# **Jersey Annual Social Survey 2010**

To be completed by the person living at this address who is aged 16 years or over and who has the next birthday



Dear Jersey resident,

27<sup>th</sup> May 2010

Your household has been randomly selected to take part in the:

#### **Jersey Annual Social Survey in 2010**

Please could the person in your household who has the next birthday (and is 16 years old or over) complete the questionnaire and return it to the Statistics Unit in the enclosed (freepost) envelope by 11 June 2010.

#### Why it is important to respond

- Your responses not only represent you, but people and households like you in Jersey
- Your views will be used to inform policy decisions that will affect all Jersey residents
- Your opinions will help the government monitor and improve public services in Jersey
- Telling us about your activities will help government plan and develop services now and in the future

#### Confidentiality

Any information you give will be treated in the **strictest confidence**. No individual identifiable data will be shared with any other States department. Your responses will only be used to produce total numbers.

#### Thank you

We would very much appreciate if you could send the survey back to the Statistics Unit by 11 June 2010. If you have **any questions** relating to completing the questionnaire, or would like to discuss any aspect of the survey, please contact Marguerite Clarke, tel: 440426.

**Thank you** in advance for your time.

Yours faithfully,

Dr Duncan Gibaut Head Statistician States of Jersey Statistics Unit direct dial: +44 (0)1534 440403,

web: www.gov.je/statistics

The survey is run **independently** by the Statistics Unit on behalf of other States departments. You can find out more about the Statistics Unit and our other projects and publications at www.gov.je/statistics.

# Section 1: About you

1.1	Are you? (Please tick one box only)  One Male
	<sup>02</sup> Female
1.2	In what year were you born?
1.3	What is your marital status? (Please tick one box only)  O1 Never married  O2 Married (first marriage)  O3 Re-married  O4 Separated (but still legally married)  O5 Divorced  O6 Widowed
1.4	Where were you born? (Please tick one box only)  1  Jersey  2  Elsewhere in the British Isles* or the Republic of Ireland  103  Portugal or Madeira
	04 Poland
	Other European country (please specify country:)
	OE Elsewhere (please specify country:)
	* includes: England, Wales, Scotland, Northern Ireland, other Channel Islands, Isle of Man.
1.5	When did your present period of continuous residence in Jersey begin?  (Ignore periods of absence on holiday and absences during the Occupation years)  On On On On On One of the Occupation years)
1.6	White:
	Jersey 12 British 13 Irish 14 Polish 15 Portuguese/Madeiran
	Asian:  21 Dangladeshi 22 Chinese 23 Indian 24 Pakistani 25 Thai
	Black:  31 African  32 Caribbean
	Other, or mixed:  Please specify

# Employment – your main job

4 -	A	L'				
1.7	Are you currently? ( <i>Please tick the <b>one box</b> whice</i> Or Working for an employer	n is most appropriate to you)  Group of the control				
	© Self-employed, employing others	□ Unemployed, <i>not</i> looking for work				
	Self-employed, not employing others	□ In full-time education				
	04 Retired	□ A homemaker				
	Unable to work due to long-term sickness/disability	Other (please specify)				
	If you are <u>not</u> in employment please go to que	estion 1.17 "About your Household"				
1.8	Which industry do you work in for your main job? appropriate to you)  Or Agriculture and fishing	(Please tick the <b>one box</b> which is most				
	<sup>02</sup> Finance (including legal work)					
	OS Construction and tradesmen					
	04 ◯ Wholesale & retail					
	05 Transport & communications (including Jers	ey Airport, Harbours, Post & Telecom)				
	of O Private education or Private health					
	<sup>07</sup> O Hotels, restaurants and bars					
	<sup>08</sup> ○ Electricity, gas and water					
	<sup>09</sup> ○ Public sector					
	¹º◯ Other, <i>(please specify:</i>	)				
1.9	Which of the following best describes the work yo	ou do for your main job?				
	o₁○ Routine, Semi-routine, Manual or Ser	vice occupation				
	e.g. HGV or van driver, cleaner, porter, packer, s					
	02 ○ Technical or Craft occupation					
	e.g. motor mechanic, fitter, inspector, plumber, p	rinter, tool maker, electrician, gardener				
	o3 Clerical or intermediate occupation e.g. secretary, personal assistant, clerical worker nursery nurse	, office clerk, call centre agent, nursing auxiliary,				
	Professional occupation (normally requese.g. accountant, solicitor, medical practitioner, so physiotherapist, social worker, welfare officer, and software designer, fund administrator	ientist, civil / mechanical engineer, teacher, nurse				
	<ul> <li>Middle or Junior Manager</li> <li>e.g. office manager, retail manager, bank manager</li> <li>publican</li> </ul>	er, restaurant manager, warehouse manager,				
	<ul> <li>Senior Manager</li> <li>(usually responsible for planning, organising and executive</li> </ul>	co-ordinating work) e.g. finance manager - chief				
	<sup>07</sup> ○ Not sure					

# Employment – your main job continued 1.10 How many hours do you usually work each week, in your main job? (Do not count overtime and meal breaks) per week 1.11 How many people work in your main place of employment? 1.12 Less than 25 people 20 25 or more 1.12 Do you supervise any other employees in your main job? 1.13 What is your job title (for your main job)?

