



Justice and Home Affairs

Department**Justice and Home Affairs****Services covered**

States of Jersey Police, States of Jersey Ambulance Service, States of Jersey Fire & Rescue Service, States of Jersey Prison Service, Jersey Customs & Immigration Service, Office of the Superintendent Registrar, Health and Safety Inspectorate, Jersey Field Squadron, JHA Business Support Unit, Emergency Services Control Centre

Chief Officer**Kate Briden****Minister(s)****Minister for Justice & Home Affairs****Our Mission Statement**

'Our vision is for Jersey to be a place to live, work and visit, where people are safe and feel safe'

Our Purpose

JHA's first duty is to keep Islanders safe and Jersey secure. It is formed of the Ambulance, Fire and Rescue, Police, Prison and Customs and Immigration Services, and the Health and Safety Inspectorate.

JHA works in close partnership with, and has oversight of, the Jersey Field Squadron, Explosives Officers, Criminal Injuries Compensation Board (CICB), Independent Prison Monitoring Board (IPMB) and works with the Jersey Police Complaints Authority (JPCA) and Jersey Police Authority (JPA) on an arm's length basis.

Our JHA wide strategic objectives are:

- We will prevent injury, harm and loss through proactively working together across government and with partners, identifying and resolving risks and threats to Jersey, it's residents and visitors
- We will protect life and property, our community, economy and environment by informing, administering and enforcing laws. We will problem solve and design local solutions, following professional good practice and we will support the criminal justice system for Jersey
- We will respond to the needs of our communities and to emerging public safety and security challenges and make the most of opportunities in Jersey and beyond.
- We will enable the delivery of effective and efficient public safety and security services through:
 - Being ambitious about what we can achieve for Jersey
 - Creating a positive workplace culture and a workforce which is diverse, capable, adaptive and professional

- Being flexible and adaptable in our approach to service delivery
- Being outcome and customer focussed
- Being innovative, maximising the use of data, intelligence, technology and automation.
- Creating opportunities for integrated service delivery

Whilst the different JHA services have specialisms and specific functions, they all work collaboratively to reach the same goal, which underpins the Common Strategic Policies and safeguards the safety and security of all Islanders through the JHA Strategic Objectives.

States of Jersey Ambulance Service (Ambulance)

The SoJAS provides emergency, urgent and high dependency care as well as non-urgent and social transport for people at a time when, through an accident or illness, they are most vulnerable. In providing front line urgent and emergency medical care in 2021, the ambulance control centre received approximately 17,382 emergency, urgent and routine medical and transport calls with the emergency ambulance service attending to 11,159 emergency calls, 961 urgent GP admissions and 2,302 routine planned transfers, of which 336 were transfers for Air Ambulance flights to the UK for emergency specialist treatment. The Intermediary Ambulance works alongside frontline services and provides care and transport for non-urgent doctor's calls and routine stretcher transfers including transport of medical teams and patients for air transfers and repatriation.

The Patient Transport Service manages all bookings, and transports over 32,000 for patients/ clients across the community for outpatient medical appointments and day centre services. Our three voluntary teams; Hospital Car Service, Ambulance Support Unit (ASU) AND Community First Responders (CFR'S) consist of approximately 53 volunteers who support the Services activities, keeping islanders safe, providing essential transport and responding to medical emergencies.

The Ambulance service is a key partner in health promotion and prevention strategies and provides all the prehospital planning and coordination for major or large-scale medical incidents in the community. The Service has approximately eighty staff providing Ambulance and related services to the 100,000+ resident population, distributed across a total land area of 28,716 acres (45 square miles).

States of Jersey Fire & Rescue Service (Fire & Rescue) and Emergency Planning Office

The Fire and Rescue Service (SJFRS) responds to around 1,100 emergencies each year including, on average, 200 fires, all of which are investigated, and almost 500 'non-fire' emergencies.

It prevents fires and other emergencies through a risk-based programme of 'Safe and Well' visits for older and vulnerable people and community events including engaging with every child in several year groups and making interventions in cases of self-neglect and other safeguarding matters where fire risk is often found. The Service also runs several

preventative campaigns throughout the year and delivers around 90 Workplace Fire Safety training courses.

SJFRS protects people, infrastructure and the environment in higher risk settings through the enforcement of legislation and fire engineering, issuing and renewing fire certificates. Firefighters also provide expert advice to architects, developers and other regulators about designing fire safety into the built environment. The Service licenses petroleum storage provides specialist advice to government in planning applications and provides a fire safety inspection regime for licensed premises.

The Service prepares the emergency services, government, private and third sector partners and citizens for emergencies through developing capacity, capability, resilience, training and plans through the Emergency Planning Office, which also has a key role in liaising with resilience partners in France and the UK.

States of Jersey Police (Police)

The States of Jersey Police is a key organisation in the JHA family and has distinct governance arrangements to ensure operational independence. The Jersey Police Authority provides independent oversight on behalf of the Minister for Home Affairs and integral to this is a specified process for the production of its annual Policing Plan. Police objectives and commitments are reflected in the Policing Plan, which is published by the Jersey Police Authority. Specific content for SoJP has been included in this plan where relevant – for example in relation to objectives set out in the Government plan, and for community engagement plans.

