Why is this changing?

At the moment, your medical records are stored at your GP surgery. In future, all Jersey GPs will use the same central computer system for storing medical records and the information will be held securely in one place. This will improve patient safety and continuity of care and allow your records to be accessed, with your consent, if you visit a different GP surgery or the GP Out of Hours Service.



Where can I find more information?

For more information, including Portuguese, Polish and larger font versions of this leaflet, please visit

www.gov.je/YourGPrecords















The way your GP stores your medical records is changing to improve patient safety and continuity of care.

A new central data store will mean that your records can be accessed by GPs if you visit a different surgery or the GP Out of Hours Service. This will only happen with your permission and your records remain confidential and secure.



Are my medical records secure?

Yes. Only your surgery can access your medical records. If you visit the GP Out of Hours Service or another GP surgery, you will be asked for permission before your medical record is accessed.

Who will be using this new system?

The GP Central Services (GPCS) system will be used by all Jersey's GP surgeries, including the GP Out of Hours Service. The Health and Social Services Department will have access to statistical data but not to your actual records. This will provide useful information about the number of people with particular conditions like asthma or diabetes that can be used to plan future healthcare. This will not include personal information.

What about other organisations?

In the future, the system might be used by the Hospital's Accident & Emergency Department and other health care organisations. Only health professionals caring for you will have access to your medical records.

What if I don't want my data to be shared?

You have the right to stop all or part of your medical history being shared with other medical professionals. You can change your mind at any point.

However you must be aware that this may result in you not receiving the best possible care. For example, health professionals won't be aware of any allergies you have to medications or what your current medical problems are and how these are being treated by your GP.

If you decide to keep all or part of your records confidential, you need to contact your GP or your surgery. They'll provide you with an opt out form.

You can also find the opt out form on www.gov.je/YourGPrecords or www.primarycarebody.com and at your GP surgery.

How can I find out who has accessed my records?

Your GP surgery is responsible for controlling access to your records. You can ask what information is stored about you, who has accessed it and for what reason. There may be an administration charge for this.