Employment – additional jobs?
Do you currently do any other paid employment, in addition to your main job?  Yes – for an employer  Yes – self-employed  No please go to question 1.17
If you answered yes, please answer the following questions about your additional job(s)  How many additional jobs do you have? Please enter a number below, entering '0' if none  part time jobs in addition to my main job  full time jobs in addition to my main job
What sector(s) are your additional jobs in?  Agriculture and fishing  Finance (including legal work)  Construction and tradesmen  Wholesale & retail  Transport & communications (including Jersey Airport, Harbours, Post & Telecom)  Private education or Private health  Hotels, restaurants and bars  Electricity, gas and water  Public sector

Other, (please specify:

# **About Your Household**

1.17	17 What type of property does your household occupy? (Please tick one box only)  17 Bedsit				
	<sup>02</sup> Flat/maisonette				
	□3 Semi-detached/terraced house				
	04 Detached house/bungalow				
1.18	What is the type of accommodation? (Please	e tick one box only)			
	Owner occupied	<sup>07</sup> Staff/service accommodation			
	<sup>02</sup> Sheltered/disabled*	Lodger paying rent in private household			
	Old peoples/retirement home	® Registered lodging house			
	○4 States/Parish rent	Other Non-qualified accommodation			
	○ Housing trust rent				
	OGO Qualified Private rent				
		that elderly or physically disabled people can live groups and provided with a warden or emergency call			
1.19	Does anyone in your household have reside	ntial qualifications*? (Please tick one box only)			
	<sup>01</sup> O Yesplease go to the next question	n			
	<sup>02</sup> Noplease go to question <b>1.21</b>				
	* A person who is qualified under Jersey Housin	ng Law and entitled to purchase a property in Jersey			
1.20	If yes, which residential category are they que your household)	ualified under? (Please tick all that apply to the <u>adults</u> in			
	☐ A to H category (through a time of living	on the Island or through family connections)			
	☐ J category ("Essentially employed", appr	roved by the Housing Department)			
	K category (consent given on social or e	conomic grounds)			
	☐ Don't know				
1.21	Are there any members of your household w months?	ho have moved to Jersey to live within the last 12			
	<sup>01</sup> O Yes - How many (including yourself)? _				
	02 No				

# **About Your Household continued**

1.22	How many people, including yourself, live in your household? (Please enter numbers in boxes below, excluding any lodgers).					
	Adults (aged 16 or over)					
	Of which are pension	ners (females aged	d 60 or older	, males 65	or older)	
	Children aged 0 to 4					
	Children aged 5 to 10					
	Children aged 11 to 15					
1.23	How many bedrooms are there for use by you	r household?				
	Internet Access					
1.24	Does your household have access to the inter	net?				
	Does your household have access to the inter		would you us	se if they w	/ere	
	Does your household have access to the interest of the properties of the interest of the properties of the interest of the properties of the interest of the i		would you us Yes – definitely	Yes –	vere No	
	Does your household have access to the inter  1 Yes – broadband connection  2 Yes – dial-up connection  No  Which of the following States of Jersey online	payment facilities v	Yes –	•		
	Does your household have access to the inter  1 Yes – broadband connection  2 Yes – dial-up connection  No  Which of the following States of Jersey online available?  Paying States of Jersey invoices for	payment facilities v Not applicable to me	Yes – definitely	Yes – maybe	No	
	Does your household have access to the inter  1 Yes – broadband connection  2 Yes – dial-up connection  No  Which of the following States of Jersey online available?  Paying States of Jersey invoices for  rent for States housing	payment facilities v  Not applicable  to me	Yes – definitely	Yes – maybe	No 04	
	Does your household have access to the inter  1 Yes – broadband connection  2 Yes – dial-up connection  No  Which of the following States of Jersey online available?  Paying States of Jersey invoices for  rent for States housing  school fees	Not applicable to me	Yes – definitely	Yes – maybe	No 04 0	

# **Section 2: Getting around in Jersey**

01 O Motorbike/moped

02 Walk

2.1 How do you usually travel to work, the majority of the time? (Please tick one box only)

	Cycle  OH O	work				
	or O I do not work					
	©Car or van on my own Car or van with other people					
2.2	How often do you travel by bus?  10 Regularly 20 Sometimes 30 Never					
	Parking in Jersey					
2.3	How convenient is the paycard or season  1 Very convenient  2 Convenient  1 Inconvenient  Very inconvenient	n ticket payı	ment system	n for public pa	arking for you	<b>1</b> ?
	Parking Control Officers					
2.4	To what extent do you agree or disagree (Please tick one box in each row)		-		Ctropaly	Don't
		Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Don't know
	I think the Parking Control Officers do their jobs well	01 🔵	02	03	04 🔘	05
	I am confident I would be treated fairly by a Parking Control Officer	01	02	03	04	05

#### **Parking Control Officers continued**

2.5 During the last 12 months, how do you think the Parking Control Officers have been doing in each of these areas? (*Please tick one box in each row*)

	Very good	Good	Poor	Very poor	Don't know
Directing traffic in an emergency	01	02	03	04	05
Ensuring fair use of parking places in car parks	01	02	03 🔵	04	05
Ensuring fair use of parking places on streets	01	02	03 🔵	04	05
Reporting people who break the Parking Laws	01	02	03 🔵	04	05 🔵
Booking people who park on a yellow line	01	02	03 🔵	04	05 🔵
Keeping traffic flowing by minimising obstructions and tailbacks	01	02	03 🔵	04	05 🔵

