

Minutes for Corporate Parenting

Friday 11 September 2020

09:00 – 10:30

ATTENDEES

Minister for Children and Housing and Culture, Chair

Minister for Education

Minister for Health & Social Services

Minister for Home Affairs

Connétable Trinity

Director General of CYPES

Director of Safeguarding

Children's Rights Officer

Project Change Manager

Jersey Cares

Brightly

Head of Commissioning and Service Redesign

PA Director General CYPES

1 Welcome and Apologies

1.1 The Minister welcomed everyone participating via Teams

1.2 The following apologies were noted:

Group Director, Integrated Services and Commissioning

Chair of the Children, Education and Home Affairs Scrutiny Panel

Director Children's Policy

2 Previous Minutes & Actions

2.1 Chair asked if anyone had any updates or observations regarding difficulties of young people in care. Director of Safeguarding – have increased the number of care leavers that Children's Service are working with to around 50 and reduced the number of children looked after which is currently 78, that

includes a reduction from off island which is 19, the latest to re-join island the island in August. A 50 further care leavers have been identified that who will be contacted relating to the Care Leavers Offer. Covid period has enabled stronger bonds to be formed particularly in foster placements and children's homes as they had to spend more time with staff. With relaxing for restrictions there has been an increase in anti-social behaviour and criminal behaviour. Developed some targeted youth support work with individuals and working with partners. Have learnt a lot on how we can engage and build trust with young people. Regarding internet, all young people in care and care leavers were able to access the internet.

- 2.2 Jersey Cares – Asked regarding further actions in the Minutes. There were 2 points to it, there were specific questions the Health Minister had asked, the Justice Minister had asked and Director General of CYPES had asked that we prepared a response to and there was a second point about arranging an outdoor informal way for care leavers to meet with relevant Ministers.
 - 2.3 Chair – In terms of Board Membership inviting the independent review officer and independent members with skills around health and employment, where are we with that?
 - 2.4 Director of Safeguarding – In relation to Jersey Cares advocacy piece in relation to Mosaic, there was an action for Head of CYPES Informatics, we will be gathering that information on the new forms on Mosaic. During Covid we have successfully migrated Mosaic from our own server to Mosaic's server in the UK. We are able to upgrade our system, we are 3 years behind in the way Mosaic's functionality works and within that we are able to have proper recording in relation to advocacy and how it is being offered and with what frequency and what the response was. We also have identified our representatives from Andium Homes and there will be an IRO Manager who will be at next meeting.
 - 2.5 Director General of CYPES –We will ensure that we have the right input from Skills Jersey end of the Business, while its largely been an internal piece of work now that target operating model is in place from 1 September, we have got defined responsibilities in the Skills Jersey team and will make sure that LH who will lead.
 - 2.6 Brightly – Has consideration been given to representation, if it has been considered please ignore suggestion.
 - 2.7 Director of Safeguarding – This is going to come up in Items 4 & 5 the new Care Leavers Board and new Children Looked After Partnership Board which sit essentially under the Corporate Parenting Board and seek your permission for those to work under the auspices of the Board and report to the Board quarterly. On both of the Boards we have excellent representation from Health colleagues and in relation to Care Leavers Board we have a wider membership from other Health colleagues. If you think we need Health colleagues on this Board they would be willing if invited.
 - 2.8 The Minutes from the previous meeting held on the 5 June 2020 were approved.
- 3 Feedback from Care Leavers – Jersey Cares
 - 3.1 Jersey Cares - I was asked to look at how care leavers experience health service, how they experience the care leavers offer and the experiences of the police. A brief background about us, we are commissioned by the Government to provide independent advocacy and independent participation. The Government's target is that 100% of children in care and care leavers are given the opportunity to hear from us, about us. In the last ten months Children's Social Care have sent 6 referrals from children in care of circa 100 children and 8 referrals for care leavers of approximately 60 care leavers. In addition, a lot of our referrals come elsewhere. Currently working with around 12 children under age 18 and about 25 care leavers aged over 18. The way we work is providing advocacy on a 1:1 basis about what

