



Jersey Probation and After-Care Service

Annual Report for 2021 and Strategic Priorities for 2020-2023

The Jersey Probation and After-Care Service exists to provide the Parishes, Courts and Prisons with a high-quality information service and to supervise those offenders entrusted to it, in order to reduce re-offending, allow restitution and protect the public.

In family proceedings, the Jersey Family Court Advisory Service (JFCAS) provides the Royal Court with reports and advice about the best interests of children.

In all its work the Probation and After-Care Service promotes respect and dignity for all and with due regard to the Council of Europe's Probation Rules, the European Convention on Human Rights and the United Nations Convention on the Rights of the Child.

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Foreword by the Chairwoman of the Probation Board

I must begin this year's foreword by acknowledging the valuable contribution of the late Minister, Len Norman, to the Board's work. Len was determined to foster links between the Probation and Prison Services, and indeed many of the recent positive moves in this sphere are down to his efforts and the strength of his leadership. He is much missed.

We are fortunate to have a very strong Board, with experienced and skilled members meeting regularly with the Management Team and staff. We receive the Chief Officer's performance reports, keeping us updated with the finances, and we examine the risks and challenges facing our Service. Board members sit on appointment panels recruiting to senior posts, and we are proud of our approach, and of our governance record. We challenge the Service at every level, as well as providing strong support.

During 2021 the impressive results of the Service have continued, in the completion of Orders, reduction in reoffending, and positive feedback from users. We attribute these successes to the dedication and skill of staff, building professional relationships and inspiring those in challenging and difficult circumstances to reflect on past behaviours, and change problematic attitudes.

All this has enabled the governance debate of recent years - a cloud hanging over us all for so long - to be concluded to the satisfaction of all: the Probation Service will remain as a Non-Ministerial Department, while continuing to work with our partners in Criminal Law and in Family Law.

Operating a service during the pandemic has obviously brought particular challenges and disruptions - but focus has never wavered from delivering the best possible service to all. I must pay tribute here to the remarkable leadership and sterling efforts of our Chief Officer Mike Cutland, who has managed to keep the ship on course throughout this extraordinarily difficult period, always retaining his calm, measured, and reassuring leadership style, for the greater good of all his staff as well as the Service's beneficiaries. Mike and the Team are innovative - and the new style of Pre-Sentence Reports presented to the courts are just one example of dynamism in practice. We find the new reports to be a great improvement and entirely helpful in our decision making.

Several experienced staff have moved on in 2021, primarily through retirement, and the Board wishes them well, acknowledging the significant contributions made by each of them. I pay special tribute to Team Manager David Trott, a lynchpin of the service over 30 years, whose outstanding support and loyalty to the Chief Officer during such a difficult period cannot be underestimated.

We have been delighted to welcome two new Trainee Probation Officers, a Substance Misuse Officer, and a new JFCAS Guardian, and there is no doubt that the calibre of new staff members, linked with the experience and dedication of our existing team, topped off by such first rate leadership, helps to retain the Service in such a healthy, positive, and encouraging position as we move forward into 2022 - a delight to witness personally, after 11 years on the Board with three as Chairwoman!

A heartfelt thank you to all who have helped, not only to keep JPACS on track in difficult times, but also to build it into the highly esteemed and much admired Service we witness benefitting our Island on so many levels, each and every day.

Collette Crill

Jurat C A Crill, Lieutenant Bailiff

Chairwoman of the Probation Board

2021 Key Headlines

447 reports were prepared for the criminal justice system

473 new cases were supervised by the criminal justice team

15,080 hours of work were completed by the community service scheme

66.7% of probation clients reduced their risk of reconviction

85% of clients completed their probation orders

83% of clients completed their community service orders

98% of children completed periods of supervision ordered at Parish Hall Enquiries

96% of probation clients surveyed expressed satisfaction with the Service

96% of probation clients surveyed thought that supervision had helped them to reduce their risk of reoffending

98% of community service clients surveyed thought that they had been treated fairly and with respect

92% of community service clients surveyed felt their work benefitted the community

143 families received a service from JFCAS

Feedback from Probation clients

“Helped me with issues and encouraged me to change my life.”

“Very consistent and fair, always had my best interests in mind.”

“Very good communication skills all round and a good team of people.”

“I feel I have come away feeling more positive and optimistic.”

“Always helpful and understanding.”

“I felt that I was never judged and was always listened to. The service helped me to speak about my feelings and gave me valuable information to make sure I don't get into trouble again.”

“The domestic abuse programme has helped me to be far more reflective and aware of my emotional situation. The course has also helped provide me skills with tackling problems and difficulties.”

“Making myself more aware of how my actions can affect others. A realisation that I did have problems and there are people out there who can help. Just in general I am a better person because of it. Allowed me to open up to others.”

“It has made me value myself more and given me a more positive aspect in life. It has given me hope and a better understanding on many situations / problems that I have or may have to encounter in my life. I would like to thank my PO for all the help and encouragement given.”

Probation Board

The Probation and After-Care Service is a department of Jersey's Judiciary. The Probation Board is appointed by the Bailiff on behalf of the Royal Court to oversee the work of the Service and consists of Jurats (elected Judges of the Royal Court of Jersey).

From November 2017 the Minister for Home Affairs and the Assistant Chief Minister have been invited to attend Probation Board meetings.

Probation Board Membership – January 2022	
Chair of Probation Board Jurat C.A. Crill, Lieutenant Bailiff	
Probation Board Members Jurat S.A. Austin-Vautier Jurat R.A. Christensen MBE Jurat G. Hughes Jurat P. Pitman Jurat J.J. Ramsden	



Service Values

The Jersey Probation Service aims to demonstrate the following values in its work which are in accordance with the European Convention on Human Rights and the United Nations Convention on the Rights of the Child. These values underpin all that we do:

Respecting human dignity

We believe everyone has the right to be valued and to be treated with fairness and respect.

Promoting equality and diversity

We understand and respond to people's unique needs and seek to assist those who need extra support to express their views. We recognise the 'voice of the child' must play a part in all our work with adults, families and the wider community.

Recognising people's capacity to change

We believe all people, given the right circumstances and support, have the ability to change and develop.

A commitment to promoting social justice and inclusion with our partners

We work with other partners to eliminate discrimination and promote respect for diversity and equality in Jersey.

Contributing to a safer community

Our work helps people to change problematic behaviours and contributes to public safety.

Raising awareness of victims and the impact of behaviour on others

We promote the safety and wellbeing of victims and vulnerable people.

Acting with honesty, professionalism and accountability

We work with honesty and compassion and encourage a culture of people taking responsibility for their actions. We try to provide efficient and value for money services.

Responsibility for our colleagues

We create a working culture where wellbeing and learning are actively promoted.



Bouley Bay beach clean 2021

Feedback - Jersey Family Court Advisory Service

"Thank you for coming back to me so quickly.

I really appreciate your taking the time to reply. One of the few comforts I have been able to take is that I have never doubted your utmost professionalism and dedication in looking out for my daughters bests interests. You have also however always showed me such kindness and courtesy extending beyond the mere day to day remit of your position without which I fear I may have lost all faith in the "system" and any chance of fair process. I don't think I will ever be able to express just how much of a difference you made to me on a personal basis in our initial case.

I thank you once again for taking the time to reply and for your kindness and consideration."



JFCAS interview room

Chief Probation Officer's Report

Introduction

Chairwoman and members of the Probation Board of the Royal Court, I have the pleasure of submitting the Jersey Probation and After-Care Service (JPACS) Annual Report for 2021.

The past year has seen the Probation Service continue to achieve impressive results, despite the challenge of the pandemic and the restrictions and difficulties this has caused. Until April, the Service had to work within two distinct teams to provide resilience in case of infections-an adjustment that the team coped with due to flexibility, determination, and goodwill. These results have been made possible by a team that has continually striven to work both skilfully and positively-often covering the work of colleagues at short notice where circumstances have demanded. This ethos permeates the service whether it is in the field of criminal justice, family work, administration or within our excellent cohort of volunteers. In expressing my appreciation to them, I would also like to acknowledge the support of the Probation Board who have enabled the Service to show initiative whilst holding the work of its officers to account.

This report will highlight the work undertaken in 2021; the areas where we were successful, and some of the work we will continue to need to develop.

Governance

The Service and Board were greatly saddened at the news of the death of Connétable Len Norman, former Minister for Home Affairs. Throughout my work with the Minister, I always found him to be fair, insightful and determined to achieve the best for Islanders. The Board and Service were therefore extremely pleased to hear that he had reconsidered the option of the government assuming responsibility for the Probation Service and, in the light of some effective partnership work throughout the Island, was content to allow the Service to remain under the governance of the Probation Board. This stance has been maintained by Connétable Norman's successor, Deputy Guida, who has also contributed positively to the work of the Probation Board. This clarity about governance has allowed the Service to progress its work without a major distraction. It is therefore no coincidence that several key initiatives have been developed in 2021 despite the challenges of COVID.

The Service was delighted that, after significant discussion, it was agreed that core funding was to be made available for the posts of the Probation Officer with Responsibility for Working with the Portuguese Speaking Community, the Substance Misuse Officer and the Restorative Justice Officer. Again, the clarity and certainty this has afforded has been well received and offered more security of tenure than in the past.