#### **Public Services in Jersey**

2.6 How do you rate the following in Jersey?

	Very good	Good	Poor	Very poor	Don't know
Cleanliness of roads and pavements	01	02 🔵	03 🔘	04 🔵	05
Cleanliness of public toilets in car parks	01	02 🔵	03 🔵	04	05
Cleanliness of public toilets	01	02 🔵	03 🔵	04	05
Cleanliness of main and fish market in town	01	02	03 🔵	04	05
Cleanliness of promenades	01	02	03 🔵	04	05 🔾

2.7 How do you rate the following in Jersey?

	Don't use	Very good	Good	Poor	Very poor
Howard Davis Park	01	02	03 🔵	04	05 🔵
Standard of Millbrook (Coronation) Park	01	02	03 🔵	04 🔵	05 🔵
Standard of Sir Winston Churchill Park	01	02	03	04	05 🔵
Standard of Gorey Gardens	01	02	03 🔵	04	05 🔵
Standard of other public gardens	01	02	03 🔵	04	05 🔵
Standard / quality of Railway Walk	01	02	03	04	05 🔵

## **Public Services in Jersey continued**

2.8 How do you rate the following in Jersey?

	Don't use	Very good	Good	Poor	Very poor
Standard of Springfield Playing Field	01	02	03	04	05
Standard of Les Quennevais Playing Field	01 🔵	02	03 🔵	04	05
Standard of FB Fields	01 🔵	02	03 🔵	04	05
Standard of other playing fields in the Island	01	02	03 🔾	04	05

#### **Section 3: States of Jersey Police Service**

3.1 How much do you agree or disagree with the following statements about the States of Jersey Police?

r ulice:	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Don't know
States of Jersey Police can be relied upon to be there if I need them	01	02	03	04	05 🔵
States of Jersey Police treat me with respect if I have contact with them for any reason	01	02	03	04	05 🔵
States of Jersey Police treat everyone fairly, regardless of who they are	01	02	03	04	05 🔵
States of Jersey Police would listen to me if I had a concern about local community safety	01	02	03	04	05 🔵
I am confident I would receive a good service from the States of Jersey Police if I needed their assistance	01	02	03 🔾	04	05 🔵
States of Jersey Police do a good job of policing Jersey	01	02	03	04	05 🔵

#### **States of Jersey Police Service continued**

3.2 How worried are you that you might become a victim of the following in the next 12 months?

	Very worried	Fairly worried	Not very worried	Not at all worried
Burglary	01 🔵	02	03 🔵	04
Violent crime	01	02	03 🔵	04
Verbally abused/threatened in the street	01 🔵	02	03 🔵	04
Vehicle or property vandalised	01	02	03 🔵	04
Vehicle stolen	01 🔵	02	03 🔵	04

- 3.3 How safe or unsafe do you consider your neighbourhood to be (within 5 minutes walk of your home)? (Please tick one box only)
  - <sup>01</sup> Very safe
  - 02 Fairly safe
  - 03 A bit unsafe
  - 04 Very unsafe
  - 05 Don't know
- 3.4 How safe or unsafe do you feel when visiting St. Helier town centre at night? (Please tick one box only)
  - <sup>01</sup> Always feel safe
  - 02 Usually feel safe
  - 03 Usually feel unsafe
  - <sup>04</sup>O Always feel unsafe
  - 05 I don't visit the town centre after dark because I don't need to
  - 06 I don't visit the town centre after dark because I don't feel safe

#### **Section 4: The Ambulance Service in Jersey**

In the last 12 months, have you dialled 999 for the ambulance service?

The following questions are about your **most recent** experience of the Ambulance Service in Jersey: this includes emergency and urgent ambulances and Patient Transport Services

	of O Yesplease answer the next question
	<sup>02</sup> ○ Noplease go to question 4.7
	If you answered yes, please answer the following questions about the 999 call to the ambulance service.
4.2	Where were you when you called the ambulance?  O1 At my home O2 At someone else's home O3 In a public place O4 Somewhere else
	Don't know/ can't remember
4.3	Who were you calling the ambulance for?  O1 A friend or relative  O2 A patient  O3 A stranger  O4 Myself
4.4	Did the ambulance call taker easily understand your location?  O1 Yes  O2 No  O3 Don't know / can't remember  O4 Not applicable
4.5	Did the ambulance call taker give advice on the phone about what to do before the ambulance arrived?  O1 O Yes  O2 No  O3 O Don't know / can't remember  O4 O No advice was wanted / needed
4.6	Was the ambulance call taker reassuring?  Oracle Yes, definitely Oracle Yes, to some extent Oracle No

# **The Ambulance Service continued**

4.7	In the last 12 months, have you been treated by  O1 Yesplease answer the next question  O2 Noplease go to question 4.11	an ambulance crew?		
	If you answered yes, please answer the follow	ving questions		
4.8	Did you have trust and confidence in the ambula  10 Yes, definitely 10 Yes, to some extent 10 No 10 Don't know / can't remember	nce crew's profession	nal skills?	
4.9	Did the ambulance crew explain your care and troising the second of the	eatment in a way you	ı could understa	nd?
4.10	Did the ambulance crew talk in front of you as if you are if you a	you weren't there?		
4.11	In the last 12 months, have you been transported	d to hospital in:		
		Yes	No	
	An ambulance (after an emergency 999 call)	01 🔾	02	
	An ambulance (called for by your doctor)	01	02	
	A Patient Transport Service vehicle		02	
	If you answered yes, please answer the follow journey to hospital. If you answered no, pleas			nd your
4.12	How clean was the vehicle?  O1 Very clean O2 Fairly clean O3 Not very clean O4 Not at all clean			
	Don't know / can't remember			

