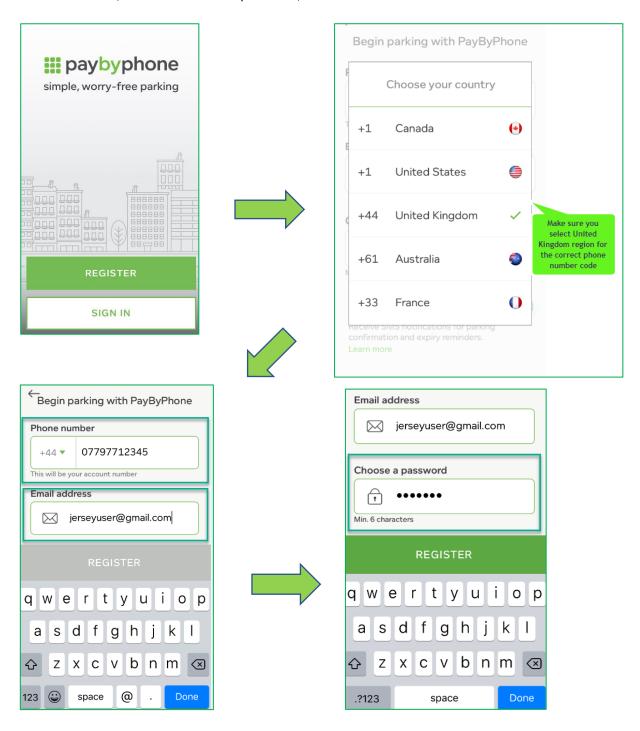


PaybyPhone Green Street Launch September 2017

How to Guides

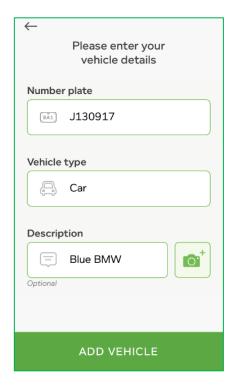
Registration on the app

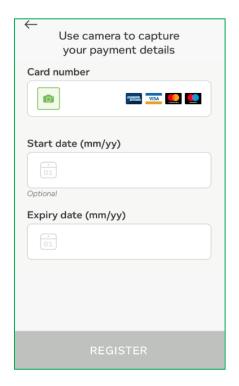
Once you've downloaded the app from Google Play or the Apple store, follow the registration steps to add your mobile number, e-mail address and password, debit or credit card and vehicle details





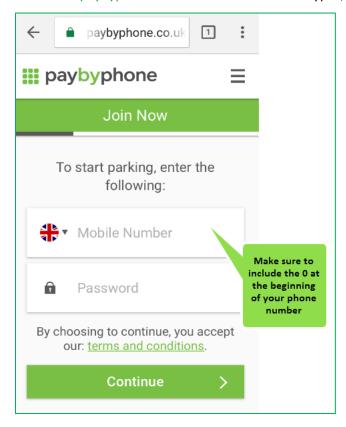
You can add your payment and vehicle details during initial registration, or the first time you want to use PayByPhone to park





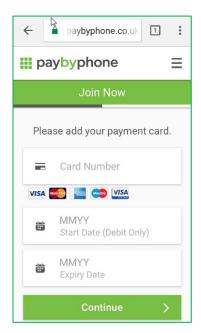
Registration on the mobile web

Access m2.paybyphone.co.uk for all other device types, or at your desktop

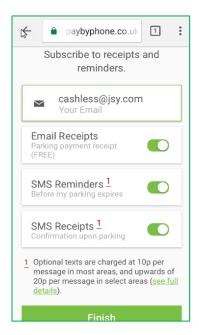




Add your payment card, vehicle details and e-mail.....







Please be aware the optional SMS reminder and receipt default to ON. If you do not want to pay the additional 10 pence per message charge please switch these off here. You can change your selection at any time through the menu. (These charges are paid to PaybyPhone not States of Jersey).

...and you're ready to go





Registration on a touchtone phone

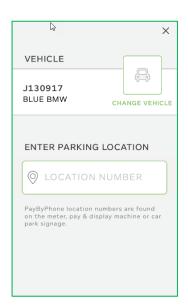
Call (01534) 707000 from a mobile or landline and respond to the prompts to register your details

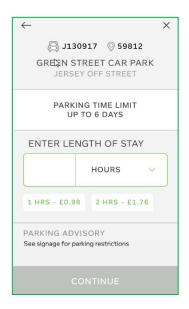


Once you've registered, you can pay in three different ways:

Pay for parking on the app

Select PARK from the home page and choose the location number for Green Street which is 59812 (your device will save the location number for next time you want to use it)