matters to a young person. With regard to meeting Ministers, the sort of listen to fatigue and things not happening is a concern so I have compiled rather than meeting with a group to discuss these issues, have compiled advocacy experiences across young people which I can share. The Care Leavers Offer is a document which makes a lot of promises and states what will happen and care leavers are positive about it as it makes all the difference, it is promise they can go to Uni, promise to have a flat, promise to have mental health support, however the repeated experience of it which we shared with Children's Service, is the social worker supporting them may not know about the offer, may know about existence but not the content, may know some of the content but not able to access it, elements of what it says don't exist and significant and incorrect statements are made about it, like, we can't do this for you because it is the law. One of big things about experiencing care is broken promises and one young person described the offer as 'one big broken promise', others have described it as having to beg to access the offer, and don't understand how professionals aren't making it available. Practical implication of this is it impacts on one's sense of worth which is a serious issue. 2nd thing we looked at was Health, Minister asked for was experience with GPs, experience of health care and experience of accessing other services like Brook, Youthful Minds and Mind Jersey. Through advocacy physical health hasn't been a theme, I will speak to adult mental health which has been in terms of time the most busy advocacy theme for us, we record what we are doing is not advocacy but necessary support.

- 3.2 Head of Commissioning and Service Redesign – Want to pick up on a couple of points and linking back to representation on this group, so much activity and support needs around these young people go into different directorates we possibly do need someone from HCS represented on here as well as Home Affairs.
- 3.3 Brightly - When Jersey Cares mentioned lack of information from those she spoke to about their physical health I spoke to JL, she has comprehensive understanding and information on the pros and cons of the health care being received by those in care and care leavers, so either as a standalone piece of work she could be approached to provide such information or reference, she may have a place on this brief.
- 3.4 Director of Safeguarding – JL has comprehensive information about the physical health needs and regular review of all of our children looked after on and off island, should you want to see that data we can that available on a quarterly or six-monthly basis
- 3.5 Chair – that would be helpful
- 3.6 Head of Commissioning and Service Redesign – I think it needs to be quite strategic in terms of the membership of this group, someone like RS to really be able to influence adult mental health, physical health, children's physical health across the board, would be my suggestion
- 3.7 Chair – in terms of the policing side Jersey Cares said there was some positive. I spoke to Chief of Police recently who I know feels particularly strongly about some of these issues. I don't know what the next steps are then for progressing further improvements in that area. He felt very strongly about getting the right agencies involved earlier in particular the Youth Service and he gave some interesting examples of his personal interactions with young people when he shows up in his police uniform for something that ultimately is not a criminal justice issue. Are there any thoughts about that.
- 3.8 Director General of CYPES – Director of Safeguarding is it worth you saying a few words about what is presently called Operation Optical which is going to glide into a longer term piece of work around the cross government response to those youngsters who have been coming to the attention of a number of public services

