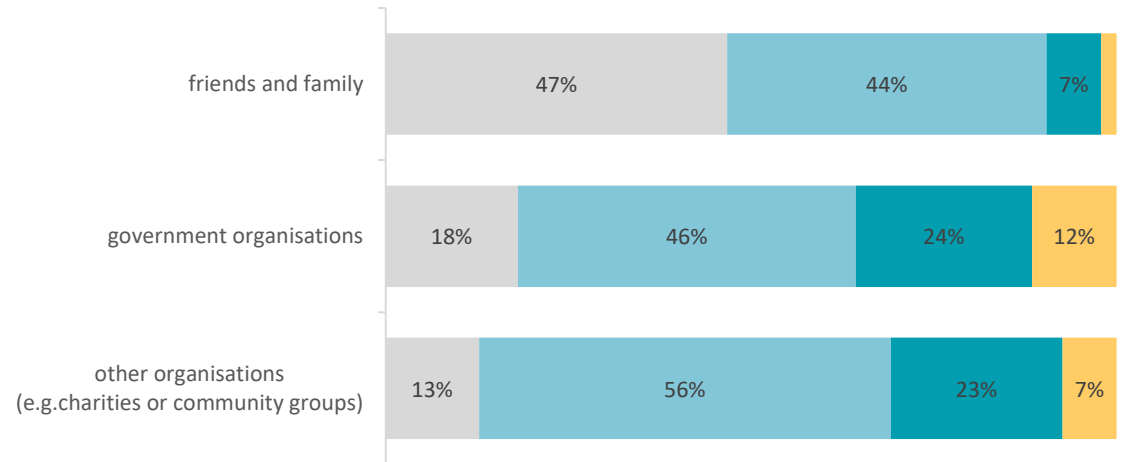
To what extent do you agree or disagree with the following statement?

Tick one box in each row

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Not applicable
As a parent or carer of a child or young person, I have generally found it easy to access advice and help from friends and family	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
As a parent or carer of a child or young person, I have generally found it easy to access advice and help from government organisations (e.g. Social Security, Education or Children’s Services etc.)	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05
As a parent or carer of a child or young person, I have generally found it easy to access advice and help from other organisations (e.g. charities or community groups)	<input type="radio"/> 01	<input type="radio"/> 02	<input type="radio"/> 03	<input type="radio"/> 04	<input type="radio"/> 05



■ Agree strongly
 ■ Agree slightly
 ■ Disagree slightly
 ■ Disagree Strongly
 ■ Not applicable



■ strongly agree
 ■ slightly agree
 ■ slightly disagree
 ■ strongly disagree



CHILDREN AND FAMILIES

82% of adults thought it very important for government to offer support to families in the area of special needs and disabilities



compared to **45%** in the area of finance and debt



Over **80%** of parents strongly agreed that they were confident to support their children to be **safe** and **healthy...** however, only **47%** strongly agreed that they were confident to know and protect their children's **rights**



in practice,
73% of parents
get support from
friends or family...

...76%

of parents
get support **online**



61% of parents would prefer to have contact with support services **face to face**

34% prefer to have contact with support services via the **telephone**