States of Jersey Prison Service (Prison)

The Prison at La Moye operates at an average roll of 150 prisoners, has a turnover of approximately 200 prisoners per year, can accommodate all types of crime, security category, age and gender of prisoner and provides a safe, decent, and secure environment for all who live and work there.

The prison, built in 1970s (to a 1960s specification) is undergoing a process of modernisation having opened phase 6 of this project (new gate lodge and administration building) towards the end of 2022 and has two final phases planned:

- a hospitality academy with accommodation for prisoners working outside the prison
- a multipurpose building to include training spaces, multifaith and new care and separation unit

On conclusion Jersey will have a state-of-the-art prison, the infrastructure being funded mostly out of Criminal Compensation funds.

The prison is increasingly operating to an evidence based Reducing Reoffending framework of '7 pathways'. It is working to become more informed in its approach to Reducing Reoffending, drawing closely on the international literature and evidence for 'What Works'. This work includes the cocreation of the treatment and intervention pathways with the Probation and Aftercare services, aligned with the prisoner experience,

making the two services more efficient by reducing any overlap in what is provided pre, during and post custody. Both services are also working together to support an 'End of Custody License' which is being drafted by the law officers and anticipated to be operationalised in 2024.

In 2022 the prison has made significant progress in normalising the living conditions of prisoners to reduce the risk of institutionalisation and improve outcomes as per the prison's mission statement to 'Release Better Neighbours'. The establishment has trained two cohorts of new prison officer recruits in 2022 (14 in total) all recruited and trained locally, with a third cohort due to complete training in early 2023. The prison anticipates being close to full staffing numbers and running a full regime for the first time since pre-pandemic.

The prison is working to Her Majesty's Inspectorate of Prisons expectations framework, to address repeat recommendations around opportunities for women prisoners, responsivity to prisoner needs in the regime and segregation conditions. A full 'announced' inspection is anticipated in 2024 (the last inspection was in 2017).

Jersey Customs & Immigration Service (Customs & Immigration)

The Customs and Immigration Service provides a safe and effective control for all cross-border activity involving Customs and Immigration matters. This control must not unduly hinder people or goods so as not to unnecessarily delay travellers or adversely affect the Islands' supply chain yet must provide a robust control of prohibited/restricted goods and prevent smuggling. As a consequence of Brexit, adherence to both the new UK-Crown Dependencies Customs Union and the requirements of the Common Travel Area is crucial to the legal, operational, and reputational issues that are so important to the Island. The impacts on the Service, have and will continue to be significant in respect of this.

The Service collects circa £80m of Import duties, customs duties and Import GST and prevents over £2 million (average over the last five years) worth of illegal drugs from entering the streets of Jersey.

The service also issues circa 10,000 Jersey variant passports annually, administers the British Nationality Law, Customs Laws, governs Imports and Exports and pre-and post-entry Immigration Control (visas, work permits, deportations and asylum claims).

Health and Safety Inspectorate (Health and Safety)

As the independent regulator and enforcement agency for work-related health and safety in the island, the Health and Safety Inspectorate works to prevent death, injury and ill health to those at work and those directly affected by work activities. The department carries out, on average, 90 serious work-related incidents investigations per year and 250 proactive inspections of high-risk workplaces/activities. The Inspectorate provides an effective regulatory framework for occupational health and safety by securing compliance with the Law in a fair and proportionate manner, thereby reducing the incidence and/or severity of accidents and ill health in workplaces, and during activities which give rise to the most serious risks. The staff work to improve the understanding of duty holders and

workers to encourage them to drive forward improvements in the management of health and safety in the workplace.

JHA Business Support Unit

The business support unit provides a centralised support function with a focus on continuous improvement. This is to drive greater quality and efficiency in business support and administration. We support the JHA Directorate, Fire and Rescue, Ambulance, Prison, Jersey Customs & Immigration, Health & Safety Inspectorate, Jersey Field Squadron and will support the Office of the Superintendent Registrar from 1 Jan 2023.

Responsibilities include:

- Governance – Risk, Health and Safety, Business Continuity, FOI, Data Protection, Compliance, Project, Programme and Change management, Business Planning
- Business Improvement – continuously seeking out opportunities to improve by doing things better, applying technology and reviewing processes
- Administration – Diary management, meeting minutes, filing, financial admin, ordering, issuing licences
- Providing resource for corporate initiatives such as ITS / Connect, Cyber Security, Customer Strategy
- Learning & Development – coordination / training needs analysis / interviewing
- Integration between JHA and key GoJ support services such as HR, Finance and commercial management and seeking out opportunities to work more closely and efficiently across government

We are tasked with enhancing the effectiveness of critical business support functions, and improving the effectiveness of JHA services, by strengthening commerciality and commercial effectiveness, delivering better value for money for Islanders.

Emergency Services Control Centre

We deliver an efficient and effective contact and dispatch service to all service users of the Control Centre. We do this by promoting people's safety and meeting service needs in respect of emergency, non-emergency and administrative demands.

We are based at the Police Headquarters and handle contacts on behalf of the Ambulance, Fire and Rescue Service and Police, in a single Control Centre. We identify the nature, priority and requirements of all emergency and non-emergency contacts, ensuring people are advised, served, connected or signposted to the most appropriate person or place.

Office of the Superintendent Registrar

We are tasked with overseeing the accurate registration of births, marriages and deaths in the Island.

Our Department Structure

Justice & Home Affairs Organisation chart last updated 22 November 2022