- 3.9 Director of Safeguarding – Yes, member of the Board will be aware of the Youth Justice Review that was undertaken a couple of years ago and many of those recommendations remain outstanding for various reasons and as I understand it there are often cycles in the summer of young people who are involved in anti-social behaviour and criminality and we do see seasonal spikes. Police data also shows a gradual increase over the last 10 years of offending by young people. Whilst we used to have a youth action team, we don't have at the moment a standing youth justice service and this is something Group Director, Integrated Services and Commissioning is looking at as part of the continued of need in which the family hub is developing. As a partnership, all services, we haven't done enough preventative and diversionary work with our children and young people because we are yet to catch up. There is a cohort of about 10 young people who are know to Children's Services who are engaged in significant number of incidents which involve the police and those young people in their entirety have been subjected to developmental trauma, they have suffered child abuse and some of those young people are in the care of the Minister and they all have a common issue with the way in which they can trust adults, many of them are not in or benefiting from the fullest of educational learning and support which does mean that they often hanging around in groups, some would call it gangs, because they are finding trust in friendships and association with each other and because there are definitely elements of exploitation certainly criminality exploitation and potentially sexual exploitation within those groups. Unfortunately it is the enforcement end of our partnership that are coming into regular contact with those young people often out of hours and I have sympathy with the Chief of Police whose officers are spending a considerable amount of time chasing children around the island some of whom are missing from children's homes but rather missing we know where they are, our current procedure requires us to contact the police when there is an unauthorised absence and sometimes it is them returning home late. We are doing 2 things, we have a dedicated partnership approach now under Operation Optical where we are building team around the child plans around each 22 children but we also recognise an absence of therapeutic support for these children, many of them need psychology assessments and that has happened as soon as it needs to and we don't yet have recognised youth offending programmes to ensure we can do more offender behaviour type work and victim reparation type work to try and reduce the impact of current behaviours. We actually do expect as in previous years to see a bit of a decline in behaviour now that schools are back.
- 3.10 Jersey Cares – Question for the Minister, what could be done next, as we found all the way along, right back to the first visit to Edinburgh, it strikes me the crucial first step is to have an opportunity to understand how that is experienced by the young person who experiences it and whilst of course all the process changes are crucial and Care Enquiry found the key changes is cultural and we have found locally and it has been replicated across the UK and in New Zealand, that once you understand that experience you are far more able and crucially far more motivated to believe change is possible and to deliver it. And if I may a question to the Minister for Health and Social Services and Minister for Home Affairs, is there any response they may have to the information that was shared by Jersey Cares.
- 3.11 Minister for Health & Social Services – This is embarrassing, I started listening to Jersey Cares and then someone burst in on me and started talking to me and I missed what Jersey Cares was saying about my area of responsibility, so I do apologies. Jersey Cares I will call you, not today, but early next week and you can update me. I came in on the last 10 minutes or so and heard adult mental health and a suggestion that RS be involved which I think would be a good idea to have that link, again my apology.

- 3.12 Minister for Home Affairs – Forgive me if I am a bit frustrated. I have had a chat with my Police Chief about the situation we are facing and he is very frustrated too as we are getting a lot of good intensions coming out from the various agencies of CYPES, law offices and so on but the police are still the agency of first resort and last resort, the reality is that they are committing more resources to this group of 20 or 21 or 10 whatever number you want to think it actually is, the police think it is actually about 20, I hear they get told about a missing person who is not really missing and we really need to get this sorted out, a multi-agency approach absolutely, let's get action rather than talking about it every month because these kids need our help and support and clearly not getting enough of it because they wouldn't be behaving like that and it is all very well all the problems they have had, we need to resolve that situation rather than just talking about it and leaving it to the police to resolve. I'm not convinced they are getting the support they need from other agencies.
- 3.13 Chair – what are the next steps in terms of progressing this?
- 3.14 Minister for Home Affairs – I think you and I need to take this by the scruff of the neck as Ministers responsible, and really try to the nitty gritty and see where we are failing and do something about it. I feel for these kids but I also feel for the people whose lives are being disturbed by them as well.
- 3.15 Chair -You are right to feel frustrated and I picked up on that when I spoke to the Police Chief not that long ago and discussed some of this he helpfully gave some real life examples of what these young people were going through and what they knew about. So we, with the Director General will get together.
- 3.16 Minister for Home Affairs – I will ask my PS to tie us all down. These kids need intervention now otherwise they are lost, they are criminals for the rest of their lives, and we need to think about the ones coming up behind them. We need to resolve this and not leave it to the police.
- 3.17 Brightly – like to go back to the point that Director of Safeguarding and Care made earlier and to link into what the Minister for Home Affairs has just said, I am very conscious of the implications of sexual abuse in children, the research evidence, the lived experience everything around sexual abuse in childhood points to significant problems throughout life for those who experience sexual abuse as children. The recognition that special particular psychological or therapeutic input is seemingly not been made available in a timely way would seem to me to be something to focus attention on because the earlier that intervention is offered and the speed to which that is provided is critically important to the life chances of these young people and if they don't receive specialist input of that kind their life will continue to cause problems for all sort of agencies. More importantly their life will not be that fulfilling for them. So to tie all those ends together I understand the Minister for Home Affairs' frustration and his request to resolve problems now, intervention is needed now, and I would urge you when you are looking at solutions to consider how we may make a greater investment and provide greater support around specialist psychological services for these young people because although it may be expensive some investment in their lives especially those who have experienced sexual abuse in childhood now will save a fortune throughout their lifetime and provide them with better life chances.
- 3.18 Director General of CYPES – Picking up on a couple of points one from the Minister for Home Affairs and Brightly. At some stage a high-level summary of the new CAHMS service delivery model will be useful to share. The Head of Commissioning and Service Redesign has been integral to that work and I think it important to make sure that everyone knows about the changes that are going to be implemented in terms of delivery in child and adolescent mental health service from January. So I think

