Building a Safer Society

A strategy aimed at minimising the harm caused by crime, anti-social behaviour and substance misuse 2005-2009
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Foreword

On behalf of the Home Affairs Committee, Health and Social Services Committee and the President’s Policy Group it gives us great pleasure to introduce Jersey’s new five-year community safety and substance misuse strategy. This strategy is a response to the local concerns regarding crime, anti-social behaviour and substance misuse. Many agencies, both in the public sector and voluntary sector, have been involved in the development of the Strategy and the Senior Officer Group must be commended for their commitment and enthusiasm in facilitating this process.

Our three main priorities are:

1. To create a safer environment by reducing crime, public disorder and anti-social behaviour.
2. To provide people with opportunities to develop their potential as lifelong learners and active and responsible members of society.
3. To reduce the harm caused by the misuse of drugs, alcohol and solvents.

This strategy represents a fresh look at the way in which we, as an island, seek to address these social challenges. We very quickly came to the conclusion that it is impractical to separate community safety and substance misuse and therefore, for the first time, we have produced a single strategy document.

Over the past few years, significant progress has been made towards tackling the problems that can undermine the quality of life for everyone who lives, works and visits the Island. We are committed to working together to continue the downward pressure on crime, anti-social behaviour and substance misuse and to tackling the fear and anxiety, they provoke.

‘Building a Safer Society’ is a local strategy, drawing on local information, local experience and local opinion geared to producing local results. To this extent, we all own this strategy, we all subscribe to it and we are all committed to its implementation.

We will ensure that it is taken to the heart of our respective organisations to produce a thorough and co-ordinated approach. We have set challenging targets for our comprehensive and innovative programme of work. In so doing, we are confident that the strategy offers the right approach for achieving further reductions in crime, anti-social behaviour and substance misuse and real improvements to the quality of island life.

SENATOR WENDY KINNARD  
President, Home Affairs Committee

SENATOR STUART SYVRET  
President, Health and Social Services Committee
INTRODUCTION

‘Building a Safer Society’ is a strategy aimed at minimising the harm caused by crime, anti-social behaviour and substance misuse. It outlines the three strategic priorities for the period 2005-2009 and includes the activities which will be undertaken in order to achieve success.

‘Building a Safer Society’ replaces the Crime and Community Safety Strategy and Substance Misuse Strategy but many of our key objectives reflect those of the previous strategies, as do many of the initiatives. We see this strategy more as a continuation of the philosophy and work of the previous strategies rather than a radical new direction. A major improvement, however, has been to incorporate both substance misuse and crime and community safety into one strategy. This has enabled us to do away with the inappropriate categorisation of some initiatives (especially those focusing on early intervention) as either substance misuse or crime and community safety. Initiatives such as the Town Alcohol Project, the Parenting Programme and the Youth Justice Project will clearly have as much impact upon crime and disorder as they do upon substance misuse.

Another important development has been to include the work which is done by departments as part of their normal business. Initiatives such as Operation Focus (Police), electronic monitoring of offenders (Prison/Probation) and Community Development Officers (Housing) all contribute greatly towards building a safer society but have received little acknowledgment until now.

In developing ‘Building a Safer Society’, our Chief Officer Group and Senior Officer Group have taken a great deal of effort in seeking the views of interested parties including agencies within the public sector, agencies within the voluntary and private sectors and members of the public. Surveys such as the biennial police survey, the Jersey Crime Survey and the Health Related Behaviour Questionnaire have all contributed to the development of the strategy; as have recent studies such as the Bull Report\(^1\), the Rutherford Report\(^2\) and the Imperial College Report\(^3\).

‘Building a Safer Society’ also seeks to contribute to, and where possible incorporate, the aims and objectives of other relevant reports and strategies such as the Jersey Child Care Trust Strategy; the Island Wide Strategy for an Ageing Society; the report on the Hardship Experienced by Children and Young People and The Jersey Island Plan. It will also seek to ensure that it feeds into forthcoming strategies such as the Integrated Health Care Strategy and the ‘Jersey Strategy’.

Crucial to the success of the strategy is the determination and willingness of agencies to work together. For a long time, we have recognised the importance of working in partnership and this can best be seen in the commitment of the members of the Senior Officer Group who have met on a regular basis since 1996. However, we are never complacent and acknowledge that improvements can be made. Better communication could be achieved both between agencies and within our own organisations; we will look to have a more dynamic and responsive approach to problems as they occur; we will seek to include our colleagues in the private and voluntary sectors more; and we will endeavour to improve our consultation with the public.

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\(^1\) Kathie Bull (2003) “Review of the Principles, practices and provision for children and young people with serious emotional and behavioural difficulties” States of Jersey


\(^3\) Imperial College of Medicine (2000) “Responding to drug and alcohol use in Jersey”. States of Jersey
‘Building a Safer Society’ is intended to provide the reader with an overview of the vision we have for the Island and how we intend to get there. It is a working document and may change as a result of research, monitoring and evaluation. A detailed plan of action will be produced each year.

We believe this strategy to be a significant advance upon previous strategies. It balances innovation with proven techniques; it includes long, medium and short-term initiatives; and seeks to reduce crime and disorder and substance misuse through early intervention, rigorous enforcement and rehabilitation. It incorporates, where appropriate, best practice from around the world, but also recognises that there are many local practices which are more focused and would compare favourably with those in the UK and elsewhere.
In November 1999, the States of Jersey unanimously passed two extremely important social policies. The first was the Island’s inaugural community safety strategy aimed at ‘reducing the level and consequences of anti-social and criminal behaviour’. The second, aimed at ‘Reducing the harm caused by substance misuse’, expanded and enhanced the Island’s Illegal Drug Strategy (1996-99) to include all types of substance misuse. It also focused more on minimising the risks associated with drug taking whilst retaining an emphasis on enforcement.

