

Our Island takes the time to care

More time for our patients, more time for our healthcare professionals, more time for you.



Ongoing training and development opportunities (inc. subsidised degree/masters education)



40,000+ Emergency Department Admissions per year



Financial commitment to improve and invest in new healthcare facilities, including a brand new acute hospital



One General Hospital, A Rehabilitation Unit and an Inpatient Mental Health Service



Health and
Community Services



How we care

Health and Community Services is a service on the move. With our patients and health professionals at the centre of all we do, our nurses have more time to care and we give more time to you, for your development and wellbeing.

The level of care that we provide is extensive. With one general hospital, an average patient ratio of 1:6, ward managers that are 100% supervisory and instant access to a host of qualifications and courses we work to ensure that our nurses can provide the best patient care possible. We have the time to make a difference to our patients, giving consideration to their wellbeing in its entirety and going further than just medical needs. People are not just a number, they are a patient here at Health & Community Services.

And as with many aspects of Island life, our Healthcare system is familiar enough for comfort but offers variances that mean our Nurses and patients have a different experience. A small Island community, we have one main hospital that acts as a hub with a small number of offsite facilities and the geography of our Island means there is no commute and community roles are just that, roles in the community you live in.

Working in Health & Community Services you get to know people quickly. Our training and education programmes give you the opportunity to meet people across government. This creates a strong sense of community and professional comradery within the healthcare system.

The healthcare service has strong links with UK hospitals, known as tertiary centres, who provide specialist care when islanders need treatment which cannot be provided in Jersey.

Join our diverse team of health and care professionals making a difference to lives of Islanders every day.

Where we care

The healthcare facilities incorporate everything from acute hospital care to maternity services, community and acute mental health care provision, to adult social care, occupational therapy and physiotherapy.

Jersey General Hospital is the cornerstone of healthcare on the Island, providing essential medical care to over 100,000 Islanders and visitors.

The central healthcare hub is home to a team of over 2,000 medical professionals working across 30 departments. It operates as a centre for healthcare, playing a pivotal role in providing exceptional patient centred medical services to the Island's community.

Open 24 hours a day, 365 days a year, the hospital delivers a comprehensive range of specialist medical care and services, from acute to emergency care and outpatient care to midwifery and community health services.

The Enid Quenault Health and Wellbeing Centre, a brand-new, cutting-edge outpatient facility named after the esteemed politician, Enid Quenault, celebrated for her enduring commitment to Jersey. This modern centre consolidates a diverse array of outpatient services in a single, well-equipped location. It features spacious consultation rooms, inviting public areas, a café with extended operating hours and excellent staff facilities, including showers and dedicated staff rest area.

Health and Community Services has committed to investing in new health care facilities, the Enid Quenault Centre is one part of the New Healthcare Facilities Programme other facilities include a brand new acute hospital at Overdale which will be built over the coming years and other healthcare facilities across the Island.

New healthcare facilities investment

The Government of Jersey is committed to delivering new, modern healthcare facilities to

provide a great environment for patients and staff. In consultation with Health and Community Services, work is underway for the New Healthcare Facilities Programme to deliver a new Acute Hospital (Inpatient, Women's and Children, Emergency Department and Theatres) at Overdale, Ambulatory Hospital (Outpatient and Day Surgery) at Kensington Place, and a Health Village in St Saviour (Physical and Mental Health). The Enid Quenault which opened in August 2023 is one part of the NHF programme. The Clinique Pinel mental health ward providing crisis care and assessment is another new facility which opened its doors this year. New high-quality healthcare facilities, fit for 21st century needs, will help clinicians deliver clinical care for Islanders as well as providing excellent spaces for the wellbeing and further development of staff.

New acute hospital

Compared to the current General Hospital, the new proposed Acute Hospital at Overdale will be a much quieter environment within a landscaped setting, ensuring optimal conditions for patient care and recovery. The modern, fit-for-purpose healthcare facility briefed and designed following hundreds of clinical user groups will include a flexible, modular design approach to ensure future-proofing as clinical requirements change. The facility has been designed to allow maximum daylight, reduction of solar gain and creation of safe, wind-protected environments, maximising opportunities for Sustainable and Low Carbon Design. The arrangement of inpatient bedrooms maximise the coastline and valley views which are proven to support health recovery.





Mental Health

Enjoy more time to care for fewer patients.

The Mental health service in Jersey has expanded and improved in recent years to provide a full service to Islanders.

Our crisis response rate is lower due to less patients, shorter distances and increased capacity within the mental health department to deal with Island issues. The mental health department are consistently achieving their goal of seeing patients in crisis in under 4 hours.

A brand-new mental health ward, Clinique Pinel, opened its doors this year to provide crisis care and assessment.

The facility was borne out of a partnership with the Jersey Police force aiming to reduce the amount of mental health patients being sent to the hospital emergency services department or the police station and ensuring Islanders receive the care they need. Further facilities are planned to further enhance the provision of mental health services in Jersey.

