Homelessness in Jersey Summary Report

Second Quarter 2026

Minister for Housing

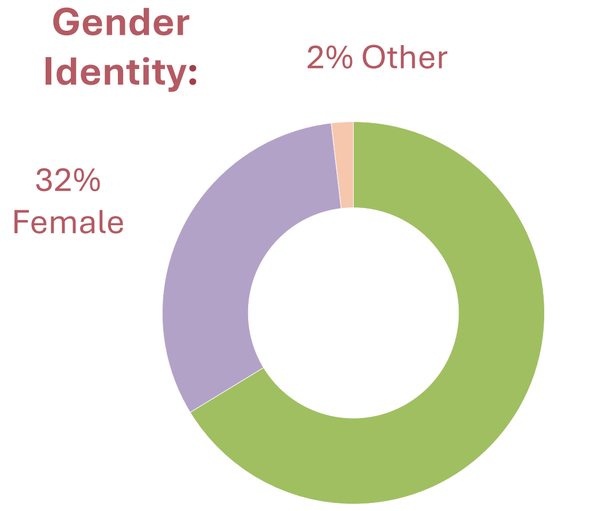
Government of JERSEY

In Q2 2026: 271 homeless people received help from FREEDA, JAYF, Sanctuary Trust, Shelter Trust and the Housing Advice Service

Although this is a **slight decrease** from 287 in Q1 2026, demand for services **remained ongoing**

This number **does not** include hidden homelessness, such as those who are sofa-surfing

Gender Identity:



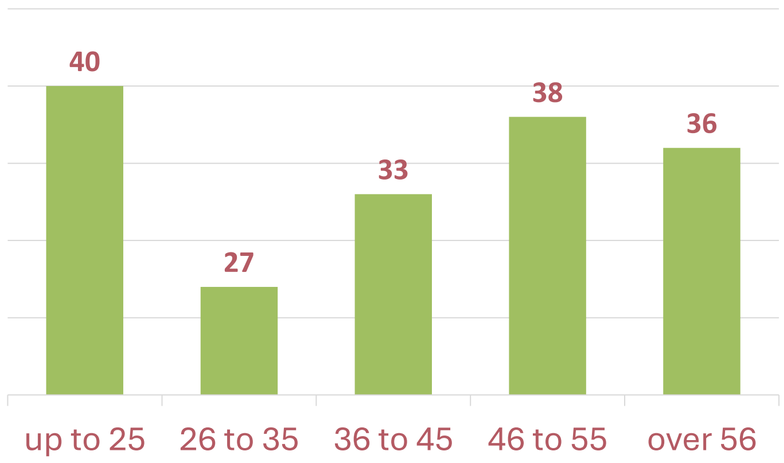
Residential status and Employment

When this information was provided:

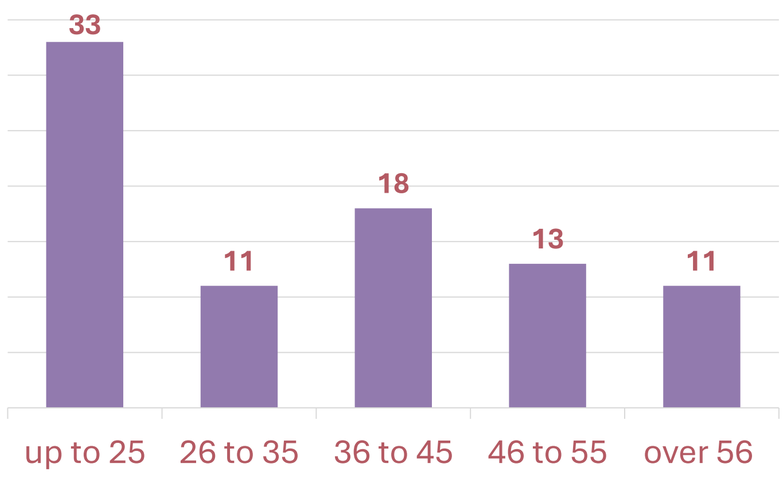
- **85%** of the people were **Entitled**
- **9%** had **Standard** status
- **6%** were **Entitled for Work** or **Licenced**
- just under **60% were unemployed**
- **33%** of people were **employed**
- **9%** were in **education** or **retired**

Trend: there is a **slight rise** in the proportion of **females**, and a **slight rise** in the proportion of people with **Standard status**

Number of men by age band



Number of women by age band



Reasons for homelessness

Up to three reasons for homelessness for **each person** receiving help are recorded

In Q2 there were **over 400 reasons provided**

This helps us understand the issues homeless people are facing

For men, when reasons for their homelessness was given:

- **Alcohol and drugs use** continued to be the most common reason for homelessness for men at **15%**, followed by **mental health problems** at **14%**

For women, when reasons for their homelessness was given:

