Quick Guide to PayByPhone Parking in Jersey
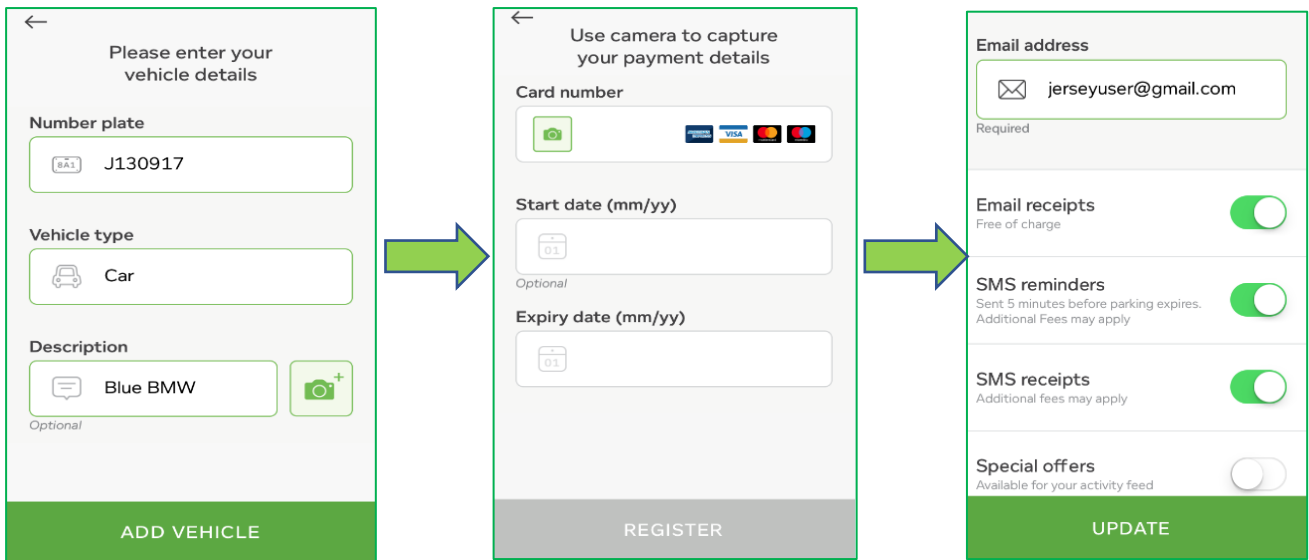
1. Registration

Registration on the app

Once you've downloaded the app from Google Play or the Apple store, follow the registration steps to add your mobile number, e-mail address and password, debit or credit card, vehicle details and notification preferences:

You can add your payment and vehicle details during initial registration, or the first time you want to use PayByPhone to park. **Please ensure you include the "J" when entering your registration details.**
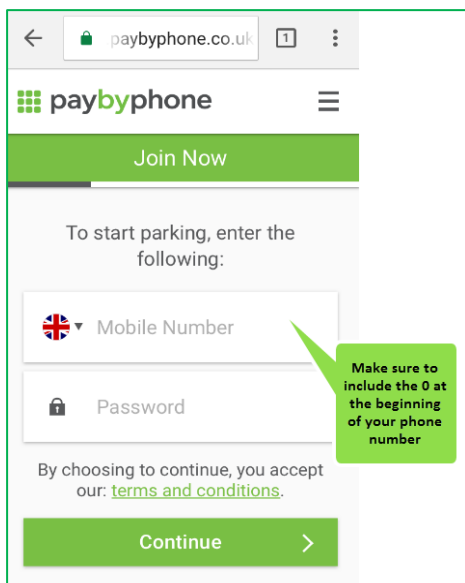
Please note that the optional SMS reminders and receipts default to ON at registration.