Throughout the year, Managers have responded fully to scrutiny and their responsibilities in a range of governance areas including audit, budget control, risk management, health and safety, cyber security, business continuity and data protection. Often the demands can be considerable and require resolution within demanding deadlines. It is a testament to the commitment and ability of the Management Team that this work is undertaken to a satisfactory standard.

Staffing

The past year has seen some significant staff changes as several colleagues have retired. Probation Officers Adelaide Ormesher and Janette Urquhart retired in the Spring after exemplary careers. Adelaide was the first JMAPP Co-ordinator, whilst Janette undertook a successful seconded placement at HMP La Moye in addition to supervising Nigel Collier-Webb, the recently retired co-ordinator of the ADAPT domestic abuse programme. Another Probation Officer, Sarah Hayward, left the Service in late 2021 to pursue a career in mental health. In the JFCAS team, Jane Ferguson, Team Manager, retired after 11 years during which time she helped to create the team and led many of their achievements. I would like to place on record my appreciation to all former colleagues for the contribution they have made over many years.

Departing colleagues have created opportunities for new appointments. We were delighted to appoint Eleanor Green as the new manager of JFCAS from January 2022. Eleanor's track record as an experienced and skilful Senior Practitioner will stand the service in good stead. Also in JFCAS, Amaya Arana commenced a two year secondment from the Children's Service and has adapted seamlessly into her new rôle.

For the first time in several years the Service was able to appoint two new trainees, John Mussen and Laura Williams, who started employment in the Spring. They were quickly followed by Matt Le Clercq who graduated from Robert Gordon University in October with a first-class honours degree in Social Work. In her first year with the Probation Service, Sophie Diggle has established herself as an excellent Substance Misuse Officer and, in common with her new colleagues, has brought a wealth of experience to the Service from different social care fields. It is important to recognise the role of Service Managers and Sarah Barrowcliffe and Emma Luce for their assistance in mentoring new colleagues. These appointments signal the strategic intent of the Service to appoint and invest in local skilled applicants wherever it is possible to do so.

The forthcoming year will also see staff challenges and opportunities. At the time of writing we have marked David Trott's retirement with a reception that marked a career that spanned over 37 years with the Service. It is difficult to overstate the contribution that David has made during his career; his integrity, professionalism and compassion have made him respected by everyone within the Service and the many people he has helped. Sarah Barrowcliffe has been appointed as the new Team Manager and brings a wealth of experience to the role.

At a strategic level, these changes reflect the importance of careful succession planning and ensuring the Service continues to provide training and opportunities that provide staff with the experience, skills and motivation to pursue successful careers within the department.

Significant work within Criminal Justice

The past year has seen the highest number of reports being prepared for the courts and the highest number of new Probation Orders being imposed since 2017. The Service has maintained some impressive results throughout this period with the completion of Probation and Community Service Orders again exceeding 80%. In addition, we have received overwhelmingly positive feedback from clients, victims and Community Service beneficiaries which is complimentary about the care, skill and

ethos of the professionals who have been working with them. This combination of positive quantitative and qualitative data is particularly important for a service that aims to work effectively for the public of the Island.

Despite some of the restrictions caused by the pandemic, the Service has been proactive at developing new initiatives and making sure that existing working practices are effective. Parish Hall Enquiries were postponed during lockdown but staff made contact with children and families in order to explain the delays and offer assistance and advice where appropriate during this time.

Colleagues working with children have liaised with the Driver and Vehicle Standards department to introduce the RoadSafe Programme for young motorists who have broken the law-attention is paid to both theory and practice. The new Positive Steps Programme entails children subject to supervision undertaking a range of activities designed to afford the chance to make reparation, increase their awareness about the community, and develop new skills and interests. We have been delighted by the number of participating agencies and partnerships including the emergency services, Boxing Business, Mind Jersey, St John's Ambulance, Caring Cooks and Thrive amongst several others. We are grateful for the vision and motivation of our partners. Probation staff working with children have attended multi agency training about rights, the impact of trauma and the assessment and intervention of children displaying sexually harmful behaviours. They have also been part of a team working with a small group of children displaying high risk behaviours-this has included attendance at a residential camp at Crabbé.

It had been hoped that the Guernsey Probation Service could lead a review and audit into the supervision of casework. The pandemic and some staff shortages in the Guernsey Service meant this was not possible in 2021 but a case of a probationer reoffending was referred to the Guernsey co-ordinator of MAPPA for independent review. He concluded that the case had been well managed despite the reoffending. In similar vein an internal review into another case of violent reoffending was led by a Team Manager and colleague who had been unconnected with, and therefore independent of, the case. These cases demonstrate the inherent risk in the Probation Service caseload and the need for defensible practice and decision making. Managing risk appropriately is a complex process-failing to provide an adequate response exposes unnecessary risks to others, whereas a disproportionate and overzealous approach risks committing unnecessary resources and, in all probability, having an adverse impact on the trajectory of supervision. It is a delicate balancing act that the Service manages daily, and underlines the importance of effective information sharing, and collaborative working with our colleagues in the Police, Prison, Health and Education services amongst others.

The Community Service scheme was significantly affected by the lockdown and had to close for several weeks. This has led to a backlog of cases, and some delays, before clients could commence working their sentence. Some unusually poor compliance through poor reporting by a small number of clients has also accentuated the issue as some orders have taken longer to complete. The team have been working extra hours to reduce delays and this will continue to be a priority throughout 2022.

Significant work within the family courts

The reasons for the slight decrease in family law cases are uncertain at this stage. This will continue to be monitored for any potential emerging themes we can respond to.

The pandemic continued to have a significant effect upon services and individuals: we have observed families to be under considerable strain, at a time when there are fewer support mechanisms to bolster them. The impact upon staffing and resources in both children's social care and adult mental health has been profound, and JFCAS have noted that the amount of intervention we have needed to offer the families we work with has, if anything, increased. As a result, we have continued to develop flexible approaches to working with children and their families both in person and on-line, using social media and apps to help encourage positive communication between separated family members.

During 2021, JFCAS continued to build on the recommendations of the Ofsted inspection at the end of 2019. An operating framework, detailing all elements of the work we do was developed, and published in November 2021. This sets out in detail our procedures and guiding principles, and we aim to review it regularly, to ensure that the work we undertake is transparent and of a high standard. We are grateful for the oversight provided by the Probation Board, particularly from Jurat Gareth Hughes, who has been active in his support and encouragement of the development of our framework.

Ofsted also recommended that we develop all our leaflets and online publications. This has been achieved, and all clients should now be able to access information online, and hard copies can also be sent out where necessary. We have addressed our social media presence through the creation of a JFCAS Facebook and Instagram page. Social media is often the primary source of information gathering used by young people and their families, and we want to work towards being as transparent, open and accessible as possible, particularly given the anxieties many feel about involvement in family court proceedings.

Looking forward into 2022, JFCAS priorities are to continue to implement the remaining issues raised by Ofsted, by formalising links with our partner agencies involved in the family court system. We also want to spend time analysing and developing the interventions we offer in private law: child contact interventions (CCI), negotiation/dispute resolution and work plans under family assistance orders. We began this process in 2021 by formalising the work we undertake with families and starting to consider the themes around the most entrenched, high-conflict cases. Going forward we wish to develop clear pathways to assist in moving parents and children through the process more effectively and enabling the best possible outcomes.

The partnership work of the Service and working with prisoners

The positive outcomes achieved by the Service are frequently the result of working effectively with other agencies who can provide appropriate information and interventions to enhance our work. There are too many agencies to mention but I would like to highlight the contribution of staff at HMP La Moye, the States and Honorary Police, the Children's Service, Customer and Local Services and a range of voluntary organisations including the Shelter Trust, Sanctuary House, Jersey Sport, the Salvation Army and Mind Jersey.

The Service remains committed to effective safeguarding and public protection measures and is represented at both strategic and operational level in the work of the Jersey Multi-agency Public Protection Arrangements (JMPPA) and Safeguarding Boards. In this vein we have continued to offer advice and interventions to members of the public who wish to be referred to the Jersey Domestic Abuse Programme (JDAP) that is delivered by Probation Officers. The Service accept referrals from a number of agencies, but particularly the Children's Service, where there are concerns about the risk of ongoing domestic abuse. Although this work is non- statutory and outside a strict criminal justice remit, it is important to promote public safety wherever possible and officers undertake this work in addition to their core duties.

During the past year we have prioritised developing work with Prison Governor, Susie Richardson and her team. My colleague, Sarah Barrowcliffe, and I have met with the Prisoners' Council and prison staff who have confirmed the difficulties faced by prisoners when trying to resettle back into the community. These problems often revolve around issues such as accommodation, employment and finance. On 14th October the Prison and Probation Services hosted a Reducing Reoffending in Jersey workshop at HM Prison La Moye. Jurat Crill represented the Probation Service at an event attended by Ministers, senior government officers, police, third sector organisations, faith groups, staff of both services and prisoners. In total approximately 80 delegates attended.