# **The Ambulance Service continued**

<b>Δ12</b>	Did the driver take care to make the journey as comfortable as possible?
7.10	of O Yes, definitely
	<sup>02</sup> Yes, to some extent
	No No
	Don't know / can't remember
4.14	Overall, did the vehicle driver and/or crew treat you with respect and dignity?
	<sup>01</sup> Yes, definitely
	o2  Yes, to some extent o3  No
	O4 Don't know / can't remember
4.15	Please answer the following question if you have received care from the ambulance service in the last 12 months, including Ambulance and Patient Transport Services
	Overall, how would you rate the care you received from the Ambulance Service?  OTO Excellent OZ Very good OZ Good OTO Fair OS Poor OS Very poor

# **Section 5: Your health**

5.1	5.1 In general, how would you rate your health	?		
	<sup>₀₂</sup> Fairly good			
	<sup>03</sup> ○ Not good			
	By placing a tick in one box in each group by your own health state <b>today</b> .	pelow, please inc	licate which statements bes	t describe
5.2	5.2 Mobility			
	01 ☐ I have no problems in walking about			
	<sup>02</sup> ○ I have some problems in walking abou	ut		
	□ I am confined to bed			
5.3	5.3 Self-Care			
	<sup>01</sup> O I have no problems with self-care			
	<sup>02</sup> O I have some problems washing or dre	ssing myself		
	□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□			
5.4	5.4 Usual activities (e.g. work, study, housework	k, family or leisu	re activities)	
	<sup>01</sup> O I have no problems with performing m	y usual activities		
	02 I have some problems with performing	•	ies	
	□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□	ities		
5.5	5.5 Pain/discomfort			
	⁰¹◯ I have no pain/discomfort			
	<sup>02</sup> O I have moderate pain/discomfort			
	□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□			
5.6	5.6 Anxiety/depression			
	01 ☐ I am not anxious/depressed			
	02 I am moderately anxious/depressed			
	□3 I am extremely anxious/depressed			
5.7				
	a number in the box below corresponding to opinion?	o now good or ba	ad your own nealth is today	, in your owr
5.8	·		J	
0.0	of Very underweight			
	02 ◯ Underweight			
	□ About the right weight			
	<sup>04</sup> Overweight			
	<sup>05</sup> ○ Very overweight			
	<sup>₀</sup> ○ I am not sure about my weight			
5.9	5.9 How tall are you? (Answer in EITHER metr	es OR feet and i	nches)	
	metres <b>OR</b>	feet	inches	

100	ur nealth continued
5.10 How	much do you weigh? (Answer in EITHER kilograms, OR stones and pounds)
	kilograms ORstonepounds
<ul><li>Note – i</li><li>Take off</li><li>Place a</li></ul>	measure your waist it is different to belt size! If your shirt and loosen your belt tape measure halfway between the bottom of your ribcage and the top of your hip bone e your waist circumference whilst breathing out, and relaxed
5.11 Wha	at is your waist measurement? (Answer in EITHER centimetres OR inches)
	centimetres ORinches
YES: free NO: pota	ounts as "one portion of fruit or vegetable"? sh, frozen, canned, dried or cooked fruit or vegetables, including pulses, beans and lentils atoes, chips, yams unt fruit juice once, no matter how much you drink.
	es of "one portion" size: 1 apple/orange/banana; 2 plums/kiwis; a full tablespoon of dried fruit; a wl of salad; 2 heaped tablespoons of greens; 3 heaped tablespoons of carrots, sweetcorn, r peas.
5.12 How	many portions of fruit and vegetables have you eaten in the last 24 hours?  portions in the last 24 hours
Any activ	unts as "moderate physical activity"?  vity that means you breathe a little fast, be slightly out of breath (but able to maintain a ation), feel warmer and have a slightly faster heartbeat s: brisk walking, cycling, manual work, swimming, playing sport, dancing etc
	many times do you undertake at least moderate physical activity for 30 minutes or more in a mal week (this may be built up in spells of 10 or 15 minutes)?  times a week
01 0 02 0 03 0 04 0	ch of the following best describes you? (Please tick one box only) I have never smoked / I don't smoke I used to smoke occasionally but don't now I used to smoke daily but don't now I smoke occasionally but not everyday I smoke daily

<sup>05</sup>O Daily or almost daily

	Your	r health contir	iued				
5.15	If you	smoke, how much	do you smoke	on aver	-	п	
	Ente	r amount here 🔱			Delete as appropriate	#	
			Cigarettes	per	day / week		
			Cigars	per	day / week		
			Tobacco	per	day / week		
5.16	_	often do you have a		•	ol?		
	01 0		se go to questi	on <b>6.1</b>			
		Once a month or le	SS				
		2-4 times a month					
		2-3 times a week 4 or more times a w	vo ok				
k	4	i or more umes a w	eek				
$\Box$	If you	answered Never,	please go to	questio	n <u>6.1</u>		
Wh	nat co	unts as a "unit o	f alcohol"?				
1 u	nit =	Half pint of ordina Small glass of wir Small glass of she Single measure o	ne erry, port or vei	rmouth		vodka. coii	ntreau, tia maria)
11/2	units	= One bottle of alco		- (	, 9 , - , , ,		
2 u	nits =	Standard glass of Half pint of extra s One pint of ordina Double measure	strength beer, I ary beer, lager	or cider			
3 u	nits =	One large glass of	f wine				
4 u	nits=	One pint of extra	strength beer,	lager or	cider		
5.17	01 0 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1	3 or 4 5 or 6 7 to 9 10 or more often do you have <b>s</b>	·	·			?