we can give the group a briefing note on this, the Head of Commissioning and Service Redesign, I'm sure you have got something that could be recycled and updated and can go out with the Minutes of this meeting, so that all members are aware of some of the incoming improvements and changes that will be made through that service. On the Minister for Home Affairs's point, agree that we are all frustrated, it will be very useful to have that meeting between Ministers and civil servants. I think again M I will ask you to do this as the person on the call we should circulate a briefing note about the plans we have to move away from this largely reactive approach we take.

- 3.19 Head of Commissioning and Service Redesign – Practical point in response to Brightly, to mention the evidence based Letting the Future In programme run by the NSPCC which is a therapeutic programme to support children who have experienced sexual abuse, the take up is low and we are doing work on that but to say that is already in existence.
- 3.20 Jersey Cares – A point of note unless it changed really recently the NSPCC were reporting that they weren't getting any referrals to Letting the Future in from Children's Services which is uncomfortable to say which is certainly what they reported. Nothing further to say, thank you for listening to my lengthy comments and I look forward to speaking with R.
- 3.21 Director of Safeguarding – There is a general issue in the island that we have significant under reporting of sexual abuse of children which is a partnership issue. Raised again at the Safeguarding Partnership Board, it is not that we aren't making referrals it is that we have a seriously low under reporting of sexual abuse in the island. We know that it is happening, NSPCC say more than 30 children suffer sexual abuse but when you look at the figures more closely they actually say 1 in 6 in an island community and we would expect that to be possibly to be even higher than that. So there is a challenge for all of us in relation to identifying children and young people who are suffering sexual abuse.
- 3.22 Director General of CYPES – If we are coming to the end of this item I wonder if I may go back to the actions from the previous meeting and make a suggestion to this group. 2 of the actions last time were very much connected 3.17 and 3.18 around awareness raising around the Jersey Cares advocacy offer and uptake. Would this Board find it helpful for on the Children's Service side for the Director of Safeguarding and Head of CYPES Informatics to continue to provide data about our work to ensure that social workers and others are aware of the offer and care leaver entitlement and it would then be interesting to track the data from the Jersey Care side about how many young people they are working with on that kind rolling basis as well so that we can be assured that the two things we want which is for professionals in the Children's Services and more widely in the partnerships that support children and families becoming aware of the offers and for Jersey Cares to share the data that we look at through contract management anyway around how many young people they are working with. We could probably think in the future whether any more helpful analysis of that might be useful in terms of issues that come out the advocacy, obviously we need to be careful about identification of individuals, but my proposal is we have as a standing update to the Board how the awareness raising of the offer is going and what is uptake looking like through our independent service
- 3.23 Jersey Cares – Sounds absolutely super, really pleased to do so, could be very useful
- 3.24 Director of Safeguarding – Would members like to receive monthly data from us which we can then of course look at on a quarterly basis rather than waiting 3 months because of course then Ministers from other Government departments use that data to ensure that their own departments are

aware of some of the issues and we work together more effectively. We run the data weekly so we can cut it and share it however people find it useful.

