



Health and
Community Services

Older Persons Living Forum

21/02/2024

Government of Jersey

Agenda Items – Meeting 8

Item	Description
1	Welcome/Introductions
2	Community Transport Scheme
3	Blue Badge Space Misuse
4	Women's Health Preview
5	Update from EYECAN regarding customs QR code use complaint
6	Closer to Home 2024 Events

Item	Discussion & Agreement
1	Welcome/Introductions

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	<p>The Older Persons Living Forum was a part of the 100-day plan by the previous Minister. The Co-Chair reassured the forum that the meetings will continue. The Co-Chair wishes to continue to provide a bridge between the government and the over 65s community. The Co-Chair let the forum know of the meeting schedule for 2024:</p> <ul style="list-style-type: none"> • Wednesday 17th April 2024 • Wednesday 19th June 2024 • Wednesday 21st August 2024 • Wednesday 23rd October 2024 • Wednesday 18th December 2024
2	<p>Community Transport Scheme</p> <p>The Community Transport Scheme aims to enable individuals with the opportunity to travel around the island with the same ease as an able-bodied individual. The scheme will facilitate collaboration between charities without minibuses and those with minibuses, enabling them to collectively offer transportation to their service users. The pilot will run for a year and aims to begin in the summer, however, there has been difficulties due to issues with insurance. The minibuses will be utilized for group activities, picking individuals up directly from their residence and transporting them to the designated group activity. The scheme is designed for group activities and cannot accommodate individual outings, such as shopping trips. The first three</p>

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	<p>volunteer drivers have been trained and there will be a continued recruitment drive for more volunteers. The Community Transport Scheme team will survey passengers and charities to ensure the scheme is evolving and continues to be functional.</p>
3	<p>Blue Badge Space Misuse</p> <p>The forum discussed the shortage of available blue badge parking spaces and highlighted the ongoing misuse of these spaces due to inadequate monitoring. The Disability and Inclusion Team are aware of this issue. A member of the team is conducting an audit on the amount of blue badge spaces. To Action: Disability and Inclusion team representative to determine the appropriate contact person for blue badge related enquires.</p> <p>A number of organisations are addressing the issue of the lack of blue badge parking spaces. To Action: Co-Chair to contact the sight impaired board and inquire about their progress regarding this issue.</p> <p>It was also pointed out that while you can easily obtain a blue badge from the Town Hall, there is a lack of parking available in the vicinity of the Town Hall. A forum member informed the group that it is not necessary to personally collect your blue badge, as someone else can do it on your behalf.</p> <p>The forum discussed the lack of blue badge parking at the Enid Quenault Health & Wellbeing Centre. To Action: Co-Chair to contact the New Healthcare Facilities team and make them aware of this issue ahead of the meeting in April.</p>

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4	<p>Women's Health Preview</p> <p>The Government is conducting a review of the health and wellbeing needs of women and girls in Jersey, to help inform the development of services that support women to live longer and healthier lives.</p> <p>The Women's Health team will be joining the forum in April to discuss the health and wellbeing survey in depth. They have requested for islanders to share their views by completing the following survey before the 21st of May: Women's health and wellbeing survey (gov.je)</p> <p>Hard copies of the survey were handed out at the forum. It was pointed out the surveys were not accessible to everyone due to small font size. To Action: Local Services representative to contact the Women's Health team and request hard copies in large print to be provided at the next meeting.</p>
5	<p>Update from EYECAN regarding customs QR code use complaint</p> <p>A representative from EYECAN sent a letter on behalf of the forum to Jersey Customs highlighting that the only way to use their service was online or through the use of a QR code. The forum felt this was discriminatory to a significant number of islanders, including the elderly. The letter included a request to ensure a telephone option is included, in bold, for future letters. A Customer Care Manager from Jersey Post apologised and will liaise with Jersey Customs directly to enquire if they can add a telephone option on their letters.</p>

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6	<p>Closer to Home Events 2024</p> <p>The next Closer to Home Event is at St Clements Parish Hall on Thursday the 28th of March from 10:00am to 12:30pm. The event will focus on cost of living. Organisations involved include, Citizens Advice, Community Savings and Call&Check. Another Closer to Home Event is planned at Trinity Parish Hall on Friday the 26th of April from 10:00am to 12:30pm. The event will bring multiple organisations together in one location so you can discuss any issues face to face.</p>
7	<p>The next meeting will be on Wednesday 17th of April 2024</p>