	Drinking habits continued
5.19	How often do you have <b>eight</b> or more units of alcohol on one occasion?
	<sup>01</sup> Never
	02 Less than monthly
	<sup>03</sup> Monthly
	<sup>04</sup> Weekly
	Daily or almost daily
5.20	Please complete the chart below, indicating how many units of alcohol you drank on each day over the last week (enter zero if none):
	Monday: Units Saturday: Units units
	Tuesday: Sunday: units
	Wednesday: units
	Thursday: units
	Friday: units
5.21	How often in the last year have you failed to do what was expected of you because of your drinking?  One of the state of your because of your drinking?  Less than monthly
	03 Monthly
	04 Weekly
	Daily or almost daily
5.22	How often in the last year have you needed an alcoholic drink in the morning to get yourself going?  Never  Less than monthly  Monthly  Weekly  Daily or almost daily
	Daily of airriost daily
5.23	How often in the last year have you had a feeling of guilt or regret after drinking?  Never
	02 Less than monthly
	<sup>03</sup> Monthly
	04 Weekly
	Daily or almost daily

# **Drinking habits continued**

night before?

Never

03 Monthly04 Weekly

02 C Less than monthly

	□ Daily or almost daily				
5.25	Have you or someone else been inju  Olio No  Olio Yes, but not in the last year  Olio Yes, during the last year	red as a result o	of your drinking?		
5.26	Has a relative, friend, doctor or health to cut down?	n-worker been o	concerned about y	our drinking o	or advised you
	<sup>02</sup> O Yes, but not in the last year				
	<sup>03</sup> O Yes, during the last year				
5.27	Which of the following best describes	s vour reasons f	or drinking alcoho	l?	
	J	Never	Sometimes	Often	Always
	To feel good	01	02	03	04 O
	To feel confident	01	02	03 🔵	04
	To relieve stress	01	02	03 🔵	04
	To socialise and have fun	01	02	03 🔵	04
	To get drunk	01	02	03	04
	For something to do	01	02	03 🔵	04
	Because of work events	01	02	03 🔵	04
	Because friends do	01	02 🔘	03 🔵	04
	Because it is easily available	01	02 🔵	03 🔵	04

5.24 How often in the last year have you not been able to remember what happened when drinking the

## **Section 6: Money matters**

6 1	Does your household have	difficulties navino	for the following	hecause of a	shortage of mone	2/رد
O. I	Dues your nousemold have	unneunes paying	i ioi tile iollowing	Decause of a	snonaye or mone	<i>;</i> y :

	Yes	No	Sometimes	Not needed or wanted
Keeping your home adequately warm	01	02	03 🔵	04
Having a holiday away from home once a year	01 🔵	02	03 🔵	04
Replacing any worn-out furniture	01	02	03 🔵	04
Replacing or repairing electrical appliances (e.g. fridge, washing machine)	01	02	03 🔵	04

#### 6.2 Does your household have difficulties paying for the following because of a shortage of money?

	Yes	No	Sometimes	Not needed or wanted
Having friends/relatives round for a drink or a meal once a month	01	02	03 🔵	04
Having up to £5 to spend each week on yourself	01	02	03 🔵	04
Saving regularly (£10 a month) for rainy days or retirement	01	02	03 🔵	04

# 6.3 Has your household gone without the following *because of a shortage of money* over the last 12 months?

12 months?	Yes	No	Sometimes	Not needed or wanted
Cooked main meal every day	01	02	03 🔵	04
Eating meat, chicken or fish every second day, if you wanted to	01	02	03 🔵	04
Fresh fruit	01	02	03 🔵	04
Fresh vegetables	01	02	03 🔵	04

#### Money matters continued

occasions

Has your household gone without the following because of a shortage of money over the last 12 months? Not needed Yes No Sometimes or wanted 01 Weatherproof coat for each adult 02 03 04 Two pairs of all weather shoes for each 01 02 03 04 New clothes for adults (i.e. not second 04 Buying presents for religious or special 02 04

If you have children under 16 years in your household, please answer the following question.

6.5 Has your household gone without the following *because of a shortage of money* over the last

12 months?	Yes	No	Sometimes	Not needed or wanted
Weatherproof coat for each child	01	02	03 🔵	04
Two pairs of all weather shoes for each child	01	02	03 🔵	04
New clothes for children (i.e. not second hand)	01	02	03 🔵	04

6.6 Is your household currently in arrears for the following?

	Not applicable	Yes	No
Rent	01	02	03
Mortgage	01 🔵	02 🔵	03 🔵
Parish rates	01	02 🔵	03 🔘
Electricity	01	02	03 🔵
Gas	01	02	03 🔵
Oil	01	02	03 🔵
Water	01	02	03