A key decision of the States was to split the two strategies with the Substance Misuse Strategy being administered by Health & Social Services and the Crime & Community Safety Strategy coming under the auspices of the Home Affairs Committee. This led to the disbandment of the Crime & Drug Strategy Unit in June 2000. Since then, both strategies have continued to utilise the existing structure of Presidents’ Policy Group, Chief Officer Group and Senior Officer Group in delivering the strategies.

One of the principal aims of both strategies was to develop a comprehensive picture of crime and substance misuse in Jersey. To this end, a number of important pieces of research have been undertaken, including a survey of substance misuse4, a victimisation survey5, a report on criminal justice6, and a review of provision for children with emotional and behavioural difficulties7. These reports, together with existing and ongoing research, have enabled us to begin to develop a much clearer picture of the problems we face in Jersey. (see appendix 1.)

Allied to the above aim was the need to develop a robust monitoring and evaluation process. In 2001, we commissioned Crime Concern, a UK based crime reduction organisation and registered charity, to assist us in this process. We are now confident that we have the basis of a strong, consistent, performance management methodology.

There are some 55 individual projects contained within both strategies, ranging from long-term, early intervention type initiatives, which seek to prevent future offending and harmful behaviour to short-term, reactionary type interventions, which seek to enforce the law.

It is fair to say that the majority of projects are showing some success. Initiatives such as the Offender Literacy Project and the Portuguese Offender Social Worker Project run by Probation are showing some remarkable results, as are some of the early intervention projects run by the Children’s Service.

In many cases, such as the Methadone Programme and the Needle Exchange Project, results are immediate; others, such as the Parenting Programme and the Health Promotion Officer (Drugs), will take longer to show positive results. The real strength of the strategies is in the fact that we are investing in the future. We know from evidence around the world that resources invested in preventing future problematic behaviour will pay handsome dividends in 10-15 year's time.

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Strategic Priorities & Key Objectives

This section of the strategy details the three strategic priorities.

The format for this section is as follows:

**Strategic Priority**

**Agencies** – List of the key agencies which will be involved in delivering the initiatives relating to the Strategic Priority. The agency designated as ‘Priority Co-ordinator’ will be responsible for collating and reporting to the Senior Officer Group on progress against the agreed targets.

**Introduction** - Provides the reader with background information relevant to the Strategic Priority.

**Key Objectives** – Highlights what action needs to be taken in order to achieve the Strategic Priority. Each key objective is in turn broken down into:

- **Introduction**: Provides the reader with background information relevant to the Key Objective
- **Initiatives**: Provides a list of initiatives and projects which will be undertaken. This section includes projects which are either fully or partly funded by the strategy as well as those that are undertaken as part of the agencies’ every day work.
- **Key Measures**: These are high level, strategic measures which will help to monitor the success of the strategy as a whole. Each initiative will have separate performance indicators that will feed into the key measures.
STRATEGIC PRIORITY 1. TO CREATE A SAFER ENVIRONMENT BY REDUCING CRIME, PUBLIC DISORDER AND ANTI-SOCIAL BEHAVIOUR.

Agencies
States of Jersey Police – Priority Co-ordinator
Honorary Police
Housing
Education, Sport & Culture
Health & Social Services
Probation & Aftercare Service
HM Prison

Introduction
Crime, disorder and anti-social behaviour are of major concern to local people. The perception is that Jersey has an increasing crime rate, especially in relation to youth crime and anti-social behaviour. The reality is that since 1999, recorded crime has reduced by over 16%.

This has been achieved through a great deal of hard work and commitment from a number of agencies and individuals in the public, private and voluntary sectors. This part of the strategy aims to build upon that success and the following pages detail what we are going to do to make Jersey an even safer place in which to live, work and play.

Key Outcome Measure: Reduction in recorded crime per 1,000 population

Key Objectives

Objective 1. Engage with the community

It is now commonly acknowledged that successful neighbourhood crime reduction means putting communities in the driving seat. Resident participation is needed at all stages, from identifying problems and agreeing priorities, to developing and delivering solutions and tracking progress. Achieving this is extremely difficult in neighbourhoods that often have little history of community development, a track record of bad relations with local public services, where residents are cynical that matters can improve and States departments have a poorly developed notion of how to engage with the community.

Initiatives:
- Community Policing
- Community Development Officers
  - Research to agree and identify ways of measuring community cohesion/community spirit/quality of life.
- Community Grants Panel
- Police Liaison Group
- Public Awareness campaigns
- Pathways
- Community Profiling
- Safer St Helier Initiative

Key Measures:
- Perceptions of Safety in neighbourhood
- Tenant involvement in initiatives
- Number of Volunteer Mentors and Tutors working with clients supervised by the Probation and After Care Service
Objective 2. Identify hotspots and target offenders

In Jersey, as has been found in other countries, some neighbourhoods tend to suffer higher levels of crime and anti-social behaviour than others. It is also true that a large proportion of crime is committed by a small minority of offenders. This objective will use the National Intelligence Model and the tasking and co-ordinating process to identify ‘hotspots’ of crime and anti-social behaviour. It also aims to target prolific offenders by the use of intelligence sources.

**Initiatives:**
- Tasking and co-ordinating process
- Crimestoppers
- Police Proactive Unit
- Joint Intelligence Bureau
- Crime and Disorder Analysis
- Intelligence Packages
- Police supervision of licensed premises

**Key Measures:**

- Recorded incidents in identified communities
- Number of Complaints to Anti-Social Behaviour Unit
- Recorded assaults taking place in St Helier pubs, clubs and streets between hours of 8pm and 4am
- Recorded burglaries
- Recorded TADAs
- Proportion of "red flagged" offenders on Probation for risk of violence who are assessed and supervised using multi-agency RAMAS procedure
Objective 3. Invest in young people in order to reduce the likelihood of future criminal and anti-social behaviour