If you do not want to pay the additional 10 pence per SMS message, switch these off in the Notification Settings section of the app and select UPDATE.
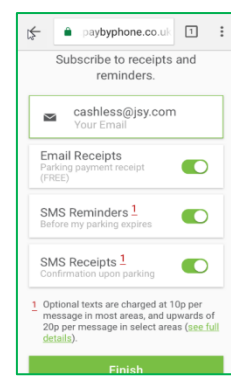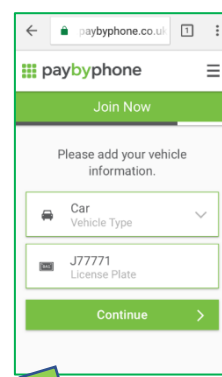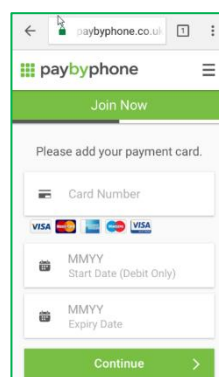
SMS charges are paid to PaybyPhone, not to States of Jersey

Registration on the mobile web

Access m2.paybyphone.co.uk for all other device types, such as a Windows phone or BlackBerry, or from your computer desktop:

Then add you mobile number, password, e-mail address, debit or credit card, vehicle details and notification preferences:
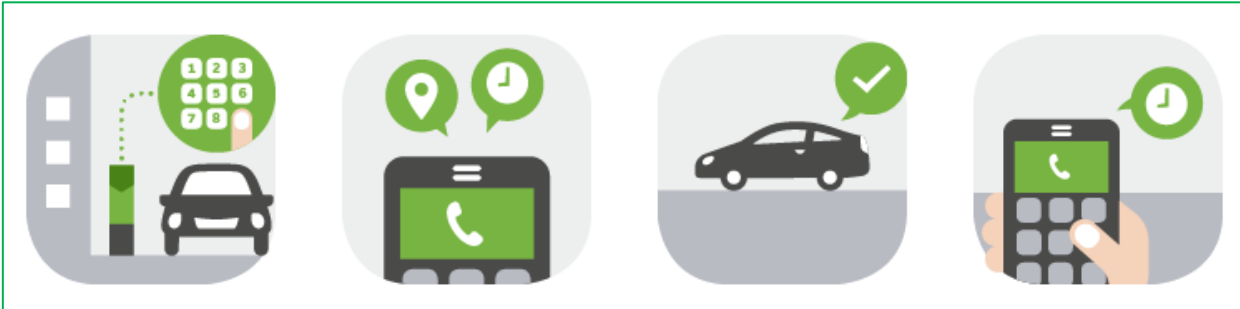

Please ensure you include the "J" when entering your registration details.

As with the app, the optional SMS reminders and receipts default to ON at registration on the mobile web.

If you do not want to pay the additional 10 pence per SMS message, switch these off in the Account section of the mobile web.

Registration on a touchtone phone

Call (01534) 707000 from a mobile or landline and respond to the prompts to register your details
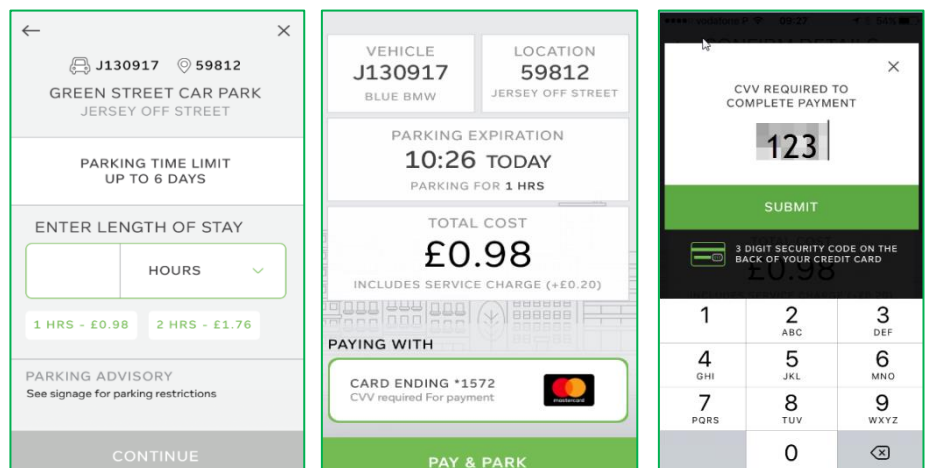

2. Pay for Parking

Pay for parking on the app

Select PARK from the home page and choose the location number for the car park or on street space you wish to park in by using the code indicated on the signage displayed nearby

Lists of all car park and on street location codes are also available on the Gov.je / smart parking website.