#### Money matters continued

	mency man		<b></b>				
6.7	Does your household experience difficulty with paying for the following?						
		applicable	Never	Rarely	Sometimes	Often	Always
	Doctors visits	01	02	03 🔵	04	05	06
	Dental care	01 🔵	02	03 🔵	04	05 🔵	06
	Optician	01 🔵	02	03	04	05 🔵	06
6.8	As a household,  O1 Very easy O2 Quite easy O3 Neither easy O4 Quite difficut O5 Very difficul	y or difficult lt	lifficult do you	u find it to co	pe financially? <i>(I</i>	Please tick o	one box only)
6.9	Comparing back today?  On Much improof A little improof About the sa	ved oved ame e	go, how woul	d you descri	be your househo	old's financia	al situation
6.10	Approximately, w	hat is your ho	usehold's <b>to</b>	tal annual ho	ousehold income	?	
	01 less than £	215,000		<sup>06</sup> ○ £55	,000 - £64,999		
	02 £15,000 - :	£24,999		07 <b>0</b> £65	,000 - £74,999		
	03 £25,000 - :	£34,999		<sup>08</sup> ○ £75	,000 - £84,999		
	<sup>04</sup> O £35,000 -				,000 - £94,999		
	<sup>05</sup> ○ £45,000 - :				,000 or more		
6.11	Does anyone in y  10 Yes  10 No  10 Not sure	your househol	d pay Income	e Tax (includ	ing ITIS)?		
6.12	Does anyone in y  1 Yes  2 No  Not sure	your househol	d receive Inc	ome Suppor	t?		

# Money matters continued

	ot Yes			
	No – not needed			
	o₃ No – unable to get one			
6.14	Does anyone in your household have a credit card	?		
	o1 Yes			
	02 No			
6.15	Have you heard of Community Savings Ltd (the "C	Community Bank	x") in Jersey	?
	o1 Yes			
	02 No			
	Not sure			
6.16	Have you used the following for any advice on <i>your</i>	r household fina	ances, budge	eting, or deb
	management in the last 2 years?	Yes	No	
	Citizen's Advice Bureau	01	02 🔵	
	Independent financial advisor	01	02 🔵	
	Financial advisor from high street bank	01	02	
	Financial advice websites	01	02	
	Community Savings Ltd (the "Community Bank")	01	02 🔵	
	Other (please specify)	01	02 🔵	
				,

6.13 Does anyone in your household have a current account with a high street bank?

#### Working after pension age

- 6.17 At what age do you currently plan to stop working, or *did* you stop working?
  - If you have retired, please enter the age you retired at.
  - If you're a home-maker and not planning on returning to work, please enter the age you were when you stopped paid employment
  - If you are unable to work again for health reasons, please enter the age you were when you stopped paid employment

    years

6.18 Which of the following would encourage you to work beyond normal pension age?

	Major encouragement	Some encouragement	No difference at all
Extra tax breaks for wages earned beyond normal pension age	01 🔵	02	03 🔘
Opportunities for part-time working or job sharing	01 🔵	02	03 🔵
Less stressful job	01 🔵	02	03 🔘
Less physically demanding job	01 🔵	02	03 🔘
Re-training to change jobs	01 🔵	02	03 🔘
Higher value pension when you retire later	01 🔵	02	03 🔵
Other – please specify			

#### If you are 65 or over please go to question 7.1

6.19 If you are below the age of 65, to what extent do you agree with the following statements: (Please tick one box in each row)

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
I would like to continue to work beyond the age of 65	01	02	03	04	05
I will need to work beyond the age of 65 to maintain my standard of living	01	02	03 🔵	04	05
I would like to find a less demanding job as I get close to pension age	01	02	03 🔵	04	05

	Section 7: Education & Skills
7.1	What is your highest <b>educational</b> qualification?  (Please exclude any professional qualifications) (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box only)  One of the professional qualifications (Please tick one box o
	English Language qualifications
7.2	Which of the following best describes your highest educational qualification in <b>English Language?</b> Olio No formal qualifications in English language  Olio 'O' level/CSE/GCSE (or equivalent) in English Language: Grade D-G  Olio 'O' level/CSE/GCSE (or equivalent) in English Language: Grade A-C  AS-Level/ A/ A2 or equivalent qualification in English Language  First or Higher degree in English Language  Other (please specify:)
	Maths qualifications
7.3	Which of the following best describes your highest educational qualification in <b>Maths</b> ?  No formal qualifications in Maths  OO OO' level/CSE/GCSE (or equivalent) in Maths: Grade D-G  OO OO' level/CSE/GCSE (or equivalent) in Maths: Grade A-C  AS-Level/ A/ A2 or equivalent qualification in Maths  First or Higher degree in Maths  OO Other (please specify:)

# Improving your reading skills in English

7.4	Since leaving school, have you taken any actions to improve your <b>reading</b> skills?  Or Yes  No
7.5	In the last 12 months, have you taken any actions to improve your <b>reading</b> skills?  Or Yes  No
7.6	If you answered yes, were your reasons for taking these actions mainly job related or for mainly personal reasons?  On Mainly job related  Mainly for personal reasons
	Improving your writing skills in English
7.7	Since leaving school, have you taken any actions to improve your <b>writing</b> skills?  Or Yes  Or No
7.8	In the last 12 months, have you taken any actions to improve your <b>writing</b> skills?  Or Yes  No
7.9	If you answered yes, were your reasons for taking these actions mainly job related or for mainly personal reasons?  On Mainly job related  Mainly for personal reasons
	Improving maths or number skills
7.10	Since leaving school, have you taken any actions to improve your <b>maths or number</b> skills?  Or Ves  No
7.11	In the last 12 months, have you taken any actions to improve your <b>maths or number</b> skills?  Or Yes  Or No
7.12	If you answered yes, were your reasons for taking these actions mainly job related or for mainly personal reasons?  On Mainly job related  Mainly for personal reasons