- 4 Children looked after, the Entitlement and the work of the new Children Looked After Partnership Board
- 4.1 Director of Safeguarding – Asking permission of the Board to receive quarterly reports from 2 new Boards that were established before the summer. One is the Children Looked After Partnership Board (CLAPB) which I'm going to speak to you about now and the other is the Care Leavers Outcome Board. Both these are operational, focussed and strategically. CLAPB has been established for the aim for improving stability for all children in care, to find permanence in their care and a sense of belonging. Want to do this through a shared understanding of care experience people and holding people to account, would like to provide issue and receive feedback from the Board. The membership has quite a few people from Children's Services and that is to enable us to be held to account by our partners but also to have higher expectations of our partners as well. There is also Health, Education, Youth Service, CAMHS and Housing representation. Key objectives are primarily to ensure that as corporate parents the young people and children we have in care benefit from the support entitlement of children care, part of awareness raising, there is the Care Leavers Offer which is for care leavers and then there is Support Entitlement for Children Care and it is incumbent on us as the lead agency to ensure what we have promised in there is deliverable. We are actually delivering more of that to children in care than we are able more consistently to delivering against the Care Leavers which I will talk about in a minute. The promise of permanence we need to have a sharper focus on making sure we make decisions around permanence whether that is return home, foster care, connected care or adoption or whether it is children remaining in homes, we need to avoid unnecessary delay and historically we haven't considered delay, Board needs to consider if there is delay whether this is acceptable or not. We want to develop a trauma informed model so all agencies are very clear on presentation and representation of abuse to these children. We need a better understanding through the lives of children and young people and their voice and a strong independent advocacy service and through the Children's Commissioners views and Barnardos. Do we understand children's needs, do we have the psychological assessment, do we understand it, has the child got stability in relation to school placement, home stability, understanding how we will support them, improving outcomes. Think the Corporate Parenting Board should care about sufficiency, do we have enough of the right services to be good corporate parents across government. Are we using our resources affectively? What I'm hoping moving forward we will use a framework similar to this to hold the Partnership to account for the way in which we are working collectively for children in care and or those who become. I will send the slide around. I think these are the questions Ministers should be asking across Government and we should be accountable.
- 4.2 Chair – Any questions arising from that?
- 4.3 Jersey Cares – know that the Care Inquiry spoke about one of the things that didn't keep children safe is people who know each other kind of holding each other to account if you like and I noticed in the agenda that for both of the Boards one of the functions is to hold the Service to account and I would like to politely challenge that notion partly because such a heavy weighting of the composition of those Boards are Children's Service colleagues and the remainder are almost all but not all government employees which limits their ability to challenge contractually and psychologically, so the Board over

time I suggest we start developing independent means of holding each other to account via independent means.