**Initiatives:**
- Children’s Executive (inc Youth Action Team)
  - Town Alcohol Project
  - Operation Columbus
  - Restorative Justice
  - Minden Base
  - Youth Café
  - Prison ‘Me no way’
  - Mainstream Nurseries
  - Day Care Support
  - Mentoring Scheme
  - Electronic Monitoring
  - Intelligence led targeting of persistent offenders
  - After School Clubs
  - JCCT Special Needs Inclusion Programme
  - Foundation Stage Initiative (JCCT)
  - CPD and Training Programme for Childcare Professionals and Play Workers (JCCT)

**Initiatives cont.**
- Fast tracking of persistent offenders
- Probation Service programmes
- Research into male offenders
- Detached Youth Worker
- Women’s Refuge Outreach

**Key Measures:**
- Number of school suspensions
- Proportion of known offenders who are aged under 18
- Proportion of 14-17 yr old population who are known to have committed an offence
- Proportion of probationers under 18 who are assessed according to risk/need and provided with a work plan that addresses their criminogenic factors

Objective 4. Involve and support parents and guardians

**Initiatives:**
- Parenting Programmes
  - JELLY Club
  - Community Development
  - Family Counselling Programme (Probation)
  - Review of States flexible working practices
  - Identify and rectify areas with deficient/unsuitable play facilities
  - Child Accident Prevention Co-ordinator
  - Health Visitors
  - Family Nursing Nurses
  - Pathways
  - JCCT Information Services

**Measurements:**
- No. of parents with at "risk children" accessing parenting programme
- Number of ‘at risk’ children in mainstream nurseries
- No. of parents with "at risk" children accessing JELLY Clubs
Objective 5. Minimise the Harm Through Support to Victims

Minimising the harm to victims is central to the success of this strategy. Building on the previous crime and community safety strategy, this strategy intends to ensure that anyone who becomes a victim of crime has access to the appropriate services in order to minimise the effect that crime and anti-social behaviour has upon them and their family.

Initiatives:
- Vulnerable Adults Procedure
- Restorative Justice
- Child Protection Guidelines
- Jersey Women’s Refuge
- Domestic Violence Forum
- Shelter Trust
- Quality of Services to Victims of Crime
  - Jersey Victim Support
  - Rape Crisis Line
  - Hampton Trust Domestic Violence Programmes
  - Develop standardised data collection between agencies
  - Research best practice in relation to laws concerning harassment and stalking

Key Measures:
- Number of repeat Domestic Violence assaults
- Number of victims accessing Victim Support
- % of victims expressing a high level of satisfaction with the service from attending Police officers
- Proportion of Victims expressing satisfaction with restorative justice initiatives

Objective 6. Reduce Re-offending

According to international and local research nearly half of all crime committed by males is the result of repeat offending. Thankfully, only a small minority of offenders will go on to re-offend. However, by focusing on those that do, we can make a significant contribution to the overall aim of reducing crime and anti-social behaviour.

Initiatives:
- RAMAS Profiling
- Cognitive Skills Training
- Aggression Control Programme
  - Basic Skills Programme
  - Hampton Trust Domestic Violence Programmes
- Pre-release motivational work
  - Restorative Justice
  - Portuguese Offender Worker
  - Post-custodial Supervision
- Electronic Monitoring

Measurements:
- Proportion of offenders supervised on Probation orders who reduce their risk of re-offending as evidenced by LSI-R score.
STRATEGIC PRIORITY 2. TO PROVIDE PEOPLE WITH OPPORTUNITIES TO DEVELOP THEIR POTENTIAL AS LIFELONG LEARNERS AND ACTIVE AND RESPONSIBLE MEMBERS OF SOCIETY.

Agencies
Education, Sport & Culture – Priority Co-ordinator
Health & Social Services
Housing
Employment & Social Security

Introduction
There are a number of factors which are linked to an increased risk of offending. These include low self-esteem, poor school attainment, low levels of literacy and numeracy skills, lack of worthwhile employment, substance misuse, poverty and social exclusion. The aim of this part of the strategy is to provide people with the necessary skills and opportunities to ensure that they do not find themselves in such a situation. We strongly believe that everyone has the potential to become an active and responsible member of society.

Key Objective

Objective 1. Invest in personal, social and health education and information in order to promote self-esteem and responsible, healthy citizens.

Initiatives:
- Profile (using HRBQ & other data) school populations in order to prioritise issues and clarify target groups.
- Develop further opportunities for young people to access personal social health information both inside and outside of formal educational settings
- Mainstream Nurseries.
- Pursue a managed network approach to integrating services for young people
- Children’s Executive
- Research unemployment amongst young people
- Leaving care team
- PSHE Certification

Initiatives cont.
- Pathways
- Family Literacy Project
- Minden Base
- Detached Youth Worker

Key Measures:
- Number of School Suspension
- Number of Schools holding PHSE certification
- Number of Schools achieving Healthy Schools standard
Objective 2. Provide an integrated approach to tackling social exclusion

The UK Government describes social exclusion as “a shorthand term for what can happen when people or areas suffer from a combination of linked problems such as unemployment, poor skills, low incomes, poor housing, high crime, bad health and family breakdown”.

The most important characteristics of social exclusion are that these problems are linked and mutually reinforcing. Social Exclusion can only be tackled through multi-agency action.

**Initiatives:**
- Sub-group to look at issues/Reference group
- Mainstream Nurseries
- Detached Youth Work Project
  - Community Development Workers
  - Residents Associations
  - Pathways
  - Women’s refuge
  - Jersey Community Relations Trust
  - Portuguese Offender Worker
  - Preventative Work with Primary Schools
  - Support for transitions from Primary to Secondary School
  - Alternative Curriculum
  - Home Based Computer Schooling

**Key Measures:**
- No. of children funded by BaSS in mainstream nurseries.
- Number of people leaving prison with employment
- Number of referrals to Education Welfare Services
- % Portuguese only Speaking Offenders on Probation or licence who receive supervision from a Portuguese speaking officer
- % unauthorised primary school absence
- % unauthorised secondary school absence

Objective 3. To develop, provide and promote continuous opportunities for all members of the community, particularly those perceived to be at risk, to access healthy and interesting pursuits.

