

Primary Care Project Manager

Department: Health Care Jersey (HCJ)

Division: Digital Health

Reports to: Programme Manager

JE Reference: HCJ1383

Grade: CS11

JE Date: 19/08/2025

Job purpose

The Project Manager is responsible for the implementation of a portfolio of projects which will comprise a significant programme of strategic and business changes aligned to the Digital Health strategy. The post holder reports to the Programme Manager and has accountability for more complex and larger scale projects, with overall responsibility for ensuring that all projects have the correct levels of governance and controls and are delivered to defined best practice methodologies.

Job specific outcomes

- Manage, plan and control a portfolio of complex projects, to achieve successful implementation against agreed business objectives and outcomes for a complex technical environment.
- Lead strategic projects delivering major change across multiple departments improving the efficiency, quality and service provision to improve delivery of Digital Services for the Government of Jersey and citizens
- Contribute to the project tender process, proposal evaluation and contractual agreements including defining technical system specifications, acceptance testing and training.
- Monitor agreements with suppliers to ensure quality of performance against deliverables and manage and deliver each project in accordance with defined best practice methodologies to minimise risk and ensure best practice standards are achieved
- Contribute to the development and implementation of change management strategy and develop an on-going programme of incremental improvements and innovations to maximise the business benefits of improved infrastructure across Government of Jersey departments.
- Accountable for reporting on project metrics and performance as per agreed project management methods within the organisation to ensure consistency in delivery across the Government of Jersey
- Manage expectations for delivery on a portfolio of complex projects by providing forecasts and actual data, escalating issues and recommending timely corrective action to the project Boards and wider stakeholders

- Accountable for delegated project budgets (up to £10M) with significant reputational risk to GoJ, to ensure that spend is effectively controlled and monitored
- Undertake post-implementation reviews for each project to determine if projected business benefits for organisation have been realised in line with the business strategy and make recommendations to ensure effective future delivery of change delivery projects
- Provide project management SME expertise, working collaboratively across functions to aligned to transformational change programmes and develops the professional reputation and capability of the project teams working across departments

Statutory responsibilities

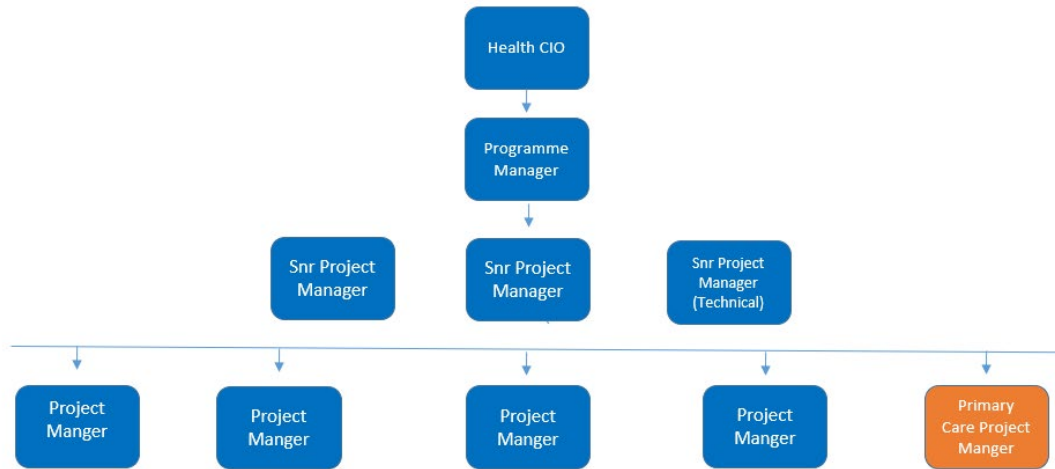
Active engagement, participation, and compliance with other statutory responsibilities applicable to the role, as amended from time to time.

This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election to the Government or as a Parish Constable, or publicly support someone who is standing for election or playing a public part in any political manner.

Organisational structure



Organisation chart



Person Specification

Specific to the role

ATTRIBUTES	ESSENTIAL	DESIRABLE
Qualifications	<p>Educated to degree in a subject with a high degree of analytical or numerical content, or demonstrate such a level of equivalent qualifications and experience (Masters' level)</p> <p>Holds a recognised project or programme management qualification (e.g. MSP, PRINCE2, AGILE, Lean, etc.)</p>	Evidence of continuing professional development
Knowledge	<p>Knowledge of project/programme management methods and tools, selecting appropriately from plan-driven/predictive approaches or more adaptive (iterative and agile) approaches</p>	
Technical / Work-based Skills	<p>Skilled in control procedure and ensures that the project/programme deliverables are</p>	

	<p>completed within agreed cost, timescale, and resource budgets, and are signed off</p> <p>Advanced working knowledge and proficiency in all Microsoft Office packages (e.g. word processing, spreadsheets, e-mail and internet use)</p>	
General Skills/Attributes	<p>Excellent interpersonal skills</p> <p>Ability to build and manage effective stakeholder relationships</p> <p>Negotiate with partners for the supply of products and services, ensuring they are fit for purpose, conform to applicable standards, represent value for money and contractually meets organisational needs</p>	
Experience	<p>Project Management experience within a similar organisation of similar size project/programme management environment.</p> <p>Organisational and change management experience in a project/programme delivery environment.</p> <p>Ability to deal with incident response situations</p>	
Criteria relating to Safeguarding		