



Bus Stop Improvements 2022 Consultation Report

In November 2022, Infrastructure, Housing and Environment (IHE) consulted on proposals to install bus shelters and undertake accessibility improvements at a number of bus stops around Jersey.

A new bus shelter was proposed at the following locations:

- **Mont Nicolle** (3464), Route des Genets, westbound, St. Brelade
- **Abbotsmount** (2539), St. Johns Road, southbound, St. Helier
- **Jersey Aero Club** (2325), L'Avenue de la Raine Elizabeth, eastbound, St. Peter
- **L'Hermitage** (2727) *new bus stop and waiting shelter*, La Route de Beaumont, southbound, outside the Coop Locale Beaumont, St Peter.
- **York Farm** (3846), La Route de la Haule, westbound, St. Peter

Accessibility Improvements were proposed at the following locations:

- **Oxenford Close** (3538), La Grande Route de St. Laurent, southbound, St. Lawrence
- **Red Houses Waitrose** (2529), La Route Orange, eastbound, St. Brelade

The consultation included the following questions;

How often do you use Jersey's bus services?

66 Responses Received

Answer Choice	Responses
Most Days	25
Once or Twice a Week	15
Less than Once or Twice a Week	15
Infrequently	10
Never	1

Overall, do you support the principle of providing bus shelters to create a better environment and encourage more people to use bus services?

66 Responses Received

Answer Choice	Responses
Yes	65
No	1

Bus Stop improvements are planned at the following locations. Please select the ones that you would like more details and to comment on.

Answer Choice	Responses
Mont Nicolle (3464)	8
Abbotsmount (2539)	16
Jersey Aero Club (2325)	10
L'Hermitage (2727)	20
York Farm (3846)	4
Oxenford Close (3538)	13
Red Houses Waitrose (2529)	12



Results of each individual sites consultation questions are tabulated below

Mont Nicolle (3464)			When did you last use this bus stop?	
Do you support the proposal for a shelter?			In the past week	1
Yes	No	Not Sure	In the past month	0
8	0	0	In the past Six months	2
Do you regularly use this bus stop?			More than six months ago	1
Yes	No		I have never used it	2
1	7		I can't remember	2
Abbotsmount (2539)			When did you last use this bus stop?	
Do you support the proposal for a shelter?			In the past week	9
Yes	No	Not Sure	In the past month	2
13	0	3	In the past Six months	1
Do you regularly use this bus stop?			More than six months ago	1
Yes	No		I have never used it	3
12	4		I can't remember	0
Jersey Aero Club (2325)			When did you last use this bus stop?	
Do you support the proposal for a shelter?			In the past week	2
Yes	No	Not Sure	In the past month	1
8	2	0	In the past Six months	0
Do you regularly use this bus stop?			More than six months ago	0
Yes	No		I have never used it	4
2	7		I can't remember	3
L'Hermitage (2727)			When did you last use this bus stop?	
Do you support the proposal for a shelter?			In the past week	0
Yes	No	Not Sure	In the past month	0
6	10	2	In the past Six months	0
Do you regularly use this bus stop?			More than six months ago	1
Yes	No		I have never used it	2
0	4		I can't remember	1
York Farm (3846)			When did you last use this bus stop?	
Do you support the proposal for a shelter?			In the past week	4
Yes	No	Not Sure	In the past month	1
4	0	0	In the past Six months	4
Do you regularly use this bus stop?			More than six months ago	0
Yes	No		I have never used it	2
0	4		I can't remember	1
Oxenford Close (3538)			When did you last use this bus stop?	
Do you support the proposals for accessibility improvements?			In the past week	2
Yes	No	Not Sure	In the past month	3
10	3	0	In the past Six months	2
Do you regularly use this bus stop?			More than six months ago	1
Yes	No		I have never used it	3
6	7		I can't remember	1
Red Houses Waitrose (2529)			When did you last use this bus stop?	
Do you support the proposals for accessibility improvements?			In the past week	2
Yes	No	Not Sure	In the past month	3
12	0	0	In the past Six months	2
Do you regularly use this bus stop?			More than six months ago	1
Yes	No		I have never used it	3
6	6		I can't remember	1



Following the feedback received as part of this consultation, works will go ahead as per the consultation plans at the following sites:

- Mont Nicolle (3464), Route des Genets, westbound, St. Brelade
- Abbotsmount (2539), St. Johns Road, southbound, St. Helier
- York Farm (3846), La Route de la Haule, westbound, St. Peter
- Red Houses Waitrose (2529), La Route Orange, eastbound, St. Brelade

The proposed shelter at Jersey Aero Club (2325) on L'Avenue de la Raine Elizabeth, eastbound, St. Peter is to be funded by Planning Obligation Agreement funding. This installation has however been put on hold pending third party agreements to ensure the shelter is sited suitably off the adjacent shared path.

The proposed works at Oxenford Close (3538), La Grande Route de St. Laurent, southbound, St. Lawrence are under review with a view to making further improvements to accessibility and the possible installation of a waiting shelter at this location.

The proposed shelter at L'Hermitage (2727) on La Route de Beaumont, southbound, outside the Coop Locale Beaumont, St Peter is to be funded by Planning Obligation Agreement funding. This installation has however been put on hold pending third party agreements and feedback received as part of this consultation.

Infrastructure, Housing and Environment is aware of the public demand for a waiting shelter at Beaumont eastbound (2378) and westbound (2748), in the vicinity of the *Gunsite / Goose on the Green*. Unfortunately, there is currently no public land available to install a shelter at this location.

As part of this consultation, Infrastructure, Housing and Environment has also received numerous suggestions for other sites that the public would like to see accessibility improvements and waiting shelters installed. These requests have been logged by the department, and their feasibility will be assessed in due course.