Continuous development opportunities should be available to all citizens on an ongoing basis. In practice, this should mean that citizens each have individual learning pathways, suitable to their needs and interests at all stages of their lives. The content of learning, the way learning is accessed, and where it takes place may vary depending on the learner and their learning requirements.

Continuous development is also about providing "second chances" to update basic skills and offering learning opportunities at more advanced levels. All this means that formal systems of provision need to become much more open and flexible, so that such opportunities can truly be tailored to the needs of the learner, or indeed the potential learner.

**Initiatives:**
- Lifelong Learning
- Basic Skills
- Individual Support for Children
- Mainstream Nurseries
- Detached Youth Work Project

**Key Measures:**
- Number of students accessing alternative educational placements
- Number of Active cards provided to offenders in partnership with ESC
- Number on probation accessing basic Skills programme
- Number of registered places for after school care
- Number of Holiday places
STRATEGIC PRIORITY 3: REDUCE THE HARM CAUSED BY DRUGS, ALCOHOL AND SOLVENTS.

**Agencies**
Health & Social Services - Alcohol & Drug Service – Priority Co-ordinator
Customs & Excise
Police
Probation
Prison
Education, Sport & Culture

**Introduction**
This part of the strategy builds upon the success of the previous substance misuse strategy and continues to focus upon the harm caused by the misuse of both illegal and legal substances.

**Key Outcome Measure:** Incidence of Injury, Disease and Death associated with Psychoactive Substances.

**Key Objectives**

**Objective 1.** Invest in children and young people in order to reduce the likelihood of future substance misuse.

**Initiatives:**
- Town Alcohol Project
- Detached Youth Worker
- Minden Base
- Drug Awareness Programmes
- Health Related Behaviour Questionnaire
- Parenting Programme
- Health Promotion Officer (drugs)
- Research subgroup
- Court Diversion Officer
- Mainstream Nurseries

**Key Measures:**
- % of PHSE Curriculum focusing on substance misuse
- Number of problematic drug users under 25yrs accessing treatment and support
- % youths on Probation Orders who receive substance misuse education
Objective 2. Reduce the inappropriate consumption of psychoactive substances

Overall levels of drug and alcohol consumption are associated with levels of harm. Correspondingly, an increase in consumption will lead to a rise in levels of harm. It is well recognised that the attainment of a drug-free society is not realistic and the development of pragmatic and sensible strategies are more achievable.

The increase in the misuse of drugs and alcohol is regarded as a major public health problem that cannot be ignored. The health, social and economic problems associated with addiction to both legal and illegal drugs present a great challenge to us all. As a relatively affluent society, Jersey remains a vulnerable target for drug dealers who are looking for new drug markets.

This strategy incorporates a number of treatment, prevention and law enforcement initiatives aimed at reducing the demand, supply and availability of illegal substances.

**Initiatives:**
- Responsible Retailers' Scheme
- Brief intervention training for health care professionals
- Drug Dependency Group – monitor GP prescribing
- Advisory Council on the Misuse of Drugs
- Alcohol Strategy
- DUMP campaigns
- Medicine Management
- Court Diversion Officer
- Methadone Programme

**Key Measures:**
- Per capita consumption of alcohol
- Number of prescriptions for DF118 and Diazepam
- Number of Drug Treatment Orders completed
Objective 3. Promote health-enhancing behaviours and reduce the harm caused by substance misuse.

This part of the strategy promotes both preventative and supportive measures. It is hoped that by promoting and educating people about a healthier lifestyle they will be less likely to misuse substances. There needs to be equity of access to information and facilities to help all members of society feel socially included and valued. The strategy focuses on society as a whole, but will specifically target those at-risk or who are more vulnerable members within the community.

For those who develop problems as a result of previous substance misuse, the strategy aims to support them through education and health awareness initiatives.

Initiatives:
- Health Promotion Officer (Drugs)
- Aware campaign
- Town Alcohol Project
  - Whatabout.je website
  - Healthy Schools Pilot
  - Hepatitis vaccinations and protocols
- Specialist Hepatitis Nurse
- Specialist Alcohol Nurse
  - Operation FOCUS
  - Non dependent drinkers’ alcohol resource
- Community Grants Panel
- Needle exchange scheme
- Drugs awareness education
- Develop/update local drug education resources
- Introduce workplace drug and alcohol policies in every States department.
- Conduct needs analysis in order to identify at risk groups
- Recruit G.Ps to prescribe for drug users
  - Conduct prevalence research of HIV, Hep C and Hep B.
  - Targeting and Fast Tracking of Persistent Offenders
- Methadone Programme

Key Measures:
- Number of "fitpacks" issued
- Number of drug related overdoses from A/E and Ambulance
- Prevalence of needle sharing
- Number of drug related deaths
- No. drug users with Hep C
- Number of Parish Hall referrals who receive drug awareness programmes
Objective 4. Engage and inform parents and families about illegal drugs and alcohol.

Parents who use drugs can and do cause serious harm to children of every age from conception to adulthood. Preventing the harm caused to children should be a key focus of this strategy.

The Health Related Behaviour Questionnaire 2002 suggests that approximately 65% of children receive information about drugs from their parents. Approximately 50% of parents are also likely to know about their children’s consumption of alcohol at home. It is therefore essential that parents are properly equipped to respond to the wide-ranging challenges and questions that their children’s substance use may raise.

Initiatives:
- Parenting Programme
- Drug Awareness for Parents
  - Support parent groups
  - Parents Guide to Drugs
  - PHSE

Key Measures:
- Number of carers receiving information from the Alcohol & Drug Service
- % of parents on parenting programme showing evidence of drug awareness
- Number of incarcerated parents receiving drug education
Objective 5. Continually review evidence-based interventions in order to extend the range and availability of treatment opportunities for problematic drug users.

