



Health and  
Community Services

# Older Persons Living Forum

13/12/2023

Government of Jersey

## Agenda Items – Meeting 7

<b>Item</b>	<b>Description</b>
<b>1</b>	Welcome/Introductions
<b>2</b>	Previous Minutes and Actions
<b>3</b>	Dementia Jersey Presentation
<b>4</b>	Disability and Inclusion Team Presentation
<b>5</b>	Any other business

<b>Item</b>	<b>Discussion &amp; Agreement</b>
<b>1</b>	<b>Welcome/Introductions</b>
<b>2</b>	<b>Previous Minutes and Actions</b>

Item	Discussion & Agreement
	<p>The Chair ensured that the forum members were satisfied with October's meeting notes before introducing the speakers.</p>
<p><b>3</b></p>	<p><b>Dementia Jersey Presentation</b></p> <p>The Co-Chair was joined by a representative from Health and Community Services to discuss the Dementia Strategy. Dementia is the fastest growing disease for people over the age of 65 and is the most expensive illness to treat. The representatives shared the five main points of the strategy which include:</p> <ul style="list-style-type: none"> <li>• Raise awareness to reduce risk</li> <li>• Diagnosing and providing quality of service</li> <li>• Supporting people with dementia and their families</li> <li>• Developing, valuing and supporting staff</li> <li>• Supporting Jersey to become dementia friendly and inclusive</li> </ul> <p>The Dementia Strategy is aiming to launch in February 2024.</p> <p>The representatives also advised social isolation can increase your risk of developing dementia. Other preventative measures such as regular sight and hearing tests and maintaining a healthy lifestyle were also discussed. If you have any concerns, please see your GP.</p>

Item	Discussion & Agreement
4	<p data-bbox="338 400 1205 443"><b>Disability and Inclusion Team Presentation</b></p> <p data-bbox="338 507 2145 603">A representative from the Disability and Inclusion team joined the forum. They explained the five main points of the Disability and Inclusion strategy which include:</p> <ul data-bbox="416 655 1541 906" style="list-style-type: none"><li>• Support to communicate and access information</li><li>• Greater access to the Island</li><li>• Good health and wellbeing</li><li>• Access to education, employment and enriching activities</li><li>• Equal rights and experience equality</li></ul> <p data-bbox="338 954 2152 1193">Members of the group brought up issues including various hotels and businesses being resistant to making alterations to provide more accessible services and signage at the hospital not being accessible for sight impaired individuals. The lack of cash points and branch closures were also discussed. <b>To Action:</b> Disability and Inclusion representative to contact banks regarding lack of cash points.</p> <p data-bbox="338 1233 1980 1329">The representative explained the Disability and Inclusion team are available to highlight accessibility issues to businesses on your behalf.</p>

Item	Discussion & Agreement
	<p>Email: <a href="mailto:disability@gov.je">disability@gov.je</a></p> <p>Phone: 01534 447231</p> <p>In 2024 the Disability and Inclusion Team will be proposing new priorities and will return to speak to the forum again.</p>
5	<p><b>Any other business</b></p> <ul style="list-style-type: none"><li>• Blue Badge space misuse</li></ul> <p>This Agenda item will be moved to the next meeting.</p> <ul style="list-style-type: none"><li>• Inaccessible online and automated systems</li></ul> <p>A representative from EYECAN shared various experiences of inaccessible online and automated systems from their members with the forum. This included the use of QR codes from customs, extra charges for paper statements, automated checkouts and timed systems on internet banking. The Chair suggested writing to the various companies and businesses as a group or to include the email of the forum in individual letters. The forums email is: <a href="mailto:olderpersonslivingforum@gov.je">olderpersonslivingforum@gov.je</a> <b>To Action:</b> EYECAN representative to email Customs and explain the discriminatory nature of the sole use of QR codes.</p>

Item	Discussion & Agreement
	<ul style="list-style-type: none"><li data-bbox="383 352 1003 395">• Income Support and Pensions</li></ul> <p data-bbox="338 408 1323 451">This Agenda item will be moved to the next meeting.</p>
6	<b>The next meeting will be on Wednesday 21<sup>st</sup> February 2024</b>