Delegates worked in groups to discuss the seven key pathways necessary to desist from crime which included accommodation, employment, offending behaviour, substance misuse and financial management. There was also a thought-provoking presentation by prisoners who had studied the progressive ethos of the Norwegian prison system. The work from this event has continued and will remain a service priority throughout 2022. At a time when COVID and Brexit have brought challenges for local industries it makes sense from social justice, crime reduction and economic perspectives to actively consider supporting prisoner reintegration into the community. The event has prompted several employers to come forward and work in partnership with the Probation, Prison and Customer and Local Services in order to promote safe and effective recruitment. We look forward to building on this initiative as a key component of desistance from crime is achieving a sense of belonging in the community- this is even more profound for people who are being released from custody and whose community ties may have been severed.

Looking ahead

It appears inevitable that the Service will continue to operate next year under the shadow of COVID and will need to remain able to adapt at pace to changing circumstances. There will be several priority areas next year in addition to maintaining current standards of work. Ensuring our trainees are able to enrol at university will be important as will the continuing professional development of all staff and volunteers who contribute to the Service. Further work will also need to be undertaken to invest in a modern case management technology system- IT capability is essential for effective rehabilitative, safeguarding and public protection work. The Service also intends to develop its work to adopt a best practice approach to data protection compliance and will work with government auditors to achieve this.

From a criminal justice perspective, attention will continue to focus on assisting clients to stop offending which will include developing services for prisoners that assist their successful reintegration. Planning for the possibility of statutory post custodial supervision will also continue although this will require legislative change before it can become operational. Nevertheless, preparatory work will continue with our partners at the Prison. Priorities for JFCAS will include developing interventions for families in high conflict situations.

Underpinning all of these challenges will be a need to ensure that the Service maintains its professionalism throughout and produces positive results for Jersey whilst demonstrating value for money. The leadership of the Probation Board, calibre of colleagues and the quality of our partnership work signals that the Service is in a strong position to deliver.

Mike Cutland
Chief Probation Officer



Left to right: Sophie Diggle – Substance Misuse Officer, Laura Williams – Trainee Probation Officer, Matt Le Clercq – Probation Officer, John Mussen – Trainee Probation Officer.

Feedback – Community Service

Clients

“I think each officer performed their duties well and were respectful towards me and the team. Can't think of any corrections to be made to be honest I found CS to be helpful in motivating me to start back at work and would like to thank all officers for their empathy and communication :)”

“The duties which provide the most benefit to the community and families are the most rewarding. This I have seen motivate people to do the best in their work.”

“During my hours of Community Service, I have really enjoyed the variety of jobs & tasks performed. The staff have always been polite and helpful to me. There has been enough work to keep me going throughout the day generally which has helped the time pass by quicker and made the hours seem helpful and positively spent for the community. Luckily with the relatively minimal hours I had to serve, along with my availability, the sessions available to me have led to me completing quicker than I had originally expected, which was pleasant.”

“Found it beneficial and helped me get motivated to find a job and stay out of trouble.”

Beneficiaries

“We have been so impressed with the various placements and works carried out with us. It is always well thought out and organised, run safely, well supervised, and genuinely adds and supports our work in the community. We are really grateful for our partnership with you.”

The Salvation Army

“Extremely high standards of work always carried out. Both clients and supervisors have been brilliant.”

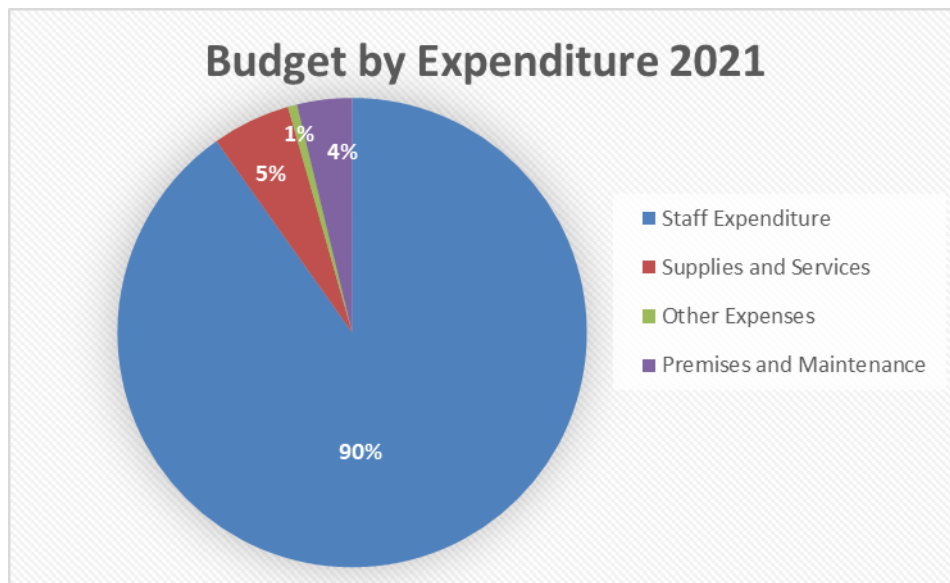
Jersey Heritage

“All I can say is the work is done to a fantastic standard and we feel it is managed really well. Thank you for your support of us!”

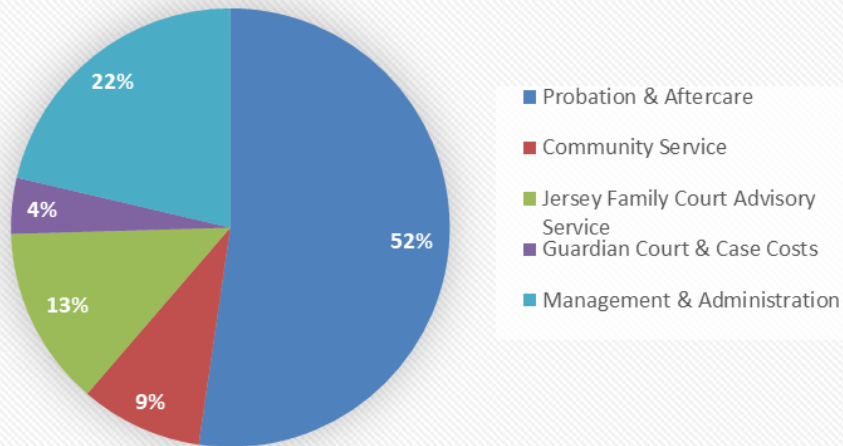
St Mark's Church

Budget and Expenditure 2021

Probation and After-Care Service Budget & Expenditure	2021 Budget	2021 Final	2020 Final
Probation and After-Care Service	2,304,500	2,201,918	2,034,404
Court and Case Costs	99,000	74,861	66,244
Total	2,403,500	2,276,779	2,100,648



Budget by Service Area 2021



Staff

Jersey Probation and After-Care Service Staff March 2022

Jersey Probation and After-Care Service Staff March 2022		
Chief Probation Officer Michael Cutland		
Probation Team Managers Sarah Barrowcliffe Natalie Elliott	Probation Officers Susan Brown, Chris Langford, Matt Le Clercq, Lisa Lister, Emma Luce, Ashley Mourant, Chay Pike (<i>on secondment to Strategic Policy, Planning and Performance Department</i>), Robert Taylor, Maurilia Veloso, Amanda Wilson	Assistant Probation Officers Nicky Allix, Barbara Machon Restorative Justice Officer Chantelle Rose Substance Misuse Officer Sophie Diggie Trainee Probation Officers John Mussen Laura Williams
Community Service Manager Andy Le Marrec	Assistant Community Service Manager Barbara Machon	Community Service Supervisors Dinah Bentley, Lee Bishop, Charles Browne, Rui de Abreu, Neil Fryer, Stuart McIntyre, Trevor Renouf

<p>JFCAS Team Manager Eleanor Green</p>	<p>JFCAS Officers Amaya Arana, Laura Cardinal, Elsa Fernandes</p>	<p>Executive Manager Emilie Eversfield</p> <p>Case Management Assistants Melanie Bradley, Gillian Gosselin, Rui Soares, Rebecca Treacy</p>
<p>Volunteers Julie Bisson, Rosemary Boleat, Michael Haines, Guy Le Maistre, Elizabeth O'Connor, Rick Pallot, Paul Turner, Jenny Watt</p>		

Feedback - Victims who met offenders through the Restorative Justice Scheme

“It is important for the offender to have interaction with Restorative Justice.”

“I noticed he felt regret from what he did and that hopefully it will not happen again.”

“We were angry and upset initially but it helped meeting with him and seeing he regretted his actions and took responsibility for them. The support from Probation really helped.”

“It made me realise that there is so much more involved than just the crime committed. There is the view that they just get a ‘slap on the wrist’ but I see it’s not that simple. There are actually consequences and so good that there is someone to help these people when they need it.”

“It is just so good that this is available for people who get into trouble. Putting a face to what happened and hearing how sorry they are is a good experience for everyone involved. I am sure it really helps them in the future.”

Strategic Priorities 2020-2023

Strategic Priority 1

1. **To provide an information and assessment service to Parish Halls, Courts, Prisons and the Minister for Home Affairs that is timely, fair and enhances decision making.**

The provision of high-quality reports and assessments is important for courts and other tribunals to make informed and fair decisions. This will also be more likely to gain the confidence of clients. The Service will ensure the quality of its work is continuously monitored through a range of audit measures including comments from the courts and other stakeholders. This quality assurance framework will lead to the Service developing the way it provides information.

Key actions and measures of success

- i. At least 95% of reports to be submitted within agreed timescales to the criminal courts.

Progress in 2021: Not achieved. Reports were submitted on time in 90 % of cases. This was mainly as a result of the delays in interviewing clients due to COVID restrictions.