<table>
<thead>
<tr>
<th>Initiatives</th>
<th>Key Measures:</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Drug Dependency Group</td>
<td>- Number of referrals to Alcohol and Drug Service</td>
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<tr>
<td>- Methadone Programme</td>
<td>- Number of new referrals to Alcohol and Drug Service</td>
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<tr>
<td>- Subutex Programme</td>
<td>- Number of women accessing Alcohol and Drug Service</td>
</tr>
<tr>
<td>- Arrest Referral Worker</td>
<td>- Number of people having successfully completed the opiate substitute programme</td>
</tr>
<tr>
<td>- Community and hospital detoxes</td>
<td>- % of drug users who have entered treatment and shown an increase in quality of life (bi-yearly)</td>
</tr>
<tr>
<td>- Jersey Addiction Group</td>
<td></td>
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<tr>
<td>- Needle exchange programme</td>
<td></td>
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<tr>
<td>- Supported accommodation</td>
<td></td>
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<tr>
<td>- Sharpshooters magazine</td>
<td></td>
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<tr>
<td>- Drug and alcohol awareness programmes</td>
<td></td>
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<td>- Counselling</td>
<td></td>
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<td>- Overdose prevention training</td>
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<tr>
<td>- Pre-release work with prisoners</td>
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<tr>
<td>- Pregnant drug users’ protocol</td>
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<tr>
<td>- Onsite vaccination programme (HBV)</td>
<td></td>
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<tr>
<td>- Specialist Hepatitis Nurse</td>
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<tr>
<td>- Specialist Alcohol Nurse</td>
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<tr>
<td>- Prison drugs worker</td>
<td></td>
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<tr>
<td>- Develop centralised database to monitor drug and alcohol use.</td>
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</tbody>
</table>
Objective 6. Where appropriate, provide offenders within the criminal justice system with access to alternative and effective programmes.

Recent partnership working between agencies such as Probation, Prison, Police and Alcohol and Drugs has illustrated the value of intervention programmes for offenders. In order to break the cycle of crime, certain offenders need opportunities to address their dependency issues. The strategy sees appropriate targets as the victims of addiction rather than the problems.

The Arrest Referral Worker and Court Diversion Officer are key links between treatment services and the Criminal Justice System.

**Initiatives:**
- Arrest referral worker (ARW)
- Drug and alcohol awareness programmes
- Court Diversion Officer
  - Drug treatment orders
  - Specialist drug and alcohol reports for the courts
- Prison education programmes
- Establish baseline activity data for the arrest Referral Worker
- Methadone Programme

**Key Measures:**
- % of Treatment Orders recommended by the Court Liaison Officer upheld by the Courts
- % of clients completing their Treatment Orders
- Number of ARW clients in treatment
- % of clients who have completed their Treatment Order who show a reduction in their LSI-R score
- % of clients who have completed Treatment Orders and shown a reduction in their substance related problems as evidenced by the Christo Inventory Score
Objective 7. Ensure drug trafficking laws are rigorously and effectively enforced.

Illegitimate access to both legal and illegal drugs needs to be curtailed in order to reduce consumption and harm. Jersey remains an attractive target for drug dealers.

The Joint Police/Customs Intelligence Bureau (JIB) will continue to target the principals behind drug importation/supply syndicates, with a particular emphasis on Class A drugs.

The Joint Financial Crime Unit will investigate the financial affairs of individuals prosecuted for drug related charges in order to ensure that they do not benefit from the proceeds of drug trafficking.

We must continue to capitalise upon opportunities of sharing of intelligence and joint operational working with other agencies and jurisdictions.

Initiatives
- Advertising the Island’s sentencing policy in the national media
- Joint intelligence working with the States of Jersey Police, Jersey Customs, French and UK authorities
- Drugs free-phone line
- Drug Trafficking Confiscation Fund
- Joint training with Police & Customs
- Joint working between Police drug Squad and Customs Operational teams
- Use National Intelligence Model to implement intelligence-led operations against drug traffickers

Key Measures:
- Purity of seized drugs
- Amount of drug related criminal assets recovered
- Kgs of Heroin Seized
- Number of convictions for importation of Class A Drugs
Appendix 1. Overview of Crime, Disorder & Substance Misuse

One of the key tasks undertaken in the previous strategies was to develop a clearer picture of crime, disorder and substance misuse in Jersey. As mentioned previously, a number of important pieces of research have been carried out in order to inform this process.

This part of the strategy highlights some of the findings from these reports.

**Recorded crime**
Table 1 shows that recorded crime has reduced since 1999.

<table>
<thead>
<tr>
<th>Crime categories</th>
<th>1999</th>
<th>2000</th>
<th>2001</th>
<th>2002</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aquisitive crime</td>
<td>2651</td>
<td>2668</td>
<td>2766</td>
<td>2545</td>
<td>-4%</td>
</tr>
<tr>
<td>Offences against the person</td>
<td>1165</td>
<td>1152</td>
<td>1164</td>
<td>1049</td>
<td>-10%</td>
</tr>
<tr>
<td>Offences against property</td>
<td>1373</td>
<td>1382</td>
<td>1401</td>
<td>1245</td>
<td>-10%</td>
</tr>
<tr>
<td>Public disorder</td>
<td>1166</td>
<td>1211</td>
<td>1134</td>
<td>834</td>
<td>-28%</td>
</tr>
<tr>
<td>Drug offences</td>
<td>459</td>
<td>543</td>
<td>448</td>
<td>287</td>
<td>-37%</td>
</tr>
<tr>
<td>Financial crime</td>
<td>329</td>
<td>426</td>
<td>386</td>
<td>253</td>
<td>-23%</td>
</tr>
</tbody>
</table>

The biggest reductions relate to drug offences and public disorder offences.

**Perceptions of Crime**
Interestingly, 90% of respondents in the Jersey Crime Survey saw drug abuse/dealing as Jersey’s biggest problem. However, when asked about crime in their own neighbourhood only 11% put drug abuse/dealing as the biggest problem.