- 4.4 Chair – that is a really important point, what would you see the best way of achieving that, having that partnership of in house and out of house is really important for communication and not being compromised in that process as well.
- 4.5 Jersey Cares – I think that the flexibility of Jersey and the commitment here that is almost unparalleled to provide safe stable living family homes for children across their life course and is shared across the political space allows an opportunity for us to contact people we all know across the UK and beyond were that has worked best to take our local knowledge and come up with something, I don't have the answer now but I believe there is the political and moral will to get there and we will be pleased to be part of that process.
- 4.6 Director of Safeguarding – I think it would be worth doing a paper for the Board around what the accountability framework is, I appreciate that Scrutiny are doing a piece of work around this in any event. I agree with Jersey Cares and there should be rounded support and challenge to the services that government delivers. Important part of the accountability as is the Scrutiny, as are the written questions in Assembly, as is the Children's Commissioners role as is the Jersey Care Commission who regulate our Children's Homes and our service as is the way we deal with complaints, there are lots of checks and balances in our system and I'm proud to say that the voice of children is getting louder in the island and advocacy is alive and strong and that is sometimes uncomfortable for directors because we are increasingly finding out what we are doing well and what we are not doing well. I do think there is a lot of accountability in the system.
- 4.7 Director General of CYPES – It would be useful to bring back to this Board the present governance around all of this just to remind ourselves what we have already got and then based on the kind of questions that Jersey Cares has put up ask ourselves whether in this particular aspect of services to children we have got all of the checks and balances right and to pick up from what the Director of Safeguarding was saying when you look round the system here it is at least as sophisticated as any other place now that you would expect, so whether it is independent advocacy through Jersey Cares or through the right lens through the Commissioner brings, whether it is independent scrutiny either within the Government by Scrutiny itself or through the Safeguarding Board, whether it is through regulation and inspection through the Care Commission and Ofsted, whether it is Boards such as these, whether as we will get onto it later in the Agenda is bringing in organisations with experience of children's service with peer reviewing etc there is a lot of governance already in place and I wonder if it would help us and a number of other Boards just to see that set out diagrammatically so we know what we have already got and then we can make some informed decisions about whether we think the configuration is exactly right for each aspect of the work that we are scrutinising. I would be happy for that piece of work to be undertaken, I don't feel the need to lead it from Government but if you would like us to pick this up and work with others on mapping out the governance and bringing it back to a future Board meeting I also suggest that we would take it to the Children's Partnership and take it to Children's Services Development Board and Improvement Board as well just to make sure that we have done some triangulation with other significant bodies who have an interest in raising standards.
- 4.8 Chair – I think that would be very helpful

- 4.9 Jersey Cares – A polite challenge to the notion of independent advocacy creates scrutiny it does but only if it is used and referred to and in the children that have been referred to us have come from elsewhere and there are months when there is one person or two people or zero people referred to us from Children’s Services despite the range of awareness raising so I do think that is a valid form of scrutiny so long as it is actively used and not sidelined.
- 4.10 Director General of CYPES – I guess that is my point of making sure we are looking at data then. I want to know whether Jersey Cares is actually side-lined or whether we are just in a developmental phase where raising awareness and referrals as a consequent of that are not at a fully developed stage
- 4.11 Director of Safeguarding – Or whether children and young people are exercising their choice and choosing not to take up the offer of Jersey Cares, the data will be able to show us that and I do think it is an important part in the way we understand the extent to which children and young people are presented with choices and they are able to exercise informed choice and the data from both us and Jersey Cares will enable us to do that
- 4.12 Chair – when are we going to see that?
- 4.13 Jersey Cares – Our data is rolling so you can see it whenever we pull reports for whenever the Board would like to see them
- 4.14 Director General of CYPES – As I said our data is run weekly
- 4.15 Chair – Let’s roll those together

5 Care leavers, the Offer and the work of the new Care Leavers Outcomes Board

Director General of CYPES – The Project Change Manager is going to deliver this. Project Change Manager – I am part of Children’s Services and I am a Project Change Manager for the Service and I have been supporting the implementation of the Care Leavers Offer since July so will show some of the development activity that we got planned and some that we have completed. Since the launch in February this year my predecessor had a programme of work planned out for implementing the offer including engagement sessions with partners and stakeholders across the business at all levels, unfortunately this didn’t happen due to this year’s events and subsequently since Care Leavers Outcomes Board (CLOB) in June where questions and concerns were raised we decided to pick back up the implementation and make sure we could answer and resolve some of the questions and queries, so if I can start in July we wanted to understand exactly who had been accessing the offer, how many care leavers we currently have open to us and using the current published eligibility criteria, how many care leavers would be eligible for accessing the offer, so from that we were able to understand the specific numbers and also identify a cohort of young people that would later be engaged with. Also from the feedback that we got in June we took it upon ourselves to go around and see stakeholders and partners to understand exactly what their thoughts and concerns were and needs are and from that understand what had to be resolved and put in place the actions to address them. Some of the questions and feedback we learnt from partners there was no understanding or no clarity on certain elements within the offer, how to access, who was the point of contact for them, who has the budget for them and if I have a care leaver presenting to me where can I point them to, and also some of the feedback was that the launched Offer some care leavers had not been consulted or sighted on it, so in July we hosted a session with some of our care leavers, we had an open day workshop and a number of our care leavers shared their positive stories and challenges about the Offer and their experience about accessing it. We also took individual feedback which was provided through our Children’s Rights team our Permanent Leave