- ii. All JFCAS reports to be allocated within five working days of the court order.

Progress in 2021: Achieved.

- iii. Private law reports prepared for the family court to result in at least 20% of cases being able to avoid a contested hearing.

Progress in 2021: Achieved. This indicator will be revisited as there are occasions when a final hearing is necessary and in the child's best interests.

- iv. All Social Enquiry Reports relating to domestic or sexual abuse to continue to show evidence of accredited risk assessments.

Progress in 2021: Achieved.

- v. We will measure the quality of court reports through feedback processes and internal audit systems. Analysis of outcomes will inform the development of future work.

Progress in 2021: Achieved. An audit and analysis of reports prepared for the criminal courts was undertaken by the Service. A Pre-Sentence Report (PSR) template was subsequently devised and shared with the courts who approved the introduction of the new process.

Priorities for 2022:

- **Update Pre-Sentence Report policy and practice standards to reflect new processes agreed with the courts.**
- **To increase timeliness of reports submitted to the 95% minimum target.**

Strategic Priority 2

2. To provide effective supervision of orders throughout the criminal justice system which assists rehabilitation, reduces reoffending and demonstrates benefit to the community.

The supervision of clients will be based on evidence-based practice in order to help people stop offending and reduce the number of victims. We will monitor the number of completed orders and the impact our work has on risk of reconviction. The views of clients, victims and community service beneficiaries will be sought in order to ensure that our work remains relevant and effective.

Key actions and measures of success.

- i. At least 75% of clients subject to a probation or community service order to have completed their order.

Progress in 2021: Achieved. 85.4 % of Probation Orders and 83.5% of Community Service Orders were completed.

- ii. At least 66% of clients to have reduced their risk of reconviction by the end of their probation order.

Progress in 2021: Achieved. 66.7% of probation clients reduced their risk of reconviction.

- iii. At least 85% of clients subject to probation orders to report that they felt the period of supervision will help them to stop offending.

Progress in 2021: Achieved. 96% of clients who responded to a questionnaire reported that they felt that the impact of supervision would help them to stop offending.

- iv. For at least 90% of community service beneficiaries to report that they are satisfied with the work they received.

Progress in 2021: Achieved. 84.2% of beneficiaries reported that they were "very satisfied" and 15.8% reported that they were satisfied.

- v. At least 75% of victims who participate in the restorative justice initiative to report that they felt satisfied by the service they received

Progress in 2021: Achieved. 100% of respondents reported feeling satisfied or very satisfied with the service they received.

- vi. To contribute to longitudinal reconviction studies in order to monitor the effectiveness of the community orders.

Progress in 2021: A reconviction study was not undertaken in 2021. Work will continue to commission this research with other stakeholders in the criminal justice system.

- vii. Auditing the adherence to supervision standards for probation and community service clients to ensure the provision of an equitable service.

Progress in 2021: An inspection of probation orders, led by the Guernsey Probation Service, was planned for 2021. However, this could not be undertaken due to the disruption caused by COVID-19 and the staffing shortages in the Guernsey Service

Priorities for 2022:

- Undertake a survey of partner agencies to monitor levels of satisfaction and any recommendations for improved service delivery.
- Commission an independent inspection of probation orders led by the Guernsey Probation Service, share findings with staff and implement recommendations.
- To contribute to longitudinal reconviction studies in order to monitor the effectiveness of the community orders.

Strategic Priority 3

3. To provide services that promote public protection and safeguarding,

Promoting public protection and keeping vulnerable members of our community safe are key priorities in our work. The Service will continue to contribute to the work of multi-agency forums as research has demonstrated that public protection and safeguarding is enhanced when agencies share appropriate information and work together. The Service will provide staff with specialist training to work effectively with those people who pose the highest risk of causing harm to others and those who are particularly vulnerable. It will audit the work with these clients to ensure that assessments and interventions are of the highest standard possible.

Key actions and measures of success

- i. To continue the Service's contribution to the JMAPP and Safeguarding Partnership Board by demonstrating an active participation in their functions at both strategic and operational levels.

Progress in 2021: Achieved. The Service is represented on the JMAPP and Safeguarding Strategic Boards. Probation staff contribute to various Safeguarding Board subgroups including: Domestic Abuse, Serious Case Reviews, Training and Policy and Performance. The Chief Probation Officer and Team Manager chaired two Rapid reviews and a Serious Case Review on behalf of the Safeguarding Board.

- ii. All staff will receive safeguarding training that is appropriate for their role and for evidence of safeguarding work to be audited.

Progress in 2021: All new staff receive mandatory safeguarding induction training. Staff attend updated training where necessary and safeguarding practice is reviewed in supervision with managers. No thematic audit was conducted in 2021. Safeguarding is a standing item on the agenda of strategic and operational management meetings.

- iii. Probation officers will demonstrate awareness and expertise in their work with sexual and domestic abuse perpetrators through a development programme with clinical forensic psychologists. This will be measured by the successful completion of training and an audit of skills in programme delivery.

Progress in 2021: Probation Officers have received training, in conjunction with prison colleagues, about assessments and interventions in their work with offenders who cause harm through sexual and domestic abuse. A new sex offender programme was rolled out in 2021 following training by the National Organisation for Treatment of Sexual Abusers (NOTA) but an audit of delivery has not taken place. The Chief Probation Officer represents the Service on the Confederation of European Probation's sex offender expert group.

- iv. Continuing to deliver a domestic abuse programme and measuring programme effectiveness through police call out data, programme completion and client and victim feedback.

Progress in 2021: Fifteen men attended the Jersey Domestic Abuse programme (JDAP) with 167 individual sessions being delivered. These included non-convicted men who either self-referred or who were referred by the Children's Service. None of the men who completed the

programme were subject to police call outs for domestic related incidents during their attendance on the programme.

- v. Auditing the case files of clients who are subject to probation orders for offences involving a risk of harm to the public. The audit will review the quality of supervision, monitoring, interventions and victim safety plans.

Progress in 2021: All files were audited in individual supervision sessions with managers but it was not possible to conduct a thematic audit due to the cancellation of the planned inspection by the Guernsey Probation Service.

- vi. Reoffending by clients under Service supervision involving serious harm to the public will be managed through the Service's serious incident review process which involves case audit and the sharing of any learning.

Progress in 2021: The Service undertook two serious incident reviews in 2021 relating to an offence of violence and another of sexual grooming. The reviews indicated that there had been defensible practice by the probation staff supervising the offenders. The learning points from these cases has been shared with staff.

Priorities for 2022:

- All staff will receive safeguarding training that is appropriate for their role and an audit will take place into safeguarding practice.

Strategic Priority 4

4. To promote the best interests of children throughout our work.

The services we offer to children and their families will be undertaken in accordance with the United Nations Convention on the Rights of the Child (UNCRC). Staff working with children will have appropriate qualifications and receive specialist training that will allow them to discern ‘the voice of the child’ and to undertake work that is in the best interests of children. The Youth Justice Report 2018 urges a “child first, offender second” approach and the Service will be implementing the report’s recommendations. In the field of family law, JFCAS will continue implementing the recommendations from the Ofsted report and continue to work with our UK colleagues in Cafcass as a critical friend.

Key actions and measures of success

- i. Conducting internal audits of JFCAS cases and cases where children are being supervised by Probation Officers in order to ensure that the voice of the child is articulated in our work.

Progress in 2021. JFCAS undertook an audit that considered the voice of the child. An audit of probation orders was not conducted in 2021 due to other competing demands on time.

- ii. Consulting with children and young people to gain their experience of the accessibility of service materials and resources. Feedback will be used to develop services.

Progress in 2021. JFCAS undertook discussions with children about the type of media they would find helpful when accessing Service information. This will continue in 2022. Collaborative work as undertaken with the office of the Children’s Commissioner and children to produce leaflets that explained the role of Parish Hall Enquiries.

- iii. Developing and reviewing service interventions for children supervised by the Service.

Progress in 2021: There was a successful roll out of the Roadsafes programme in conjunction with the Driver and Vehicle Standards department. The Service also introduced the Positive Steps initiative which is aimed at providing children who offend with an opportunity to make reparation to the community, increase their awareness about positive opportunities in the island and develop key skills.

- iv. Staff to demonstrate an awareness of children’s rights and trauma informed practice throughout their work following training in these subjects. Supervision and audit will be used to measure the success of the training.

Progress in 2021: Achieved. Managers and practitioners have attended trauma informed training. Supervision of colleagues provides monitoring and support for practices to become embedded in the work.

- v. Introducing a system for supporting bail and remand arrangements in conjunction with CYPES by the end of 2020.

Progress in 2021: Achieved.

- vi. Diverting children from court wherever possible and seeking to ensure that at least 75% of children successfully complete periods of supervision ordered by Centeniers.

Progress in 2021: Achieved. Probation Officers attend all Parish Hall Enquiries where there is a possibility that a child might be referred to the Youth Court. The Service provides Centeniers with information gathered from the child and family to provide relevant background. 98% of children successfully completed periods of supervision ordered by Centeniers.