This apparent discrepancy between peoples’ perception of island wide problems and problems in their own area is also reflected in the results of a question which asked whether they thought that crime had risen or fallen over the two years prior to the survey. 91% of respondents thought that crime in Jersey had risen. However, when asked about crime in their neighbourhood, the majority felt that crime had not increased over the same period. More research needs to be conducted into why there is such a large disparity between peoples’ perception of what is happening in their own areas and the Island as a whole.

**Youth Crime**
One of the key issues, especially in recent times, has been that of youth crime. According to police statistics in 2002, 14-17 year olds were the most prolific offending age group in Jersey. Over half the offences involved acquisitive crime (burglaries, bicycle theft, car theft, shoplifting etc.). Research also shows that males aged 18-25 committed nearly half of all reported assaults in public places. Young males are also the most likely to be victims of crime.

International and national research would suggest that other jurisdictions have similar profiles. However, what is particularly relevant to Jersey is that predictions based upon the 2001 census show that the number of people aged between 14 and 17 will increase by 14% and the population of young males aged 18-25 is set to increase by 21% by the year 2007. Research will be conducted into the likely repercussions of these increases.
Substance Misuse
The misuse of substances, both legal and illegal, continues to cause concern. It has been estimated that at least 10% of drug related presentations at Accident and Emergency involve illegal drugs, whilst, 10% of ambulance call outs are alcohol related. Since 1994, the Alcohol & Drug Service has seen 1,200 clients (heroin). Nearly 400 people have successfully completed detoxification programmes. Drug seizures continue to rise with Customs and Excise successfully intercepting consignments of illicit drugs valued at over £2.1 million in 2002.

Alcohol and Crime
Alcohol consumption in Jersey is extremely high with the Imperial College Report\(^8\) estimating per capita consumption to be 12.9 litres of pure alcohol p.a. Research suggests that alcohol is a contributory factor in the majority of assaults and incidents of disorder. Statistics from the Prison show that 73% of young people received at the YOI in 2002, were drinking above recommended limits. In 2002 data gathered from the Health Related Behaviour Questionnaire\(^9\) showed that 48% of respondents in year 10 (14-15 yr olds) had drunk alcohol the previous week. However, the majority stated that they had consumed alcohol at home and with their parents’ knowledge.

The causes and consequences of crime, anti-social behaviour and substance misuse are numerous and complex. There are no instant fixes, no panaceas, no one solution. The Strategy provides a sustainable long term investment in the Island and our community. Without it, most of the initiatives, especially those focusing on early intervention, will not take place, and the likelihood of a long term reduction in crime, anti-social behaviour and substance misuse is significantly reduced. With it, we have a chance for a better future.

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\(^8\) Imperial College of Medicine (2000) “Responding to drug and alcohol use in Jersey”. States of Jersey
### Appendix 2. What we have done.