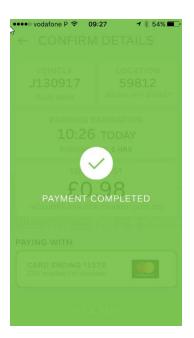


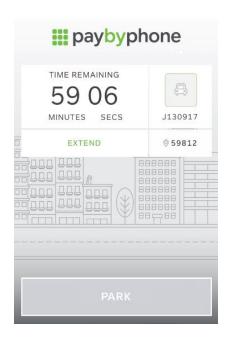


For security, you will always be asked to add your CVV number from your registered payment card each time you park



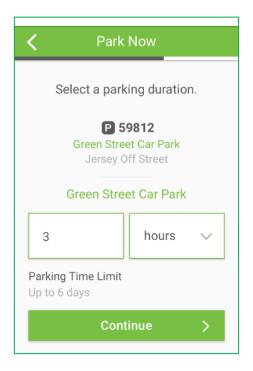


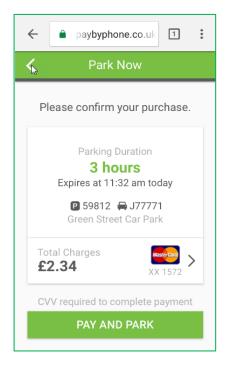




Pay for parking on the mobile web

Log in using the details you set up at registration and select Park Now to add the Green Street location number





Pay for parking on a touch tone phone

Call the automatic payment number displayed on the signage - (01534) 707000



Respond to the prompts and wait to hear that your parking session has started



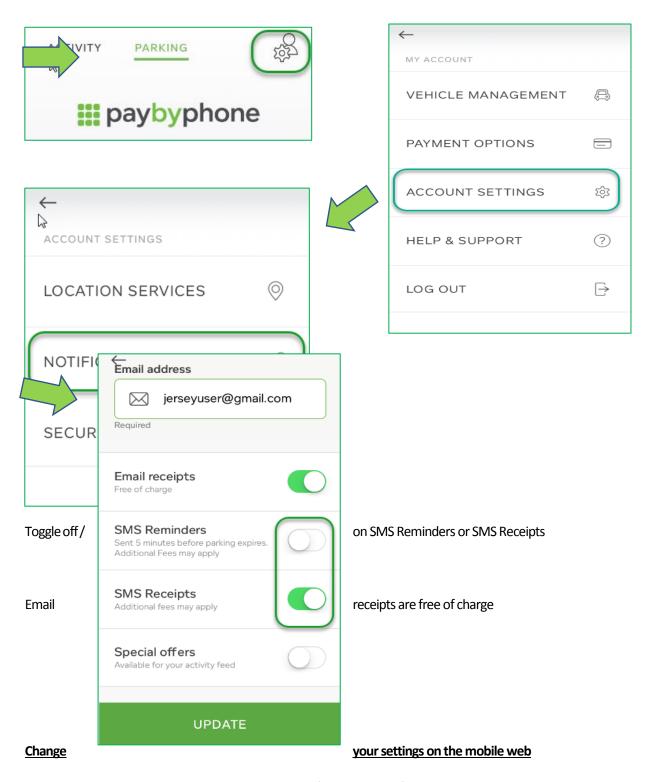
Changing your notification settings

The optional SMS reminders and receipts are set automatically to **On** at registration and cost 10p each, on top of the hourly rate of 78p to park in Green Street, so if you prefer to switch these off, go to your notification settings

Change your settings on the app

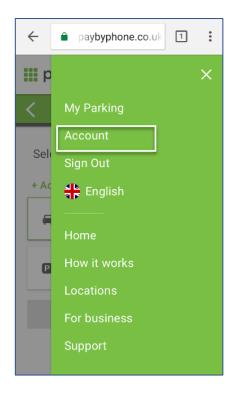
From the top of the home page, select settings

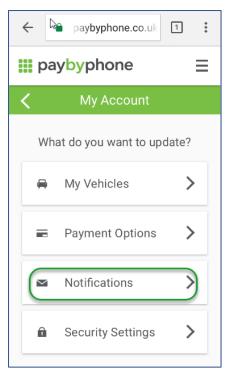


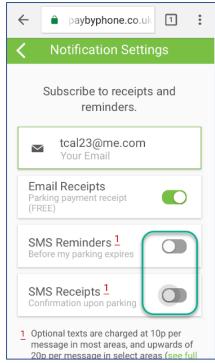


From the menu on the top right, select Account > Notifications > Notification Settings









Change your settings on a touch tone phone

Call the automatic payment number displayed on the signage - (01534) 707000 and request a change to your notification settings