Priorities for 2022:

- Conduct internal audits of JFCAS cases and cases where children are being supervised by Probation Officers in order to ensure that the voice of the child is articulated in our work.
- Promote practice that is age appropriate and child friendly that will allow children to benefit from services and to express their views.
- JFCAS to scope and establish new pathways to promote appropriate child contact in cases of high conflict

Strategic Priority 5

5. To further develop a partnership with the States of Jersey Prison Service that promotes rehabilitation for prisoners and public safety.

The Probation and Prison services will work together to develop an integrated approach to help prisoners throughout their sentence and upon release. Joint working will provide prisoners with opportunities to address their offending behaviour and receive the help and support they require to resettle in the community. The model will also ensure that the needs of victims and the wider public are considered throughout our work.

Key actions and measures of success

- i. Clear working practices will be agreed for the management of prisoners throughout their sentence. These will be subject to review to ensure that they are effective in meeting rehabilitation and public protection principles.

Progress in 2021: New sentence planning processes were introduced in 2021 that included input from the prison and probation services and the views of prisoners. Work is continuing to develop this area. There was an increased focus on promoting key pathways for successful reintegration including accommodation, employment and addressing offending behaviour.

Joint working with staff from the States of Jersey Prison Service will result in both services being able to deliver the same sexual offending and domestic abuse programmes. Initial training will commence in 2020.

Progress in 2021: Staff from both services received training from the National Organisation of Treatment for Abusers (NOTA) to deliver the same sex offender interventions in custody and the community.

- ii. The Probation Service will contribute to every prisoner's pre-release plan. The provision of interventions will be audited by the end of 2020 to ensure that risk and need are being adequately addressed.

Progress in 2021: Probation staff contributed to pre-release plans where prisoners asked for an ongoing service from the department. The Reducing Reoffending event in October started to highlight some gaps in providing opportunities for prisoners to successfully reintegrate into the community and developing this work will be a priority in 2022.

Priorities for 2022:

- Enhance the Service's operating model within HMP La Moye to increase the number of prisoners receiving an offending behaviour intervention from probation staff.
- Continue to work with the prison and other partners to develop key pathways including employment, accommodation, health, and offending behaviour interventions as part of the reducing reoffending initiative. Results of this work will be presented to politicians and senior leaders by the end of the year.
- Contribute strategically to the proposed implementation of post custodial supervision.

Strategic Priority 6

6. To remain influential in the criminal justice and family justice systems through effective partnership work, in order to promote the best possible outcomes for clients of the Service.

The Service must play a key role in contributing to strategic and operational forums to develop its own work and to promote positive outcomes for the people of the Island. It will provide information and data about its work for staff, stakeholders and the wider public. Key areas in our work will include substance misuse, access to child and family services, mental health provision and meeting accommodation and employment needs. In particular, the Service has a responsibility to highlight and attempt to resolve issues that impact upon its work. This can often be most effectively undertaken with other agencies and requires partnerships based on vision, trust and appropriate challenge.

Key actions and measures of success

- i. Continuing the Service contribution to criminal and family justice arenas.

Progress in 2021: Achieved. The Service makes a contribution to several strategic and operational partnerships including the Criminal Justice Working Party, the Youth Justice Strategy Group and the Family Court Users Forum.

- ii. Monitoring the effectiveness of partnerships with other agencies. This will be measured by feedback and whether partnership working results in positive changes to policy and practice.

Progress in 2021: It was decided not to repeat the partnership survey that was undertaken in 2020. It will be repeated in 2022.

- iii. Developing partnerships with employers and training organisations to improve opportunities for clients. We will monitor and measure the changes in employment and training status during periods of supervision.

Progress in 2021: There was a small increase in the number of probation clients who moved from an unemployed to employed status during the course of their supervision. The numbers of employers contacting the Probation and Prison services increased in 2021 and resulted in employment opportunities being offered and taken up by clients. Employment and training have been identified as a key pathway for the reducing reoffending work that both services are engaged in.

Priorities for 2022:

- Manage a successful relocation of the community service scheme to La Collette in conjunction with the Infrastructure, Housing and Environment department.
- Contribute to the new youth justice policy and review the recommendations of the Children's Commissioner report about Parish Hall Enquiries.
- Work towards forming a strategic group to monitor and develop cross agency work within family law.

Strategic Priority 7

7. To create a safe working environment that encourages wellbeing, staff development and accountability.

The success of the Service will be significantly enhanced by a healthy, skilled and committed staff team. The Service will remain an organisation that prioritises staff learning, development and empowerment. This needs to happen in an environment where a culture of positive health and safety practice is recognised. The promotion of wellbeing is vital in our area of work that is often challenging and stressful. As a department that is allocated public money, governance arrangements will ensure that value for money and accountability is transparent throughout our work.

Key actions and measures of success

- i. Updating all health and safety policies, ensuring staff complete mandatory courses and that the Service complies with relevant legislation.

Progress in 2021. A review and update of health and safety policies has continued, and staff have completed mandatory courses on safe working practices.

- ii. Implementing wellbeing strategies including the provision of at least two service wide awareness sessions in 2020 delivered by AXA Healthcare and at least two opportunities for staff to receive individualised healthcare advice. The impact of this will be monitored by a staff wellbeing survey and rates of sickness absence.

Progress in 2021: Achieved. AXA Healthcare delivered two health sessions for the Service which offered individualised advice. A follow up wellbeing survey has not been undertaken but in 2021 sickness levels were considerably lower than the public sector average.

- iii. Introducing a learning and development strategy for the Service which will include individual development plans for all staff and an analysis of its impact.

Progress in 2021: A Service learning and development plan was agreed but this requires further development to ensure that training needs are appropriate for all staff.

- iv. The development of succession planning that meets the needs of the Service.

Progress in 2021: Achieved. The Service has appointed two trainee probation officers and has filled other key posts, including a substance misuse worker and a secondee from the Children's Service who is working in JFCAS.

- v. Monthly staff supervision will continue to include a discussion about wellbeing, learning and the management of performance.

Progress in 2021: Wellbeing, learning and performance management are discussed in supervision though annual leave and other commitments meant that formal sessions did not always occur on a monthly basis.

- vi. Demonstrating value for money through shared use of resources with other departments including training, IT, staff and property.

Progress in 2021: Achieved. Joint training with other services has reduced costs. The Community Service scheme has found better value suppliers of equipment during the past 12 months. Internal processes have been streamlined wherever possible to cut out any duplication of effort. The IT consortium with the courts and the Guernsey Probation Service has also resulted in efficiencies and has contributed to the Service remaining under budget throughout 2021.

Priorities for 2022:

- **Invest in University tuition for trainee probation officers and in qualifications for two social workers to become accredited practice educators.**
- **Develop a learning and development plan that identifies and attempts to meet the needs of all staff, including volunteers.**
- **Continue to promote wellbeing at work through flexible working and effective working practices including managed workloads and staff initiatives. Progress to be measured by a staff wellbeing survey.**
- **All staff to have received training in trauma informed practice and neurodiversity awareness.**
- **Develop and improve the Service's maturity score in the annual audit review of the Data Protection Privacy Framework.**

Annual Statistical Summary 2021

Criminal Justice

Reports completed

A total of 447 reports (all report types) were completed during 2021, representing a 12.5% increase on 2020, (397 reports). The biggest increases have been in reports for the Youth Court, both Pre-Sentence (formerly Social Enquiry reports) and Personal Information for Court. Information reports on breaches came back up after a back-log from 2020.

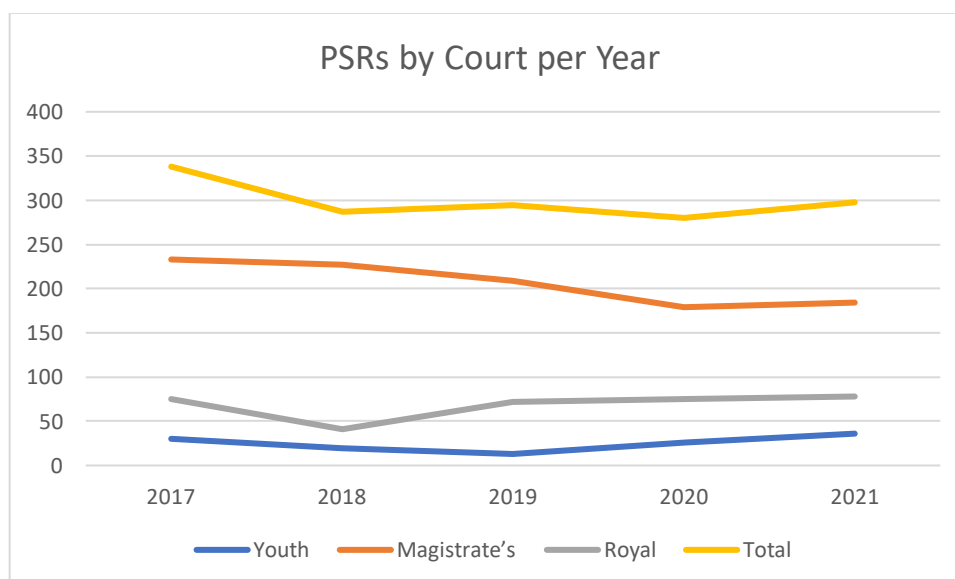
Breakdown:

Court	Pre-Sentence reports					% change on previous year
	2017	2018	2019	2020	2021	
Youth	30	19	13	26	36	+38.4%
Magistrate's	233	227	209	179	184	+2.7%
Royal	75	41	72	75	78	+4%
Total	338	287	294	280	298	+6.4%

Notes:

The 36 reports for Youth Court relate to 33 individual young people.