<table>
<thead>
<tr>
<th>What we said we would do</th>
<th>Progress</th>
<th>What we have done</th>
</tr>
</thead>
<tbody>
<tr>
<td>Develop and implement action plans based on the results of risk and service audits.</td>
<td>Ongoing</td>
<td>In 2001/02, a questionnaire was circulated to all relevant departments requesting information on their core work and how it relates to the Strategies. The results are being used to inform this strategy.</td>
</tr>
<tr>
<td>Provide a varied programme of residential, respite and community based preventative work.</td>
<td>Ongoing</td>
<td>Monies from the strategies have been used to fund the development of the Grands Vaux Family Centre. This centre provides high-class interventions for vulnerable children/families. A total of 172 vulnerable children have attended the groups since support has been received from the Strategy.</td>
</tr>
<tr>
<td>Provide high quality day care for vulnerable children within mainstream day care settings.</td>
<td>Ongoing</td>
<td>At present, we are providing mainstream support for 34 vulnerable children. We have also managed to transfer a further 41 from Blanche Pierre to mainstream nurseries and 10 who have been transferred to school nurseries</td>
</tr>
<tr>
<td>Extend the provision of focused, enriched nursery care available to young children.</td>
<td>Ongoing</td>
<td>The Strategy has enabled the development of a varied programme of nursery care for the most vulnerable children. This has allowed for the introduction of ‘child centred’ programmes based within specialist mainstream nursery provision.</td>
</tr>
<tr>
<td>Provide high quality extended care for vulnerable school aged children.</td>
<td>Ongoing</td>
<td>Strategy funding has enabled further development of ‘after school’ groups which aim to support vulnerable children and thus seek to prevent reception into care or offending/anti-social behaviour from developing in these youngsters.</td>
</tr>
<tr>
<td>Promote school commitment and success by maintaining and monitoring attendance and providing alternative curriculum experiences.</td>
<td>Ongoing</td>
<td>Initiatives such as Truancycall.com, a form of automatic absence reporting have been trialled at a number of schools although results are not yet available. We have also funded a project at Le Rocquier School aimed at encouraging more use of the facilities by the community. The Ball Report has highlighted a growing problem with school suspensions and unauthorised absence.</td>
</tr>
<tr>
<td>Conduct research into the needs of victims.</td>
<td>Ongoing</td>
<td>Research such as the Jersey Crime Survey, Victim Support Satisfaction Survey and the States of Jersey Police bi-annual survey have provided much useful data on the needs and perceptions of victims.</td>
</tr>
<tr>
<td>Employment of Victim Support Co-ordinator</td>
<td>Achieved</td>
<td>A Co-ordinator was appointed in late 1999. Since then Jersey Victim Support has become a charitable trust. Since 1999, Victim Support has dealt with over 3,000 cases.</td>
</tr>
<tr>
<td>Description</td>
<td>Status</td>
<td>Note</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
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<td>-------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Publication and implementation of ‘Victims Charter’ giving clear and concise guidelines as to what victims can and cannot expect from agencies.</td>
<td>Achieved</td>
<td>The Jersey Victim Charter was published in 2000</td>
</tr>
<tr>
<td>The provision of a purpose built rape examination suite and family room.</td>
<td>Achieved</td>
<td>There were a number of problems with the development of The Specialist Interview Facility resulting in the project being 6 months overdue and over budget. However, we now have a high quality, dedicated facility for crimes of a sensitive nature, which can aid evidence gathering, and be a significant asset in the prosecution of offenders.</td>
</tr>
<tr>
<td>Guidelines to ensure that Court Compensation Orders are uniformly and appropriately utilised, and rigorously enforced.</td>
<td>Not Actioned</td>
<td>This recommendation will be taken forward into the next strategy</td>
</tr>
<tr>
<td>A review of methods for victims giving evidence in court.</td>
<td>Actioned</td>
<td>Is due to be addressed as part of the Review of Criminal Justice.</td>
</tr>
<tr>
<td>Appoint Strategy Manager to Crime Prevention Panel.</td>
<td>Not Actioned</td>
<td>No longer relevant.</td>
</tr>
<tr>
<td>Review of the current licensing provisions to ensure that legislation is developed effectively and in the best interests of the island as a whole.</td>
<td>Not Actioned</td>
<td>Will be addressed as part of the Alcohol Strategy</td>
</tr>
<tr>
<td>Research to be conducted in order to understand the impact that alcohol has on the work of various agencies such as police etc.</td>
<td>Party Achieved</td>
<td>Research has been undertaken as part of the Imperial College Survey. Other necessary research to be identified.</td>
</tr>
<tr>
<td>All agencies in the criminal justice system to be required routinely to collect compatible statistics on alcohol-related crime.</td>
<td>Actioned</td>
<td>Is due to be addressed as part of the Review of Criminal Justice</td>
</tr>
<tr>
<td>Develop and establish new and existing partnerships between licensees, the police, the Health Promotion Unit and licensing bodies</td>
<td>Actioned</td>
<td>This is ongoing and forms a major part of the forthcoming Alcohol Strategy</td>
</tr>
<tr>
<td>Review and report on the practicality of having a single agency responsible for all cases from charge to sentencing.</td>
<td>Actioned</td>
<td>Is due to be addressed as part of the Review of Criminal Justice</td>
</tr>
<tr>
<td>To investigate the worth of developing a group of trained Centeniers to present uncontested cases in the Magistrates Court.</td>
<td>Actioned</td>
<td>Is due to be addressed as part of the Review of Criminal Justice</td>
</tr>
<tr>
<td>Sentencers at all levels need to be active participants in the development of and the debate surrounding sentencing strategy and need to be provided with up-to-date sentencing information.</td>
<td>Actioned</td>
<td>Is due to be addressed as part of the Review of Criminal Justice</td>
</tr>
<tr>
<td>Set up, monitor and evaluate a pilot victim/offender conferencing scheme aimed at reducing re-offending by requiring the offender to face up to the consequences of their own actions.</td>
<td>Achieved</td>
<td>This project has been running for over one year. Initial results are very encouraging. There have been 30 restorative justice initiatives and 12 full conferences. Victims and offenders have been 100% satisfied with results.</td>
</tr>
<tr>
<td>Set up, monitor and evaluate a literacy/numeracy – special needs project to determine the number and requirements of offenders with such problems in Jersey.</td>
<td>Achieved</td>
<td>This project has proven to be of immense value and is undoubtedly of national importance. The research conducted by BE Consultancy proves the link between basic skill deficiency and offending. Of the 500 offenders screened since May 2000, 31% had a reading age under that expected of a 10 year old, 95% had problems writing and 60% had problems with numeracy. So far, 29 volunteers have been trained to work with offenders.</td>
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<tr>
<td>Task</td>
<td>Status</td>
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<td>----------------------------------------------------------------------</td>
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</tr>
<tr>
<td>Create a multi-agency post of Portuguese Offender Worker to work with offenders in Probation, Prison and Alcohol &amp; Drugs Service.</td>
<td>Party Achieved</td>
<td></td>
</tr>
<tr>
<td>Probation has appointed a ½-time post to this project. The Alcohol &amp; Drug Service have not yet appointed and HM Prison have been utilising ACET. Results from Probation are very encouraging with support provided to 18 clients since 2001 of which 78% have completed without reconviction.</td>
<td></td>
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<tr>
<td>Conduct an external, independent, evaluation of the partnership between the Prison and Probation Services.</td>
<td>Actioned</td>
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<tr>
<td>Is due to be addressed as part of the Review of Criminal Justice.</td>
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<tr>
<td>A policy of Prison education needs to be further developed in involving both Highlands College and the Prison Governor.</td>
<td>Actioned</td>
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<tr>
<td>This was highlighted in the recent HMI report and is being addressed.</td>
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<tr>
