

## Older Persons Living Forum

30/08/2023

**Government of Jersey** 

## Agenda Items – Meeting 5

Item	Description
1	Welcome/Introductions
2	Previous Minutes and Actions
3	Long Term Care presentations
4	Closer to Home event information
5	Any other business

Item	Discussion & Agreement
1	Welcome/Introductions

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	The Co-Chair introduced herself and explained the Chair was unable to join the meeting. The Co-Chair reminded everyone to introduce themselves each time they spoke to ensure the meeting was accessible.
2	Previous Minutes and Actions
	As the Chair was unavailable he provided the forum with a letter to let them know what actions had been taken from the previous meeting.
	At the previous meeting a survey was taken on what the forum members felt were the most pressing issues and who they would like to have speak at future meetings. The Chair has now approached the top five most pressing priorities which are: Jersey Hospital Patient Advisory Liaison Service, Healthcare Facilities (New Hospital)Team, Minister for Social Security or Delegate re Long Term Care, Disability and Inclusion Team and the Town Centre Manager. The disability and Inclusion Team are booked in for December, Long Term Care are joining in August and we are still waiting to hear back from other teams.
	A leaflet was also distributed on how to access the new Healthcare facility, Enid Quenault. Please note bus number 15 will not take you to the entrance, bus number 12A will do so on an hourly basis.

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	The Chair also wrote to Citizens Advice and the Housing Minister regarding a forum member's experience trying to rent a property and was denied due to not being in work but receiving a pension. Once he has received a reply, he will share this with forum.
	Regarding Lasting Power of Attorney and transference from the UK to Jersey and Vice Versa, a UK LPA can be presented to the Greffe in Jersey and they can take steps to make it applicable in Jersey. The process for a Jersey LPA to be registered via the UK courts is possible but takes an enormous time. For that reason, it is very rarely used as it is deemed easier to submit new applications. It was pointed out the forum member has previously asked about the Delegate of Jersey and the Deputy point in the UK. <b>Action for Chair:</b> To find out about the Delegate of Jersey and Deputy appointed in the UK.
3	Long Term Care Presentation
	The representative from the Pensions and Care/Long Term Care scheme explained the team wants to remove misinformation about Long Term Care and are in process of redesigning the website which will include videos and BSL interpreters. Long Term Care is a user pays benefit and if needed you will engage with Health and Community Services who will assess your needs and they will help you source a care provider. The user will agree with the care provider on the

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	service and cost of service and once this is done, the user you will apply for the Long Term Care Benefit to help meet the cost of the service. For islanders with assets worth less then £419,000 all costs of care are met, for islanders with assets worth more than £419,00 there is a waiting period to receive payment (53 weeks to 106 weeks). After this care period all or part of your care needs will be paid for. There is also an option to take out a loan against your home if you are over the £419,000 threshold but unable to pay for care. The Government will not ask for this money back until you no longer need the property. This scheme is designed to stop you from having to sell your home.
	Long Term Care is compatible with other benefits except if you are in receipt of the Income Support Impairment benefit, which you can opt out of if you want to receive Long Term Care. If someone is in residential care and is sent to the hospital, Long Term Care will be paid up to 6 weeks to keep the room available. If someone is receiving care at home and is a patient in hospital the benefit is paused on the day of admission and started automatically on the day of discharge. It is encouraged to contact the Single Point of Referral ( <a href="mailto:spor@health.gov.je">spor@health.gov.je</a> ) once you feel you need care, even if it is too early and you do not qualify yet, Government may be able to refer you to other services or organisations that can help. Referrals to the Single Point of Referral (SPOR) does not need to be from an organisation, service or GP, you can refer yourself to SPOR.

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	If you have more questions about Long Term Care or Pensions and Care please contact:
	Phone: 01524 444440 Email: spor@health.gov.je Website: About the long-term care scheme (gov.je) Book an appointment online: Pensions & Care. Government of Jersey. (office365.com)
	It was agreed it would be beneficial to have a representative from the Hospital team to talk to the forum. <b>Action for Chair:</b> To follow up with the hospital team and invite them to attend the forum.
	Closer to Home event information
4	Closer to Home was established in 2019 and is a community event that takes place in different locations around the island, roughly every 6 weeks. A wide range of services and activities host stalls at each event making it easier for all islanders to access them in one place. An example of services include, Mind Jersey, Call & Check, Viberts and Government organisations such as Pensions and Care Hub and the Housing Advice Service. Various activities such as yoga, arts and crafts or portable appliance testing on electric blankets are also available at some Closer to

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	Home events. You can sign up to these activities by the QR codes supplied on the event's posters.
	It was brought up that the QR codes can be difficult for people to use. Closer to Home will take this into consideration and research different ways for people to get involved in activities.
	A forum member brought up that transport can be difficult. While no transport is provided it was suggested that the partners/services may be able to help. The event also moves around the island and takes place at different venues and Parishes.
	The event is advertised on social media, radio, in the Jersey Evening Post and leaflet drops around the area the event will be taking place.
	Any other business
	Is it legal to refuse cash?
	A forum member shared her experience with businesses that only take card payments. She was unsure if this was legal and pointed out that this could affect not only elderly people, but also homeless people and younger people/children. Another member also mentioned some

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	businesses charge £0.35 on card transactions under £5.00. <b>Action:</b> Chair will make enquiries if this is legally allowed.
	The TV licenses Agenda item will be moved to the next meeting.
8	Next meeting date
	2:00pm on Wednesday 18 <sup>th</sup> October 2023