Three Royal Court reports were for young people.



90.6% of Social Enquiry Reports written met the agreed deadline of being ready for Court either 2 days (for Magistrate's and Youth) or 10 days (for Royal) prior to sentence date.

Target: at least 95% of reports to be submitted within agreed timescales

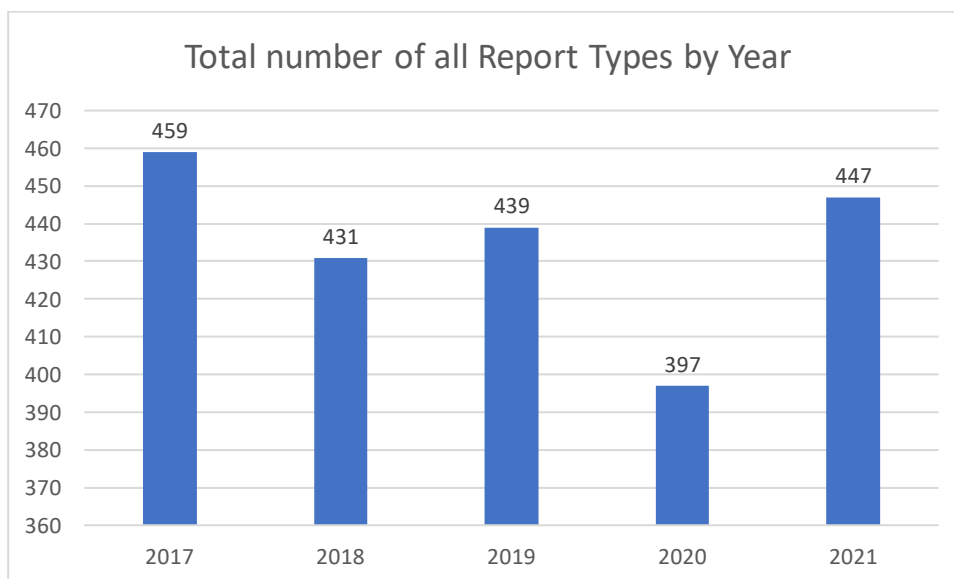
Reports breakdown continued:

Stand-downs – verbal reports given following interview of the client during the Court hearing by the Probation Court Duty Officer:

Court	Stand-downs (verbal reports)					% change on previous year
	2017	2018	2019	2020	2021	
Youth	2	3	1	2	2	-
Magistrate's	65	71	60	42	39	-7.1%
Total	67	74	61	44	41	-6.8%

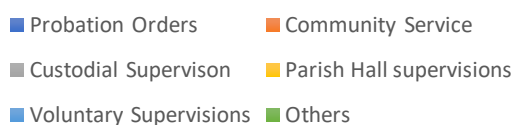
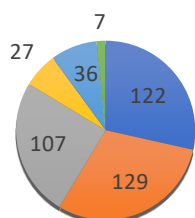
Other Report types:

Report type	Other Reports					% change on previous year
	2017	2018	2019	2020	2021	
Conditional Early Release	11	9	16	13	10	-23%
Deportation	20	13	19	10	10	-
Information for Court	24	42	44	13	30	+130%
Sex Offender De-Notification	6	6	5	6	6	-
Personal Information (for Youth Court)	n/a	n/a	n/a	31	52	+67.7%
Total	61	70	84	73	108	+47.9%

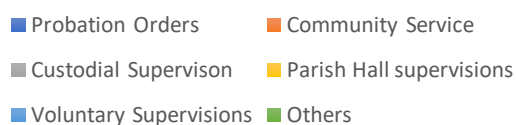
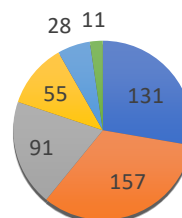


New supervisions added – Community & Custodial:

New Supervisions 2020 Total number = 428



New Supervisions 2021 Total number = 473



Overall there has been an 10.5% increase in the total number of new supervisions added, with breakdown details as below:

Breakdown of new supervisions:

Probation Orders

New Probation Orders Imposed by Court:	2017	2018	2019	2020	2021	% change on previous year
Youth Court	20	14	10	20	35	+75%
Magistrate's Court	114	94	100	93	79	-15%
Royal Court	9	10	9	9	13	+44.4%
Total	143	118	119	122	127	+4%

In total, Probation Orders are up by 4% on the previous year. Orders from Youth Court increased by 75%, with six young people having 13 orders between them. One young person's Order was imposed by the Royal Court.

The main offence groups for new supervisions were violence (33.6% - down from 41%), followed by drug offences (17.5% - up from 12%), public order (14.5% - up from 8%) and road traffic/motoring offences (7.6% - down from 13%). *(This is measured by the main offence only, although an individual may have multiple offences).*

The gender split for those placed on Probation in 2021 was 88.5% male, 11.5% female (82% male, 18% female in 2021).

In addition, 4 orders were supervised on behalf of the UK Courts.

Community Service Orders

New Community Service Orders imposed:	2017	2018	2019	2020	2021	% change on previous year
Youth Court	8	7	1	10	11	+10%
Magistrate's Court	170	140	160	106	121	+14.1%
Royal Court	12	15	5	12	20	+66.6%
Totals	190	162	166	128	152	+18.75%

Community Service Orders have increased by 18.75% compared to 2020. The number of young people being placed on Community Service has remained on the higher side, with one young person receiving an Order from the Royal Court.

The main offence group continues to be those committed under the Road/Motor Traffic Laws (36.3% - down from 46.5%), followed by violence (26.1% - down from 27.9%) and drug offences (21% - up from 10%).

The gender split for those placed on Community Service was 90.4% male and 9.6% female (87.6% male and 12.4% female in 2020).

59 clients placed on Community Service also received a Probation order (combination orders) representing 38.8% of the total, (48% in 2020).

In addition, 5 orders were supervised on behalf of the UK Courts.

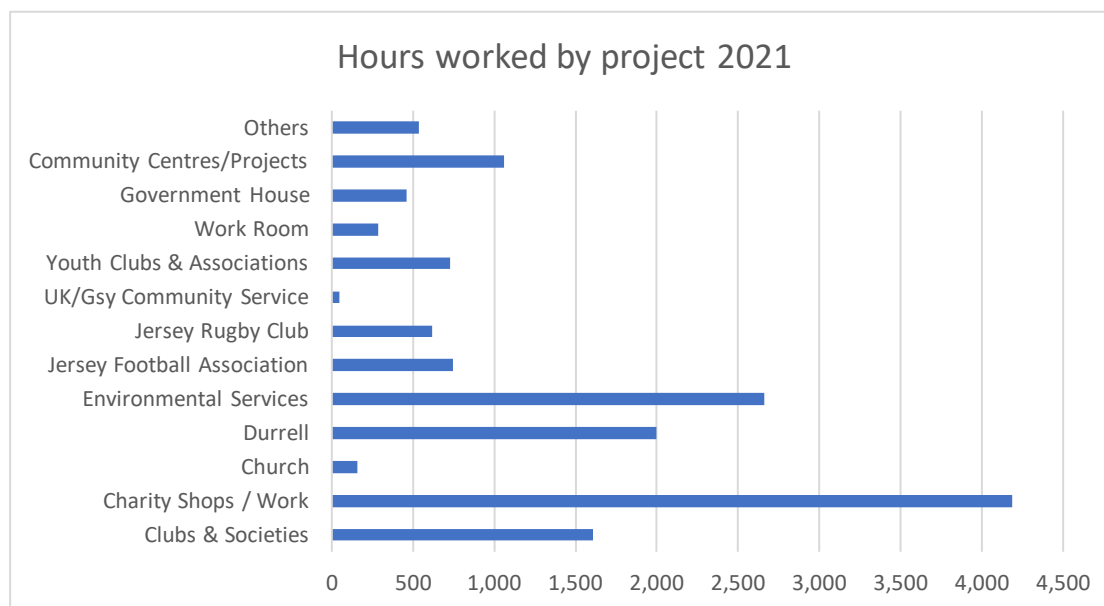
Community Service Orders – hours' analysis

The scheme provided 15,080 hours of free work for the benefit of the island. Although a good deal of headway has been made following the months of closure of the scheme during 2020, including a month during 2021, we are still in a period of catch-up:

CS Orders	2017	2018	2019	2020	2021	% change on previous year
Hours ordered	20202	18255	18369	14802	19216	+29.8%
Hours worked	19390	15036	16253	10920	15080	+38%
Average order length	105	113	111	115	122	+6%

21.6% of community service orders were placed on individual placements.