#### Courses for reading, writing and maths

7.13 Would you be interested in a course to improve any of the following skills?

	Yes	No
Your reading skills?	01	02
Your writing skills?	01 🔵	02
Your maths or number skills?	01 🔵	02
If you answered no, why not? (Please tide) Not required Not interested Not enough time Not enough money Feel too old Feel too embarrassed Don't know enough about them	ck all that ap <sub>l</sub>	oly)

#### Skills for work

Other – please specify

7.14

7.15 How often do you carry out the following tasks at work?

, ,	Every day or almost everyday	At least once a week	At least once a month	Less than once a month	Never
Reading letters, memos and emails	01 🔵	02	03 🔵	04	05 🔵
Reading and following directions or instructions	01	02	03 🔵	04	05
Reading bills or invoices	01	02	03	04	05 🔵
Reading information from spreadsheets or budget tables	01 🔵	02	03	04	05
Writing letters or emails	01	02	03	04	05 🔵
Writing directions or instructions	01 🔵	02	03	04	05
Writing bills or invoices	01	02	03	04	05 🔵
Filling in spreadsheets or budget tables	01	02	03	04	05
Using a computer	01 🔵	02	03	04	05
Using the internet	01 🔵	02	03 🔵	04	05

#### Section 8: Bullying in the workplace

The following questions are about bullying behaviour that you might have experienced whilst at work in Jersey over the last 12 months. Please answer this page if you currently work, or have worked over the last 12 months

Behaviour is bullying behaviour if:

- It is intentionally harmful, carried out by an individual or group;
- It is repetitive, wilful or persistent;
- There is an imbalance of power, leaving the person who is being bullied feeling defenceless.

8.1	In the last 12 months, how many times have you <i>personally</i> experienced bullying <i>in the workplace</i> Olio Not at all in the last 12 monthsplease go to question 9.1  Olio Once  Olio 6-10 times  Olio About once a month  Olio About once a week or more
	If you have personally experienced bullying behaviour at your workplace in the last 12 months, please answer the following 3 questions.
8.2	Who was involved in the bullying behaviour? (Please tick all that apply)  Work colleague  Work manager  Customers  Other (please specify)
8.3	What type of bullying behaviour have you personally experienced in your workplace in the last 12 months? (Please tick all that apply)  name-calling or taunting gossip or rumours threatening behaviour persistent criticism bullying emails or text messages excessive monitoring of work unmanageable workload physical violence other (please specify
8.4	How has this affected you? (Please tick all that apply)  Feeling of low self esteem  Depression Increased stress Had to take time of work Increased fear  Other (please specify

# Section 9: Recycling

9.1	How much of each of the following items do you and your household recycle (i.e. take to a recycling
	facility and/or separate for doorstep collection). Please tick one box in each row.

	All	Most	Some	None	Don't know
Newspapers and magazines	01	02	03	04	05
Cardboard	01	02 🔵	03	04	05 🔵
Glass bottles and jars	01	02 🔵	03	04	05 🔵
Cans	01	02 🔵	03	04	05 🔵
Plastic bottles	01	02	03	04	05 🔵
Clothes/textiles	01	02 🔵	03	04	05 🔵
Batteries	01	02	03	04	05

	Clothes/textiles	01 🔵	02	03	04 🔵
	Batteries	01 🔵	02	03	04
9.2	Which of the following would encount Closer recycling facilities  Storage space at home  Having containers for recycling  More information on recycling facilities  Kerbside (doorstep) collections  Nothing		ecycle more?	(Please tick	all that apply)
9.3	If you would not consider recycling  Not interested  Not enough time  Not much household waste  Not enough storage space  Other (please specify			e tick all that	apply)
9.4	Do you home compost your food ar	nd garden was	ste? ( <i>Please</i>	tick one only	()

# **Recycling continued**

9.5	How do you recycle your household waste? Do you use		
	Parish glass collection or glass banks	Yes 01	No 02
	Parish doorstep recycling collection (kerbside)	01 🔵	02
	Island wide recycling banks for paper, cans and plastic bottles	01	02
	Bellozanne's Household Recycling Centre	01 🔵	02
	Bellozanne's Household Green Waste site	01	02
	Salvation Army Clothing banks (textiles, clothes, shoes, etc.)	01 🔵	02
	Battery recycling banks	01 🔵	02
	Home composter	01 🔵	02
	Charity shops, car boot sales, etc	01 🔵	02
	Other (please specify)	01	02
9.6	How convenient is it for you to recycle your household waste?  Olio Very convenient  Fairly convenient  Not very convenient  Not at all convenient  Don't know		
9.7	If you wanted to find out more information about how to recycle more of what would you do? (Please tick all that apply)  Contact the Recycling Officer  Visit the States of Jersey website  Contact (or visit) my Parish Hall  Look at the local media  Ask family/friends  Other, please specify  Don't know  None of the above	your househ	old waste,

# **Recycling continued**

9.8	When thinking about recycling your household waste, which of these statements best describes how important recycling is to you personally? ( <i>Please tick one only</i> )
	□ Very important
	□□ Fairly important
	□ Not very important
	04 O Not at all important
	05 Don't know