<td>The Legislation Committee should consider introducing post-custodial supervision.</td>
<td>Achieved</td>
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<tr>
<td>A report and recommendations has been completed and agreed by the Home Affairs Committee. It is currently with the Law Draftsmen.</td>
<td></td>
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<tr>
<td>Develop, support and maintain ‘community liaison groups’.</td>
<td>Actioned</td>
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<tr>
<td>This project has been revised and now focuses on facilitating and developing existing community groups.</td>
<td></td>
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<tr>
<td>Research needs to be conducted in order to establish local risk factors and identify potential indicators of criminal and anti-social behaviour.</td>
<td>Partly Achieved</td>
<td></td>
</tr>
<tr>
<td>Research such as the Bull Report, Imperial College Report and Health Related Behaviour Questionnaire are helping us to build a much clearer picture of the local situation.</td>
<td></td>
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<tr>
<td>A comprehensive survey of current services needs to be completed in order to identify any gaps or overlaps.</td>
<td>Partly Achieved</td>
<td></td>
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<tr>
<td>This is part of an ongoing process. A paper survey has been conducted.</td>
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<tr>
<td>A comprehensive monitoring and evaluation process needs to be developed to ensure that all initiatives are achieving their goals, on time and cost effectively.</td>
<td>Achieved</td>
<td></td>
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<tr>
<td>Crime Concern, a UK based consultancy have helped to develop a framework for the monitoring and evaluation of the strategies.</td>
<td></td>
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<tr>
<td>Conduct comprehensive crime (victim) survey.</td>
<td>Achieved</td>
<td></td>
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<tr>
<td>The survey was completed in September 2002. It is being used to inform the development of this strategy</td>
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<tr>
<td>Conduct small-scale research that arises as a result of other research/demands for interventions.</td>
<td>Achieved</td>
<td></td>
</tr>
<tr>
<td>This project is ongoing. A number of initiatives have been supported such as the Police Satisfaction Survey and research into youth offending. A research sub-group has been set up and now meet on a regular basis.</td>
<td></td>
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<tr>
<td>Initiate the development of a corporate information strategy.</td>
<td>Not Actioned</td>
<td></td>
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<tr>
<td>We are awaiting the results of the JLIB project before advancing this recommendation.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reviewing the price of alcohol</td>
<td>Actioned</td>
<td></td>
</tr>
<tr>
<td>Recommendation of review is contained in the Alcohol Strategy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Explore random breath testing for drivers</td>
<td>Achieved</td>
<td></td>
</tr>
<tr>
<td>Following research and consultation this recommendation is no longer being pursued</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Explore lowering the permitted blood alcohol levels for driving</td>
<td>Actioned</td>
<td></td>
</tr>
<tr>
<td>To be undertaken as part of the current Alcohol Strategy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Review duration of licensing opening hours and number of licensed venues</td>
<td>Actioned</td>
<td></td>
</tr>
<tr>
<td>To be undertaken as part of the current Alcohol Strategy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reviewing the price of tobacco</td>
<td>Actioned</td>
<td></td>
</tr>
<tr>
<td>To be undertaken as part of the current Tobacco Strategy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Removal of cigarette advertising in the print media</td>
<td>Actioned</td>
<td></td>
</tr>
<tr>
<td>To be undertaken as part of the current Tobacco Strategy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Improved monitoring and management of prescribed medication</td>
<td>Achieved</td>
<td>A review of the prescribing of DF118 and Benzodiazepines was conducted by the Alcohol and Drugs Service. GP prescribing practices are being addressed in relation to these drugs</td>
</tr>
<tr>
<td>------------------------------------------------------------</td>
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</tr>
<tr>
<td>To develop an early warning system for new substances, test them and then inform users</td>
<td>Achieved</td>
<td>Shared information systems and collaboration between police, pharmacy, laboratories, media, customs and excise.</td>
</tr>
<tr>
<td>Provide appropriate user-friendly drug education</td>
<td>Achieved Ongoing</td>
<td>The Substance Misuse Health Promotion Officer’s primary role has increased awareness by providing information through award winning publications such as ‘A Parents Guide To Drugs’. The Youth Service are complementing this through the Detached Youth Worker Project and the Youth Work Web-site.</td>
</tr>
<tr>
<td>Continued education of relevant teachers to deliver drug education</td>
<td>Achieved</td>
<td>Undertaken as part of curriculum development.</td>
</tr>
<tr>
<td>Continued development of partnerships with parents with regard to aspects of PHSE and broader drug awareness programmes</td>
<td>Achieved Ongoing</td>
<td>This work is undertaken by the Health Promotion Officer (drugs) within most schools on the Island.</td>
</tr>
<tr>
<td>Development and implementation of Drugs Policy at Highlands College and other Education departments through training and educational initiatives.</td>
<td>Achieved Ongoing</td>
<td>Undertaken by the Substance Misuse Health Promotion Officer (drugs) in partnership with the Education, Sport and Culture Department.</td>
</tr>
<tr>
<td>Development of clear workplace guidelines and protocols regarding substance misuse</td>
<td>Partly Achieved</td>
<td>Workplace guidelines on substance misuse have been developed in conjunction with the States personnel department. Further work is being undertaken with employers in the private sector.</td>
</tr>
<tr>
<td>A multi agency approach to deal with the relatively small number of very vulnerable young people who consistently come into contact with the Criminal Justice System</td>
<td>Achieved</td>
<td>Work is performed by the Treatment Outreach Worker and the Court Diversion Officer.</td>
</tr>
<tr>
<td>To offer people with drug dependency a diverse range of opportunities to address their problems. Such opportunities need to be wide-ranging in terms of types of interventions including medical, pharmacological and psychological.</td>
<td>Achieved</td>
<td>This work is ongoing; initiatives such as The Prison Detoxification Programme, the Community Needle Exchange Scheme and the Methadone programme have all proved successful in encouraging users to address their problems.</td>
</tr>
<tr>
<td>Expertise and resources need to be put into the training of relevant health and social care professionals and non government professionals</td>
<td>Achieved</td>
<td>There have been a number of training sessions directed at health care professionals. Training for A&amp;E staff is planned and there is also ongoing training for ADS staff.</td>
</tr>
<tr>
<td>Development, promotion and accessibility of more individual, specialised and focused support for families with specific problems</td>
<td>Achieved</td>
<td>This includes initiatives such as Newways’ Direct Support for Parents Project and work at the Grands Vaux Centre, working towards forming specific Focused Groups to address crime and drug issues.</td>
</tr>
<tr>
<td>Arrest referral schemes which identify and divert people into treatment need to be in place for individuals with significant problems related to substance misuse</td>
<td>Partly Achieved</td>
<td>The arrest referral worker was appointed in May 2003 on an 18-month trial basis. It is too early to judge results as yet.</td>
</tr>
<tr>
<td>Facilitating and monitoring the implementation of all aspects of the strategy and including the effectiveness of restricting the availability of illegal drugs</td>
<td>Achieved</td>
<td>The Channel Island Partnership operations in place continue with daily exchanges of intelligence between Island agencies. This incorporates four-monthly Strategy meetings at Senior officer level.</td>
</tr>
<tr>
<td>The continued monitoring and evaluation of the Strategy</td>
<td>Achieved</td>
<td>Crime Concern, a UK based consultancy have helped to develop a framework for the monitoring and evaluation of the strategies</td>
</tr>
</tbody>
</table>