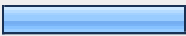





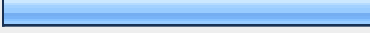
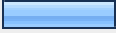


1. Please take into consideration that all comments submitted to States of Jersey and States of Guernsey public consultations may be made public. If you have a particular wish for confidentiality please indicate this clearly when submitting a response.

| | | Response Percent | Response Count |
|---|---|------------------|----------------|
| I agree that my comments may be made public and attributed to me |  | 27.1% | 99 |
| I agree that my comments may be made public but not attributed (i.e.anonymous) |  | 59.5% | 217 |
| I don't want my comments made public |  | 13.4% | 49 |
| <i>answered question</i> | | | 365 |
| <i>skipped question</i> | | | 8 |




2. If you agree to your comments being attributed to you, please provide your name:

| | Response Count |
|--------------------------|----------------|
| | 95 |
| <i>answered question</i> | 95 |
| <i>skipped question</i> | 278 |

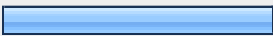
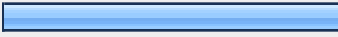

3. Where do you live?

| | Response Percent | Response Count |
|--|--------------------------|----------------|
| Guernsey  | 18.0% | 66 |
| Jersey  | 55.9% | 205 |
| UK  | 16.6% | 61 |
| France  | 5.4% | 20 |
| Other (please specify)  | 4.1% | 15 |
| | <i>answered question</i> | 367 |
| | <i>skipped question</i> | 6 |


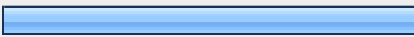

4. Do you agree that there should continue to be a licensing system which requires a minimum level of service which may be above that justified by commercial considerations?

| | Response Percent | Response Count |
|--|--------------------------|----------------|
| Yes  | 88.8% | 310 |
| No  | 6.9% | 24 |
| Don't know  | 4.3% | 15 |
| | <i>answered question</i> | 349 |
| | <i>skipped question</i> | 24 |

5. Do you think the current level of fares charged can be justified by the level of service and availability of back-up vessels that are required under the current licensing arrangements?

| | Response Percent | Response Count |
|---|------------------|----------------|
| Yes, fares are justified by the service levels provided  | 40.5% | 141 |
| No, fares are not justified by the service levels provided  | 50.9% | 177 |
| Don't know  | 8.6% | 30 |
| <i>answered question</i> | | 348 |
| <i>skipped question</i> | | 25 |


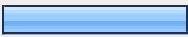

6. Would you be prepared to accept a reduced level of service and operating schedules if it led to lower fares?

| | Response Percent | Response Count |
|--|------------------|----------------|
| Yes  | 30.5% | 106 |
| No  | 62.6% | 218 |
| Don't know  | 6.9% | 24 |
| <i>answered question</i> | | 348 |
| <i>skipped question</i> | | 25 |

7. Do you think the opportunity for competition should continue or that, following a tender process, an operator should be awarded an exclusive licence (i.e. a monopoly)?

| | Option for competition maintained | Exclusive Licence | Don't know | Response Count |
|--------------------------|-----------------------------------|-------------------|------------|----------------|
| UK Route | 68.9% (228) | 26.6% (88) | 4.5% (15) | 331 |
| French Route | 74.6% (247) | 21.1% (70) | 4.2% (14) | 331 |
| <i>answered question</i> | | | | 338 |
| <i>skipped question</i> | | | | 35 |

8. If there is more than one operator on a route, how do you think a minimum level of services should be provided?

| | Response Percent | Response Count |
|--|------------------|----------------|
| All operators should provide the same minimum level of services  | 67.8% | 227 |
| Additional operators should contribute to the costs of maintaining services and back up vessels to the operator providing a minimum level of service  | 27.5% | 92 |
| Don't know  | 4.8% | 16 |
| <i>answered question</i> | | 335 |
| <i>skipped question</i> | | 38 |

9. Do you think that the States should continue to oversee services and fares or should new legislation be introduced which gives responsibility to an independent regulatory body?

| | Response Percent | Response Count |
|--|------------------|----------------|
| Current approach, with improvements, is adequate | 58.2% | 196 |
| We need new legislation and an independent regulator | 36.2% | 122 |
| Don't know | 5.6% | 19 |
| <i>answered question</i> | | 337 |
| <i>skipped question</i> | | 36 |

10. Do you have any further comments?

| | Response Count |
|--------------------------|----------------|
| | 194 |
| <i>answered question</i> | 194 |
| <i>skipped question</i> | 179 |