and Care team and Jersey Cares also provided some feedback. In August we proposed to the CLOB that we establish a sub group which we have called the Care Leavers Implementation group which is essential key delivery partners around Government who are responsible and accountable for some of the services and elements within the offer, our partners over in Skills Jersey and Student Finance are helping with the educational funding, partners in Customer and Local services are supporting with back to work services, housing etc. Implementation group is to understand and map our services and what we are offering and what we can do to improve. The offer itself we needed further clarification amongst ourselves. We have produced a Transparency Document which clearly lays out where the boundaries fall within services and key partners and lays out how we can come together and create joint understanding about the Offer how it currently stands today. Another challenge we came across was care leavers would be presenting circumstances that would require us to have candid conversation with some of our partners and as we were discussing some sensitive information we needed to implement data sharing agreements specifically with Custom and Local services and Skills Jersey. We don't have precedents to rely on or draw conclusions from, so we have stood up a care leavers panel in Children's Services, to take on board some of the questions that aren't clear cut and when we need to exercise our discretion to afford an individual access to elements of the Offer. In August we appointed into post a personal adviser whose is joining us in October. Other piece we started in August was recalibration of the pathway plans on Mosaic which is a plan that the personal adviser will work through with the care leaver to understand what their aspirations and goals are and how we can provide support. Currently the Offer and pathway plan are not linked so we want to recalibrate the way the pathway plan is laid out to align it to the Care Leavers Offer. In September we are working through the care leaver implementation group with our partners in CLS with workshops planned so personal advisers will be able to contact key people directly and work through any problems which was missing before. We also have planned wider stakeholder engagement sessions more specifically with Children's Services which will then be rolled out across our partnership groups. Look at the terminology of the Offer as feedback was that it did not sit comfortably with care leavers. Ensuring the eligibility criteria is clear and inclusive as possible. Planning our engagement strategy and that is picking up on the work that was done by my predecessor, who do we need to roll this back out to and starting at all levels across the organisation and all stakeholders. Next month when we have a more final version of the Offer, it will go out to our care leavers and walk them through our concept to gain their insight and feedback. We also learnt that Offer itself is quite layered within itself on the GoJ webpage and we are commissioning the Web team to provide us with a stand alone dedicated page for care leavers that will help them to find it and access it more easily.

- 5.1 Chair – it would be fair to say with the Offer there have been teething difficulties, I certainly have had direct feedback some of which has been positive but also situations that have been infuriating things that you would have hoped would be simpler to accomplish, so there is a lot of work that needs to be done to make it simpler and live up to the promise it ought to be.
- 5.2 Director General of CYPES – We are looking at how to reinvigorate the discussion in Government now that Covid has become less consuming so I think you and I are in agreement that we will take the twin political and managerial tracks and we will want to be going back out particularly to Council of Ministers and wider Assembly and to the senior leadership group in the Government and making sure that commitments that were made back of last year and earlier this year by departments to think about how they might support care leavers generally, so that is in hand, I have got meetings coming up with the Principal Youth Officer with how we are going to bring this back into sharp focus across