9.9 To what extent do you agree or disagree with the following statements?

(Please tick one box in each row)	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
I know what happens to the materials I recycle	01	02	03 🔵	04	05 🔵
I know what materials can and can't be recycled	01	02	03 🔵	04	05
I know where to find information about recycling in Jersey	01	02	03 🔵	04	05 🔵
I understand the environmental benefits of recycling	01 🔵	02	03 🔵	04	05 🔵

# Attitudes to Climate Change

9.10 How serious a problem do you think climate change is? (Please tick one only)

not doing enough to address climate ch	•	Doing about		1
	Doing too much	the right amount	Not doing enough	Don't know
The States of Jersey	01	02	03 🔵	04 🔵
The UK Government	01	02	03	04 🔵
Developed countries e.g. the USA, Europe	01	02	03	04 🔵
Newly industrialised economies e.g. China, India	01	02	03	04
Undeveloped countries e.g. Central African countries	01	02	03 🔵	04 🔵
Corporations & Industry	01	02	03 🔵	04
la dividual papela				
Individual people	01	02	03	04
			03 🔾	04
12 Do you agree or disagree with the follow		s? ly Tend to	Tend to disagree	Strongly disagree
	wing statements Strong agree	s? ly Tend to	Tend to	Strongly
12 Do you agree or disagree with the follow Climate change is an unstoppable	wing statements Strong agree	s? ly Tend to agree	Tend to disagree	Strongly disagree
12 Do you agree or disagree with the follow  Climate change is an unstoppable process, we cannot do anything about  The seriousness of climate change has	wing statements Strong agree  it  o  o  o  se	s? ly Tend to agree	Tend to disagree	Strongly disagree
Climate change is an unstoppable process, we cannot do anything about  The seriousness of climate change has been exaggerated  Emissions of CO <sub>2</sub> and other greenhou gases have only a marginal impact on	wing statements Strong agree  it  o o o o o o o o o o o o o o o o o	s? ly Tend to agree	Tend to disagree	Strongly disagree

# **Attitudes to Climate Change**

9.13 Which of the following environmental initiatives have you done, or would consider doing?

	I have done this	I would consider this if it did not cost me more money	I would consider this even if it cost me more money	I would not do this
Buying a car that is more environmentally friendly	01	02 🔵	03	04
Using the car less	01	02	03	04
Walking, cycling or using public transport	01	02	03	04
Avoiding taking short-haul flights where possible	01	02	03	04
Using less electricity at home (e.g. by turning down heating, not leaving appliances on standby)	01 🔵	02 🔵	03 🔾	04 🔘
	I have done	I would consider this if it did not cost me	I would consider this even if it cost	
	this		me more money	I would not do this
Using less water at home (for example not leaving water running when washing the dishes, etc)	this	more money	money	
running when washing the	_	more money	money	do this
example not leaving water running when washing the dishes, etc)	01 🔾	more money	money 03	do this
example not leaving water running when washing the dishes, etc)  Separating waste for recycling  Buying more seasonal and local	01 🔾	more money  02  02	money  03  03	do this
example not leaving water running when washing the dishes, etc)  Separating waste for recycling  Buying more seasonal and local products  Installing a renewable energy source in your home (for example, a wind turbine, solar	01 0	more money  02  02  02  02	03 O	04 C

#### **Leisure Fishing**

We would like to ask you some questions about how often you go leisure fishing (not commercial fishing).

9.1 <del>4</del>	Do you ever go leisure naming	j wili a listili ig tod itt t	ne sea around c	iciscy:	
		- -	Less than 5	5 - 10 times a	More than 10
		Never	times a year	year	times a year
	From the shore	01	02	03	04

From a boat or kayak 01 0 02 03 04 0

9.15 Do you ever do any other type of **leisure** fishing in the sea around Jersey (other than with a fishing rod)?

,	Never	Less than 5 times a year	5 - 10 times a year	More than 10 times a year
From the shore (e.g. ormering, prawning, netting)	01	02	03 🔵	04
From a boat or kayak (e.g. potting, netting, scallop diving, long lines)	01	02	03 🔾	04

#### Having your say or getting involved

- 9.16 Which of these statements comes closest to your own attitude towards the services provided by the States of Jersey?
  - o1 I'm not interested as long as they do their job
  - 02 I'd like to know what they're doing, but don't want to be involved
  - 03 I'd like to have more of a say
  - <sup>04</sup>O I'd like to become actively involved
  - <sup>05</sup> I have a say, or am actively involved, already
  - 06 Don't know

#### Lodgers

A lodger is defined as a person/persons staying in your property who is paying rent and is not part of your household.

In order to ensure the findings are accurate we need to survey members of the whole population. To assist this could you please tick the circle below to indicate if there are any lodgers staying in your house? (Please tick one box only)

<sup>01</sup> ○ Yes	If Yes, how many separate lodging households are in your house?
02 No	

Thank you for taking the time to fill out JASS 2010 Your response is very important to us.

The report for JASS 2010 will be published in winter 2010/11

Do you have any other comments?

Please return your completed form using the **pre-paid envelope provided**, or alternatively send by **freepost** to:

Business reply service Licence No: J.E. 65 Statistics Unit P.O. Box 140 Cyril Le Marquand House The Parade St Helier Jersey JE1 1AE

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