PaybyPhone Green Street Launch September 2017

How to Guides

Registration on the app

Once you’ve downloaded the app from Google Play or the Apple store, follow the registration steps to add your mobile number, e-mail address and password, debit or credit card and vehicle details.

1. Begin parking with PayByPhone
2. Choose your country
   - +1 Canada
   - +1 United States
   - +44 United Kingdom
   - +61 Australia
   - +33 France
3. Email address
   - jerseymuser@gmail.com
4. Choose a password
   - Min. 6 characters
5. Phone number
   - +44 07797712345
   - This will be your account number
6. Sign in
You can add your payment and vehicle details during initial registration, or the first time you want to use PayByPhone to park.

**Registration on the mobile web**

Access [m2.paybyphone.co.uk](http://m2.paybyphone.co.uk) for all other device types, or at your desktop.
Add your payment card, vehicle details and e-mail......

Please be aware the optional SMS reminder and receipt default to ON. If you do not want to pay the additional 10 pence per message charge please switch these off here. You can change your selection at any time through the menu. (These charges are paid to PaybyPhone not States of Jersey).

...and you’re ready to go
Registration on a touchtone phone

Call (01534) 707000 from a mobile or landline and respond to the prompts to register your details

Once you've registered, you can pay in three different ways:

**Pay for parking on the app**

Select PARK from the home page and choose the location number for Green Street which is 59812 (your device will save the location number for next time you want to use it)

For security, you will always be asked to add your CVV number from your registered payment card each time you park
Pay for parking on the mobile web

Log in using the details you set up at registration and select Park Now to add the Green Street location number.

Pay for parking on a touch tone phone

Call the automatic payment number displayed on the signage - (01534) 707000
Respond to the prompts and wait to hear that your parking session has started

Changing your notification settings

The optional SMS reminders and receipts are set automatically to On at registration and cost 10p each, on top of the hourly rate of 78p to park in Green Street, so if you prefer to switch these off, go to your notification settings

Change your settings on the app

From the top of the home page, select settings
Toggle off / on SMS Reminders or SMS Receipts

Email receipts are free of charge

Change your settings on the mobile web

From the menu on the top right, select Account > Notifications > Notification Settings
Change your settings on a touch tone phone

Call the automatic payment number displayed on the signage - (01534) 707000 and request a change to your notification settings