

# The Educational Psychology Team Telephone Consultation Line



We form part of the **Psychology and Well-being Service**, located at the Government of Jersey.

We maintain regular links with **SENCOs** in schools and work with staff, young people and others to reduce barriers to inclusion and to enable a better understanding of special needs and awareness of best practice. Our team are keen to offer informal consultations to anyone, including professionals, young people and families and we have extended our availability, as we all abide by Corona Virus guidelines, to offer remote access to our services.

## What is the purpose?

You are welcome to contact us informally to discuss any concerns relating to a young person's development and/or special needs, e.g. learning, social-emotional needs, behaviour, anxiety, bereavement etc. We will problem solve and share ideas and may also signpost you to information and/or approaches that help.



## When to consult?

Our consultation with you will be informal and aims to be a conversation that will make a positive difference. The uniqueness of the CoronaVirus response may mean a young person is managing new demands, dealing with change and you want to talk this through. If you feel we can help then please give us a call.

## How to access the consultation line:

You are welcome to seek a general consultation, where you do not share the name of the young person, but you will require explicit, informed consent from someone with **PR** if you need to specify a name.  
(NB Request for Intervention by an EP can only be actioned by a school.)



# 07797 913411

Operated daily, between 10.00 and 14.00 (term time only)