Hours Worked 2021 by project



Breakdown of Hours worked by project:

Category	CS Hours worked per Year				
	2017	2018	2019	2020	2021
Clubs & Societies	1932.50	1432.50	2530.00	1472.50	1606.50
Charity Shops / Work	3682.00	2365.50	2556.00	2026.50	4184.00
Church	1381.50	1251.00	619.50	392.00	159.00
Durrell	2748.50	2975.75	2847.75	2539.50	1995.00
Environmental Services	2814.50	2660.00	2953.50	1120.00	2662.50
Government House	617.50	465.00	100.00	1040.00	460.00
Jersey Football Assoc.	1285.00	737.50	1202.50	767.50	742.50
Jersey Rugby Club	1144.50	440.00	583.50	270.00	618.50
Trees for Life	472.50	305.00	25.00	-	-
Community Centres/Projects (formerly Parish & Community Facilities)	485.50	542.00	840.00	327.50	1060.50
UK/Gsy Community Service	689.00	354.00	388.90	213.00	43.75
Youth Clubs & Associations	604.50	734.00	415.50	388.00	730.00
CS Workroom	867.50	589.00	828.50	29.00	282.50
Others	665.00	185.00	363.00	335.00	536.00
Total	19390.50	15036.25	16253.65	10920.50	15080.75

Risk/need profiles on new Probation and Community Service Orders during 2021:

The LS-CMI, a psychometric tool, is used to measure an individual's level of risk of reconviction and criminogenic need

Order type	Risk Band	2019 %	2020 %	2021%
Probation	Low	23.3	11.5	16.8
	Medium	41	48.3	39.7
	High	34	38.5	25.2
	Very high – new	<i>Incl. in High</i>	<i>Incl. in High</i>	13
	No data	1.7	1.7	5.3
Community Service				
Community Service	Low	60	48	53.5
	Medium	26.6	34.9	30.6
	High	11.2	14	9.5
	Very high – new	<i>Incl. in High</i>	<i>Incl. in High</i>	3.2
	No data	2.2	3.1	3.2

Risk of reconviction scores at termination of Probation Orders:

Comparison is made between the LS/CMI score at the end of an individual's Probation Order to that at the start. The 2021 figures below are based on 114 orders terminated during the year across all risk bands:

(NB: a small number of terminated orders are not applicable)

Score change:	Terminations - LS/CMI scores - Year				
	2017	2018	2019	2020	2021
Decrease %	58	65.5	60.2	66.7	66.7
Increase %	32	25.7	27.8	22.2	26.3
No change %	10	8.8	12	11.1	7

Target: At least 66% of clients to have reduced their risk of reconviction by the end of their probation order

Breaches during 2021:

Breach type/reason	Breaches of Community Service Orders		Breaches of Probation Orders	
	2020	2021	2020	2021
Reconvicted	9	6	22	16
Breach of order conditions	5	4	4	8
Failed to attend as requested	4	27	4	8
Other reason	0	1	0	2
Totals	18	38	30	34

Completions

Target: 75% of both Probation and Community Service Orders to successfully complete

Probation Order Completions

Of the 130 Probation orders terminated this year, the reasons are as follows:

	2020	%	2021	%
Completed (expiry date reached)	84	83	111	85.4
Further offence – revoked & re-sentenced	11	11	9	6.9
Failed to comply with requirements – revoked & re-sentenced	3	3	5	3.9
Terminated early other reason	1	1	2	1.5
Breached – arrest ordered	0	0	3	2.3
Client died	2	2	0	0
Total	101	100%	130	100%

Of the 111 completions, 23 were breached with their orders being permitted to continue either with or without a separate penalty.

Community Service Order Completions

116 Community Service orders terminated during 2021 with the following reasons:

	2020	%	2021	%
CS hours completed	93	89.4	97	83.5
Further offence – revoked & re-sentenced	4	3.8	3	2.6
Failed to comply with requirements – revoked & re-sentenced	3	2.9	6	5.2
Revoked – other reason	1	1	3	2.6
Breached – arrest ordered	1	1	5	4.3
Failed to appear – arrest ordered	0	0	1	.9
Illness	0	0	1	.9
Client died	2	1.9	0	0
Total	104	100%	116	100%

Of the 97 completions, 8 were breached with the orders being permitted to continue, either with or without a separate penalty.

Parish Hall Enquiries – case numbers for under 18 year olds (*a small number will have turned 18*) show an increase of 28.1% on last year, although PHEs ceased for some months in 2020 due to Covid-19:

	2017	2018	2019	2020	2021	% change on previous year
Total number of PHE cases	217	192	167	142	182	+28.1%

Notes:

The 182 cases consisted of 159 individual young people, of which 62.6% were first offenders, very similar to 2020 (63%).

12 children were remanded to Youth Court, a 33.3% reduction on last year (18 children), with an additional 4 who had their Parish Hall cases amalgamated with other charges already going to Youth Court.

The majority of enquiries were held in St Helier (67.5%), followed by St Saviour (10%) and St Clement (9.3%).

Target: To divert children from court wherever possible

Road and Motor Traffic continue to be the main offence group at 41.2% (down from 46% in 2020), followed by public order at 22.5% (increased from 20%); malicious damage 9.3% (up from 8%); larceny 9.3% (up from 8%); violence 8.7% (up from 6%) and drugs charges 7% (down from 11.3%).

Breakdown by Parish of case numbers:

	2017	2018	2019	2020	2021
PHE - Grouville	5	1	2	2	2
PHE - St. Brelade	14	14	12	12	6
PHE - St. Clement	30	27	21	13	17
PHE - St. Helier	112	94	78	74	123
PHE - St. John	0	2	1	1	1
PHE - St. Lawrence	8	7	7	4	4
PHE - St. Martin	3	4	4	0	3
PHE - St. Mary	4	2	3	0	1
PHE - St. Ouen	4	1	0	3	1
PHE - St. Peter	5	10	6	13	6
PHE - St. Saviour	31	28	31	19	18
PHE - Trinity	1	2	2	1	0
Total	217	192	167	142	182

New Supervisions from Parish Hall Enquiries:

We have seen a 72% increase in supervisions for young people during 2021 from Parish Hall Enquiries, however numbers in 2020 were severely impacted by the cessation of Enquiries during the lockdown periods:

Parish Hall Supervision type for under 18s:	2017	2018	2019	2020	2021	% change on previous year
Deferred decisions with Restorative Justice	18	18	25	13	19	
Deferred decisions with Voluntary Supervision	7	9	17	8	9	
Deferred decisions with Alcohol & Drug Education	4	11	19	4	11	
Deferred decisions with RoadSafe (<i>new 2021</i>)	n/a	n/a	n/a	n/a	4	
Total	29	38	61	25	43	+72%

A new RoadSafe option is now available for young people who have committed Road Traffic offences.

Adult cases from Parish Hall - several adult cases were also supervised from Parish Hall Enquiries as follows:

21 Deferred decisions with Alcohol & Drug Education; cases were split between the Probation Substance Misuse Worker (11 cases) and the Alcohol & Drugs worker (10 cases).

One adult Deferred decision with Restorative Justice was imposed.

Completions of Deferred decisions from Parish Hall with either Voluntary Supervision, Restorative Justice or Alcohol & Drug education (all age groups)

	2020	%	2021	%
Completed (expiry date reached)	25	92.6	48	98%
Reoffended – order continued with/without separate penalty	2	7.4	0	0
Terminated early other reason	0	0	1	2%
Total	27	100%	49	100%

Target: 75% of children to successfully complete periods of supervision ordered by Centeniers

Voluntary community supervisions (non- Parish Hall):

Voluntary Supervisions	2018	2019	2020	2021
Young People	2	10	8	2
Adults	31	27	28	26
Total	33	37	36	28

Adult Voluntary Supervisions consist of those wishing to engage post-order, self-referrals and other agency referrals (e.g., for the Jersey Domestic Abuse Programme). For young people they may be referred from other agencies such as Early Help, Children’s Services and Education (schools).

Custodial Supervisions

New Custodial Supervisions	2017		2018		2019		2020		2021		% Change on previous year
	Adult	Yth	Adult	Yth	Adult	Yth	Adult	Yth	Adult	Yth	
Youth Court	0	1	0	1	0	0	0	1	0	2	
Magistrate’s Court	28	1	44	1	60	0	41	0	36	0	
Royal Court	63	1	39	2	61	6	65	0	49	4	
Sub totals	91	3	83	4	121	6	106	1	85	6	
Total	94		87		127		107		91		-14.9%

Notes:

Youth Custodial supervision applies to those aged 21 and under. The six cases in 2021 relate to two under 18s and four under 21s.

As from spring 2019, Custodial supervision is offered to all prisoners regardless of length of sentence (previously 6 months and over, or 4 months for young people).

Prison releases

Of the 35 prisoners recorded as released on-island during 2021, 65.7% were on some form of supervision:

Release type	Year				
	2017	2018	2019	2020	2021
Conditional Early Release	10	11	11	8	11
Released no further supervision	37	30	47	23	12
Voluntary After Care	20	22	16	10	12
YOI Licence	3	6	0	2	0
Total	70	69	74	43	35

One prisoner on licence from the UK was supervised whilst working in Jersey

Programme intervention

The following table details those programmes which ran over the year in either group settings or on a one-to-one basis, delivered by both Probation Officers and partner agencies:

Programme Type	2020		2021	
	No. of attendees	Total no. of sessions attended	No. of attendees	Total no. of sessions attended
Aggression Control Training	1	7	1	1
ADAPT (domestic abuse programme)	29	181	5	12
Alcohol Study Group	9	18	22	92
Domestic Violence 1:1	1	1	0	0
Sex Offender Programme	2	5	2	19
Family Problem Solving	2	2	0	0
Emotional Coping Skills	13	41	16	107
Offending is not the only choice 1:1	2	2	0	0
Jersey Domestic Abuse Programme Module-1: Assessment & Formulation	n/a	n/a	15	53
Jersey Domestic Abuse Programme Module-2: Building Precursors for Change	n/a	n/a	5	8
Jersey Domestic Abuse Programme Module-3: Skills for Change	n/a	n/a	8	61
Jersey Domestic Abuse Programme Module-4: Children & Fatherhood	n/a	n/a	5	14
Jersey Domestic Abuse Programme Module-5: Partner Relationship Functioning	n/a	n/a	8	29
Jersey Domestic Abuse Programme Module-8: Bring it Together	n/a	n/a	2	2

ADAPT – this programme was phased out early 2021 and has been replaced by the Jersey Domestic Abuse Programme, which is delivered on a one-to-one basis by Probation Officers to their clients, with modules tailored to the individual case.

