



Neighbourhood Forum: Les Quennevais

DATE	TIME	VENUE
30 June 2023	6.30pm-8pm	Communicare

PRESENT		
Deputy Tom Binet	GOJ Minister for Infrastructure	MINF
Jessica Hardwick	Acting Programme Director	JH
	Healthcare Lead	HL
	Delivery Lead	DL
	Head of Communication and Engagement	HC
Deputy Montfort Tadier	Deputy for St Brelade	MT
Deputy Helen Miles	Deputy for St Brelade	HM
Deputy Jonathan Renouf	Deputy for St Brelade	JR
Residents	Approx 40 people	

Presentation slides available under Neighbourhood Forum section of gov.je/NHFP.

1	Parking at Enid Quenault Health and Wellbeing Centre (EQHWC)	Actions
	<p>There was a discussion around the need to paint a yellow line (to prevent parking) along a new bus route to the EQHWC. One resident remarked that buses had been going up and down the road for 50 years without any problems.</p> <p>JH advised that this is a new development that is governed by new standards that were not in place 50 years ago, and having buses pass down the road without a yellow line in place could pose an issue from a health and safety perspective. She added that it had been proposed that the yellow line outside the old library could be removed freeing up 7-9 spaces for residents to use at all times.</p>	
1.1	<p>Overnight Parking at EQHWC</p> <p>A resident asked what would happen to cars that were parked in the facility overnight that could not be moved the next day due to unforeseen circumstances? Would the car be clamped, fined?</p> <p>JH advised that Parish of St Brelade would be policing the parking permit in accordance with other schemes in their administration.</p>	

2	Programme Decisions	Actions
	<p>There was an enquiry about the number of people on the panel that rated the options for which sites should be the location for the Acute and Ambulatory facilities. It was confirmed that there had been a panel of approximately 30 people, and the scoring dictated that option B, an acute hospital at Overdale and ambulatory facility at Kensington Place, was the optimal solution against the criteria measured.</p>	

3	Buses to EQHWC	Actions
	<p>There was a discussion around why the number 12 bus route was being re-routed through the estate to alleviate a short walk from the main road to EQHWC for patients with mobility issues – with the suggestion that that demographic might prefer other modes of transport anyway. The team advised that the Programme was aiming to meet all standards in relation to accessibility, including provisions for patients with mobility issues to be able to arrive at the entrance of the facility with ease. The team added that this change formed part of the planning application and was developed in conjunction with the Parish of St Brelade’s roads committee. It was explained that Liberty Bus ran trial testing on the route, which highlighted that drivers considered that the yellow lines would provide the optimum and safest solution. However, the team reiterated its commitment to monitor the situation.</p> <p>One resident expressed concern that it was very late in the day to be finding out that buses would be travelling outside their house, for what they feel would be 24/7. JH advised that the planning application was submitted two years ago, and prior to that neighbourhood forums were held, including 14 separate meetings and letter drops to try to keep residents informed. It was also explained that the bus route will be Monday to Friday daytime only.</p> <p>One resident suggested that a shuttle bus service could be a potential solution, running from town to the facility and back as they feel re-routing one bus route is not an island wide solution. The team advised that it is responsible for delivering healthcare facilities and ensuring that they are accessible to all patients. An island-wide transport solution would fall outside of its remit.</p>	POSB

4	Traffic around Les Quennevais	Actions
	<p>There was a discussion around the original traffic survey which estimated there would be 235 staff at EQHWC and 171 car parking spaces. One resident noted that the landscape had changed since the traffic survey was completed with the introduction of a new skate park at the Les Quennevais sports field. Concerns were raised that events held at the sports centre and running track could impact the 30 spaces reserved for staff within the sports centre car park. They asked whether a one-way flow of traffic through the estate could be investigated and asked for a guarantee from the Government to improving and modernising the infrastructure surrounding the facility.</p> <p>The team confirmed its confidence in the traffic modelling that showed 171 spaces at EQHWC would be sufficient. It added that the total number of staff required by the services relocated to EQHWC will be 235, but that will not be all at one time, and some non-patient facing staff might remain in town.</p>	

	<p>It was explained that the 30 car parking spaces within the Sports Centre carpark are secured for designated registration plates only. Those spaces will be allocated to the 30 staff who must travel the farthest to work.</p> <p>The team confirmed that a green travel plan had been developed to promote alternative ways to travel to work such as bus and bike.</p> <p>ACTION 1: The team agreed to investigate a one-way flow of traffic through the estate with POSB.</p> <p>ACTION 2: The Infrastructure Minister advised that at policy level there is a policy review of the parking and car parks, and the Minister would be happy to take forward the suggestion and arrange for someone to come out and review the area.</p>	<p>DL</p> <p>MINF</p>
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5	Patient Volumes at EQHWC	Actions
	<p>In a discussion about the volume of patients passing through the EQHWC, the team advised that its pre-Covid modelling showed 25 patients an hour, but that that figure was likely to be lower now and in the future due to innovations in digital service delivery such as video consultations.</p>	

6	Demolition and Reuse of Existing Buildings	Actions
	<p>In response to a question about whether existing buildings in the healthcare estate would be demolished as part of the Programme, the team advised that where existing buildings could be reused, they would be, however guidance will be taken about their condition and suitability for modern healthcare and these assessments are still ongoing. Planning for clinical adjacencies would also be a deciding factor on what can and can't be reused.</p>	

7	Residents Parking	Actions
	<p>Concerns were raised around the availability of parking within the estate during the day which residents advised is always full. It was noted that the policing of the roads within the estate is the responsibility of the Parish of St. Brelade.</p> <p>JH confirmed that the spaces outside the CDTC will be allocated to residents parking via a permit on evenings and weekends as this had already been discussed and confirmed by Parish of St.Brelade.</p> <p>Action: The team will arrange for a member of EQHWC staff to monitor the surrounding area to ensure there are no abandoned cars in the roads during centre opening times.</p>	<p>POSB</p> <p>JH</p>

	<p>Several residents agreed that the majority of parking issues were contained to the evenings and weekends, and asked if EQHWC car park could be made available to residents during those times. There was a discussion around whether the yellow line might only be enforceable during the opening times for EQHWC.</p> <p>Action: Programme team and Parish of St. Brelade to investigate options</p>	<p>DL/POSB</p>
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8	Speed Bumps	Actions
	<p>In response to a resident's suggestion of installing speed bumps, the team advised that a number of matters needed to be carefully assessed before the installation of speed bumps could be considered, such as level of additional street lighting required. Following a discussion within the audience, it was concluded that many residents would find so much street furniture to be intrusive, and that as speeding had not been raised as a concern it was unnecessary.</p>	

9	Future Use of EQHWC	Actions
	<p>The future of the facility was discussed, and whether it might one day become a West of the Island hub. The team advised that there were no current plans to add any further services, and that the facility would likely be restricted by the car parking capacity, unless there was a large-scale shift in patient's preferred mode of travel.</p>	

10	Lighting in EQHWC	Actions
	<p>Concerns were raised about regulation of centre lighting during the evenings and weekends to ensure it is not left on after hours. The team advised that the lighting is operated on a motion sensor system and should automatically go off after a period of inactivity but would investigate any reports to the contrary.</p>	DL

11	Feedback	Actions
	<p>There was a discussion around feedback and next steps of engagement. Residents decided they would generate a survey about parking and feedback the results to the team.</p> <p>A follow up meeting was proposed for September 2023 with a request that representatives from the Parish of St.Brelade were also in attendance.</p>	<p>Residents</p> <p>JH</p>