Government. As we are going to link pathway planning it would be good to include things that charities previously took responsibility for and wonder if we should map that into Mosaic, this is a rhetorical question for B and M to take away. I thought it would be good for when we are having pathway plan discussions and keeping awareness levels high we are aware of all the other things the other things that the care leavers are able to access and we signpost them to those things when they are relevant. We are engaged in a continuous process of ensuring that the support that Jersey Cares, the Commissioner, our Children's Rights team can provide to care leavers is know about and understood by professionals as well as promoted, so just making sure that within the Mosaic reconfiguration we are being really clear that every conversation with one of our children or young people is a conversation that goes 'can we just remind you we have got Children's Commissioner that does this, Jersey Care does that, Children's Rights does this and you have got choice about where you want to go if you want somebody to support you or speak on your behalf'. Think there is a really strong opportunity here to take some of the feedback that we have been given are we promoting things strongly enough are we following through. I think we can build this into some of the things that you have set out in this plan.

- 5.3 Project Change Manager – If appropriate I am happy to show you, we have included some of those elements that you have mentioned in the transparency document and the pathway plan.
- 5.4 Brightly – Absolutely right, the more comprehensive and easier it is to access the information for young people the better.
- 5.5 Jersey Cares – Recognising where we are and recognising the really positive work of the Project Change Manager in ensuring young people get what they are entitled to, this will make a great difference so thank you. The Offer was launched in February and it has been retracted from circulation so there is a question around legal and moral obligation of the Government to ensure in terms of people's existing rights and entitlements that the content in there is upheld and it wouldn't be the case for example 2 months down the line you are no longer promised the things that you were promised in August and indeed the things you may be accessing on a yearly basis such as education funding for university.
- 5.6 Director General of CYPES – We haven't retracted the Offer what we are doing is what the Project Change Manager has described in terms of making it work and I can absolutely reassure everyone on the call that the Offer is not retracted it is just being worked through in a way that makes it better known, how to implement it is made clearer and as I think I said at the Care Leavers Outcomes Board how to help our social workers and PA's to understand
- 6 Update from the Children's Rights Team and their Strategic Priorities including participation with Children and Young People
- 6.1 Children's Rights Officer- Our main focus is looking at is relationships and connections with our young people so during Covid with was particularly important. Key options that we were looking at over next 6 to 12 months, the development of the Children in Care Council is underway which will report into this Board and also within that the Care Leavers Forum. Looking at wider co-production across children social care, development of child and young person friendly information across the whole service, looking specifically at participation and engagement of young people, development around their own journey within Children's Services, how we writing about young people, what we will be saying, how we approach that which leads then into their life journey and their subject access request when they look back and they read through their journey, so huge piece of work and I'm pleased to say we are getting positive engagement of young people who want to be part of that. Also look at refresh plan



for Mind of My Own and in discussion with how we can develop that across service and utilize it across CYPES to make sure voice of child is promoted across all those areas. Also looking at young people becoming trainers within Mind of My Own and they are interested in doing that and it is a model used across UK by local authorities. Other piece we are looking at is recruitment of staff across Children's Services. Developing a young person's plan, looking at the training of that and the infrastructure so that children and young people are playing a critical role in the recruitment of the people that essentially there to help them on their journey.

6.2 Children's Rights Officer – One other thing we are focussing on is getting premises for our children and young people whereby they have a true sense of belonging and security, a place they can call their own, that is neutral, not Liberte House and this progressing well.

7 Forward Planning

7.1 Chair – Can't see when the next meeting is meant to be do either of the Director General of CYPES or Director of Safeguarding know when we are looking at.

7.2 Director General of CYPES – Not specifically, but as we have been meeting Quarterly so I would imagine that we are looking at something early December.

7.3 Chair – If we could have a reminder of the action points before the Minutes go out in case we have forgotten anything and need to follow things up.

7.4 Chair - With the Agenda was a letter from Jersey Cares, Jersey Cares has just had to go, I do have a draft response to that letter to look at, so there will be response going out to that.

Meeting ended at 10:45