For convenience, your device will save the location number for next time you want to use it.

When you use the app to pay for your parking, for security purposes, you will always be asked to add your CVV number from your registered debit or credit card each time you park:
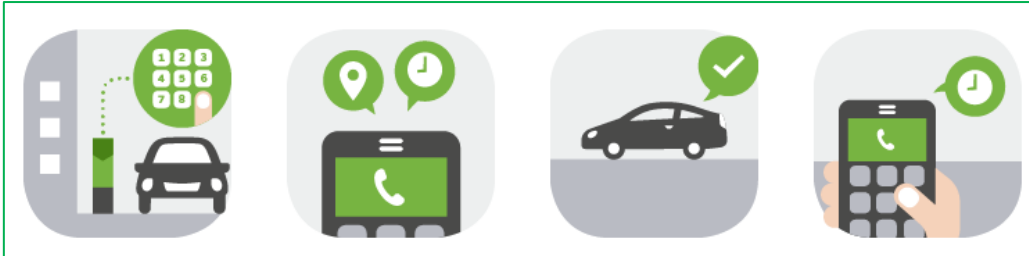

Pay for parking on the mobile web

Log in using the details you set up at registration and select **Park Now** to select the location number on the signage

Select your vehicle registration and how long you want to park for and confirm your payment by entering the CVV number from your registered payment card.

Pay for parking on a touch tone phone

Call the automatic payment number displayed on the signage - (01534) 707000 and respond to the prompts.
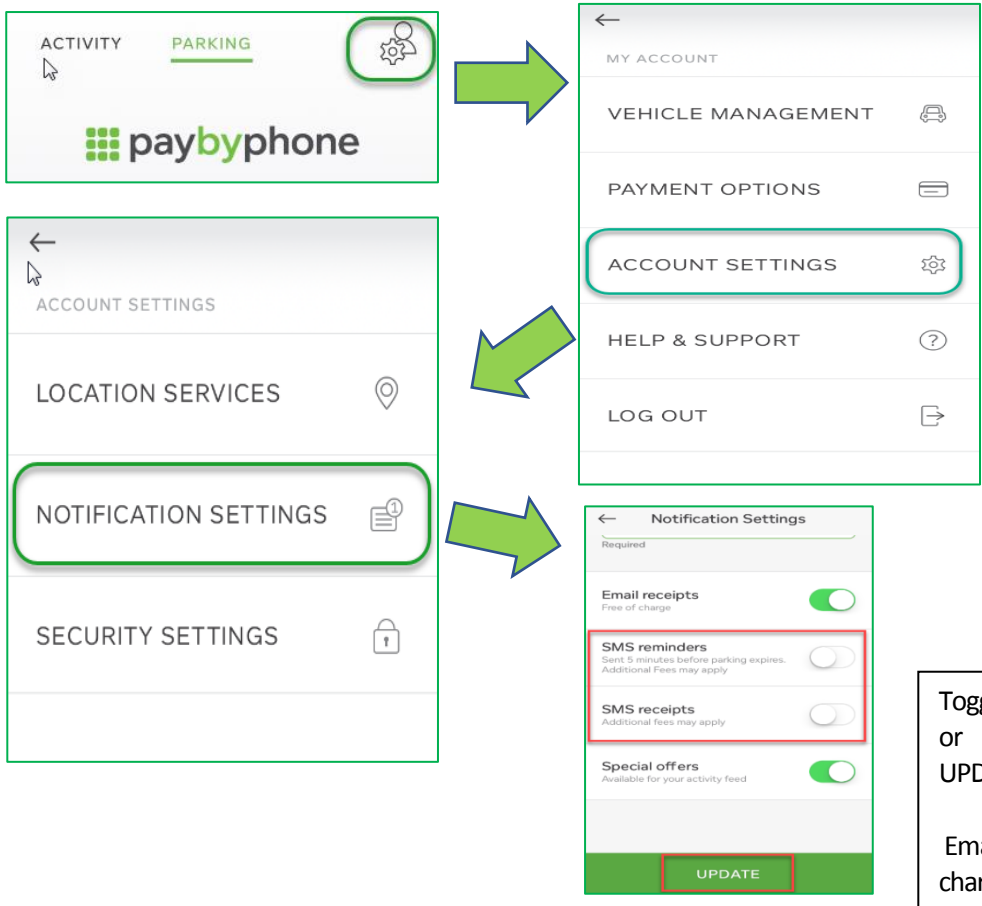