Alcohol Study Group – this group is now also delivered in the prison as well as the community, hence the increase in numbers (44 sessions in the community/48 in prison).

Binding Over Orders with Conditions

The use of Binding Over Orders has risen this year although the numbers are still comparatively low. The new RoadSafe option is now also available for young people who have committed Road Traffic offences.

	2017	2018	2019	2020	2021	% Change on previous year
Bind Over Order with Restorative Justice - u18	0	1	0	3	4	
Bind Over Treatment Order - u18	0	0	0	0	2	
Bind Over – RoadSafe - u18 (<i>new</i>)	n/a	n/a	n/a	n/a	1	
Bind Over Order with Restorative Justice - Adult	0	1	0	1	0	
Bind Over Treatment Order - Adult	4	3	0	1	1	
Totals	4	5	0	5	8	+60%

Restorative Justice (RJ)

The yearly summary shows RJ officer involvement in relation to 85 clients across all supervision types, (73 in 2020). This includes assisting the Probation Team in other areas of client work also during 2021. The ability to do face to face RJ work was still affected during 2021 by the pandemic, with a number of clients agreeing to meet with their victim in person but this was not always possible. No Restorative Conferences were arranged due to the potential risks from the virus and high transmission rates amongst young people, which also affected school visits.

The work undertaken during 2021 included:

- 12 face to face apologies, (8 in 2020)
- 16 letters of apology, (11 in 2020)
- 2 ‘Making Amends’ actions (5 in 2020)
- RJ client meetings included 54 office visits
- 19 RJ reports were sent to Centeniers for the end of Deferred Decisions
- 20 new Deferred Decisions with RJ from Parish Hall Enquiries were imposed
- 4 Binding Over Orders with RJ from Youth Court were imposed

Basic skills / Mentoring support from the Probation Volunteer Team

- 2 clients received tutor support (same as in 2020)
- 5 clients received mentor support (6 in 2020)

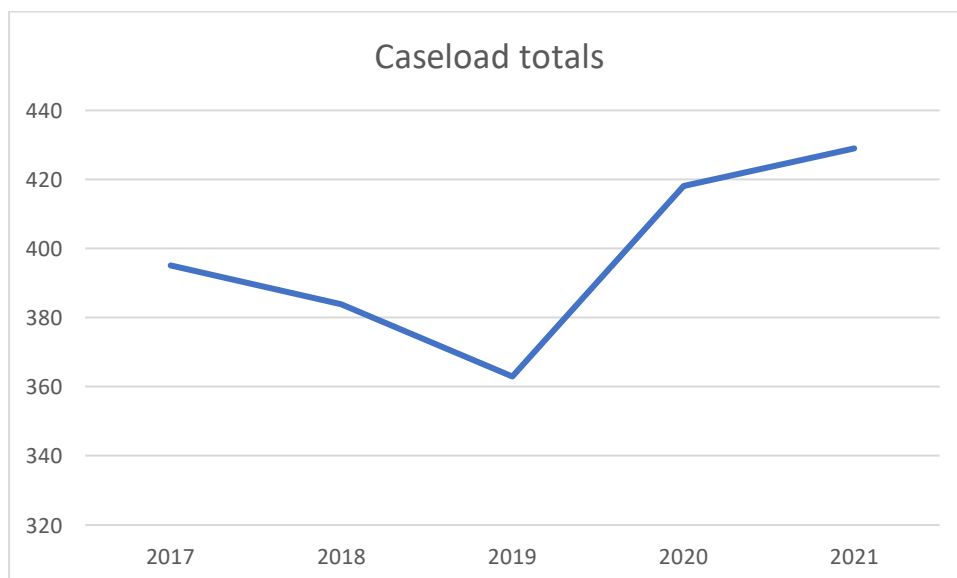
Volunteer activity continued to be curtailed by Covid-19 during 2021, with the delivery of tutor sessions only re-starting in the latter part of the year. Mentoring was possible via phone as well as in person.

Total caseload as at 31.12.21

As at 31 December 2021 (point in time), the total caseload stood at 429 cases, slightly more (2.6%) than the 418 cases in 2020.

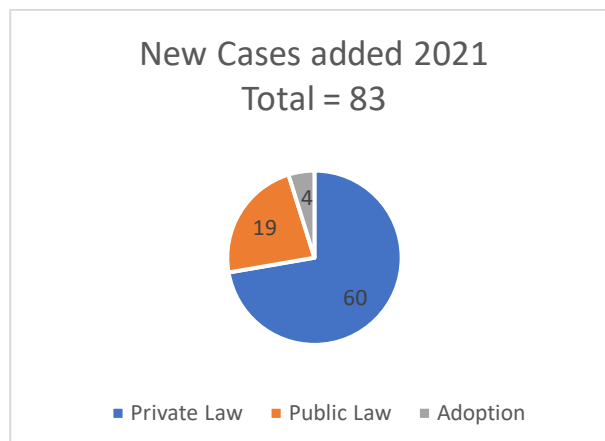
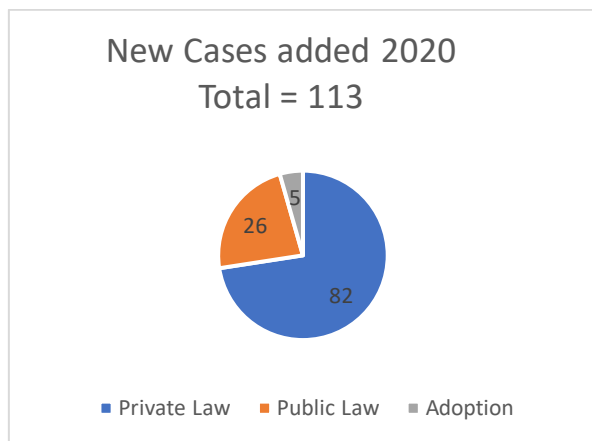
This total caseload figure is still a little higher than it should be due to the back-log of Community Service Orders yet to be concluded. This is a knock-on effect following the closure of the Community Service scheme during the pandemic in 2020 and early 2021, as several orders would ordinarily have been completed by this point.

The 429 cases were made up of 378 individuals; please note a person may be subject to more than one order of either a different or the same type. 11% of the caseload were under 18 years old, similar to 2020.



Jersey Family Court Advisory Service

There has been a 26.5% decrease in the overall number of new cases added compared to 2020:



Case Type	2017	2018	2019	2020	2021	% change on previous year
Private Law	66	59	63	82	60	-26.8%
Public Law	33	35	20	26	19	-25.9%
Adoption	7	13	8	5	4	-
Total	106	107	91	113	83	-26.5%

In all, a total of 143 cases were worked on during 2021, a 16.3% decrease on 2020 (171 cases).

114 applications were made during the period compared to 151 in 2020, a 24.5% decrease. Please note that there may be more than one application per case.

As at 31 December 2021 (point in time), the total caseload stood at 63 cases, which is 38.8% less than the 103 as at 31.12.2020

BM/27012022

Glossary of Abbreviations used in the Service

BOTO	Bound Over with treatment order
CAFCASS	Children and Family Court Advisory and Support Service - statutory body working with children and families in Family Court proceedings in England and Wales
CEP	European probation organisation
CMA	Case Management Assistant
CPO	Chief Probation Officer
CREDOS	An international group of academics and senior managers researching Probation effectiveness
CSO	Community Service Order
CYPES	Children, Young People, Education and Skills Department
DAISy / DAISy2	Data Analysis and Information System - computerised case management and management information system
HCR20	Assessment used with violent offenders
IDVA	Independent Domestic Violence Advisor
JFCAS	Jersey Family Court Advisory Service
JMAPPA	Jersey Multi-agency Public Protection Arrangements
JPACS	Jersey Probation and After-Care Service
Jurat	Royal Court Judge of fact and sentence giver
KPI	Key Performance Indicator
LSI-R, LSI CMI,	Risk assessment systems used or under consideration by the JPACS
MARAC	Multi-agency process to safeguard high risk victims of domestic violence
Ofsted	Office for Standards in Education, Children's Service and Skills
PO	Probation Officer

RAMAS	Risk Assessment Management and Audit Systems; an interagency method for assessing and managing those people most likely to harm themselves or others
RJ	Restorative Justice
Risk Matrix 2000	Assessment tool used with sex offenders
SAO7	Assessment tool used with sex offenders
SER	Social Enquiry Report
Stand-down report	Assessment carried out by the Duty Probation Officer in Court at the Magistrate's request.
UNCRC	United Nations Convention on the Rights of the Child
VS	Voluntary Supervision