



Health and Care  
Jersey

# Older Persons Living Forum

19/03/2025

## Agenda Items – Meeting 13


Item	Description
1	Welcome/Introductions
2	Actions from previous meeting
3	States Assembly Outreach
4	Pensions & Care Team outreach
5	ToR review
6	Any other business

Item	Discussion & Agreement
1	<p><b>Welcome/Introductions</b></p> <p>The members of the forum introduced themselves and the Chair reviewed the general housekeeping of the meeting so that the forum was accessible to everybody.</p>
2	<p><b>Actions from previous meeting</b></p> <p><b>To Action: Forum member</b> to contact the Greffe to advocate for the LPA form to be made available in formats other than online.</p> <ul style="list-style-type: none"> <li>• Due to the absence of the forum member this item will be moved to the next meeting</li> </ul> <p><b>To Action: Chair</b> to contact Capacity and Liberty Assessment regarding LPA online form.</p>

Item	Discussion & Agreement
	<p>A representative from the States Greffe joined the forum, she provided the Chair with the appropriate contact person from the Judicial Greffe regarding the LPA online form. Chair will follow up on this action.</p>
3	<p><b>States Assembly Outreach</b></p> <p>A representative from the States Greffe joined the meeting and explained the difference between the States Greffe and the Judicial Greffe. The States Greffe is an administrative body for the States Assembly and operates as a non-ministerial department.</p> <p>The representative's role is within the Digital and Public Engagement Team at the States Greffe where she provides information about the States Assembly and assists islanders in understanding the political system. She</p>

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	<p>has been meeting various organisations and charities to understand community needs and gathering information to inform future outreach strategies.</p> <p>A New States Assembly website launched in November; feedback was welcomed regarding the website's usability.</p> <p>The forum suggested the establishment of a Minister for the Elderly and also expressed their frustration regarding the reliance on online communication methods. The representative let the forum know she will share this feedback.</p> <p>The forum enquired if Parishes communicate with each other. The representative advised the forum to invite the Comite de Connetables to the forum to advise on this issue further. <b>To Action: Chair</b> to invite Comite de Connetables</p>
4	<b>Pensions and Care Team Outreach</b>

Item	Discussion & Agreement
	<p>Two representatives from the Pensions &amp; Care Outreach Team joined the forum to discuss their outreach efforts and challenges faced in reaching the community. Despite their extensive outreach events last year, attendance was low. The representatives invited the forum to provide feedback on how they could best reach pensionable individuals.</p> <p>Suggestions from the forum included utilising local media, like radio, parish magazines and newspaper, joining community groups and reaching out to charities. A member of the forum suggested home visits to assist individuals who are unable to attend outreach events. The Outreach Team will compile this feedback and explore new methods for enhancing community engagement.</p>
5	<b>Terms of Reference (ToR) review</b>

Item	Discussion & Agreement
	<p>This agenda item will be moved to the next meeting. Please see the attached ToR to be reviewed at the next meeting. Hard copies will be made available.</p> <div data-bbox="353 472 562 592">  <p>Older Persons Living Forum - Term:</p> </div>
6	<p><b>Any Other Business</b></p> <p>A forum member highlighted ongoing frustrations with IT issues, especially regarding assistance in setting up new mobile phones. Concerns were raised about vendors selling devices without providing adequate support for using them. The forum agreed to continue collaborating in order to address local concerns about the reliance and lack of assistance with technology.</p> <p>A member of the forum raised an issue regarding the lack of access to the RSV vaccine for those aged 80 and older. Issues highlighting the lack of</p>

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	<p>communication from the vaccination panel were also discussed. The forum agreed there is a need for clarification on the criteria for vaccination eligibility and an exceptions route for older adults who may benefit from the vaccine.  <b>To action: Chair</b> to enquire why the vaccine is not eligible to those over 80 and if there is an exceptions route.</p> <p>A member of the forum expressed frustration in assisting a 98-year-old friend in obtaining a bus companion pass, stating the application process is overly complicated. It was suggested that the Government should simplify the form requirements for the companion pass.  <b>To action: Local Services representative</b> to contact Disability &amp; Inclusion Team regarding this.</p>
7	<p><b>Date of next meeting</b></p> <p><b>The next meeting will be on Wednesday 21<sup>st</sup> of May at 2:00pm</b></p>