3. Changing your notification settings

<mark>The optional SMS reminders and receipts are set automatically to On at registration and cost 10p each, which will be added to the standard rate of 78p, so if you prefer to switch these off, go to your notification settings</mark>
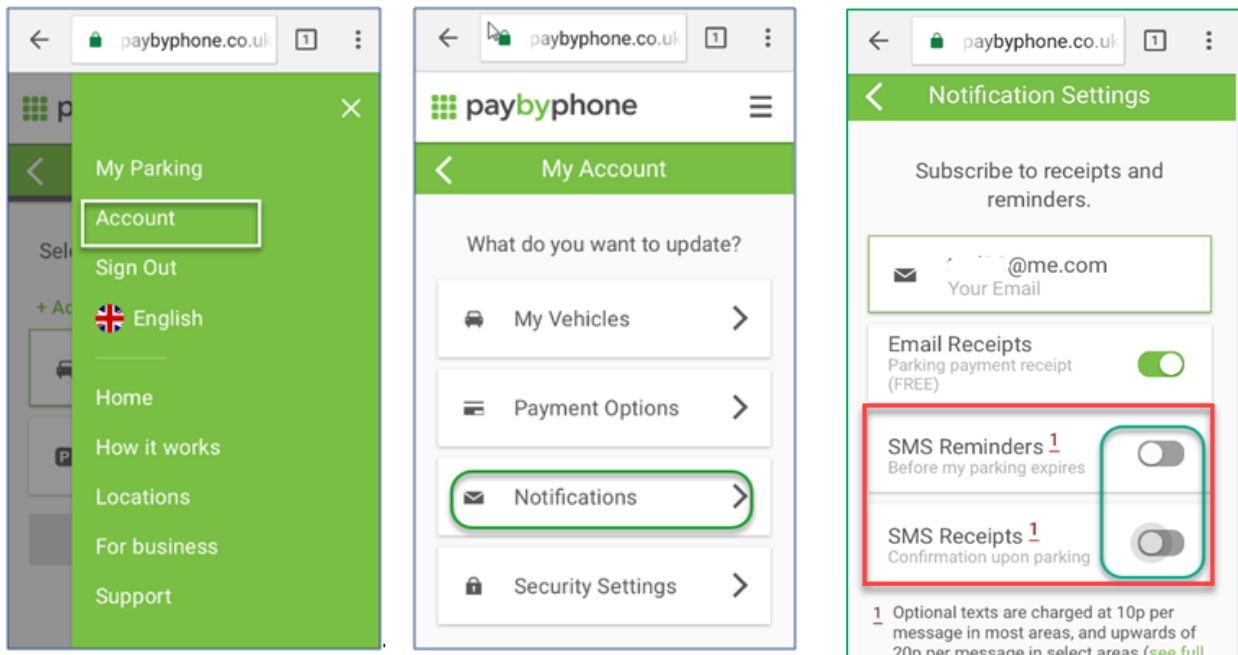
Change your settings on the app

From the top of the home page, select settings

Toggle off / on SMS reminders or SMS receipts and select UPDATE

Email receipts are free of charge

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Change your settings on the mobile web

From the menu on the top right, select Account > Notifications > Notification Settings

Change your settings on a touch tone phone

Call the automatic payment number displayed on the signage - (01534) 707000 and request a change to your notification settings