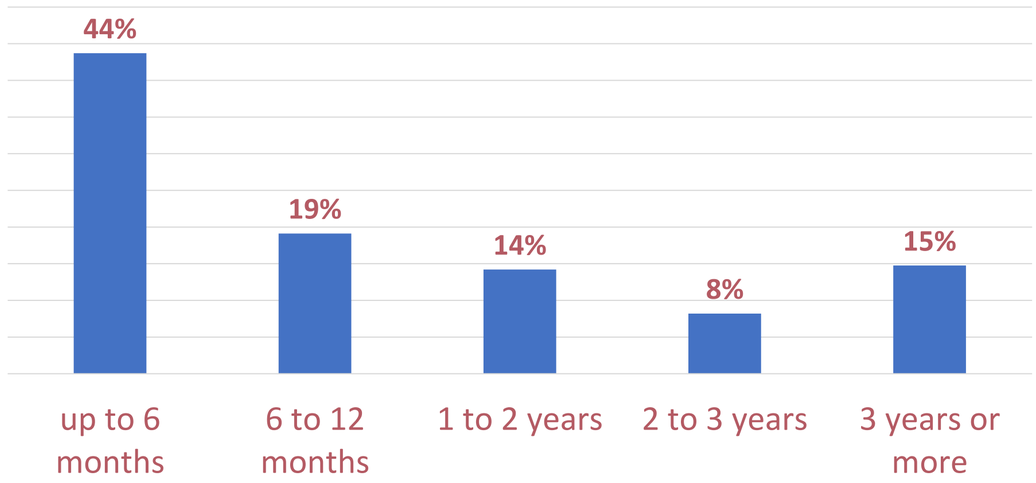
- Escaping **domestic abuse** and **abusive behaviour** continued to be the leading reported reasons for homelessness for women **at 34%** when combined

In Q2, **people aged up to 25** remained the **largest age group** receiving homelessness support

When reasons for their homelessness was given:

- **34%** of these were around **needing support** to manage independently
- **25%** were that parents, family or friends could **no longer provide accommodation**, and
- **10%** were related to **family breakdowns**

In Q2, **183** people were accommodated by service providers
44% had stayed for **up to six months** by the end of Q2



22 people **did not have accommodation** in Q2**:**

- **11** were placed on a **waiting list**, whilst others decided not to stay, were turned away, or referred to another service

44 people moved on from accommodation with FREEDA, JAYF, Sanctuary Trust or Shelter Trust in Q2**:**

- **25** of these people **secured a suitable home**, including moving into social housing, or the private rental sector
- Others decided that they no longer wanted accommodation, with some returning to their previous situation, and some leaving the Island

Homelessness service providers:
Q2 2026 commentary and updates

Government of JERSEY

FREEDA Update

As with previous quarters, issues relating to **domestic abuse** continue to be the **leading reported reason** for homelessness for women.

FREEDA continues to provide **emotional and practical support** to women and children fleeing domestic abuse through the provision of safe accommodation, advocacy, risk management, safety planning and partnership working.

In Q2, a total of **seven women, including their families,** moved from FREEDA into **suitable accommodation**, including social housing and private rented accommodation. This reflects the support provided to service users in securing safe and suitable housing, as well as the importance of **partnership working in helping clients achieve long-term housing stability.**

Despite not operating at full capacity during Q2 2026, FREEDA received a total of 14 self-referrals and 6 agency referrals, **demonstrating the ongoing demand for domestic abuse support services** across the Island. FREEDA continues to work closely with partner agencies to **ensure that women and children affected by domestic abuse can access safe accommodation**.

JAYF Update

During Q2, the number of referrals to JAYF has returned to a more usual level following the introduction of social housing to 18–25-year-olds, with **the majority of** these referrals during Q2 being **young males**.

We continue to work closely with the HAS, Income Support and Back to Work to ensure residents are in **receipt of the appropriate support**. During this quarter we have also been working closely with other service providers such as Shelter Trust, to provide a **next step for those young adults who are ready for more independent living**.

Also, during Q2, the first of our residents was able to **transition into Andium Social Housing through the Partnership Pathway**, with further applications expected to be completed soon.

Sanctuary Trust Update

Sanctury Trust began Q2 below full capacity but were **full by quarter-end**. As part of our accommodation scheduling, short gaps between departures and arrivals are common; rooms may also be held for planned admissions, such as someone awaiting early release from prison.

So far in 2026 **admissions have been predominantly mental-health-led**, with a **significant proportion** of admissions so far this year being **prison-linked**. This continues our previously noted trend of an **increase in prison leavers needing our support**.

All admissions in 2026 so far have been **unemployed,** and Sanctuary Trust works hard to help support residents into engagement with services, employment or volunteer opportunities.

Shelter Trust Update

Across our sites during Q2 2026, **Shelter has continued to meet the demand for accommodation** from new individuals presenting as homeless or at risk of homelessness. The **most significant increase** in new service users has been observed **at Aztec House**, where a growing number of individuals have **relocated without establishing work or housing**.

Alongside accommodation, staff have worked proactively with service users to identify pathways towards independence. This includes:

- Supporting individuals to **seek and secure employment**
- Helping individuals **access relevant housing options** and support services
- Providing guidance on **entitlements and available financial assistance**

The Outreach and Resettlement Team continues to **support around 40 individuals per month in the community**, working alongside the Inclusion Workers – Women's Services to support women residing in Shelter accommodation and in the community.

Housing Advice Service Update

HAS provide **advice and support** for people when they become homeless or are at risk of losing their home. HAS work with accommodation providers, social housing providers, charities, and other support agencies to **develop and coordinate support packages**.

During this quarter:

- HAS was the **lead support agency** for **66** of the **271 homeless people** who received assistance this quarter
- **31** of these people came to HAS for help this quarter, and **35** had registered for help with HAS in previous quarters
- HAS helped **7** of these people into **secure accommodation**
- Out of these **66** people, there were **43 resolved cases** this quarter. **HAS helped to find long term housing for nearly 20 of these people** often in social housing, and around the same amount either stopped engaging with the service or no longer needed support

If you, or someone you know, is experiencing homelessness or is at risk of becoming homeless, information about support services can be found here: Information for anyone facing homelessness in Jersey

You can contact the Homelessness Data Team by email: Homelessnessdata@gov.je